

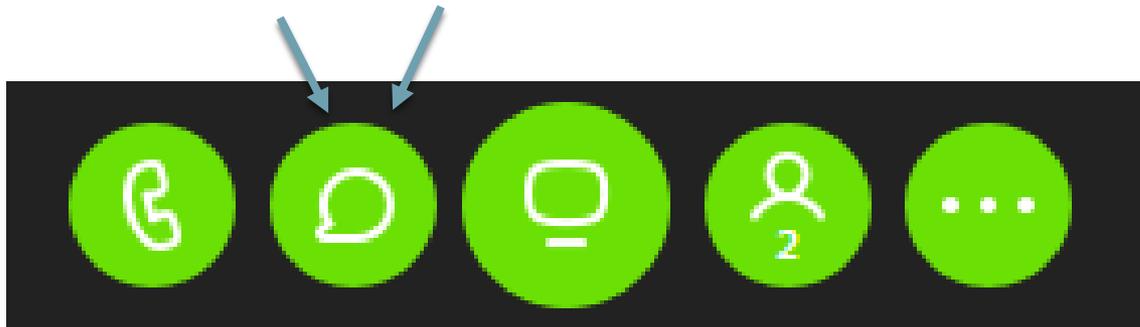


NC Balance of State Continuum of Care

Steering Committee Meeting
July 10, 2018
10:30 AM

Welcome

- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - The chat box is available



This box is located in the top, center of your screen



Roll Call

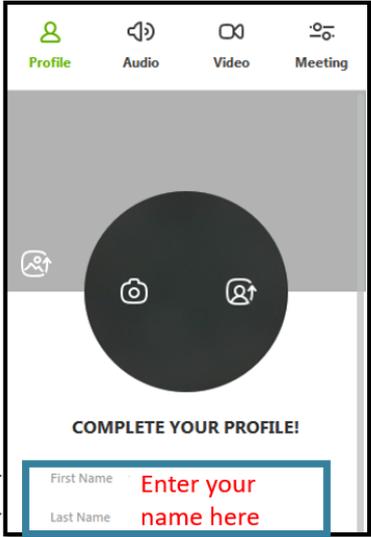
- We will conduct Roll Call for Regional Leadership and At-Large Members to ensure quorum for votes
- Other participants should enter their full name so we know they are here and included in the minutes.

1 Click this icon 

2

-  Request presenter role
-  Request mouse control
-  Request to annotate
-  Settings
-  Exit this meeting

3



The Zoom meeting interface shows a profile completion screen. At the top, there are icons for Profile, Audio, Video, and Meeting. Below these is a large circular placeholder for a profile picture. Underneath the placeholder, the text "COMPLETE YOUR PROFILE!" is displayed. At the bottom, there are two input fields: "First Name" and "Last Name". The "First Name" field contains the text "Enter your" and the "Last Name" field contains the text "name here".



Agenda

Today's Agenda

- Consent Agenda
- SSO-CE Grant
- 2018 CoC Competition
- ESG Application
- ESG Appeals
- HMIS Transition
- System Performance Measures



Supportive Services Only- Coordinated Entry grant

NCCEH received a SSO-CE CoC grant to support coordinated entry

- NCCEH will re-grant most of the funding to support the Coordinated Assessment Lead in five communities



2018-2019 SSO-CE awards

- Region 2: Thrive
- Region 5: Community Link
- Region 10: Hope Station
- Region 11: Trillium
- Region 12: Pitt County Planning



Grantees will use funding to improve CE

- They will need the support and partnership of their whole Regional Committees



2018 CoC Competition

The CoC competition is now open!

- HUD released the CoC NOFA on June 20
- The CoC consolidated application is due September 18
- CoC consolidated application has 3 parts
 1. CoC application: CoC-wide info, completed by NCCEH staff with input from agencies, Steering Committee, and other stakeholders
 2. Project applications: individual applications from agencies for new and renewal projects
 3. Project priority listing: ranked list of project applications, recommended by PRC and approved by Steering Committee



NC BoS CoC funding amounts have not been released

Final funding amounts have not been released by HUD

- Annual Renewal Demand
- Bonus Funding: 6% of Final Pro Rata Need
- DV Bonus: 10% of Preliminary Pro Rata Need
- Planning

Funding will be tiered again in this competition:

- Tier 1: 96% of ARD
- Tier 2: 4% of ARD plus Bonus and DV Bonus



New projects can be created using bonus or reallocated funding

- NC BoS CoC can apply for new projects using bonus funding and/or reallocated funding:
 - PH-PSH projects dedicated to CH households
 - PH-RRH projects that will serve homeless individuals and families, including unaccompanied youth
 - TH-RRH projects (not allowed by NC BoS CoC in FY18)
 - SSO-CE projects (only allowable as CoC-wide)
- The PRC may choose to reallocate funds from low-performing/low-spending renewals to create new projects.



HUD has some new things in this year's NOFA

- Transition grants: Project applicants can transition their project(s) from one component to another
- Consolidated projects: Agencies can consolidate 2-4 eligible project renewals into one during the process
- Domestic violence bonus: CoC can create up to one each of the following project types specifically targeting survivors of DV:
 - PH-RRH
 - TH-RRH
 - SSO-CE



CoC competition timeline

- **July 26:** First due date for project application materials
- **August 8:** PRC holds first meeting
- **August 9:** Second due date for project application materials
- **August 12-22:** PRC reviews and scores application. Phone calls with staff.
- **August 29:** PRC meets to create ranked list of projects
- **August 30:** Special Steering Committee meeting to approved ranked list of projects
- **August 30-31:** Project applicants notified if project included in the final application
- **August 31:** Project applicants submit final edited application in esnaps
- **September 6:** Appeal deadline (as needed)
- **September 7:** PRC meets to consider appeals (as needed)
- **September 11:** Steering Committee meeting
- **September 18:** CoC application due to HUD



Next steps for project applicants

- Read the NOFA: <http://bit.ly/2yLHMgi>
- Review materials from NCCEH at <http://www.ncceh.org/bos/currentcocapplication/>
 - Application instructions (new and renewal)
 - Forms to complete
 - Esnaps explainer
- 2 deadlines for application materials
 - July 26: HMIS reports, Con Plan forms, threshold materials
 - August 9: project applications, all other forms/docs



2018 CoC competition scorecard

- Scorecard committee reviewed and made changes to the NC BoS CoC's CoC competition scorecard



New project scorecard changes

- Targeting to Prioritized subpopulations:
 - Clarified Q2.4: can the project quickly move households into housing?
- Service Needs:
 - Clarified Q3.1: meeting the service needs of households and ensuring they will find and maintain permanent housing.



New project scorecard changes

- Split Access to Mainstream Benefits into two questions, Q3.3 & Q3.4
- Project performance:
 - All applicants, regardless of funding source that can run an APR on their project will be scored with it, Q5.1-Q5.8.



New project scorecard changes

- HMIS/Comparable Database
 - Q5.9: Added option for DV service providers (who cannot enter into HMIS) to receive points for reporting all beds to the HIC.
 - Q5.10: Added threshold requirement for DV service providers to use a comparable database.



New project scorecard changes

- Changed ESG participation from standard to points
- Added clarification to coordinated entry questions:
 - Q6.4: Threshold requirement for applicant to take all referrals directly from CE wait list
 - Q6.6: Clarified how agencies should participate in CE
- Added CE question: applicants describe how they take referrals from CE



Changes to Key Elements of PSH/RRH Benchmarks (both new and renewal)

- Changed from thresholds to standards
- Added place for reviewer notes in Key Elements of PSH/RRH benchmarks from thresholds to standards
- Added additional explanation: Q2.14i, Q2.15b2, Q2.15c2



Changes to renewal scorecard

- Increased points and added more requirements to Move-On Program question
- Clarified CE requirement to fill all open slots directly from CE wait list



DV-RRH bonus funding

- Each CoC may apply for up to 10% of its pro-rata need for projects that exclusively serve survivors of domestic violence.
 - CoCs may put forward only one application per component type: PH-RRH, TH-RRH, SSO-CE for the bonus funding.
- CoCs are required to rank DV-RRH projects, but successful DV-RRH bonus projects will be funded outside the regular CoC funding.



DV-RRH bonus funding

- Multiple DV service providers, the Housing Finance Agency, and NCCADV have all put in intents to apply.
 - Of these, only 1 agency has operated RRH before, which is currently a threshold on the new project scorecard.
- Suggestion: waive this threshold requirement only for DV bonus.



Scorecard approval

- Questions, discussion?
- Motion, vote.



CoC Competition Appeals Policy

- Draft posted at www.ncceh.org/files/9330/
- Allows new projects that were not included in project priority listing and renewal projects that were partially or fully reallocated to appeal the Project Review Committee's decision.



Draft CoC Competition Appeals Process

- Applicant must submit an appeals letter to the Project Review Committee by designated deadline.
- Appeals must present additional information or explain extenuating circumstances that directly address the deficiencies in the project application.
- PRC will meet to consider any appeals.
- Steering Committee will re-consider the project priority listing IF any appeals are successful.



Appeals process approval

- Questions or discussion?
- Motion, vote.



ESG Application

Tentative ESG competition timeline

- 2018 ESG competition timeline will be extended this year
 - RFA will be likely be released by mid-July
 - Applications due to ESG office on October 26
- Important to start early to meet CoC and ESG office deadlines!



Regional Committee ESG Competition

- Regional Committees are responsible for running local competitive processes of soliciting, reviewing, and selecting project applications.
- The process should be:
 - Competitive
 - Transparent and avoid conflict of interest
 - Promote funding to the highest quality projects
 - Reflect community need
- Funding priorities should assist communities to design their process and make good decisions.



Form a Funding Process Committee

- Include people on Funding Process Committee that are conflict-free, can make difficult decisions, and understand the region
- ESG Funding Lead and Funding Committee members should be familiar with the tenets of Housing First and NC BoS CoC Written Standards.



ESG Funding Process Lead Status Calls

July 13th

- Designate an ESG Lead Agency
- Create a timeline for activities
- Determine who will write the regional application



ESG Funding Process Lead Status Calls

August 3rd

- [ESG Funding Priorities worksheet](#) due to NCCEH
- Determine how the applications will be scored
- Develop a plan to outreach and engage potential applicants and advertise the availability of ESG funds
- Set grantee expectations



Resources

- ESG Funding Process Tips Documents
- ESG Funding Priorities Document
- ESG Funding Priorities Worksheet
- ESG Scorecard (2017 currently – 2018 being drafted)
- All resources are posted on our website:
<http://www.ncceh.org/bos/esg/>



ESG Funding Priorities and Worksheet

- The Funding and Performance Subcommittee created ESG Funding Priorities.
 - CoC-wide priorities set goals for the full ESG portfolio.
 - The FPS also created a worksheet to help each LPA set local priorities.
- Both documents were posted for review at www.ncceh.org/bos/esg/
- No feedback was submitted.



Approval of ESG Funding Priorities and Worksheet

- Questions, discussion?
- Motion, vote.



ESG Appeals

Update on Infinite Possibilities' appeal

- Steering Committee members reviewed information submitted by Infinite Possibilities to appeal the state ESG office's decision to pay back funding and rescind FY18 grant
 - A majority of members voted to waive the Steering Committee's right of involvement, believing this to be a contract issue.
 - Staff sent decision to Infinite Possibilities and the state ESG office on June 21.



ESG appeal for Central Piedmont Community Action

- CPCA asked by the NC ESG Office to submit a corrective action plan due to low spending during FY18 Q1
 - CPCA submitted two corrective action plans to the state ESG office.
 - ESG office terminated CPCA's grant effective June 21 because the "response did not provide an indication of a plan that provides assurances that [the] organization will be able to fulfill [its] contractual obligations."
- CPCA would like to appeal the decision and has asked the NC BoS CoC to consider its support



ESG appeal for Central Piedmont Community Action

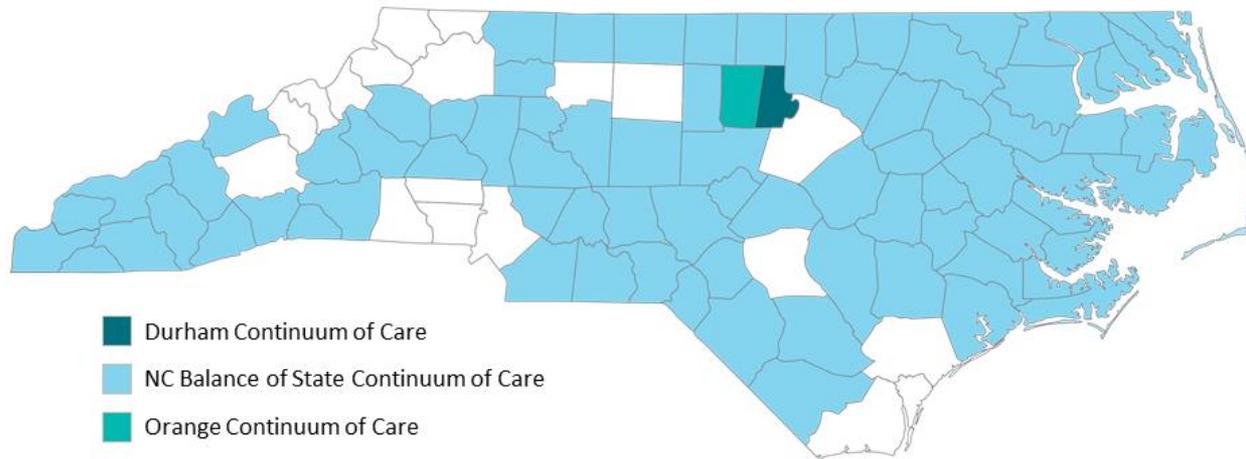
- Members were sent:
 - Copies of the corrective action plans submitted
 - CPCA's ESG appeal letter
 - The state ESG office official notification letter

- Members need to choose an option:
 1. Evidence exists to support the appeal
 2. No evidence exists to support the appeal
 3. The NC BoS CoC believes this is a contractual issue and waives its right of involvement



HMIS Transition

HMIS@NCCEH Launch: August 2018

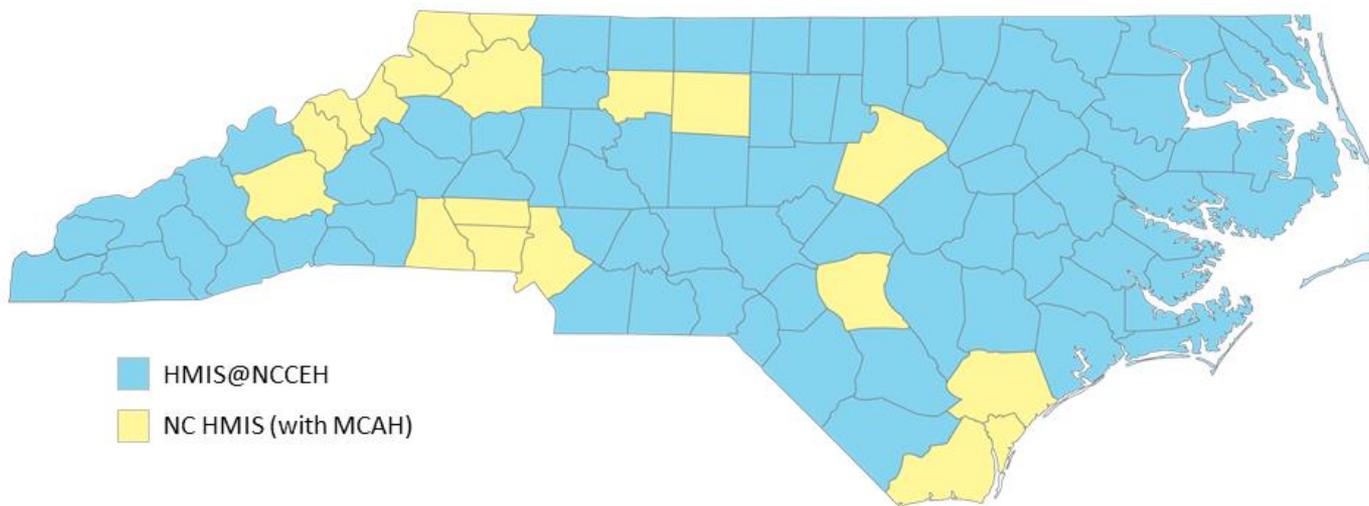


What to expect:

- All training, workflows, forms, etc. will be hosted by NCCEH at ncceh.org.
- Users will no longer go to nchmis.org, the website run by MCAH, for forms or training.
- Users will have a new ServicePoint website URL to log in to.
- All agreements (agency participation, user, and sharing agreements) will need to be signed again with NCCEH as the HMIS Lead Agency. This will be done electronically with DocuSign.



Two Regional HMIS Networks



What To Do Now

- Keep entering data into nchmis.servicapt.com until notified to stop and switch to the new HMIS@NCCEH site (expect notice in late July).
- Check our launch webpage for updates: ncceh.org/hmis/launch/
- Keep an eye out for Agency Agreements that will have to be signed and returned.
- Make sure you're receiving communications from the NCCEH Data Center. If you did not receive our update on 6/14, sign up for our HMIS@NCCEH Communications List [here](#).



Questions?



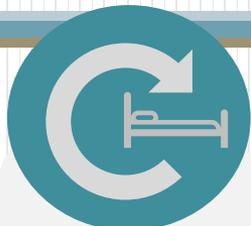
System Performance Measures

System Performance Measures



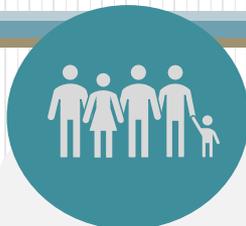
1

Length of Time
Homeless



2

Return to
Homelessness



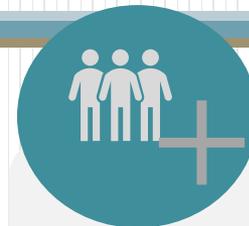
3

Number of
Homeless



4

Increase in
Income



5

First Time
Homeless



7

Exits and
Retention of
PH

What HMIS client data is included?



October 1, 2016 to September 30, 2017 (up to 24 months back)



Any person who entered SO, ES, SH, TH, RRH and/or PSH during the reporting period



Data are reported for individuals and person in families



1 Length of Time Homeless

Definition

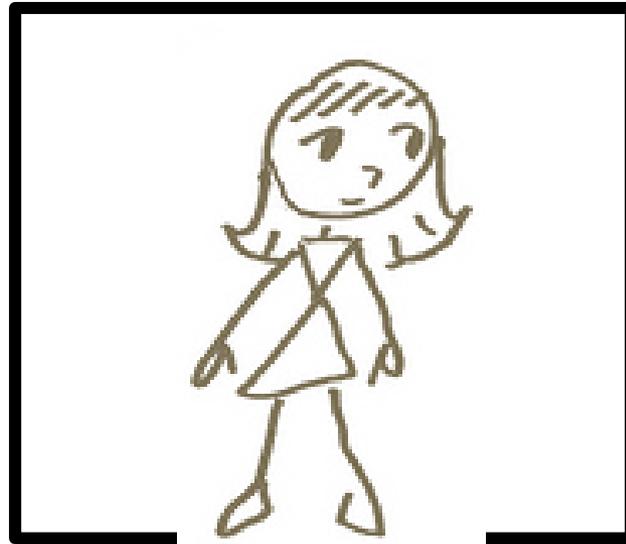
The length of time persons are homeless in emergency shelter, safe haven and transitional housing projects

Goal



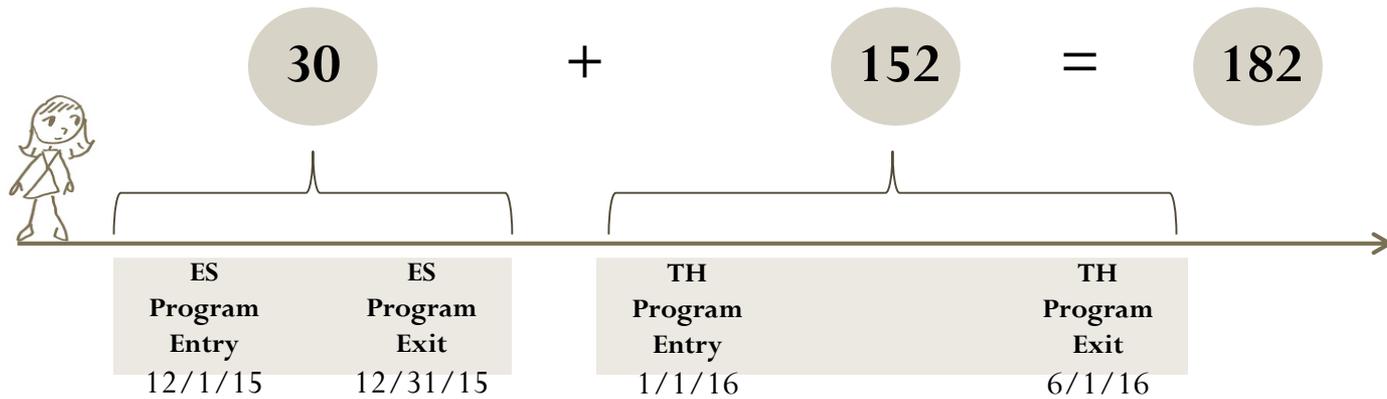
Reduction in the average and median length of time persons remain homeless

Meet Henrietta



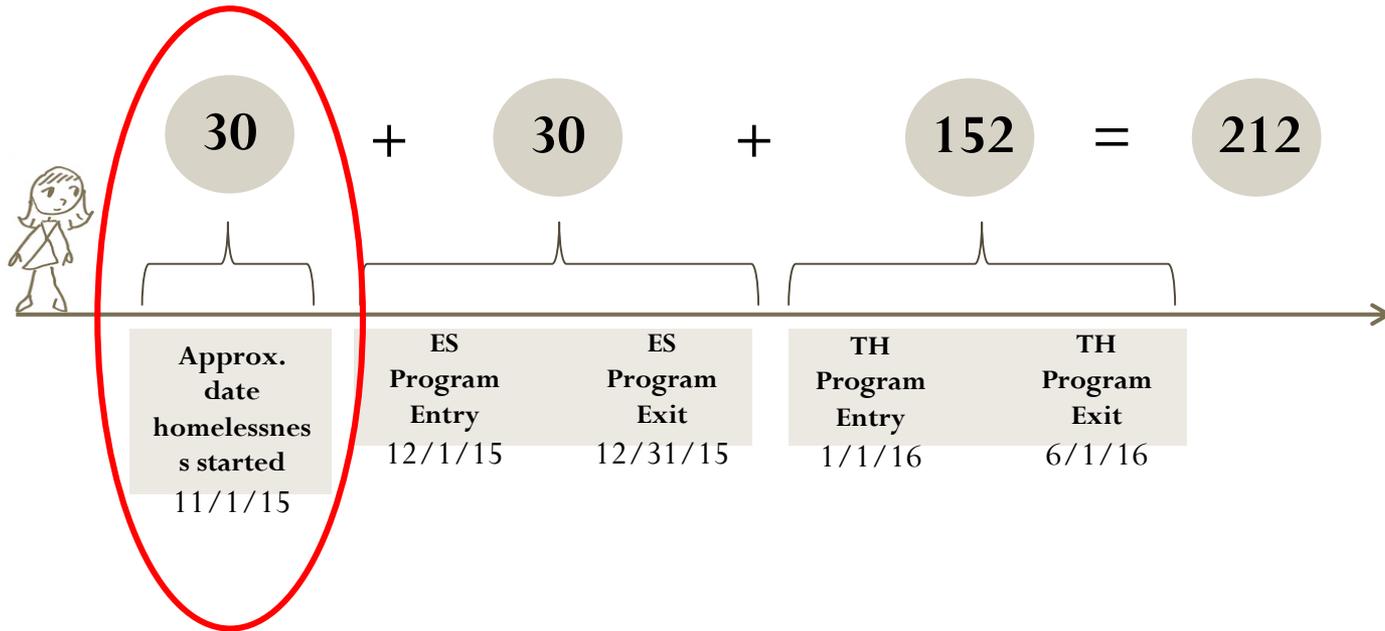
Length of Time Homeless

Measure 1a Based on Entries and Exits



Length of Time Homeless

Measure 1b Based on Approximate Start Date + Entries and Exits



Approximate Start Date is in the Homeless History section of HMIS Intake

Prior Living Situation (Immediately Prior to Entry)	<input type="text" value="Place not meant for habitation (HUD)"/>
Length of Stay in Previous Place	<input type="text" value="One month or more, but less than 90 days"/> G
Approximate date homelessness started:	<input type="text" value="01"/> / <input type="text" value="01"/> / <input type="text" value="2017"/>    G
Regardless of where they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today	<input type="text" value="Four or more times (HUD)"/> G
Total number of months homeless on the street, in ES or SH in the past three years	<input type="text" value="6"/> G

What's the difference between Average and Median?



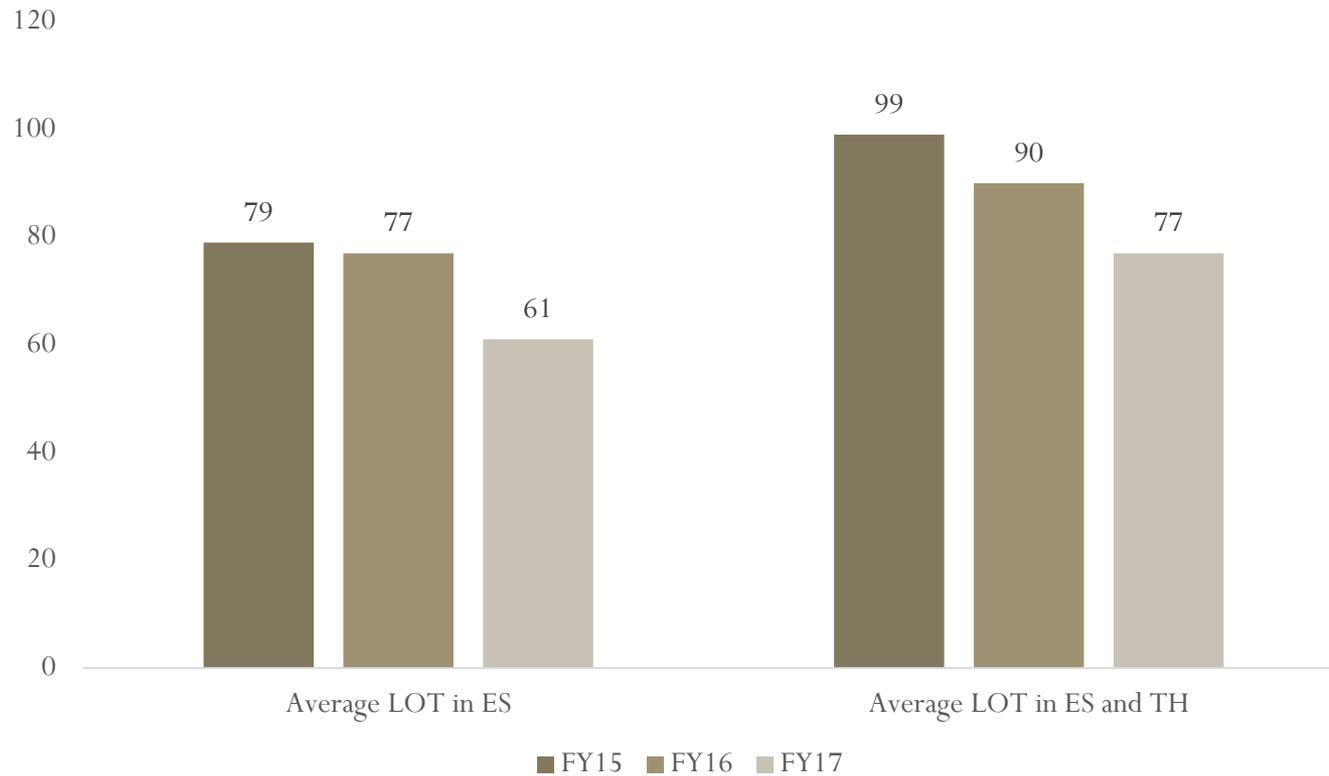
Average = 70 days

Adding 30, 45, 60, 90 and 125 and then dividing by five equals 70 days

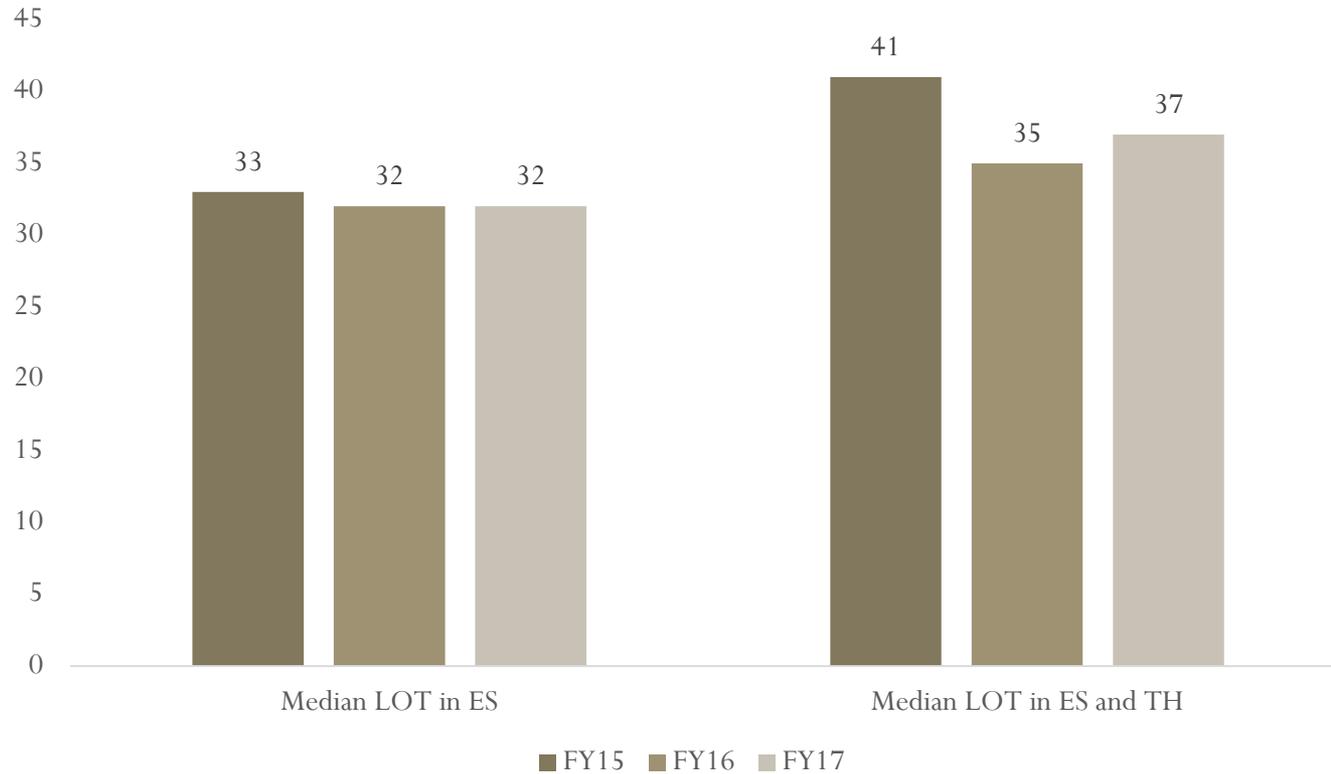
Median = 60 days

50% of clients stayed less than 60 days and 50% stayed more than 60 days and

Average Length of Time Homeless by Year



Median Length of Time Homeless by Year



Entries, Exits, and Null Data Impact

Entries/Exits

Date accuracy

Project type (only for ES and TH are included)

Inaccurate Responses

ES and TH entries need clients in beds. Are there practices that prevent accurate Entry or Exit dates?

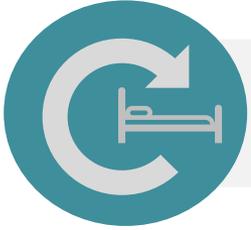
What else?

Are there other reasons this may have increased?



Remember: Missing data is ALWAYS better than inaccurate data





2 Returns to Homelessness

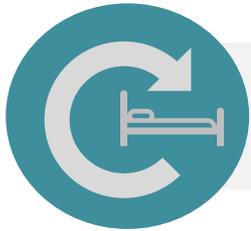
Definition

The number of persons who return to street outreach, emergency shelter, transitional housing or permanent housing projects after previously exiting to a permanent housing destination



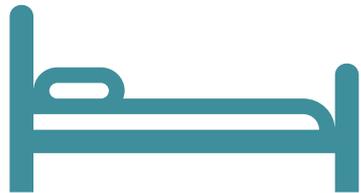
Goal

Reduction in the percent of persons who return to homelessness



2 Returns to Homelessness

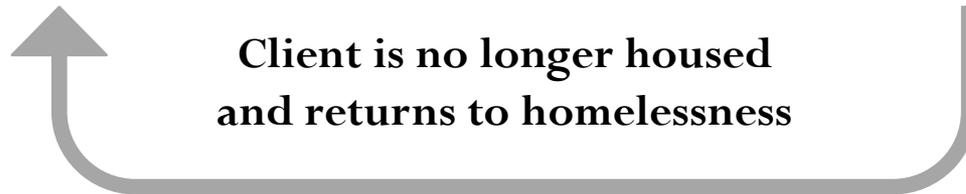
Did the client really exit
to permanent housing?



**Client is a
homeless project**

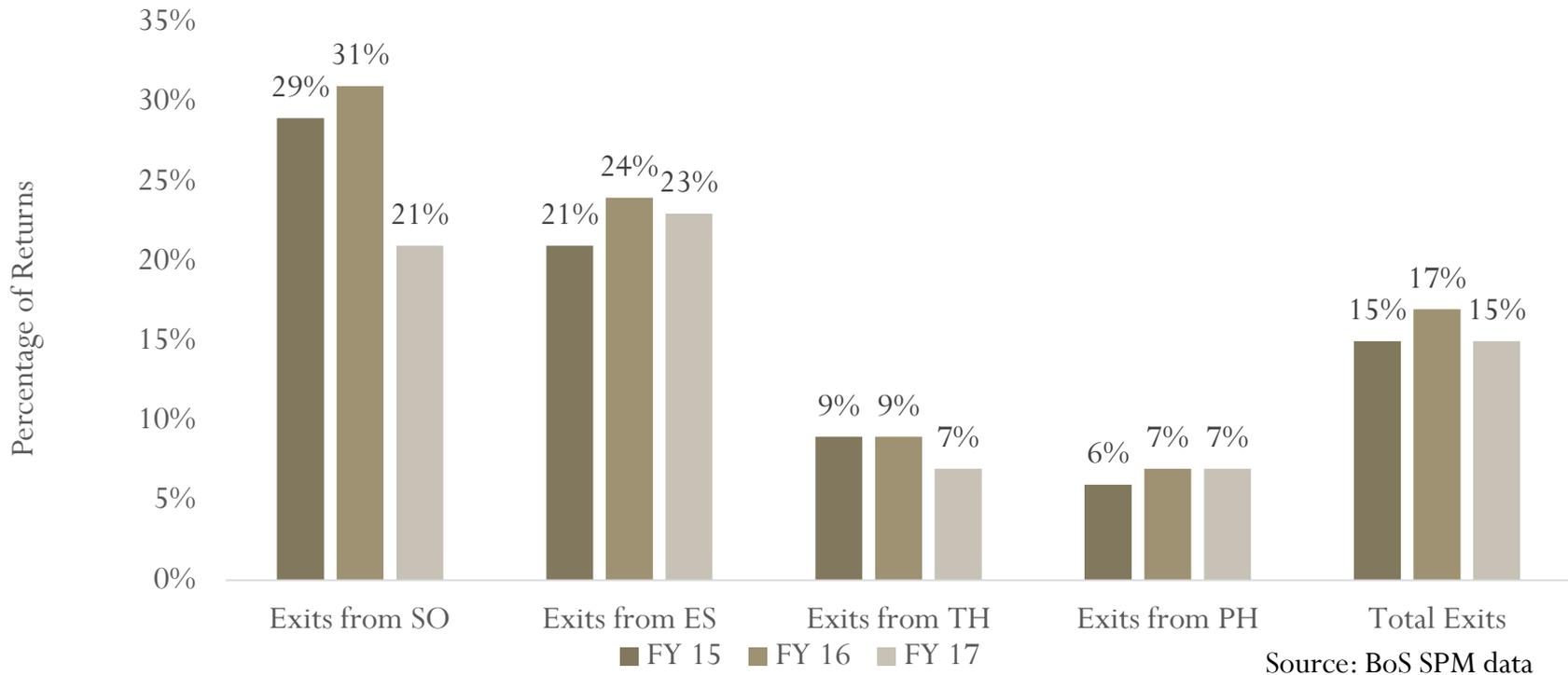


**Client exits
homelessness to a
permanent housing
destination**



**Client is no longer housed
and returns to homelessness**

Percentage of Permanent Housing Returns to Homelessness in 2 Years





3 Number of Homeless Persons

Definition

- (1) The number of sheltered and unsheltered homeless persons counted as homeless on PIT

- (2) The number of sheltered homeless in HMIS in ES, SH and TH during the reporting period

Goal



Reduction in the number of persons who are homeless



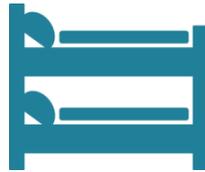
3 Number of Homeless Persons

PIT Night Count



Unsheltered

+



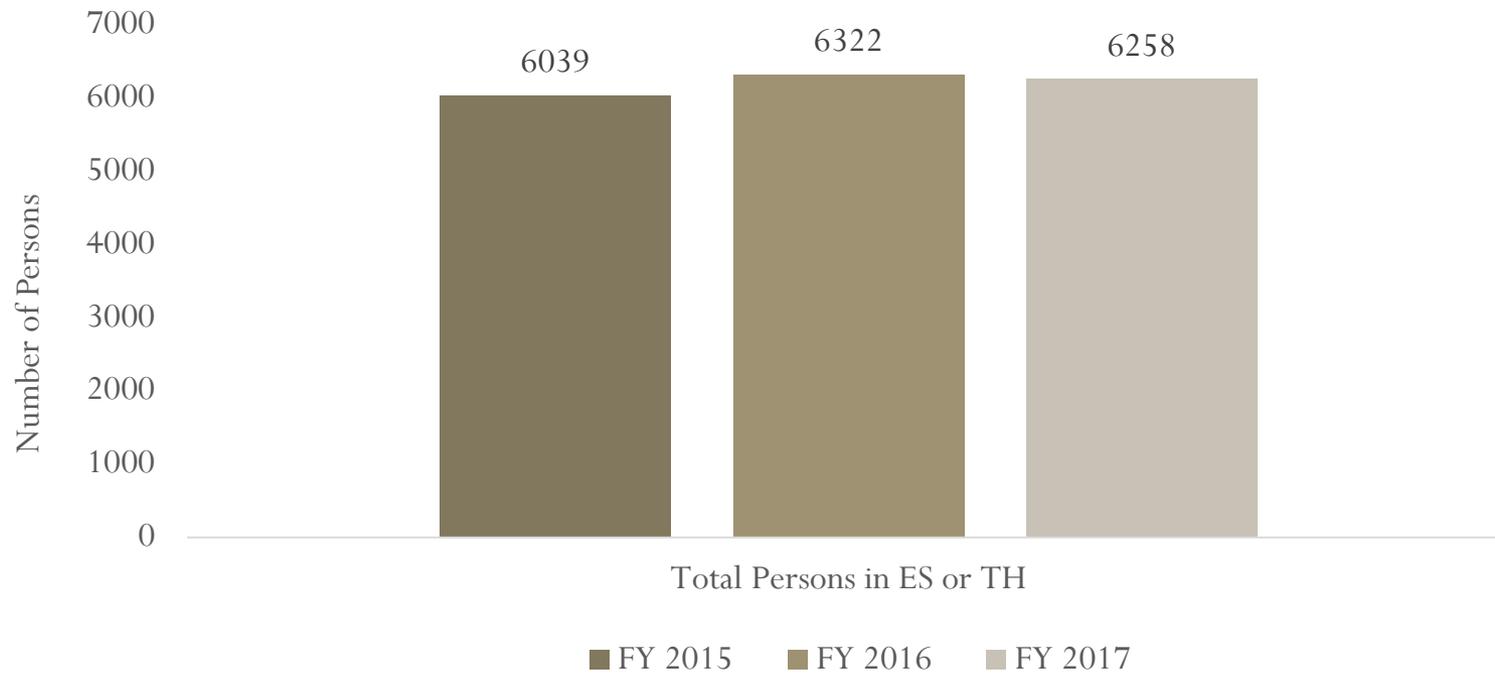
Sheltered

HMIS Annual Data



All clients who entered a homeless project during the reporting period

Unduplicated Annual Count



Source: BoS SPM data





4 Employment and Income Growth

Definition

Percentage change in the number of clients with employment income, non-employment, and total income

Divided into two groups: stayers with at least one Annual Assessment and leavers exiting during the reporting period

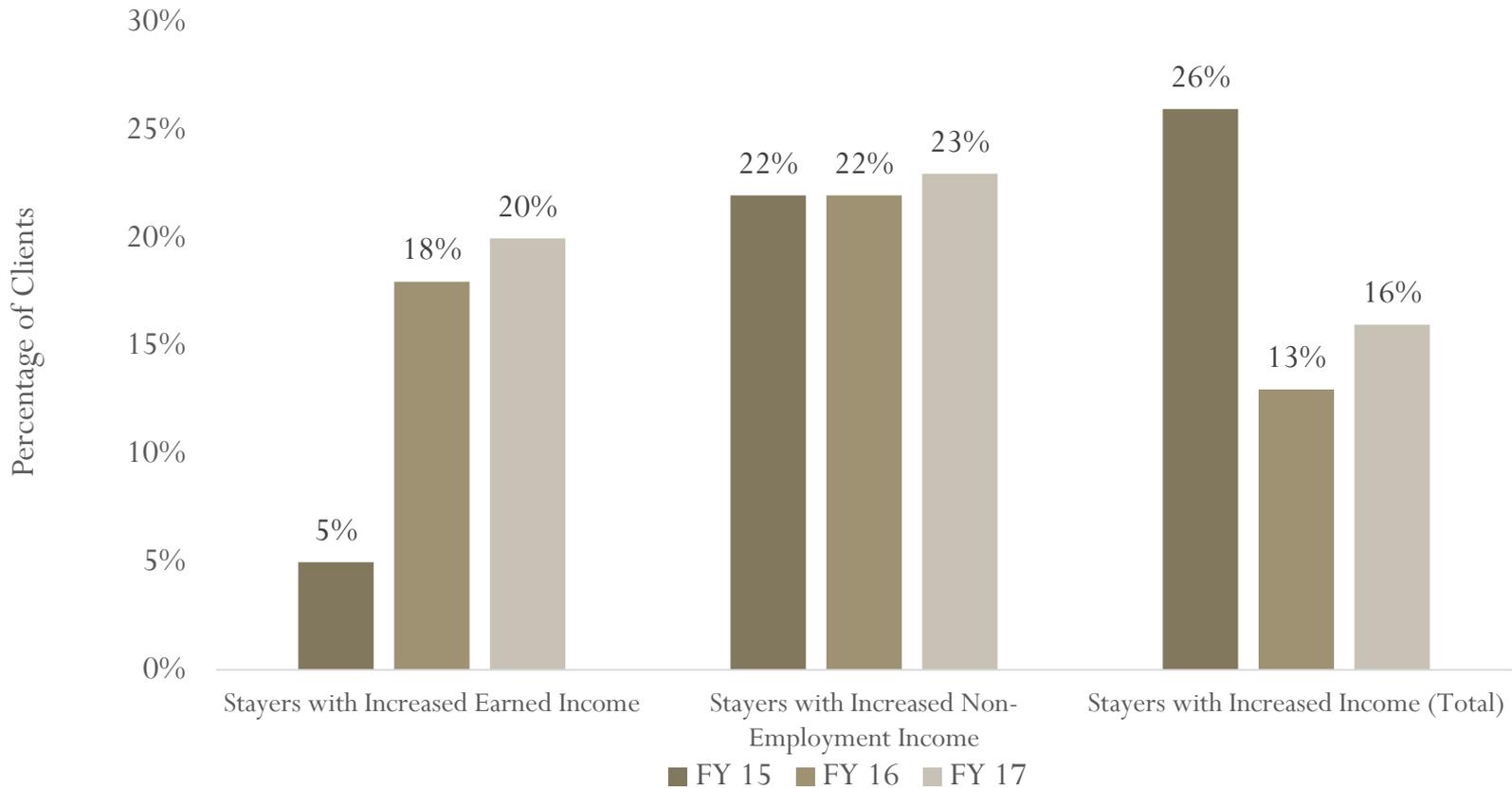
Only for CoC-Funded Projects

Goal



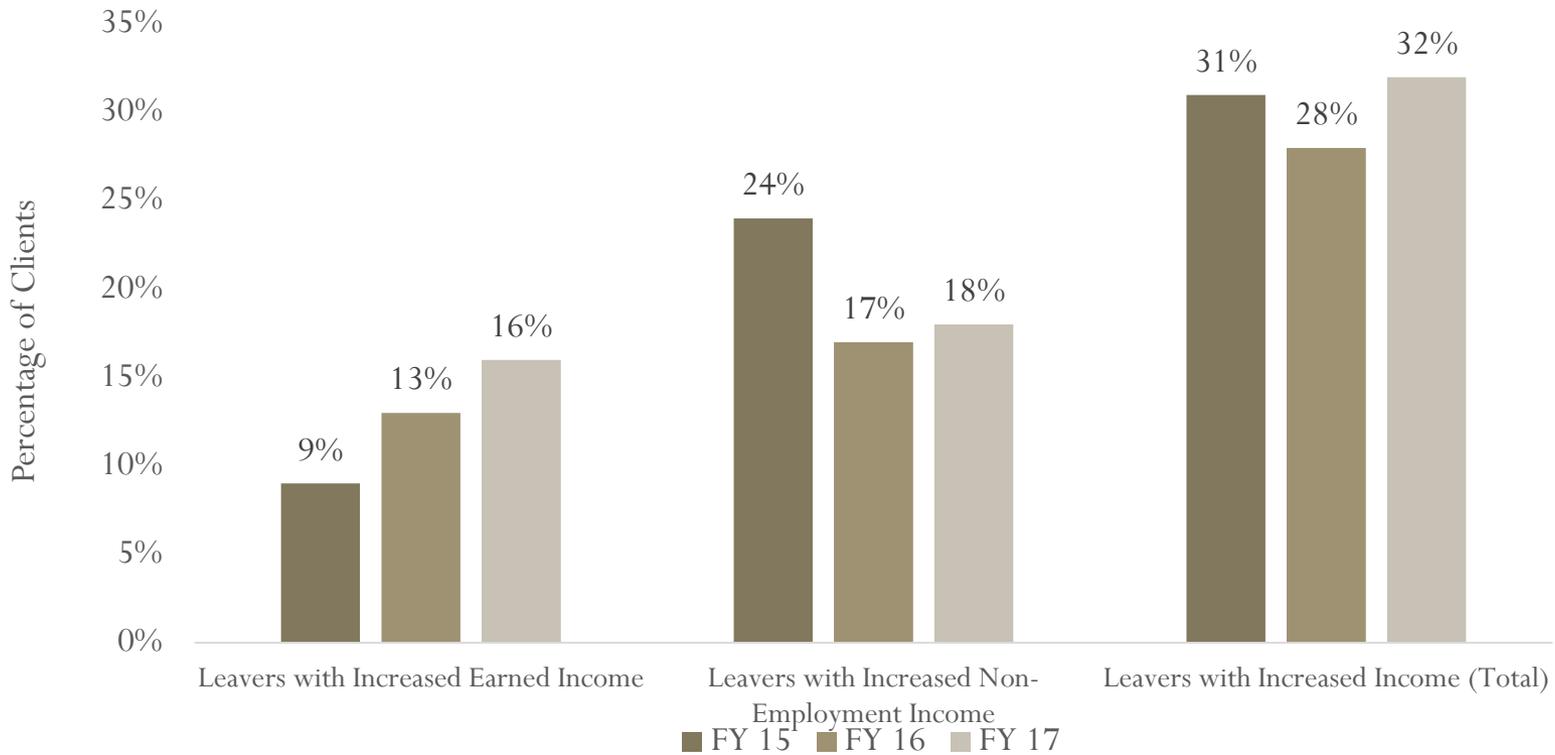
Increase in the percent of adults who gain or increase employment or non-employment cash income over time

Increases in Employment and Income amongst Stayers



Source: BoS SPM data

Increases in Employment and Income amongst Leavers



Source: BoS SPM data



5 First Time Homeless

Definition

- (1) Change in the number of homeless persons in ES, SH, and TH projects with no prior enrollments in HMIS
- (2) Change in the number of persons in ES, SH, TH, and PH projects with no prior enrollments in HMIS

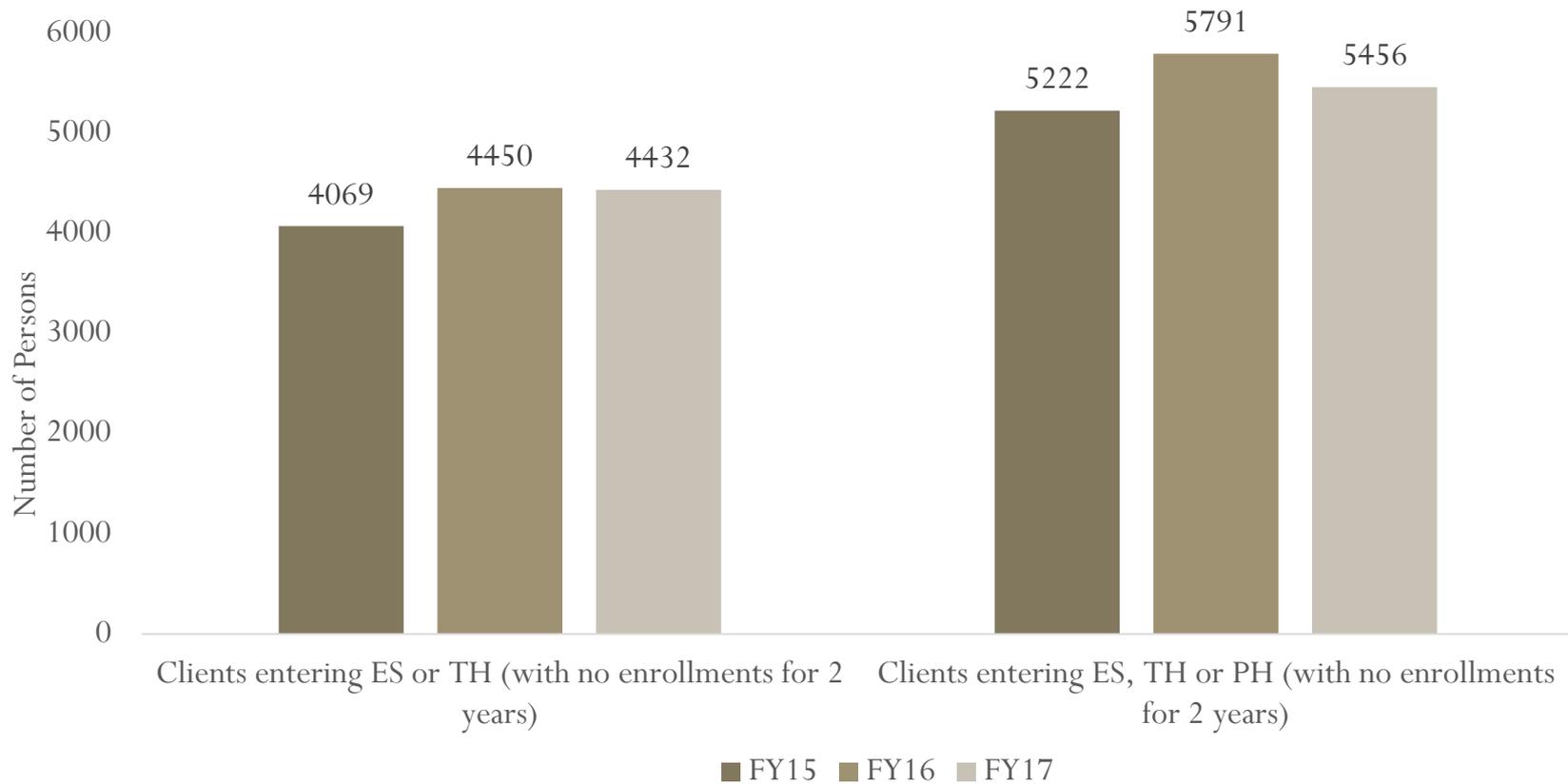
Goal



Reduction in the number of persons who become homeless for the first time

Clients Served for the First Time

without entries in last two years



Source: BoS SPM data





7 Permanent Housing Placement & Retention

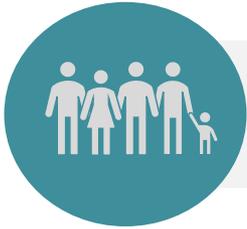
Definition

The number of clients enrolled in emergency shelter, safe haven, transitional housing, rapid rehousing or permanent supportive housing who exit to permanent housing destination or remain in permanent housing

Goal



Increase in percentage of people who exit to or retain permanent housing



7 Permanent Housing Placement & Retention

7b.1 Change in exits to permanent housing destinations from Emergency Shelter, Transitional Housing, or Rapid Re-Housing





7 Permanent Housing Placement & Retention

7b.2 Change in exits to permanent housing from Permanent Supportive Housing



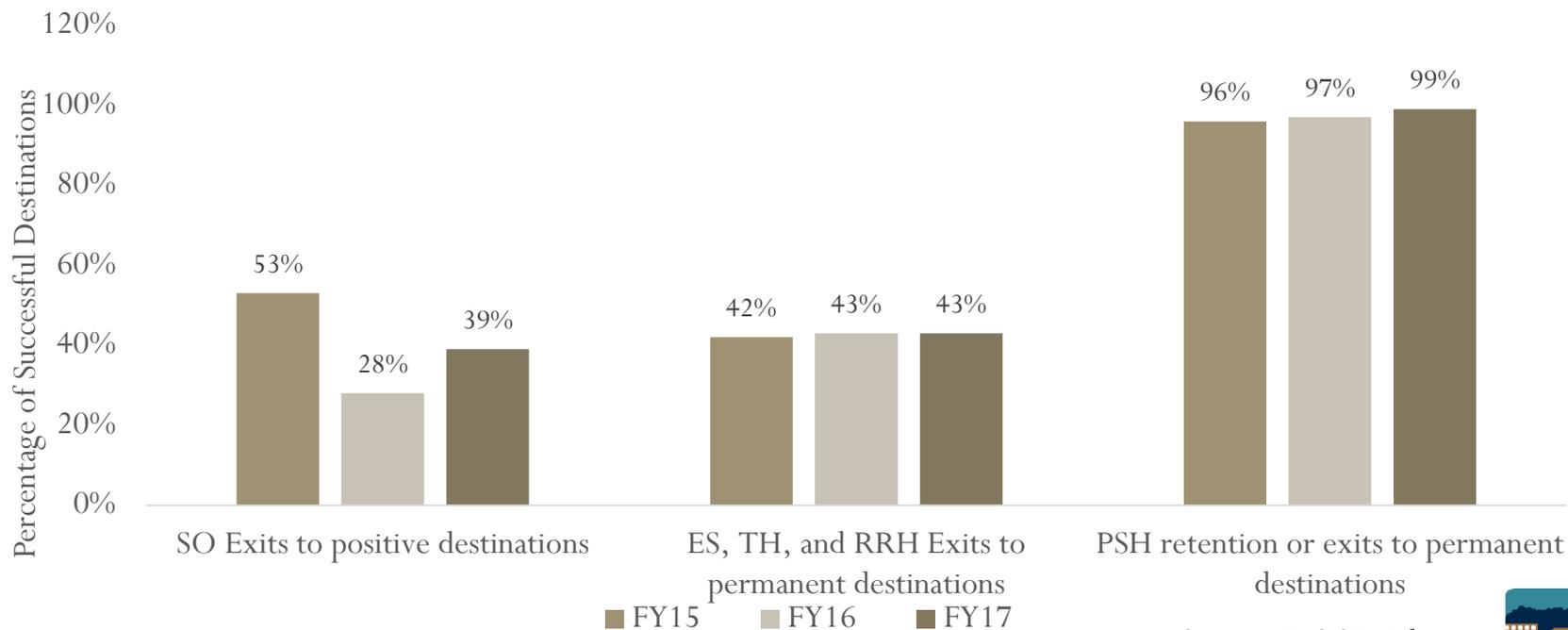


7 Permanent Housing Placement & Retention

7b.2 Change in retention of permanent housing from Permanent Supportive Housing



Exits to (or Retention of) Successful Destinations

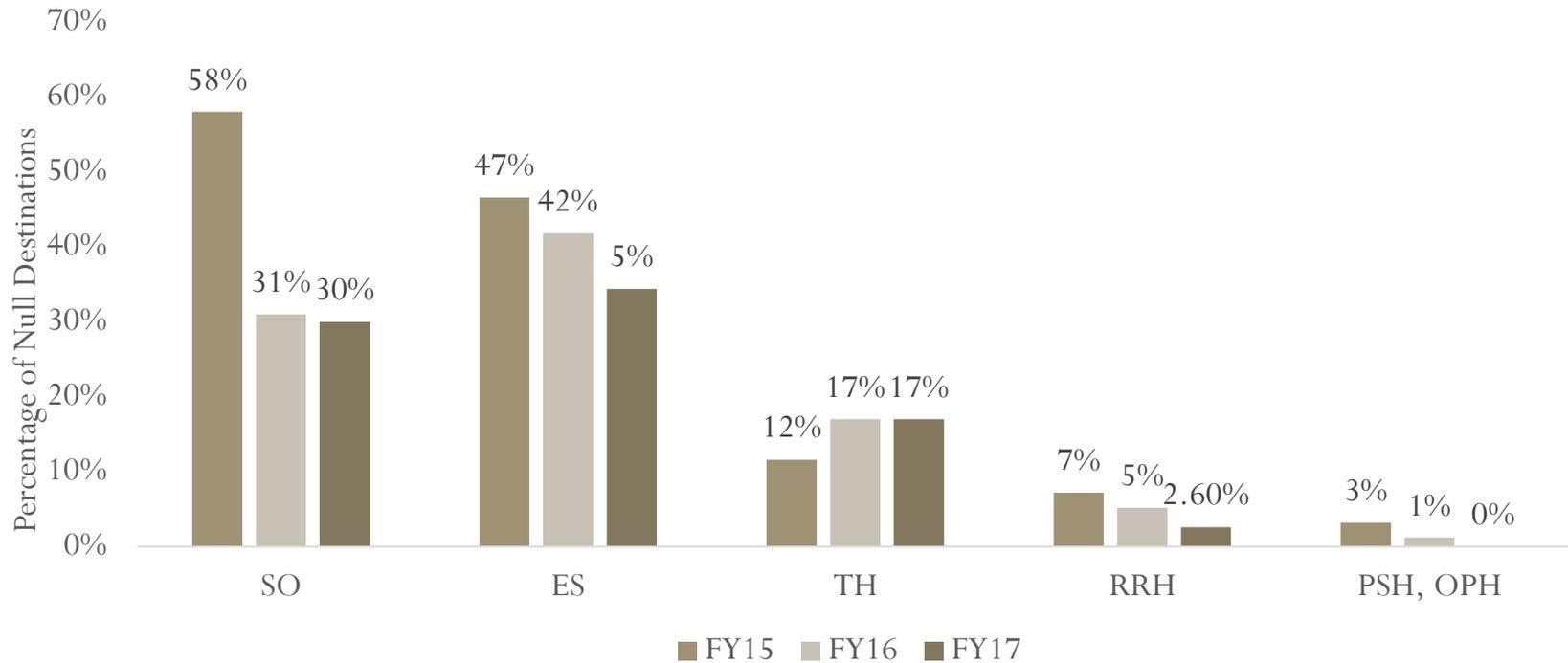


Source: BoS SPM data



Data Quality

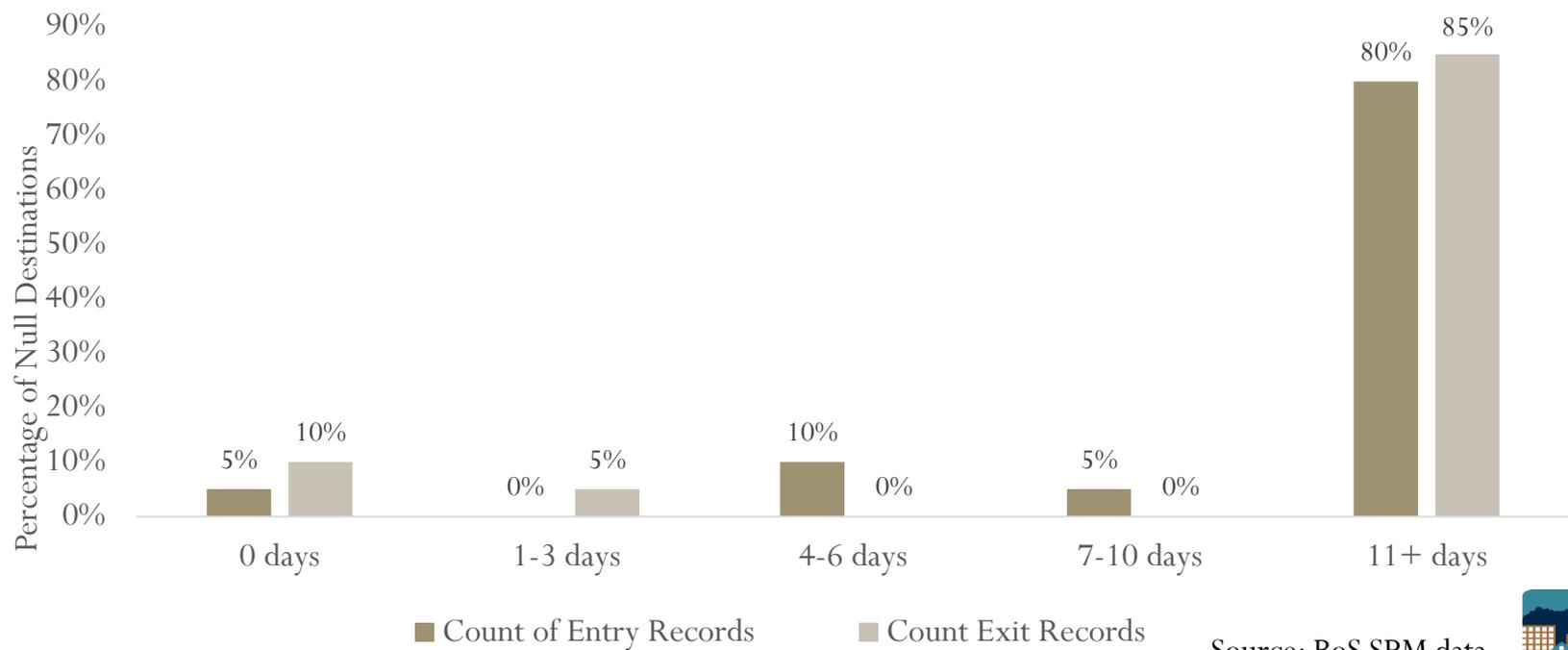
Exits Destinations DQ Completeness



Source: BoS SPM data



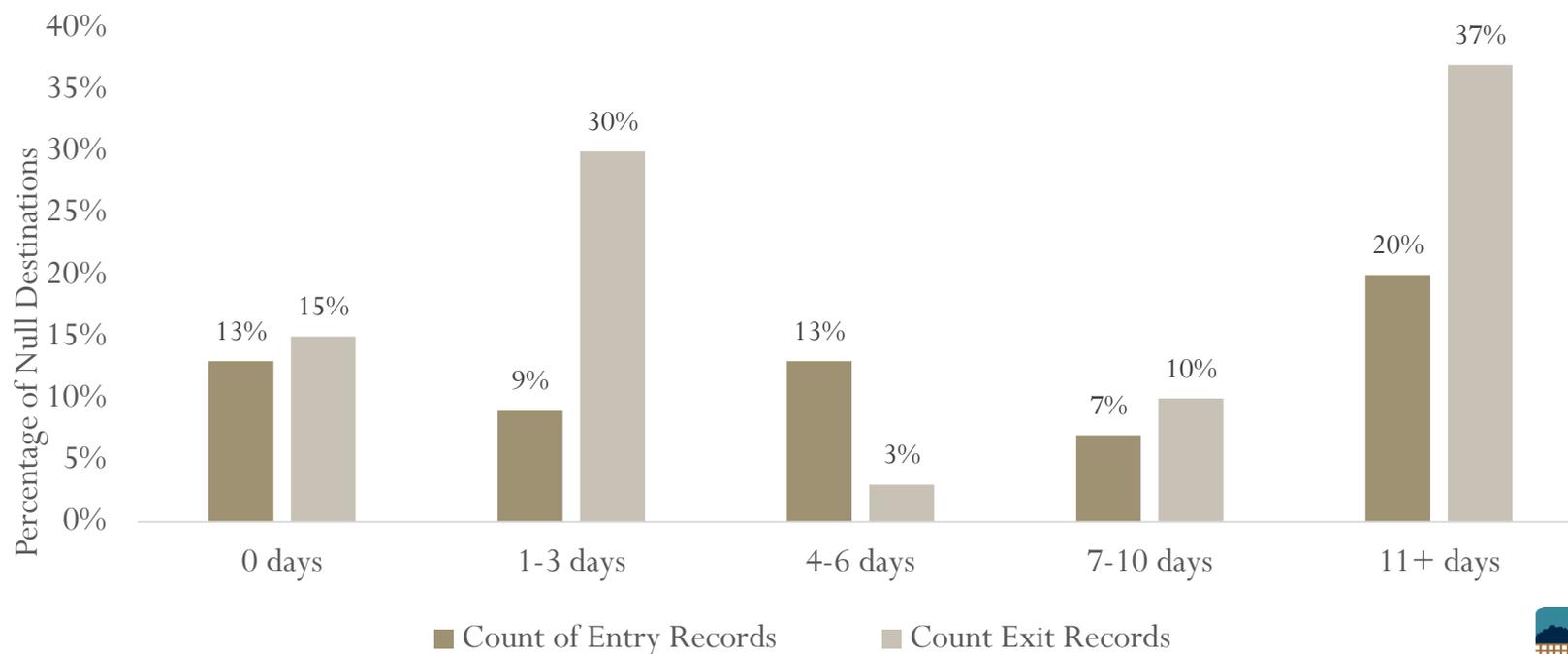
FY17 Timeliness DQ - S0



Source: BoS SPM data



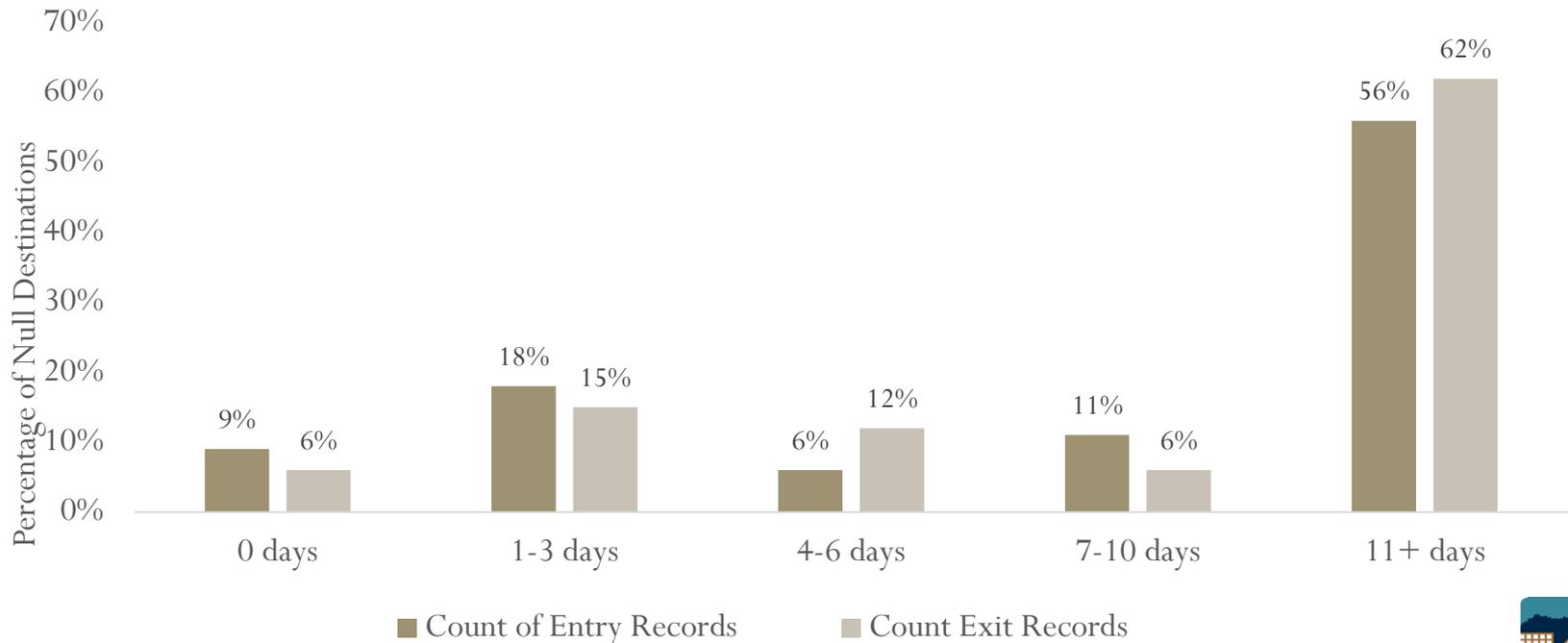
FY17 Timeliness DQ - ES



Source: BoS SPM data



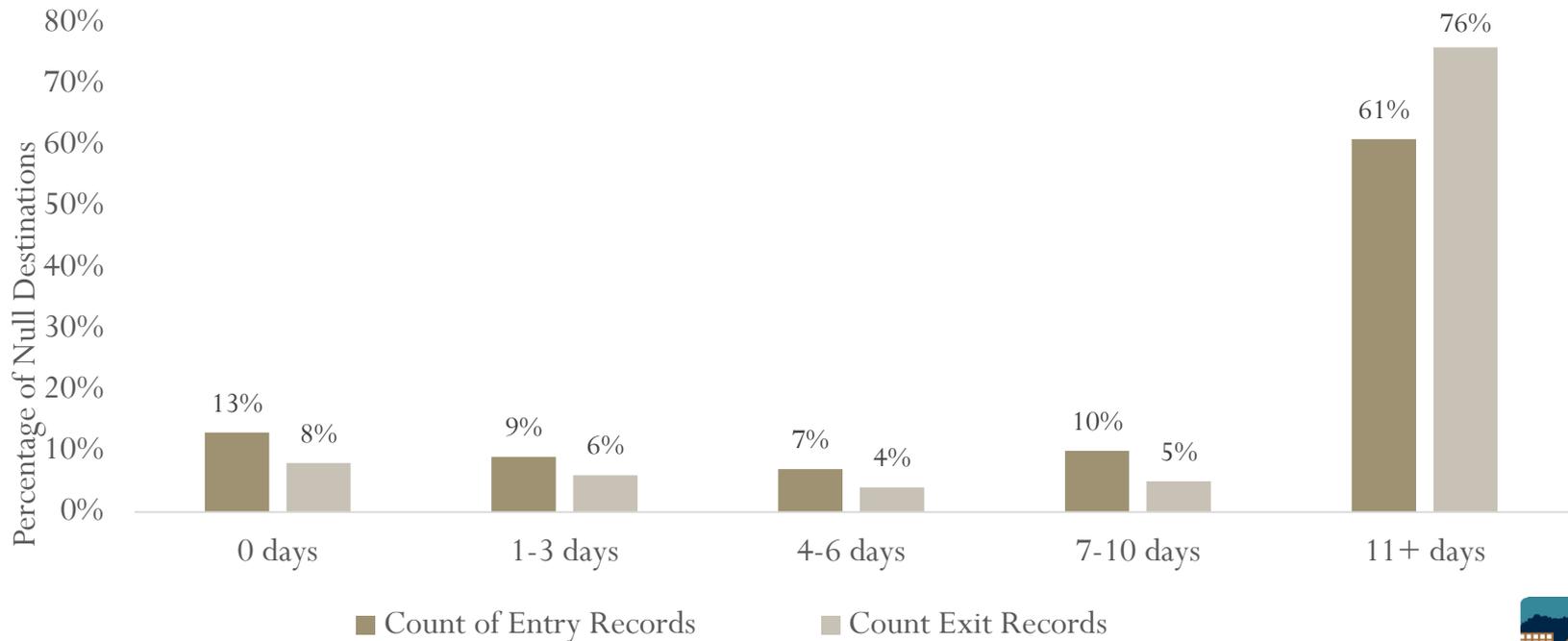
FY17 Timeliness DQ – TH



Source: BoS SPM data



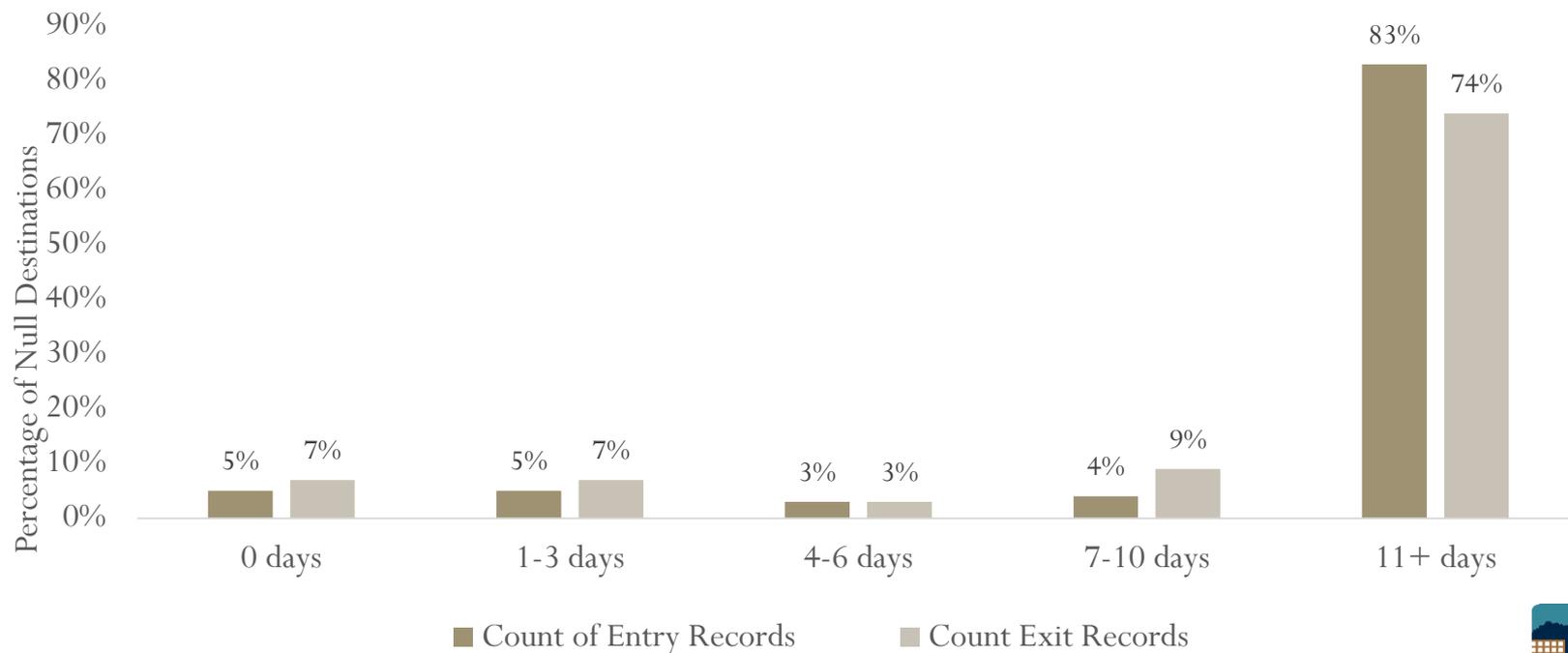
FY17 Timeliness DQ – RRH



Source: BoS SPM data



FY17 Timeliness DQ – PSH



Source: BoS SPM data



Meetings & Reminders

Meetings & Reminders

- **Navigating Services for Homeless Children Webinar Recording**

https://docs.google.com/forms/d/e/1FAIpQLSefoOL1Ug7BMlDjt7jujh2tnHpXmwvoTtqycO-NMmD65hJnlA/viewform?usp=sf_link

- **ESG Funding Process Lead Orientation Webinar Recording**

<https://recordings.join.me/iqw9RdguE0OfHnuuj9m4ww>



Meetings & Reminders

- **Rapid Re-housing for Homeless Youth Webinar**
Wednesday, July 18, 2018 1:00-2:00pm
 - Registration link:
<http://www.ncceh.org/events/1302/>
- **ESG Funding Process Lead Status Call**
Friday, July 13, 2018 10:00-11:00am
 - Funding Process Leads are expected to attend



Meetings & Reminders

- **BoS End User Meeting**

Thursday, July 19, 2018 1:00-2:30pm

- Agency administrators are expected to come; all other staff are highly encouraged.
- Register here: <http://www.ncceh.org/events/1259/>



Meeting Changes

- CAC Call on July 10
- In-person Meeting on July 30 (new date TBD)



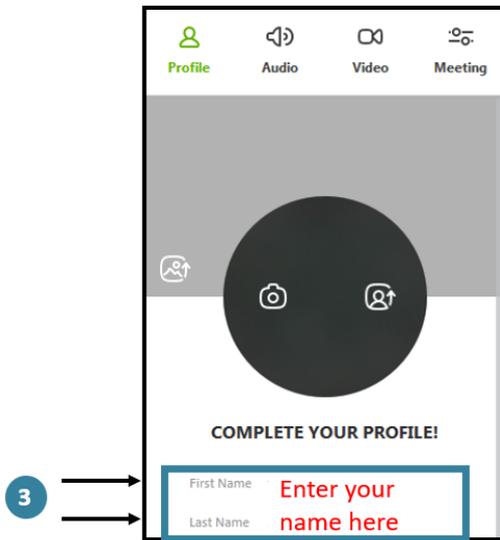
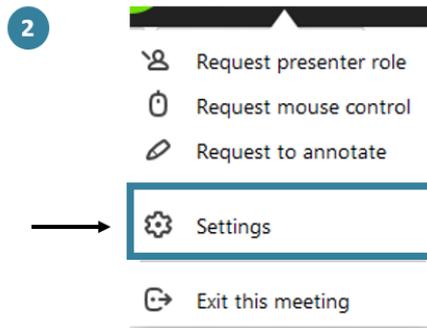
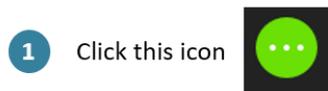
Wrap Up

- Next Steering Committee Meeting:
Tuesday, August 7, 2018, 10:30 am – 12:00 pm

- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393



Final Roll Call



*If your first and last name are in your profile, then you will be on the attendance report.