



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of June 14, 2011**

### NC SOAR Outcomes

Total usable outcomes reports received*	376
Total Approved	284
Total Pending	14
Total Denied	77
Total Death before Decision	1
Average time between completion of application and determination for initial applications	107 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 8 months
Percentage of applications approved (not including those pending)	78%
Percentage that required CE	35%
<b>Amount of income brought into state since June 2, 2010</b> (includes first year of annual income and back pay awarded to applicants)	<b>\$2,634,165.30</b>

\* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

## NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	2	100% (2/2)	N
Buncombe	66	97% (63/66, 1 denial and 1 case closed prior to decision due to client death)	Y: 1.5 FTE
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	4	50% (1/2, 1 denial and 2 pending cases)	Y: 1 FTE, started 11/2010
Durham	57	88% (48/57)	Y: 4 FTE
Forsyth	66	82% (54/66)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Iredell	1	0% (0/1)	Y: 1 FTE, started 1/2011
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	15	89% (8/9); 6 Pending	Y: 3 FTE, started 1/2011
New Hanover	64	69% (44/64)	Y: 1 FTE
Orange	22	82% (18/22)	N
Pitt	27	52% (12/23); 4 Pending	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Surry	3	0% (0/3)	Y: 1 FTE started 1/2011
Vance	1	100% (1/1)	
Wake	17	93% (14/15); 2 Pending	Y: 1 FTE
Watauga	1	0% (0/1)	N