

## NC Balance of State Continuum of Care

Steering Committee Meeting August 7, 2018 10:30 AM

#### Welcome

- Reminders
  - \*6 to mute/unmute line
  - Please do not put us on hold
  - The chat box is available

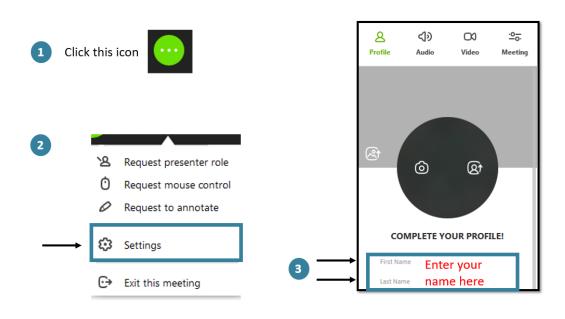


This box is located in the top, center of your screen



#### Roll Call

- We will conduct Roll Call for Regional Leadership and At-Large Members to ensure quorum for votes
- Other participants should enter their full name so we know they are here and included in the minutes.





# Agenda

#### Today's agenda

- Consent Agenda
- New NCCEH Staff Member Introduction
- At-large Steering Committee Membership Change
- CoC Application
- NCCADV DV-RRH Project
- ESG Application
- HMIS Transition
- System Performance Measures



# Consent Agenda

#### Review & approve consent agenda

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.



#### Review & approve consent agenda

Consent agenda:
 <a href="http://www.ncceh.org/files/9404/">http://www.ncceh.org/files/9404/</a>

• Changes or discussion?



#### New NCCEH Staff Member

#### Bagé Shade, MSW

- She comes to us from Triangle Family Services in Raleigh, NC where she served as a Program Manager and Case Manager.
- She will be working on the NC BoS CoC team.



#### At-large Membership Change

#### Eric Edwards, Champions for Change

- Shelter Manager at The Haven in Brevard, NC
- Serves on the Champions 4 Change Board and is currently working to open a chapter in Brevard, NC.
- A member of Civitan, a help coach for the Special Olympics, and instructor of the "Getting Ahead" program for those with troubled pasts.



#### Eric Edwards, Champions for Change

- Discussion
- Motion to nominate?



#### 2018 CoC Competition

#### The CoC competition is now open!

- HUD released the CoC NOFA on June 20
- The CoC consolidated application is due September 18

Final funding amounts have now been released by HUD

- Annual Renewal Demand (ARD): \$8,388,382
- Bonus Funding: \$699,562
- DV Bonus: \$1,165,937
- Planning: \$349,781

Funding will be tiered again in this competition:

- Tier 1: 94% of ARD
- Tier 2: 6% of ARD plus Bonus



## Steering Committee plays a critical role in the CoC competition

- The Governance Charter creates a Scorecard Committee and Project Review Committee to provide recommendations to the Steering Committee for approval.
  - Scorecard Committee prepares the new and renewal scorecards to score CoC applications.
  - PRC uses the scorecards to score applications and ranks the projects based on CoC priorities, standards, and points.
    - The PRC may choose to reallocate funds from lowperforming/low-spending renewals to create new projects.



### Steering Committee will have a special meeting to review the recommendation

- Steering Committee will meet on August 30 at 10:30 AM to discuss the recommendation and approve the final project prioritization list.
- Staff anticipate posting the full application on September 12 at <a href="www.ncceh.org">www.ncceh.org</a> for the CoC to review.



#### CoC competition timeline

- August 8: PRC holds first meeting
- **August 9**: Second due date for project application materials
- August 12-22: PRC reviews and scores application. Phone calls with staff.
- **August 29**: PRC meets to create ranked list of projects
- August 30: Special Steering Committee meeting to approved ranked list of projects
- **August 30–31:** Project applicants notified if project included in the final application
- **August 31:** Project applicants submit final edited application in esnaps
- **September 6**: Appeal deadline (as needed)
- **September 7:** PRC meets to consider appeals (as needed)
- **September 11:** Steering Committee meeting
- **September 18:** CoC application due to HUD



#### We need help with the CoC Application!

- Please fill out this survey on what's happening in your region: <a href="https://goo.gl/forms/gHO3ZhqwSmdBXD803">https://goo.gl/forms/gHO3ZhqwSmdBXD803</a>
- Your answers help us get more points on the CoC application and raise the likelihood of receiving more funding
- Only regions 1, 2, and 5 have completed the survey
- Please submit responses by Friday, August 10.



#### NCCADV DV-RRH Project

#### NC Coalition Against Domestic Violence

- NCCADV intends to submit an application for CoC Bonus Funding for a DV-RRH project.
- To meet new project threshold, they need to present their proposal to the community for support and feedback.
- They will sub-grant to NC BoS CoC providers. Do not have a single Regional Committee from which to obtain support.
- Cassandra Rowe, Health Program Coordinated, from NCCADV will present.



#### Questions or feedback?



## **ESG** Application

#### ESG Regional Application Deadline

- ESG Regional Application due by **5:00 PM on October 26.** Must be received (not postmarked) by the NC ESG Office
- Please note that each Regional Committee should submit the following in a 3-ring binder(s) no larger than 2 inches each, tabbed according to the checklist in the RFA:
  - One Regional Application
  - One Project Application for each of the agencies recommended for funding
  - One soft (electronic) copy on a flash drive of the complete application.



#### **Application Tutorials**

Project Application Overview:
 <a href="https://attendee.gotowebinar.com/register/165243222">https://attendee.gotowebinar.com/register/165243222</a>
 8301298689

 Regional Lead and Fiscal Sponsor Application Overview <a href="https://attendee.gotowebinar.com/register/271740599">https://attendee.gotowebinar.com/register/271740599</a>

 6825470465



#### 2018-2019 ESG RFA Timeline

September 17, 2018	Fiscal Sponsor Application Due
September 24, 2018	Fiscal Sponsor Notified of Decision
October 26, 2018	Regional Application Due
October 29- November 9, 2018	Application Review
November 26, 2018	Funding Decisions Announced
December 7, 2018	Agency's intent to appeal Due
December 14, 2018	Appeals & Special Consideration Materials Due
December 21, 2018	Fiscal Sponsor Contacts
January 4, 2019	Appeals Answered
January 4, 2019	Contracts Sent Out



#### NC BoS CoC ESG Funding Process

<b>August 1</b> <i>Missing Regions:</i> 3,5,6,7,8,12,13	Submit the ESG Funding Priorities worksheet with approval from the Regional Committee
September 7	Project Applications are due to Funding Process Committee for review
September 28	Submit full application to NCCEH for review and feedback
October 1-12	Staff calls with Funding Process Leads to give feedback and recommendations
October 26	Complete final review of full application and submit to ESG office by October 26*



#### Resources

- ESG Funding Process Tips Documents
- ESG Funding Priorities Document
- ESG Funding Priorities Worksheet
- ESG Scorecard
- All resources are posted on our website: <u>http://www.ncceh.org/bos/esg/</u>
- ESG Scorecard Webinar: Friday, August 17 11:00-12:00
  - View presentation by typing this address in your browser: join.me/nccehdata
  - Listen via phone: 917-960-3860 pin: 494 778 537#



#### **ESG RFA Overview**

- ESG office priorities:
  - Vet project applicants thoroughly:
    - Capacity
    - Financial Stability
    - Expenditure History
    - Data Collection



#### **ESG RFA Overview**

- ESG office priorities:
  - Coordinated Entry
  - Adherence to Written Standards
  - Participation in LPA planning/coordination
  - Housing First
  - VAWA



#### **ESG RFA: Fiscal Sponsors**

- Not required
- If LPA chooses a fiscal sponsor, they must cover the whole LPA and all funded projects in the LPA
  - LPA must submit for approval the fiscal sponsor two weeks prior to the application submission deadline.



#### Appeals process

- Intent to appeal must be filed in writing by December 7, 2018.
- Appeal must be filed in writing by December 14, 2018.
- NC ESG Office will respond within 30 days.



# **HMIS Transition**

#### HMIS Transition has been delayed

- Mediware has now provided a demo site, NCCEH staff doing quality assurance.
- Depending on the amount of editing needed, final transition is not expected until mid-September.
  - Continue work as usual until notified!
- NCCEH has an MOU with the NC HMIS Governance Committee to continue using NC HMIS
  - Paying a percentage of the NC HMIS implementation while we wait for the new system
  - MOU good until September 30



#### HMIS Transition has been delayed

- Per the NC BoS CoC Governance Charter approved in June, NCCEH is serving as the HMIS Lead for the CoC.
  - Contracting for services with MCAH until the new system is up and running.
- HMIS Advisory Board continues to work on the governance in anticipation of the new system.



#### Questions?



### System Performance Measures

### System Performance Measures













1

Length of Time Homeless

2

Return to Homelessness 3

Number of Homeless 4

Increase in Income

5

First Time Homeless 7

Exits and Retention of PH



#### What HMIS client data is included?



October 1, 2016 to September 30, 2017 (up to 24 months back)



Any person who entered SO, ES, SH, TH, RRH and/or PSH during the reporting period



Data are reported for individuals and person in families





#### 1 Length of Time Homeless

#### **Definition**

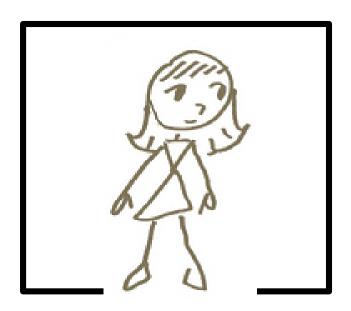
The length of time persons are homeless in emergency shelter, safe haven, and transitional housing projects

#### Goal



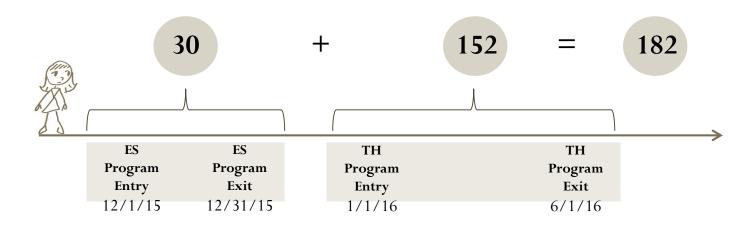
Reduction in the average and median length of time persons remain homeless

#### Meet Henrietta



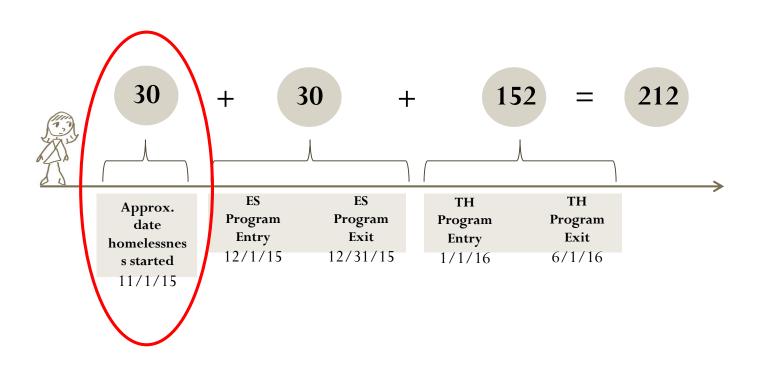
#### Length of Time Homeless

Measure 1a Based on Entries and Exits

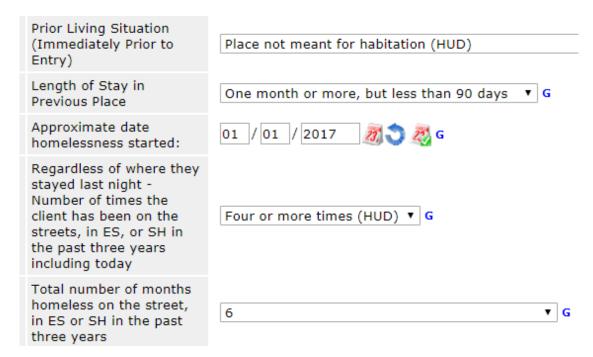


#### Length of Time Homeless

Measure 1b Based on Approximate Start Date + Entries and Exits



## Approximate Start Date is in the Homeless History section of HMIS Intake





# What's the difference between Average and Median?









Average = 105 days

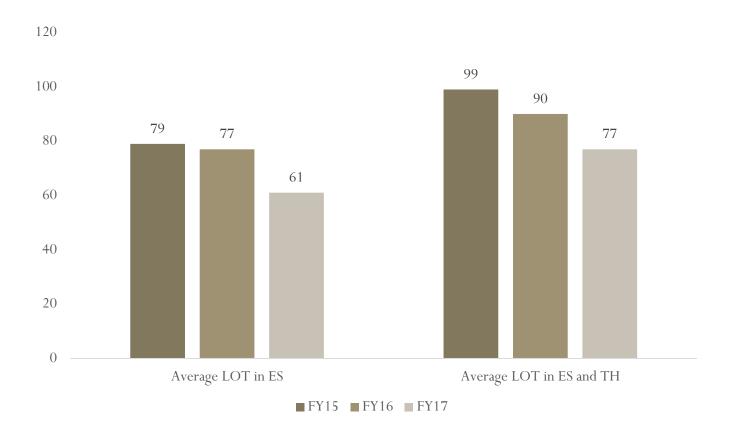
Adding 30, 45, 60, 90 and 300 and then dividing by five equals 105 days

Median = 60 days

50% of clients stayed less than 60 days and 50% stayed more than 60 days and

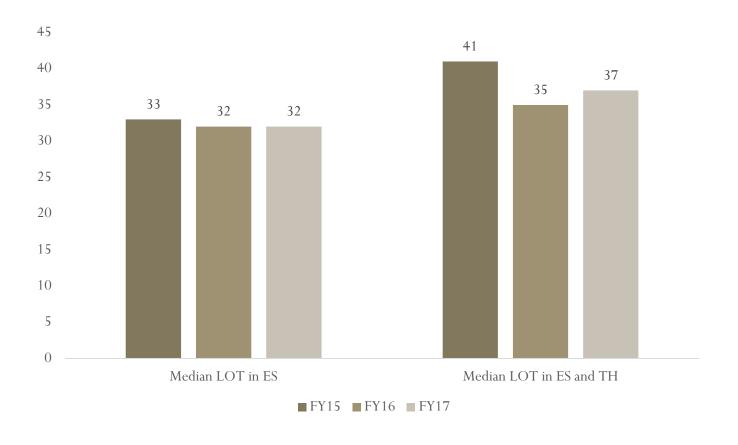


#### Average Length of Time Homeless by Year





#### Median Length of Time Homeless by Year





### Entries, Exits, and Null Data Impact

#### **Entries/Exits**

Date accuracy

Project type (only for ES and TH are included)

#### **Inaccurate Responses**

ES and TH entries need clients in beds. Are there practices that prevent accurate Entry or Exit dates?

#### What else?

Are there other reasons this may have increased?



Remember: Missing data is ALWAYS better than inaccurate data







## 2 Returns to Homelessness

#### **Definition**

The number of persons who return to street outreach, emergency shelter, transitional housing, or permanent housing projects after previously exiting to a permanent housing destination



#### Goal

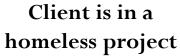
Reduction in the percent of persons who return to homelessness



#### 2 Returns to Homelessness

Did the client really exit to permanent housing?





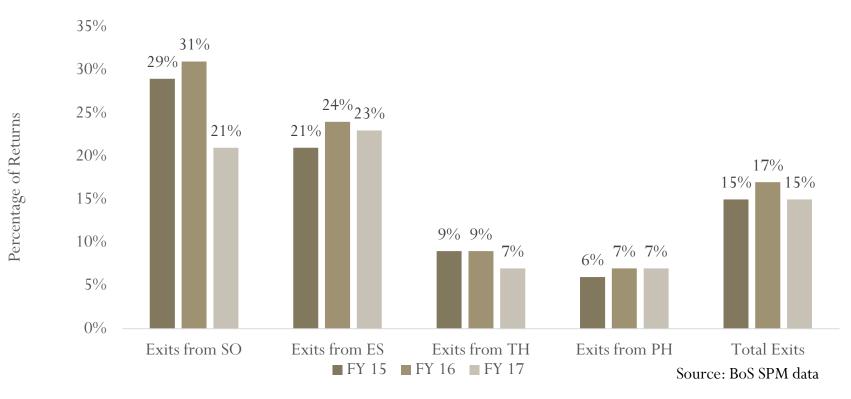


**Client exits** homelessness to a permanent housing destination



Client is no longer housed and returns to homelessness

#### Percentage of Permanent Housing Returns to Homelessness in 2 Years





#### 3 Number of Homeless Persons

#### **Definition**

- (1) The number of sheltered and unsheltered homeless persons counted as homeless on PIT
- (2) The number of sheltered homeless in HMIS in ES, SH and TH during the reporting period



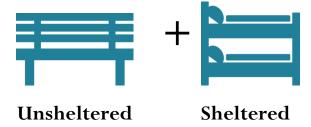
#### Goal

Reduction in the number of persons who are homeless



#### 3 Number of Homeless Persons

#### **PIT Night Count**

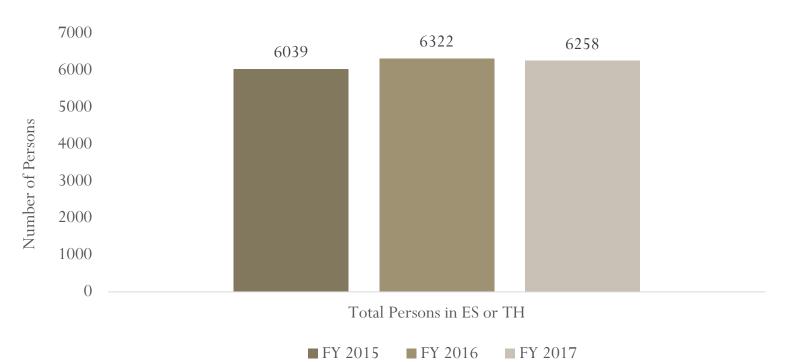


#### **HMIS Annual Data**



All clients who entered a homeless project during the reporting period

### **Unduplicated Annual Count**











#### **4** Employment and Income Growth

#### **Definition**

Percentage change in the number of clients with employment income, non-employment, and total income

Divided into two groups: stayers with at least one Annual Assessment and leavers exiting during the reporting period

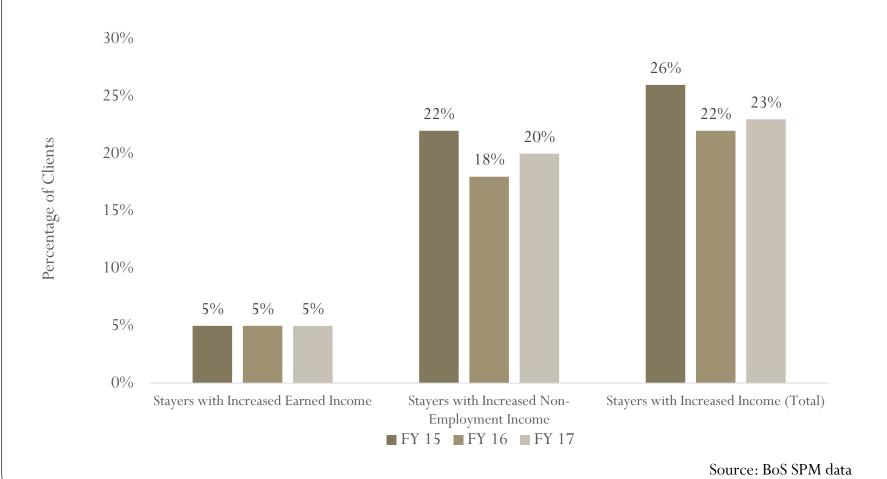
Only for CoC-Funded Projects

#### Goal

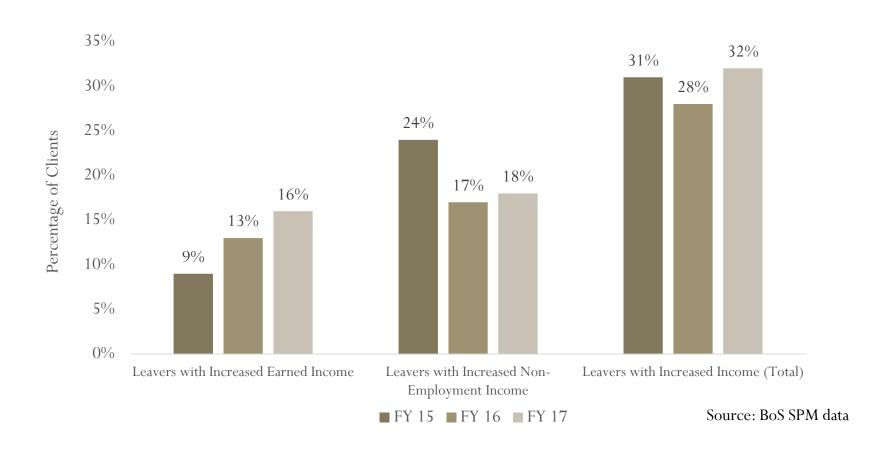


Increase in the percent of adults who gain or increase employment or non-employment cash income over time

### Increases in Employment and Income amongst Stayers



#### Increases in Employment and Income amongst Leavers





#### 5 First Time Homeless

#### **Definition**

- (1) Change in the number of homeless persons in ES, SH, and TH projects with no prior enrollments in HMIS
- (2) Change in the number of persons in ES, SH, TH, and PH projects with no prior enrollments in HMIS

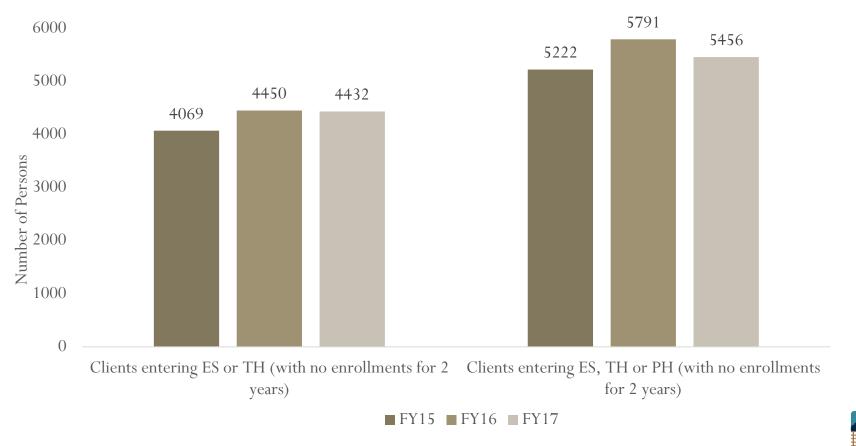
#### Goal



Reduction in the number of persons who become homeless for the first time

#### Clients Served for the First Time

without entries in last two years



Source: BoS SPM data



#### **Definition**

The number of clients enrolled in emergency shelter, safe haven, transitional housing, rapid rehousing or permanent supportive housing who exit to permanent housing destination or remain in permanent housing

#### Goal



Increase in percentage of people who exit to or retain permanent housing



7b.1 Change in exits to permanent housing destinations from Emergency Shelter, Transitional Housing, or Rapid Re-Housing







### 7b.2 Change in <u>exits</u> to permanent housing from Permanent Supportive Housing





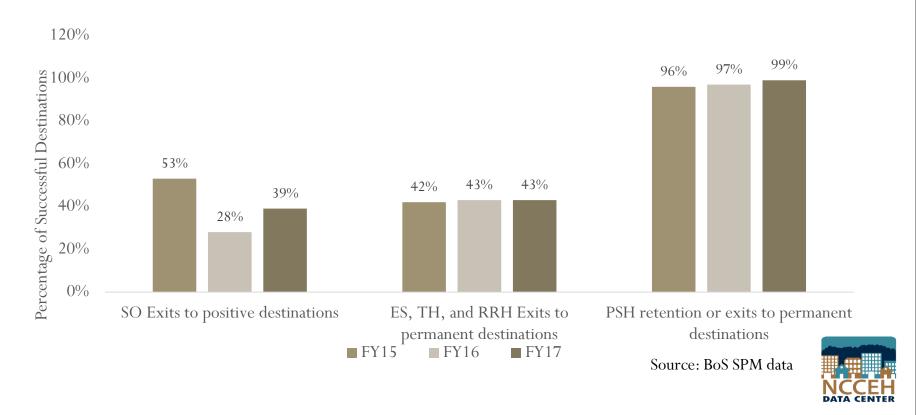


### 7b.2 Change in <u>retention</u> of permanent housing from Permanent Supportive Housing





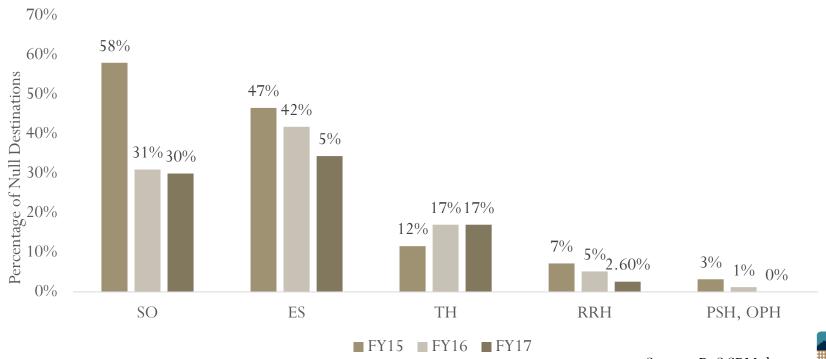
# Exits to (or Retention of) Successful Destinations





### Data Quality

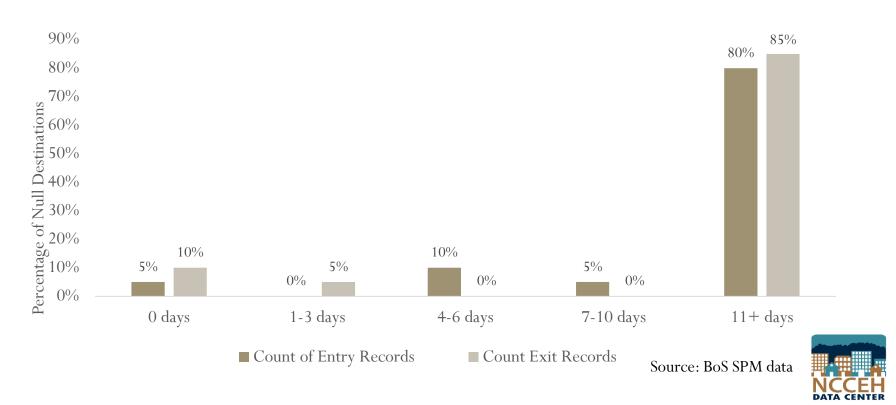
### Exits Destinations DQ Completeness



Source: BoS SPM data

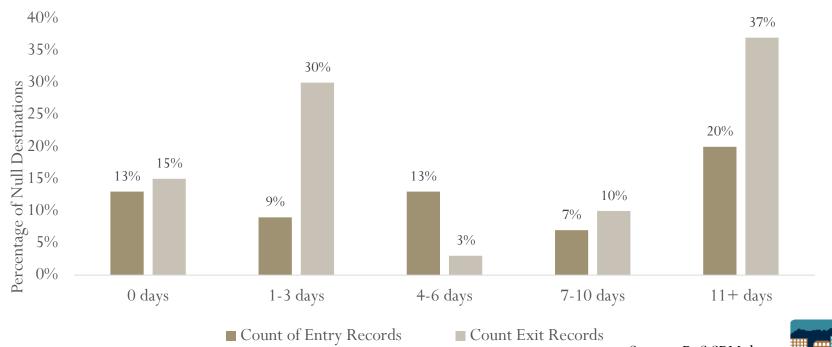


### FY17 Timeliness DQ - SO





### FY17 Timeliness DQ - ES

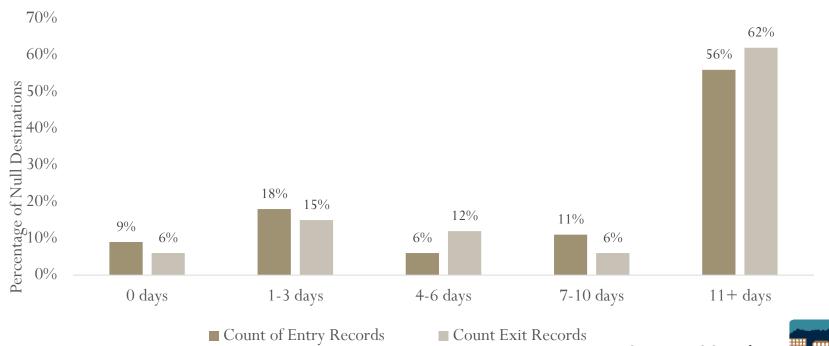








### FY17 Timeliness DQ - TH

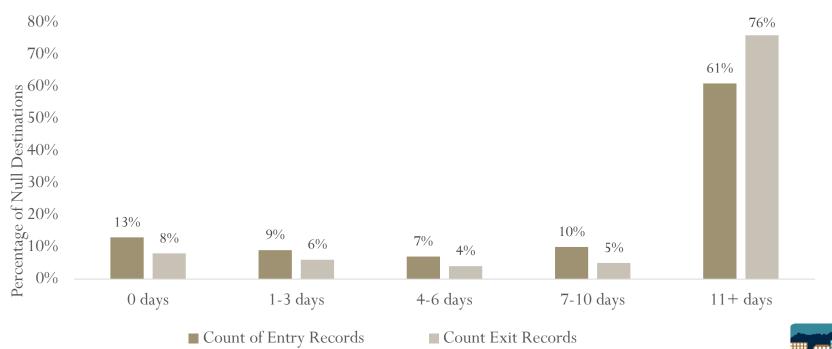








### FY17 Timeliness DQ - RRH

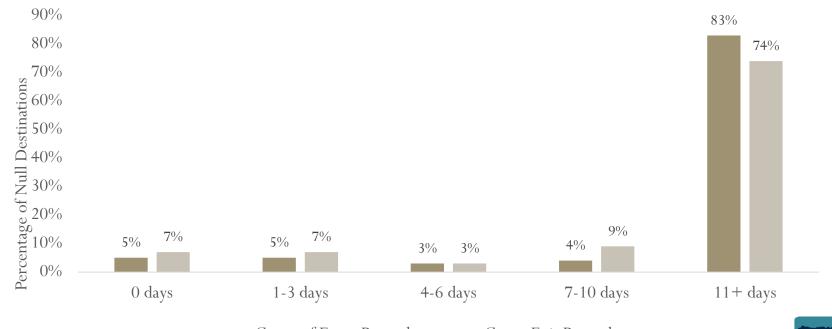


Source: BoS SPM data





### FY17 Timeliness DQ - PSH



■ Count of Entry Records

Count Exit Records
Source: BoS SPM data





- Project Review Committee Meeting Dates:
  - Orientation: Wednesday, August 8 10:00-12:00
  - Tiering & Ranking: Wednesday, August 29 2:00-4:00
  - Appeals: Friday, September 7th 11:30-12:30



- ESG Funding Process Lead Status Calls: Weekly on Fridays 10:00-11:00am
- ESG Scorecard Webinar: Friday, August 17 11:00-12:00
  - View presentation by typing this address in your browser: join.me/nccehdata
  - Listen via phone: 917-960-3860 pin: 494 778 537#



BoS User Meeting: Thursday, August 16 1:00-2:30
 Register here: <a href="http://www.ncceh.org/events/1260/">http://www.ncceh.org/events/1260/</a>

 Special Steering Committee Meeting: Thursday, August 30 10:30-11:30

• In-person Steering Committee Meeting: Tuesday, September 18 10:00-3:00, Winston-Salem, NC



 McKinney-Vento Liaisons Webinar: Tuesday, September 25th 11:00-12:00

Rapid Re-housing for Youth Recording:
 <a href="https://recordings.join.me/X0cnADXZ70OByxqFQX01ig">https://recordings.join.me/X0cnADXZ70OByxqFQX01ig</a>

July HMIS User Meeting Recording:
 <a href="https://recordings.join.me/ZIVtlTgEUUiYltGi2O">https://recordings.join.me/ZIVtlTgEUUiYltGi2O</a> aZg

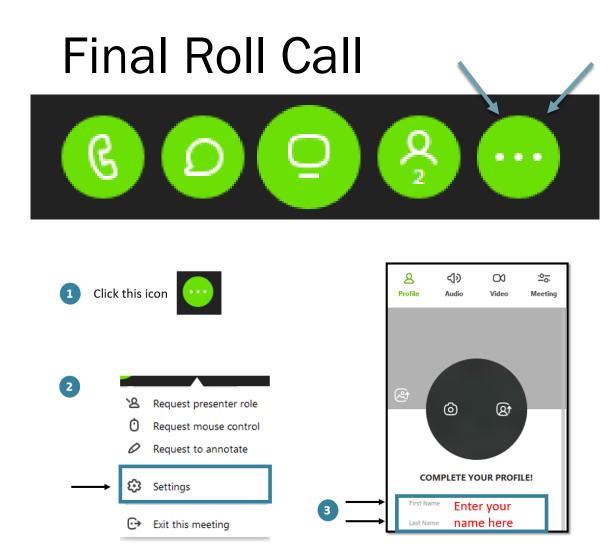


### Wrap Up

- Special Meeting: August 30, 2018 10:30-11:30am
- Next Steering Committee Meeting:
   Tuesday, September 11, 2018, 10:30 am 12:00 pm

- Keep in touch
  - bos@ncceh.org
  - (919) 755-4393





<sup>\*</sup>If your first and last name are in your profile, then you will be on the attendance report.