

North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of August 15, 2012 NC SOAR Outcomes

Total usable outcomes reports received*	732	
Total Approved	583	
Total Pending	1	
Total Denied	145	
Total Death Before Decision	3	
Average time between completion of application and determination for initial applications	95 days	
Percentage of caseworkers becoming the 1696	95%	
Average length of time homeless	2 years, 4 months	
Percentage of applications approved (not including those pending)	80%	
Percentage that required CE	35%	
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$7,181,350.56	

^{*}Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

NC SOAR Community Scan

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	4	100% (4/4)	N
Buncombe	150	84% (125/149);	Y: 2 FTE
		1 Death Before Decision	
Burke	2	100% (2/2)	N
Cabarrus	1	0% (0/1)	N
Catawba	1	100% (1/1)	N
Cumberland	7	86%(6/7);	Y: 1 FTE
Durham	91	90% (82/91)	Y: 2 FTE
Forsyth	90	82% (74/90)	Y: 2 FTE
Gaston	5	100% (5/5)	N
Guilford	16	69% (11/16)	N
Haywood	1	100% (1/1)	N
Henderson	11	45%(5/11)	Y: 1 FTE
Iredell	14	71% (10/14)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Mecklenburg	63	84% (51/61); 1 Death Before Decision, 1 Pending	Y: 2 FTE
New Hanover	123	70% (86/123)	Y: 1 FTE
Orange	25	84% (21/25)	N
Pitt	51	54% (27/50); 1 Death Before Decision	Y: 1 FTE, 2 PTE
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Surry	3	0% (0/3)	Y: 1FTE started 1/2011
Vance	1	100% (1/1)	N
Wake	66	98% (65/66);	Y: 2 FTE
Watauga	1	0% (0/1)	N
Wayne	1	100% (1/1)	Y: 1 FTE