

North Carolina Balance of State Continuum of Care

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NC Balance of State CoC Steering Committee Consent Agenda and Updates

July 10, 2018

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Section I. NC BoS Steering Committee Consent Agenda

The following will be voted on at the July 10, 2018 NC BoS CoC Steering Committee meeting:

Approval of June 5, 2018 Minutes

Available here: <http://www.ncceh.org/files/9267/>

Approval of 2018 BoS HMIS License Policy

The NC BoS CoC's policy regarding HMIS license allocation is updated annually. NCCEH staff revised the policy, including updating the date range for free license allocation and revising the new HMIS implementation, HMIS@NCCEH. The 2018 BoS HMIS License Policy can be found here:

<http://www.ncceh.org/files/9313/>

*Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.

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Section II. Updates

Final NC BoS CoC Governance Charter

The [NC Balance of State CoC Governance Charter](#) has been updated to reflect the HMIS transition from MCAH to HMIS@NCCEH. Please read the revisions to the Governance Charter thoroughly.

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Final HMIS Advisory Board Governance Charter

With the transition from MCAH to NCCEH as the HMIS Lead Agency and a new HMIS implementation replacing NC HMIS, a new governing body called the HMIS Advisory Board will be set up. The [HMIS Advisory Board Governance Charter](#) reflects how this body will operate to oversee the new implementation. Please read the HMIS Advisory Board Governance Charter thoroughly. The revised version was approved at the June 5 Steering Committee meeting.

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CoC Competition Scorecards

The Scorecard Committee met to review and revise the new and renewal scorecards for the 2018 CoC competition. The [New Scorecard](#) and [Renewal Scorecard](#) are posted on the website for review. Please read both scorecards thoroughly. The Steering Committee will discuss and consider approval at the July 10 meeting.

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ESG Funding Priorities

The Funding and Performance Subcommittee met to set NC BoS CoC funding priorities for the 2018 Emergency Solutions Grant competition. The [ESG Funding Priorities](#) are posted on the website for review. Please read the ESG Funding Priorities thoroughly. The Steering Committee will discuss and consider approval at the July 10 meeting.

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Navigating Services for Homeless Children Webinar Recording

The recording for this webinar co-hosted by NCCEH and SchoolHouse Connection can be access here: https://docs.google.com/forms/d/e/1FAIpQLSefoOL1Ug7BMIDtj7ujh2tnHpXmwvoTtqycO-NMmD65hJnIA/viewform?usp=sf_link

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ESG Funding Process Lead Orientation Webinar Recording

The recording for this webinar can be access here:

<https://recordings.join.me/iqw9RdguE0OfHnuuj9m4ww>

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Coordinated Assessment Council Meeting

Tuesday, July 10, 2018 2:00-3:30pm

All Coordinated Assessment Leads are expected to attend. All meetings are open to any CoC member.

Register here: <http://www.ncceh.org/events/1292/>

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BoS HMIS User Meeting

Thursday, July 19, 2018 1:00-2:30pm

At this monthly meeting, NC Balance of State CoC HMIS Users will have the opportunity to ask questions about HMIS, homelessness data, and federal reporting from NCCHE's Data Center staff. Each meeting NCCHE will also include training to help you continue to develop end user HMIS expertise.

Agency administrators are expected to come; all other staff are highly encouraged. Register here:

<http://www.ncceh.org/events/1259/>

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ESG Funding Process Lead Status Call

Friday, July 13, 2018 10:00-11:00am

In preparation for the 2018 ESG application process, Funding Process Leads will participate in regular status calls to discuss their progress on reaching benchmarks in the finding process. The benchmarks to report on at this call are: designate an ESG Lead Agency, create a timeline for activities, and determine who will write the regional application.

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Section III. Meeting Minutes and Supporting Materials

NC BoS CoC Scorecard Committee Minutes May 30, 2018

Attendance

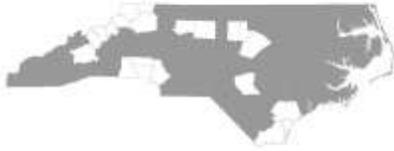
Committee Members: Melissa Eastwood, Monica Frizzell, Richard Gary, Tameka Gunn, Angela Jones, Tereka McCollum, Lisa Phillips, Micky Robinson, Robert Williams

NCCEH Staff: Denise Neunaber, Ben Bradley, Brian Alexander, Ehren Dohler, Jenn Von Egidy

FY2018 CoC Competition Overview

- HUD has indicated that CoCs will continue to be required to rank all project applications and place them into two tiers. This ranking is based on their performance and HUD's and the CoC's priorities.
 - We have 35 renewals grants
 - The CoC registration notice indicated that there will be three types of projects eligible for new/bonus funding: rapid re-housing, permanent supportive housing, and a new project type that is joint rapid re-housing and transitional housing.
 - Based on past competitions, projects placed in Tier 1 are generally safe; projects placed in Tier 2 are not guaranteed funding. Therefore, the projects' scores and ranking affect their potential to be funded.
- The CoC Notice of Funding Availability (NOFA) has not been released by HUD yet, so many details regarding the application are not yet known. The CoC Registration and the Grant Inventory worksheet are complete, and we are awaiting HUD confirmation.
- The release of the NOFA will open the CoC competition.
 - BoS staff anticipate that the NOFA will be released in June (after the GIW is finalized).
 - The NOFA will provide details of available funding for this year's competition, including:
 - New and bonus projects
 - Eligible activities





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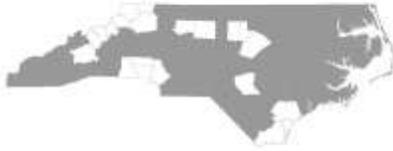
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- HUD's priorities for funding and HUD's process for scoring CoCs

Introduction to the Scorecard

- The BoS scorecard has 4 main goals:
 - Fund organizations that have the capacity to run effective programs (administrative/management capacity, can operate on reimbursement basis, have experience serving homeless populations)
 - Fund projects that reflect the NC BoS CoC's priorities and HUD's priorities (providing permanent housing, serving defined subpopulations – in the past these have been chronically homeless individuals and families and homeless Veterans)
 - Incentivize agencies to be good partners (agencies who participate in community efforts to end homelessness, participate in HMIS, help create infrastructure for their community's homeless service system to operate effectively throughout the year)
 - Ensure that funded projects are being good stewards of NC BoS CoC funding and are performing to NC BoS CoC standards
- There are two scorecards, one for renewal projects and one for new projects. Each scorecard has two parts:
 - Part 1: Combined Scoring
 - This section is scored by NCCEH staff and a member of the Project Review Committee.
 - The two scores are averaged to determine the final score for this section.
 - Part 2: Staff Scoring
 - This section is scored by NCCEH staff only.
 - This section focuses on objective technical questions and performance (information pulled from APRs and HMIS data).
 - The scores for Part 1 and Part 2 are added together to create the final score for the project.
- Four Key Categories of the Scorecard:
 - Thresholds- Must be met to continue in the competition
 - Standards- Should be met and may be reason not to fund





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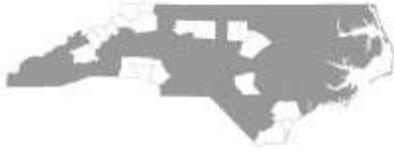
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- Minimums- Minimum number of points required in a section or a review is triggered
- Scores- How many points the project received compared to the possible points for the section
- After scoring the project applications, the Project Review Committee creates a ranked list of projects, which is provided to the Steering Committee for its review and approval. The ranking may be based on:
 - Eligibility of the project
 - Lateness of application materials
 - Funding Priorities
 - Meeting scorecard minimums, standards, and thresholds
 - Scores

FY2017 Scoring Overview

- In the 2017 competition, 33 renewal projects were submitted.
 - Thirty-two of them were scored by the Project Review Committee. The other renewal project was the NC BoS CoC HMIS grant, which historically has been ranked first because HMIS is necessary for all projects to be able to operate within HUD's requirements.
- Eight new projects were scored out of nine submitted.
 - One rapid re-housing project did not complete the application by the deadline and was ineligible to be put forward.
 - One permanent supportive housing projects and six rapid re-housing projects were put forward.
 - One SSO-CE project was submitted that covers the CoC.
 - HUD does not require CoC planning grants to be scored or ranked.
- The project ranking played a role in which projects were funded in the 2017 competition. The CoC's overall score (based on the CoC-wide application) also affects the likelihood of project applications being funded or not.
- Awarded \$159,767 for the SSO-Coordinated Entry grant in Tier 1.





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- The NC BoS CoC was awarded \$376,902 in Tier 2. No new projects were funded in Tier 2. Three new RRH projects were ranked at the bottom of Tier 2.
- The project application scores in the 2017 competition ranged from a low of 58 to a high of 151.
 - The highest PSH score was 151 and the lowest was 58, out of a possible 200.
 - The highest RRH score was 88 and the lowest was 76, out of a possible 182.

Previous Scorecards

- Each section of the scorecard has a minimum score that project applications must meet.
 - If the minimum score is not met, further review is triggered. The Project Review Committee has the discretion to determine the consequences. In past competitions, applications that did not meet minimums have been ranked lower in the project priority list.
- In the 2017 competition, minimums were not met in 3 sections
 - Section 2: Program Design
 - Section 3: NC BoS CoC Design
 - Section 4: Project Performance
 - RTSA project missed two minimums in FY17 and was not funded.
 - Sections 2 and 3
 - Scored 2.5 points out of 38 total points
- Some questions on the scorecard are “standards,” for both new and renewal scorecards.
 - Instead of receiving points for these questions, applications receive a score of met, unmet, unmet-documentation not provided (if documentation needed to score this element was not submitted), or not applicable.
 - The Project Review Committee has used standards as part of the ranking process in past and uses precedent.
 - Housing First
 - PSH Key Elements
 - RRH Performance Benchmarks and Program Standards
- Items on the 2017 renewal scorecard that were standards:





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- PSH Key Elements
- Services funding plan (plan for how to reduce use of CoC funding for services)
- Prioritizing chronically homeless beds in PSH projects
- Match documentation
- HUD monitoring findings
- Full participation in coordinated assessment
- Prioritizing PSH projects
- Submitting application and documentation by CoC deadline
- Possible changes for FY 2018
 - Adding new questions to incorporate new resources and information
 - Taking away questions that are no longer asked on application or not a priority
 - Changing questions from points to standards
 - Changing minimums, if necessary
 - Updating language

Next Steps

- The Scorecard Committee is tasked with reviewing the 2017 new and renewal scorecards and making any needed changes or adjustments for the 2018 competition.
- Staff will draft FY2018 scorecards and send to members.
- Committee members were asked for any questions or feedback.
 - Lisa Phillips does not have any questions but stated the orientation was thorough and laid a good groundwork for the duties of the committee.
- Next Meeting: Tuesday, June 6th 11:00am-1:00pm

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June 15, 2018

Attendance

Committee Members: Melissa Eastwood, Bob Williams, Micky Robinson, Richard Gary, Tameka Gunn, Bonnie Harper, Tareka McCollum, Monica Frizzell, Lisa Phillips,

NCCEH Staff: Brian Alexander, Ehren Dohler

Background

- Prior to the meeting, committee members were provided with copies of the draft 2018 new and renewal scorecards.
- Staff has created a draft with proposed changes that are documented in tracked changes. The draft with the tracked changes was projected for the committee members to see during the meeting.
- NC BoS CoC staff and committee members reviewed the proposed changes in detail.

Review of the Renewal Scorecard Proposed Changes

- Ehren gave an overview of the typical renewal scorecard and explained differences between new and renewal scorecards.
 - More points exist in the renewal scorecard due to the increased number of performance questions.
- Changed the date on the scorecard from 2017 to 2018
- Added SSO-CE as a project type for renewal because this now exists in the NC BoS CoC.
- Number of overall points have changed with some questions being changed to standards and other questions adding or subtracting points.

Section II

2.1: Legacy question that no longer applies because the NC BoS CoC no longer has any transitional housing projects. A portion of this question about housing versus services exists in question 3.1c. Staff recommend deleting this question. Members confirmed agreement to delete.

Key Elements of PSH and RRH Benchmarks and Program Standards will include the same changes as discussed in the prior Scorecard Committee meeting for the new scorecard. Ehren reviewed the changes and introduced the draft language written by staff.

- The last three Key Elements of PSH have been changed from points to standards. These three Key Elements were new last year. Traditionally when adding an item that will become a future, the item will be points in the first year and then change to standard in subsequent years. Staff have changes these three Key Elements from points to standards in the 2018 renewal scorecard.





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- Tameka asked about the explanation under standard 2.7b2 and what “strict time” mean. Ehren explained that this means that projects should be flexible in approach to the amount of time supporting participants in the program. Projects should not have a strict or standardized amount of time they will help all households enrolled in the project.
- Ehren explained the explanation under standard 2.7c2. Tameka asked for clarification. Ehren and Brian explained that projects should have flexibility in their approach to the term case management. Just because a household doesn’t meet with a case manager once, does not mean the project should terminate a household.

2.9: Changed the move-on strategy question to 10 points from 5 points. The updated question includes information about what projects would need to do to get these points.

Section IV

4.21: Changed language to provide more information on coordinated assessment to ensure that project review committee members understand what they are scoring.

Review of New Scorecard Proposed Changes

- Staff recalculated the number of points with proposed changes.
- Ehren reviewed each change proposed at the last meeting with draft language included.

Project Performance Section

- Ehren talked through the issues from the last Scorecard Committee meeting to this section. The intention of committee members was to give credit to all funded projects if they have good performance.
 - Staff talked with the Data Center about how best to measure performance of different activities with different types. Staff determined that an APR can be run for any type of project. The only change that would need to be made to the new scorecard is to revise the instructions for all project applicants to run an HMIS APR for the project and give directions about how to do this.
 - Staff asked for feedback and questions from committee members. Members suggested that this was a good fix and adequately addressed their concerns.
- Staff cleaned up the section on HMIS to include information on the comparable database to be more inclusive of domestic violence providers.

5.14: Ehren reminded members about the discussion on this question. Since grant extensions only apply to existing CoC grantees, the question was changed from points to a standard since not all agencies (or even most agencies) applying would be eligible for the points.

Agency Relationship to Community section

6.3: Ehren reminded members about the discussion on this question. The question is meant to incentivize applicants who are more involved in the local ESG process. Staff changed the wording to be more specific about involvement saying that the





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applicant participated in a scoring or other ESG subcommittees. This question was changed from a standard to points, incentivizing applicants who actively participate in their local ESG process.

6.4-6.6: Staff updated the coordinated assessment questions.

- 6.4: Staff added “actively” participate and then added language to clarify what that means
- 6.5: Staff added a question scoring applicants’ answers on what coordinated assessment means. Staff will put the question on the New Project Form filled out during the competition.
- 6.6: Staff updated the wording on this question, adding some description to the question about what will be scored.
- Staff asked for questions or feedback. No questions or feedback received from members.

Next Steps

- Ehren asked members if they had any questions or feedback about the changes discussed on either the new or renewal scorecard
 - Bob stated that the scorecards looks good and are better than in years past.
 - Tareka agreed that both of the scorecards look good.
 - Richard agreed that the scorecards are better than in years past.

Motion to approve the 2018 new and renewal draft scorecards (Williams, Phillips). All in favor. None opposed.

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June 22, 2018

Attendance

Committee Members: Melissa Eastwood, Bob Williams, Micky Robinson, Richard Gary, Tameka Gunn, Bonnie Harper, Tareka McCollum, Monica Frizzell, Lisa Phillips,

NCCEH Staff: Brian Alexander, Ehren Dohler

Background

- Prior to the meeting, committee members were provided with copies of the draft 2018 new and renewal scorecards.
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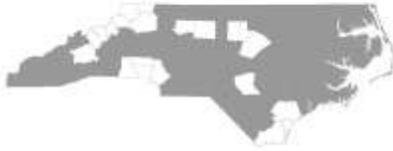
- The last three Key Elements of PSH have been changed from points to standards. These three Key Elements were new last year. Traditionally when adding an item that will become a future, the item will be points in the first year and then change to standard in subsequent years. Staff have changes these three Key Elements from points to standards in the 2018 renewal scorecard.
- Tameka asked about the explanation under standard 2.7b2 and what “strict time” mean. Ehren explained that this means that projects should be flexible in approach to the amount of time supporting participants in the program. Projects should not have a strict or standardized amount of time they will help all households enrolled in the project.
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 - Staff talked with the Data Center about how best to measure performance of different activities with different types. Staff determined that an APR can be run for any type of project. The only change that would need to be made to the new scorecard is to revise the instructions for all project applicants to run an HMIS APR for the project and give directions about how to do this.
 - Staff asked for feedback and questions from committee members. Members suggested that this was a good fix and adequately addressed their concerns.
- Staff cleaned up the section on HMIS to include information on the comparable database to be more inclusive of domestic violence providers.

5.14: Ehren reminded members about the discussion on this question. Since grant extensions only apply to existing CoC grantees, the question was changed from points to a standard since not all agencies (or even most agencies) applying would be eligible for the points.

Agency Relationship to Community section

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6.4-6.6: Staff updated the coordinated assessment questions.

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- Staff asked for questions or feedback. No questions or feedback received from members.





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Next Steps

- Ehren asked members if they had any questions or feedback about the changes discussed on either the new or renewal scorecard
 - Bob stated that the scorecards look good and are better than in years past.
 - Tareka agreed that both of the scorecards look good.
 - Richard agreed that the scorecards are better than in years past.

Motion to approve the 2018 new and renewal draft scorecards (Williams, Phillips). All in favor. None opposed.

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Coordinated Assessment Council Minutes

June 12, 2018

Attendance:

CAC Members Present: Deena Fulton, Stephanie Williams, Juleah Berliner, Monica Frizzell, Kristen Martin, Crystal Sweatt, Michele Knapp, Teresa Robinson, Thadeous Carr, Linda Walling, Melissa Eastwood, Lynne James, Lenize Patton

CAC Members Absent: Frederika Murrill, Tawanda Bennett, Hollie Oxendine, Jordyn Roark

NCCEH Staff Present: Ehren Dohler, Brian Alexander

Minutes:

- I. The CAC reviewed HUD's Coordinated Entry Self-Assessment Tool
- The CAC reviewed the core requirements and commented on what is going well and what needs improvement.
 - Juleah: Region 1 is rural – no access in some areas. DV and mental health agencies are main access points which may limit access for some people.
 - Kristen: region 2 – focusing on improving advertisement, especially focused on survivors.
 - Marketing:
 - Lynne: Region 12 – Participation level in some counties makes marketing difficult. Geography is a major barrier.





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- Thadeous: Region 6 – agreed that participation is a barrier.
- Ehren asked are there groups who might not have access?
 - Kristen: Faith based providers may marginalize some of those groups. If you have partnerships with these facilities, your own agency may seem discriminatory as well.
 - Thadeous: Sometimes people may not have access to a shelter (like they have pets).
 - Deena: National origin and marketing – are we doing anything on this? Community-specific community organizations. Latinx or refugee organizations. Building partnerships is important.
 - Linda Walling: In shelter national origin doesn't matter.
 - Deena: and there's room between citizenship and undocumented, and some might be eligible.
- Access:
 - All access points need to be available to all populations:
 - Lynne, agree, population-specific access points don't make sense.
 - But, who are we missing who aren't getting there?
 - Are people getting access to emergency shelters and DV shelters?
 - Teresa, Region 5 – we stop P&D assessment if the person seems to be at risk of DV, make a phone call to DVSP. Transportation is a problem though. Emergency shelter will allow people to do a screen later.
 - Thadeous – if beds are full in one county, how do they get to another provider? Some shelters will pick up.
 - Linda W. – Access for people fleeing DV is good.
 - Crystal – Seeking hotel vouchers rather than going to shelter.
 - Lynne – identifying a small pot of money to ensure safety to help with motels.
- Assessment
 - Nondiscrimination complaints: we aren't getting any
 - Thadeous: we've looked again at how to handle grievances.





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- Teresa: We have a grievance policy. Everyone who receives an assessment receives notice about grievances. We've only gotten 2.
 - Should we hand out non-discrimination notice at VI-SPDAT or P&D screen
 - And this is a point where we can tell them that CE is not the only place for housing.
- Linda: Participant autonomy is difficult – too much paperwork, especially for chronic homeless. It's hard to allow clients to refuse.
 - Lynne: If we're lowering barriers, data collection is a barrier.

We're going to be re-doing CA outcomes. Ehren asked for volunteers to help redo them.

Reminders:

Fill out the survey on CE in HMIS.

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Funding and Performance Subcommittee June 18, 2018

Subcommittee members attending: Richard Gary, Melissa McKeown, Joel Rice, Destri Leger, Talaika Williams, Tiana Terry

NCCEH staff attending: Ehren Dohler, Brian Alexander

Minutes:

- Goals for today:
 - Formally approve the ESG Funding Priorities.
 - Review the ESG Funding Priorities Worksheet.
- NC BoS CoC staff sent out the ESG Funding Priorities and worksheet to the full CoC for feedback. No feedback was received. Ehren asked for any last-minute feedback and changes on the priorities from committee members. None were given.
- Ehren reviewed the ESG Funding Priorities Worksheet with FPS members.
 - The worksheet begins with instructions to help them think through where LPA priorities might be. Part one helps them gather the





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information for their RC and part two allows them to use this RC information to put the local funding priorities together.

- Members felt the worksheet format was straightforward.
- Part 1: The worksheet lists each priority separately with the LPA steps for each of those priorities.
 - Priority 1
 - Step 1A is to determine need for shelter and street outreach in the RC.
 - Step 1B takes the chart information from Step 1A, where they identify the counties that have priority for shelter.
 - Steps 1C takes the list of counties with shelter and high unsheltered counts to identify those with low-barrier shelters.
 - Step 1D lists counties that have high barrier shelters with unsheltered counts to identify potential street outreach funding.
 - Step 2A-B is to determine need for RRH in the LPA, identifying counties with need and plan to expand coverage.
 - Step 3A: Determine need for homelessness prevention. RC would need to justify if they have met the shelter and RRH goals to be able to fund any homelessness prevention.
 - Ehren asked for feedback or questions.
 - Destri liked the layout because it helps the RC to determine when homelessness prevention would be able to be used.
 - Melissa asked if the shelter step is meant for services or operations funding. Ehren stated that he wrote it to leave this decision up to the RC to determine what funding needs were for shelters. Melissa suggests having some instructions to clarify that RC's can decide about whether to fund shelter with operations and/or services as long as they address whatever gaps exist.
 - Priority 2
 - Step 4 asks RCs to advertise the availability of ESG funding widely.





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- Step 5 asks RCs to use a scorecard to compare applicants, choose what tool they will use to make the comparison (their own or NCCEH scorecard), and submit their choice to NCCEH for review.
- Priority 3
 - Step 7 asks the RC to determine how it will evaluate agencies with low spending. It states that agencies in tier 3 in 2017 that continue to be in tier 3 in 2018 should not be funded. RCs will identify the agencies with low spending in 2018 to determine how agencies will demonstrate how they will spend any dollars granted. The step also requires the RC to determine the criteria for determining whether to reduce funding for low spending agencies.
 - Melissa asked how RCs will learn about spending for applicant agencies? Ehren says that NC BoS CoC staff will give this information to the RC.
 - Joel asked who would receive it? Ehren stated that staff would send it to the Funding Process Lead. Destri suggested also copying the RL and RL Alternate
 - Richard asked what would happen to agencies that didn't receive funding this year but had funding in years past? Ehren asked the committee to comment of what they think should happen in these cases. Members discussed what spending information was available. Staff said only 2017 and to-date 2018 spending levels would be available.
 - Ehren suggest changing the priority to recommend RCs to closely examine spending problems of any type, not just those who were funded in 2018 (like the text in the draft says). The committee agreed with this approach. Ehren will make the directions more general to catch any spending problems.
 - Destri suggested moving the spending chart up with the rest of the spending section.
- Priority 4





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- Step 8 asks RCs to use a scorecard that integrates information on best practices of applicants' projects. It refers RCs back to the NC BoS CoC written standards for more information.
- Step 9 asks agencies that have barriers to entry and not fully implementing Housing First to identify the steps they are taking to improve their practices.
- Part 2: The worksheet identifies the funding priorities, including answers given from Part 1. RCs can fill in the answers from part 1 to answer the individual questions under each priority. This will help RCs put together the specific priorities based on local needs.
 - Staff will change the questions under priority 3 (spending) to include the changes determined in part 1.
 - After filling out this section, part 2 will contain all priorities that can be shared with the full RC.
 - Ehren asked for questions and feedback on part 2. None given
- Ehren reviewed the appendices at the end of the worksheet:
 - 2018 unsheltered PIT count
 - Listing of best practice information

Funding Priorities document

- Staff made a few changes for clarification. Ehren will update priority 3 (spending) to match what was discussed during the worksheet conversation. Members are fine with staff making the final changes.
- Motion to approve NC BoS CoC ESG Funding Priorities and the ESG Funding Priorities Worksheet with the changes made during today's meeting. (Rice, Leger). All in favor. Motion passes.
- The ESG Funding Priorities will go to the Steering Committee for approval at the July 2018 meeting.

Next steps:

Staff will email information about scheduling the next meeting.

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Veterans Subcommittee Minutes

June 15, 2018

Attendees: Jeff Doyle, Charlotte Stewart, Terry Allebaugh, Jeff Smith, Jessica Maples, Katie Stewart, Kiana Kirk, Kristie Reisig, Lucas Vrbsky, Nicole Dewitt, Roxxy Eppinger, Samantha Guinyard, Ashley Langmeade, Jennifer Colbert, Michelle Blanding, Teresa Robinson, Leo Ficht

NCCEH staff attending: Ehren Dohler

Veteran Legal Needs – Charlotte Stewart

What does the legal profession need to know about Veterans to better serve them?

- Jeff D – could we educate lawyers to ask about Veteran status? And find out if they're engaged in the VA.
- Terry – and not making assumption that people are eligible for VA benefits or want them.
- Ehren – and pushing them toward VA might not be the right thing.
- Lucas – Fayetteville VA doesn't have a Vets justice program
- Jeff Smith – asking the right question about discharge status can help
- Charlotte – there's more work on discharge upgrades
- Ehren – ask the right question about homelessness
- Charlotte – what would it be good to know from lawyer community?
- Jeff S – how do we educate judges?
- Ehren – we don't know how to refer to lawyers well.
- Jeff D – do you encounter fair housing issues? What about reasonable accommodation?
- Nicole Wilson from Durham VA – we've been trained on fair housing – shared template on reasonable accommodation.
- Kristie – yes, more resources would be helpful. Nicole Dewitt – yes also.
- Terry – Jack at Fair Housing Project wants to do work on fair housing in Fayetteville

Mini-Summit and GWG

Terry reported that the Governor's Working Group is a coalition of state agencies addressing Vets issues across the state. This year the Department of Mil and Vets Affairs Secretary directed the GWG to do deep dives into specific issues. May, June, July are covering Veteran homelessness.

June session will include a mini summit the morning for providers in the field. Mini summit will spend 2 hours the morning that will cover update PIT data and attendees will talk in smaller groups about what's going well, challenges, and resources to move forward per region.

Mini summit is at Research Triangle Institute. 10am-12pm. GWG is 2-4pm.

Regional Reports





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- Lucas Vrbsky – DISSY, Piedmont.
 - Community Link – Piedmont – about to start case conferencing hoping to move to twice a month, at least once a month for now. Next month. Just hired an outreach specialist. DISSY – Once a month calls. John is on those calls.
 - Jeff Smith – Brad Stroud is a good contact in Iredell – President of VSO association
 - Lucas – starting to talk about BNL in DISSY
- Kristie Reisig:
 - Asheville VA – outreach workers in BoS Regional Committees. Southern Mountains – on track with CA. Southeastern and Northwestern on track.
 - Challenges with the community understanding VA care, eligibility rules. More education.
 - By name lists and CE are working well.
- Challenges with 1 and 3? Katie – lack of resources.
 - Kristie – Curry reports good progress.
- Jessica w/ Endeavors –
 - Region 7 – still working on CE. Donna McCormick. Updating Vets plan to include more outreach.
 - Region 8 – meet quarterly. Using Google Docs.
 - Region 10 – meeting weekly.
 - Region 13 – more of a challenge w/ change in leadership. Have been floundering to get meetings back up and running.
 - Other challenges – not getting that many referrals.
- Need to better connect VAMCs with Regional Committees

Review of by-name list data:

- In-flow and out-flow
 - March-June By-Name List: 216 Vets
 - Newly identified Vets March-June 2018: 119
 - Vets on BNL since December-March: 98
 - Vets that moved into PH, March-June: 25
 - Vets that moved into PH, December-March:18
 - Average length of time homeless, all Vets: 84 days
 - Average length of time homeless, housed Vets: 76 days
 - Average length of time homeless, homeless Vets: 91 days
 - Average length of time homeless, all Vets: 84 days
 - Average length of time homeless, housed Vets: 76 days
 - Average length of time homeless, homeless Vets: 91 days
- Shelter exits:
 - Veterans in shelter: 164
 - Veterans in TH: 11





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- Vets enrolled in PH from shelters: 23
- Ehren shared data on Veterans in shelters that don't seem to be served:

Shelter	Clients on BNL	Referrals to PH
Diakonos Inc	14	1
Greenville Community Shelter	18	5
Onslow Community Outreach	8	4
Rowan Helping Ministries	50	6
Salvation Army of Hickory	14	2
Union County Community Shelter	12	4
United Community Ministries	10	1
Allied Churches of Alamance	5	0
Crisis Ministries of Davidson	13	0
ECHO Ministry	2	0
Exodus Outreach	3	0
Friends of the Homeless	1	0
Homes of Hope	3	0





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Hulburt Johnson Friendship House	3	0
McDowell Mission Ministries	1	0
Religious Community Services	2	0
The Meeting Place	1	0
Washington Area Interchurch Shelter	1	0
Hope Station	3	0

- Teresa Robinson mentioned Rowan County is difficult because of the highly transient population there.

The group looked at the numbers of Vets in transitional housing:

Transitional Housing	Vets
Diakonos Inc	4
Exodus Outreach	3
Homes of Hope	1
Meeting Place	1
UCM Bassett Center	2

- The next meeting is Friday, August 17 from 10am to 12pm.





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