

North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

NC SOAR: SSI/SSDI, Outreach, Access and Recovery

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As of October 28, 2016 NC SOAR Outcomes

Total usable outcomes reports received*	2,361	
Total Approved	1,869	
Total Denied	483	
Total Death Before Decision	8	
Average time between completion of application and determination for initial applications	101 days	
Median number of days between completion of application and determination on initial applications	88 days	
Percentage of caseworkers becoming the 1696	97%	
Average length of time homeless	2 years, 10 months	
Percentage of applications approved (not including deaths before decisions)	79%	
Percentage that required CE	39%	
Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)	\$25,242,945.55	

^{*}Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

County	# of Outcomes	Approval Rating	Dedicated staff?
Alamance	7	100% (7/7)	N
Beaufort	1	100% (1/1)	N
Bladen	2	0% (0/2)	N
Brunswick	4	50% (2/4)	N
Buncombe	444	77% (342/443);	Y: 4 FTE
		1 Death Before Decision	
Burke	4	100% (4/4)	N
Cabarrus	1	0% (0/1)	N
Caldwell	1	100% (1/1)	N
Carteret	1	100% (1/1)	N
Catawba	58	79% (46/58)	Y: 1 FTE
Chatham	3	67% (2/3)	N
Cleveland	5	100% (5/5)	Y: 1 PTE
Cumberland	23	65% (15/23);	Y: 1 FTE
Davidson	7	86% (6/7)	N
Durham	304	83% (250/303);	Y: 3 FTE, 1 PTE
		1 Death Before Decision	
Edgecombe	4	50% (2/4)	N
Forsyth	163	87% (141/163)	Y: 2 FTE
Gaston	14	93% (13/14)	Y: 1 PTE
Granville	3	67% (2/3)	N
Guilford	53	79% (42/53)	Y: 2 FTE, 1 PTE
Haywood	1	100% (1/1)	N
Henderson	46	53%(24/45);	Y: 1 FTE
		1 Death Before Decision	
Iredell	64	92% (59/64)	Y: 1 FTE
Jackson	1	0% (0/1)	N
Lenoir	1	100% (1/1)	N
Macon	1	0% (0/1)	N
Martin	2	50% (1/2)	N
McDowell	1	100% (1/1)	N
Mecklenburg	334	87% (290/332);	Y: 6 FTE, 1 PTE
		2 Deaths Before Decision	
Nash	1	100% (1/1)	N
New Hanover	432	71% (308/432)	Y: 2 FTE
Onslow	2	100% (2/2)	N
Orange	51	88% (44/51);	N
		1 Death Before Decision	
Pasquotank	2	50%(1/2)	N
Pender	4	25% (1/4)	N
Person	1	100% (1/1)	Y: 1 FTE
Pitt	74	58% (42/73)	Y: 3 PTE
		1 Death Before Decision	
Polk	1	100%(1/1)	N
Robeson	3	33%(1/3)	N
Rockingham	2	100% (2/2)	N
Rowan	1	100%(1/1)	N
Sampson	1	100%(1/1)	N
Stanly	1	100% (1/1)	Y: 1 PTE
Surry	3	0% (0/3)	N
Transylvania	1	100% (1/10	N
Union	3	100% (2/2)	N
		1 Death Before Decision	
Vance	4	100% (4/4)	Y: 1 FTE
Wake	208	88% (184/208)	Y: 3 FTE
Watauga	3	50% (1/3)	N
Wayne	9	89% (8/9)	N
Wilkes	1	100% (1/1)	N