



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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NC SOAR Outcomes

Total usable outcomes reports received*	125
Total Approved	84
Total Pending	18
Total Denied	22
Total Death before Decision	1
Average time between completion of application and determination	4 months
Percentage of caseworkers becoming the 1696	90%
Average length of time homeless	2 years
Percentage of applications approved (not including those pending)	79%
Percentage that required CE	40%

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	36	94% (34/36,1 denial and 1 case closed prior to decision due to client death)	Y: 1 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Duplin	2	2 Pending	N
Durham	11	66% (6/9), 2 Pending	Y: 2 FTE
Forsyth	25	63% (7/11),14 pending	Y: 2 FTE
Gaston	5	100% (5/5)	Y: 1 FTE
Guilford	13	62% (8/13)	Y: 1 PTE
Haywood	1	100% (1/1)	N
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	6	100% (4/4); 2 Pending	N
New Hanover	1	100% (1/1)	Y: 1 FTE
Orange	1	0% (0/1)	N
Pitt	3	100% (3/3)	Y: 2 PTE
Rockingham	2	100% (2/2)	N

Surry	3	0% (0/3)	N
Wake	7	86% (6/7)	N
Watauga	1	0% (0/1)	N