



# North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

## to End Homelessness

**NC SOAR: SSI/SSDI, Outreach, Access and Recovery**

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**As of September 28, 2015**

### NC SOAR Outcomes

|   |                        |
|---|------------------------|
| Total usable outcomes reports received*   | 1,910                  |
| Total Approved  | 1,531                  |
| Total Denied  | 370                    |
| Total Death Before Decision   | 8                      |
| Average time between completion of application and determination for initial applications   | 102 days               |
| Median number of days between completion of application and determination on initial applications                                       | 89 days                |
| Percentage of caseworkers becoming the 1696   | 96%                    |
| Average length of time homeless   | 2 years, 9 months      |
| Percentage of applications approved (not including deaths before decisions)   | 80%                    |
| Percentage that required CE   | 38%                    |
| <b>Amount of income brought into state since June 2, 2010 (includes first year of annual income and back pay awarded to applicants)</b> | <b>\$20,507,678.92</b> |

\*Outcome reports are cumulative and are based on data received since 2008. Some outcomes forms are received and do not have enough completed fields to be considered 'usable' for the purposes of data collection. Appropriate follow-up is done with submitting caseworkers, but when no further information is available we consider these submitted forms to be unusable. Outcomes include cases at three stages: Initial Applications, Reconsiderations, and Appeals.

| County      | # of Outcomes | Approval Rating                            | Dedicated staff? |
|-------------|---------------|--|------------------|
| Alamance    | 5             | 100% (5/5)                                 | N                |
| Beaufort    | 1             | 100% (1/1)                                 | N                |
| Bladen      | 2             | 0% (0/2)                                   | N                |
| Brunswick   | 4             | 50% (2/4)                                  | N                |
| Buncombe    | 379           | 81% (305/378);<br>1 Death Before Decision  | Y: 4 FTE         |
| Burke       | 2             | 100% (2/2)                                 | N                |
| Cabarrus    | 1             | 0% (0/1)                                   | N                |
| Caldwell    | 1             | 100% (1/1)                                 | N                |
| Carteret    | 1             | 100% (1/1)                                 | N                |
| Catawba     | 36            | 75% (27/36)                                | Y: 1 FTE         |
| Cleveland   | 3             | 100% (3/3)                                 | Y: 1 PTE         |
| Cumberland  | 14            | 79% (11/14);                               | Y: 1 FTE         |
| Davidson    | 7             | 86% (6/7)                                  | N                |
| Durham      | 251           | 85% (212/250);<br>1 Death Before Decision  | Y: 3 FTE, 1 PTE  |
| Edgecombe   | 4             | 50% (2/4)                                  | N                |
| Forsyth     | 142           | 87% (123/142)                              | Y: 2 FTE         |
| Gaston      | 7             | 100% (7/7)                                 | Y: 1 PTE         |
| Granville   | 3             | 67% (2/3)                                  | N                |
| Guilford    | 48            | 79% (38/48)                                | Y: 3 FTE         |
| Haywood     | 1             | 100% (1/1)                                 | N                |
| Henderson   | 41            | 55%(22/40);<br>1 Death Before Decision     | Y: 1 FTE         |
| Iredell     | 55            | 91% (50/55)                                | Y: 1 FTE         |
| Jackson     | 1             | 0% (0/1)                                   | N                |
| Lenoir      | 1             | 100% (1/1)                                 | N                |
| Martin      | 2             | 50% (1/2)                                  | N                |
| McDowell    | 1             | 100% (1/1)                                 | N                |
| Mecklenburg | 259           | 87% (223/257);<br>2 Deaths Before Decision | Y: 6 FTE, 1 PTE  |
| Nash        | 1             | 100% (1/1)                                 | N                |
| New Hanover | 329           | 72% (237/329)                              | Y: 1 FTE, 1 PTE  |
| Orange      | 41            | 88% (35/40);<br>1 Death Before Decision    | N                |
| Pasquotank  | 2             | 50%(1/2)                                   | N                |
| Pender      | 4             | 25% (1/4)                                  | N                |
| Person      | 1             | 100% (1/1)                                 | Y: 1 FTE         |
| Pitt        | 69            | 57% (39/68)<br>1 Death Before Decision     | Y: 3 PTE         |
| Robeson     | 3             | 33%(1/3)                                   | N                |
| Rockingham  | 2             | 100% (2/2)                                 | N                |
| Rowan       | 1             | 100%(1/1)                                  | N                |
| Sampson     | 1             | 100%(1/1)                                  | N                |
| Stanly      | 1             | 100% (1/1)                                 | N                |
| Surry       | 3             | 0% (0/3)                                   | N                |
| Union       | 3             | 100% (2/2)<br>1 Death Before Decision      | N                |
| Vance       | 4             | 100% (4/4)                                 | Y: 1 FTE         |
| Wake        | 160           | 92% (147/160);                             | Y: 3 FTE         |
| Watauga     | 3             | 50% (1/3)                                  | N                |
| Wayne       | 9             | 89% (8/9)                                  | N                |
| Wilkes      | 1             | 100% (1/1)                                 | N                |