

# NC Balance of State Continuum of Care

Steering Committee Meeting

July 11, 2017

10:30 AM

# Welcome

- Reminders
  - \*6 to mute/unmute line
  - Please do not put us on hold
- Roll Call



# Agenda

---

# Today's agenda

- Minutes
- CoC Spending Discussion
- Funding Priorities Proposal
- CoC Competition Scorecard Approval
- HMIS Update
- Coordinated Assessment Updates and Plan Approvals
- Veterans Plan Approvals
- ESG Competition Update
- 2017 CoC Competition Update
- Upcoming Meetings & Reminders



# Review & approve minutes

- June 6 meeting minutes:

[www.ncceh.org/files/8291/](http://www.ncceh.org/files/8291/)

Changes or discussion?



# CoC Grantee Spending

---

# Spending down grants is important to the NC BoS CoC

- Important resources that help homeless people move into housing
- Unspent dollars go back to HUD
- Unspent dollars means households that could have moved into housing don't have that opportunity!
- HUD and our CoC have a spending threshold of 90% of funds allocated



# NC BoS CoC underspends its CoC funding

- Staff looked at spending levels of the last two years of current grants, which showed:
  - Almost \$2 million in unspent funds
  - Only 79% of allocated dollars were spent
  - 39% of grants met the 90% spending threshold
  - 31% of grantees spent less than 75% of their funds
- How many homeless people could we have housed if we had spent those dollars?



196 households

# Funding Priorities Workgroup

---

## Funding Priorities Workgroup has set general and specific CoC funding priorities

- Funding Priorities Workgroup has developed two sets of priorities:
  - Overall CoC priorities
  - Regional new application priorities
- The workgroup's overall goal was to create funding priorities to have the greatest impact on homelessness in the NC BoS CoC.



# Funding Priorities Workgroup set general goals for their work

- Base funding priorities on the needs of the NC BoS CoC as a whole without privileging specific communities
- Help the Steering and Project Review Committees think broadly about the CoC
- Stay open-minded about what needs to change to end homelessness
- Better understand the CoC's needs
- Provide tools and support to help the Steering and Project Review Committees make good decisions for the CoC
- Establish a framework to help implement the funding priorities



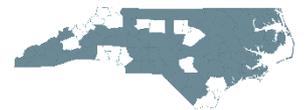
# Workgroup set some overall CoC funding priorities

- Ensure essential infrastructure elements are in place, including HMIS and coordinated assessment
- Ensure adequate coverage of PSH across the CoC
- Increase the availability of RRH
- Ensure CoC funding is being used well, including potentially reallocating some funding from projects that have patterns of low spending or poor performance



# Workgroup has also set specific regional priorities for new projects

- State-wide coordinated assessment projects should be a high priority for new, reallocated funding
- New PSH, RRH projects have been given the following statuses per region:
  - *Priority 1:* PSH in regions that need a significant increase in PSH units to meet need
  - *Priority 2:* RRH in all regions that do not already have CoC RRH projects. RRH is also a priority in Region 7 because the CoC has significant underinvestment here.
  - *Priority 3:* RRH in regions that already have CoC-funded RRH and PSH that have some unmet need
  - *No Priority:* All other projects



# Workgroup has also set specific regional priorities for new projects

Region	RRH	PSH
1	2	3
2	2	1
3	2	3
4	2	1
5	3	3
6	3	3
7	2	1
8	2	1
9	2	No Priority
10	2	3
11	2	3
12	2	No Priority
13	2	3



# 2017 New and Renewal Scorecards

---

# Scorecard Committee met to revise New and Renewal Scorecards

- Representatives from Regional Committees and NCCEH staff reviewed and revised 2016 New and Renewal Scorecards for the 2017 competition
- Draft scorecards are posted on NCCEH website:
  - Renewal: [www.ncceh.org/files/8353/](http://www.ncceh.org/files/8353/)
  - New: [www.ncceh.org/files/8352/](http://www.ncceh.org/files/8352/)



# Scorecards have 4 goals

- Fund organizations that have the capacity to run effective programs
- Fund projects that reflect the NC BoS CoC's & HUD's priorities: projects that meet community need, as outlined by the funding priorities document approved by the Steering Committee
- Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping to create infrastructure for their community's homeless service system to operate effectively throughout the year)
- Ensure funded projects are being good stewards of NC BoS CoC funding and performing to NC BoS CoC standards, including descriptions in written standards and the NC BoS CoC grantee agreement



# Both New and Renewal Scorecards have two parts

- Part 1: Combined Scoring
  - Scored by NCCEH staff + 1 member of Project Review Committee
    - PRC member from a distant Regional Committee
  - Scores averaged
- Part 2: Staff Scoring
  - Scored by NCCEH staff only
  - Focused on HUD technical questions and performance



# Scorecards are used by the Project Review Committee

- PRC works with NCCEH staff to score all applications
- PRC creates a ranking recommendation to the Steering Committee based on:
  - Scores
  - Meeting standards/minimums
  - Funding priorities
  - Late applications
  - Eligibility per HUD funding rules



# Committee makes changes to the Renewal Scorecard

- *Goals section:*
  - Added references to funding priorities documents, written standards, and CoC grantee agreements
- *Project Quality Requirements section:*
  - Added note that standards and funding priorities will be used in the ranking process
  - Added note that thresholds must be met for renewal projects to be eligible for funding



# Committee makes changes to the Renewal Scorecard

- *General Application section:*
  - Removed question about performance standards (this question was removed from the HUD application last year)
  - Re-worded question to ask if application questions were answered thoroughly and consistently
- *Program Design section:*
  - Changed question about housing funds to include both PSH and RRH
  - Added checkboxes for specific elements of Housing First to match HUD application
  - Added 3 more PSH Key Elements (worth 1 point each)
  - Changed RRH Program Standards from points to standards
  - Added a question asking if PSH program have formal move-on programs for points



# Committee makes changes to the Renewal Scorecard

- *NC BoS CoC Priorities section:*
  - Removed admin funds from the housing over services calculations
  - Chronically homeless prioritization question changed from points to standard
- *Project Performance section:*
  - Changed HMIS reports for chronic homelessness and data completeness
  - Changed wording on participation in HMIS
  - Adjusted questions about APR submission and review
  - Added note that grantees falling below spending threshold will receive extra review for potential reallocation
  - Added that CA Leads will verify CA participation
  - Clarified wording on HUD's prioritization policy



# Committee makes changes to the Renewal Scorecard

- *Application Deadlines and Documentation section:*
  - Moved match question to this section
  - Removed question about leverage
  - Added threshold question asking if grantee has signed the CoC grantee agreement
- Changes in Renewal Scorecard also changed in the corresponding/matching areas of the New Scorecard



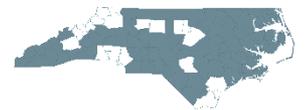
# Committee makes changes to the New Scorecard

- *Goals and Opening section:*
  - Added a project type for RRH-TH
- *General Application section:*
  - Changed maximum points for questions about application accuracy to match Renewal Scorecard
  - Changed question about prior experience serving homeless people from points to standard



# Committee makes changes to the New Scorecard

- *Program Design section:*
  - Added clarification about the types of data applicants can use in their community need statement
  - Removed questions about subpopulations served. Replaced with questions asking agency's plan to serve subpopulations, prioritizing households with the longest histories of homelessness, and ensure quick access to housing
  - Added priority designation of project from Funding Priorities document
  - Added threshold question asking if PSH projects are dedicated to serving chronically homeless persons
  - Added question for SSO coordinated assessment projects
  - Changed PSH Key Elements and RRH Program Standards from standards to thresholds



# Committee makes changes to the New Scorecard

- *Organizational Capacity section:*
  - Added an option for agencies with history of operating a CoC-funded project of a different type
- *Performance section:*
  - Re-worded question about entering beds into HMIS
- *Agency's Relationship to Community section:*
  - Removed req't for RCs to approve new projects. RCs will be asked to write letter of support.
  - Clarified participation in ESG question
  - Clarified participation in CA question
  - Added question if all agency's projects participate in CA



# Draft New and Renewal Scorecards are recommended for approval

- Questions at this time?
- Scorecards are recommended for approval for use by the PRC, with understanding that changes may need to be made once HUD publishes the CoC application
- Motion?



# HMIS Update

---

# CoC needs to choose its annual slate of representatives for the NC HMIS GC

- The NC HMIS Governance Committee provides oversight of the statewide Homeless Management Information System
- Each of the 12 NC CoCs have representatives and alternates on the NC HMIS GC
  - Because of its size (79 of 100 counties in NC), the NC BoS CoC has four representatives and four alternates
  - CoC updates its slate each new contract year



# CoC needs to choose its annual slate of representatives for the NC HMIS GC

- NC BoS CoC needs to approve its new slate of representatives and alternates for 2016-2017
- Recommended BoS Representatives and Alternates

Seat	Representative	Alternate
BoS staff	Brian Alexander	Denise Neunaber
Region 1	Casey McCall	TBD
Region 2	Amy Steele	Melissa McKeown
Region 3	Branden Lewis	Susan Pridgen



# The BoS HMIS licensure policy needs its annual update.

- The BoS first implemented the policy in 2014
- Policy has been updated annually since then
- Policy explains:
  - How to request an HMIS license
  - Requirements for maintaining a license



# Only minor revisions were needed this year.

- Continues to provide free licenses to BoS users
  - Updated date to June 30, 2018
- Added specific measurements for data quality requirements
  - Error rates below 10%
  - Data entered within 7-10 business days of receipt



# The Steering Committee votes to approve the revised policy.

- The revised policy is posted on the NCCEH website:  
[www.ncceh.org/files/8372/](http://www.ncceh.org/files/8372/)
- Discussion or questions?
- Motion to approve



# Coordinated Assessment

---

# CAC continues to review and approve plans

- The Coordinated Assessment Council recommends that the Steering Committee approve plans for Region 2, Region 3, Region 6, Region 9 and Region 10.
- The remaining plans will be reviewed by the CAC during July and hopefully recommended for approval at the August Steering Committee meeting.



# Region 2: Southern Mountains

- Transylvania, Henderson, Polk, and Rutherford County
- Three agencies provide 24/7 P&D screenings.
- A number of agencies provide diversion financial assistance.
- Using Charity Tracker to help facilitate referrals in Transylvania County, looking to expand to other counties.
- Also plans to have MOUs in place with all participating agencies to facilitate referrals and close side doors.



# Region 3: Uni5

- McDowell, Burke, Caldwell, Catawba, and Alexander County
- Hold monthly case conferencing meetings.
- Strong involvement from DV agencies
- Good coverage of all counties except Alexander where there are few partners. Working with Vaya, which covers that county, to provide better coverage there.



# Region 6: PRACC

- Person, Rockingham, Alamance, Chatham, and Caswell County
- Large numbers of agencies doing P&D screen, as well as a hotline number.
- Also many agencies that provide diversion financial assistance.
- Developing MOUs between all agencies to prevent side doors.



# Region 9: Tar Heel Regional Committee

- Granville, Vance, Franklin, Warren, Nash, Halifax, Edgecombe, and Northampton County
- Talking to 211 about potentially doing P&D screen during off-hours, but has good coverage across region
- Developed homeless assistance cards that can be dropped off at soup kitchens and other agencies. These cards can be filled out by unsheltered and other households looking for assistance, even if trained staff isn't there at the time.



# Region 10: Neuse Regional Committee

- Sampson, Duplin, Lenoir, Wayne, Greene, and Wilson County
- Combining two CA processes into one more centralized system.
- Region has a good RRH coverage – 5 ESG programs covering all counties.
- Some diversion financial assistance and transportation available.
- MOAs in place between shelters to facilitate referrals.



# Next Coordinated Assessment Exchange call is (today!) Tuesday, July 11<sup>th</sup> at 3pm

- Register for the CA Exchange call here:  
[www.ncceh.org/events/1065/](http://www.ncceh.org/events/1065/)
- Region 1 (Monica Frizzell) and Region 5 (Ginny Rainwater) will discuss how they have implemented coordinated assessment over large areas, including techniques for communication between counties, how to manage a waitlist, training new partners, and more.



# 2<sup>nd</sup> Quarter coordinated assessment outcomes are due July 15th

- These are the first outcomes for the new regional committees!
- Submit outcomes here (this is a NEW link, don't use the old one!) <https://goo.gl/forms/a5tCMilvA2X2V92l2>



# Looking for new Coordinated Assessment Council members

- The CAC has representation from Regional Committees and state-level representatives.
- In addition to reviewing CA plans, the Coordinated Assessment Council reviews CA plan changes and system outcomes, provides support and feedback, and hears grievances that cannot be resolved at the local level.
- The CAC, this year, will help the CoC meet the requirements outlined in the HUD Coordinated Assessment Notice.
- If you're interested in joining the CAC as a regional representative, please email [bos@ncceh.org](mailto:bos@ncceh.org).



# NC BoS CoC Veteran Plan

---

# All Veteran Plans have been reviewed and recommended for approval

- Veteran Subcommittee recommends plans for approval from Regions 6, 11, and 13.



# All Veteran Plans had to outline how to meet USICH criteria and benchmarks

- Criterion 1: The community has identified all Veterans experiencing homelessness.
- Criterion 2: The community provides shelter immediately to any Veteran experiencing homelessness who wants it.
- Criterion 3: The community only provides service-intensive transitional housing in limited instances.
- Criterion 4: The community has capacity to assist Veterans to swiftly move into permanent housing.
- Criterion 5: The community has resources, plans, and system capacity in place should any Veteran become homeless or be at-risk of homelessness in the future.



# ESG Update

---

# Regional Committees should begin thinking about the ESG process

- State ESG office is pulling together CoC Leads to review and update 2017 Regional and Project applications
  - Email suggested changes to 2016 applications with reasons why to Kim Crawford at [kim.crawford@dhhs.nc.gov](mailto:kim.crawford@dhhs.nc.gov)
- Expect process to begin in August
  - Staff will be developing an ESG scorecard for regions
- NCCEH staff will do phone calls with Funding Process Leads in late July/early August
  - Regions 7, 11, 12 need to identify a lead and send name and contact info to [bos@ncceh.org](mailto:bos@ncceh.org) asap!



# ESG grantees should sign up for upcoming webinars

- State ESG office has been updating the reimbursement process to make it easier and more streamlined
- Holding mandatory webinars for ESG grantees.
  - Friday, July 14 at 10 AM
    - <https://attendee.gotowebinar.com/rt/4566567942421020930>
  - Friday, July 21 at 10 AM
    - <http://attendee.gotowebinar.com/register/7744916309091694851>
  - Friday, July 21 at 2 PM
    - <http://attendee.gotowebinar.com/register/46848375076187138>



# CoC Competition Update

---

# The CoC NOFA is expected imminently.

- HUD anticipated NOFA release in May
- GIWs finalized no earlier than June 9
  - Awaiting GIWs from HUD
  - Expect NOFA will be released soon after
- BoS staff will be in touch with next steps after NOFA's out
  - Timeline for application process
  - Instructions and deadlines for applicants
  - Convene Project Review Committee



# Intent to Apply Form is posted for agencies interested in new CoC projects.

- Form asks for preliminary info about proposed project
- BoS staff will review and follow up with agency to discuss
- All agencies interested in new projects asked to complete the form
- Rolling basis, non-binding
- Link to form posted at [www.ncceh.org/bos/currentcocapplication/](http://www.ncceh.org/bos/currentcocapplication/)



# Meetings & Reminders

---

# Upcoming Meetings & Reminders

- Register for the Coordinated Assessment Exchange call
  - June 11th at 3pm. Register here:  
[www.ncceh.org/events/1065/](http://www.ncceh.org/events/1065/)
- People interested in serving on the Coordinated Assessment Council, please also email [bos@ncceh.org](mailto:bos@ncceh.org)
- Submit 2<sup>nd</sup> Quarter coordinated assessment outcomes:  
<https://goo.gl/forms/a5tCMilvA2X2V92l2>



# Wrap Up

- Next meeting: Tuesday, August 1, 10:30 – 12:00
- Keep in touch
  - [bos@ncceh.org](mailto:bos@ncceh.org)
  - (919) 755-4393

