



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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Durham County SOAR Outcomes

Total usable outcomes reports received*	416
Total Approved	344
Total Denied	71
Total Death before Decision	1
Average time between completion of application and determination on initial applications	90 days
Median number of days between completion of application and determination on initial applications	71 days
Percentage of caseworkers becoming the 1696	96%
Average length of time homeless	2 years, 9 months
Percentage of applications approved (not including deaths before decision)	83%
Percentage that required CE	26%
Amount of income brought into county since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$4,351,541.76

* Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

Caseworkers who have completed Outcome Reports:

- Stephen Betucker (21 cases)
- Faith Borden (4 cases)
- Jasmine Braswell (2 cases)
- Emily Carmody (16 cases)
- Candice Chilton (63 cases)
- Spencer Cook (12 cases)
- Pamalia Davis (76 cases)
- Shaina Gaines (5 cases)
- Julia Gamble (11 cases)
- Billie Guthrie (4 cases)
- Diedtress Jackson (4 cases)
- Kimberli Johnson (1 case)
- Malik Kennedy (5 cases)
- Marigny Manson (1 case)
- Charita McCollers (59 cases)
- Elizabeth Lumley McDermott (83 cases)
- Tashira McGill (34 cases)
- John Myklebust (9 cases)
- Jen Robinson (2 cases)
- Jacob Schonberg (1 case)
- Joel Wright (1 case)