

NC Balance of State Continuum of Care

Steering Committee Meeting

June 3, 2014

10:30 AM

Welcome

- Roll Call
- Reminders
 - *6 to mute/unmute line
 - Please do not put us on hold
 - Hold music is disruptive



Today's Agenda

- ESG Shelter Funds Available
- ESG Funding Principles & Intent to Apply
- Coordinated Assessment Toolkit
- HMIS RFP Update
- June Subcommittee Meetings
- Regional Committee Updates
- Reminders



2: Review & Approve Minutes

- May minutes
 - www.ncceh.org/files/4354



Additional ESG Shelter Funds Available

- State ESG office has one-time funds available for emergency shelter operations
- Same ESG dollars rules
 - Dollar for dollar match
 - Paid by reimbursement
- Agencies with existing ESG contract for emergency shelter can apply
- Funds to be spent by August 15, 2014
- Not all requests will be funded



ESG Shelter Funds: Priority

State ESG Office will prioritize requests in this order:

- 1. Maintenance/minor repairs
 - Shelter rehabilitation/renovation is not eligible
- 2. Big ticket equipment and furniture
 - Commercial grade washers and dryers, dish washers, refrigerators, walk-in freezers, beds, etc.
- 3. Supplies
 - Cleaning supplies, paper products, non-perishable food items, linens, supplies for bed bug control, etc.
- 4. Equipment for shelter staff
 - Office furniture, office supplies, etc.



ESG Shelter Funds: Criteria

State ESG office will disperse funding based on the following criteria:

- 1. Size of request
 - Larger preferred
- 2. Ability to expend funds by August 15, 2014
- 3. Percentage of current contract funds requested and reimbursed through April 1, 2014
- 4. Demonstrated sound financial management practices
- 5. Results of ESG monitoring (if applicable)



ESG Shelter Funds: Process

- To apply for ESG shelter funds, send an email to ncesg@dhhs.nc.gov with these two components:
- 1. From Regional Committee:
 - Prioritized list of requests
 - CoC/Regional Committee Prioritized Requests form
 - Process used to prioritize requests
 - Avoid conflict of interest
 - Those receiving funds do not vote on priority
- 2. From Agencies:
 - Organizational Request Budget form
 - Narrative: the request(s), process for cost determination, plan for spending funds by August 15, 2014, match source, percentage of current contract funds reimbursed prior to April 1, 2014



- General guidelines about ESG funds in BoS
 - More specific guidance once application released
 - BoS staff to use these principles when reviewing ESG applications
 - Potentially after submission to State ESG office



- Decisions not based on any one agency or one CoC
- Diverse and broad set of stakeholders involved, committed, and engaged in an inclusive process
 - Dept. of Commerce
 - Dept. of Labor
 - Workforce Development
 - Rural transportation services
- ESG funding formula based on future funding, not what was funded in the past; counties that did not build shelter or transitional housing should not be penalized by funding approach based on old models



- ESG funding formula should be fair and transparent
 - Not based on numbers of homeless people
 - Incentivize practices and programs that end homelessness
- Goal of new crisis response system
 - Get people into permanent housing quickly and stabilize them in that housing
 - Shelter plays an important role of crisis response system but not the cornerstone of our system



- Flexible rapid re-housing and prevention programs essential to addressing homelessness in rural communities
 - Rental assistance, flexible financial assistance, and housing stabilization
- Available funds used to retool crisis response system and create cost-effective permanent housing programs
 - Change is hard
 - A system better able to serve homeless individuals and families
 - Challenging for agencies to adapt
 - Want what is best for all persons experiencing homelessness
- Feedback changes or additions?



ESG Intent to Apply Form

- Form for agencies to express their interest in applying for ESG funds
- Regional Committee can opt to use this form
 - To help organize expected ESG applications
 - To help agencies think through funding request
 - Not required
- NCCEH will share submissions with Regional Leads
- NCCEH will not make contact with applicants this is responsibility of each Regional Committee
- ESG Intent to Apply form: www.ncceh.org/bos/esg



- Overview
 - Coordinated Assessment required by HUD
 - Systematic/standardized procedures
 - Access
 - Assessment
 - Referral
 - August 2013: BoS CA workgroup started work
 - November 2013: Steering Committee ok'ed
 - Vision statement, guiding principles, creating CA Toolkit



- Build plane while flying
 - Not a finished product
 - Learn by doing
- Sea change
 - Asking a lot of community partners
 - Required for CoC- and ESG-funded agencies



- Coordinated Assessment Toolkit Goals
 - Some standardization
 - Training materials
 - CA Explainer, vision, guiding principles, governance
 - Assessment tool
 - Form for Regional Committee plan walks through decisions
 - Some flexibility
 - Plans designed at Regional Committee level
 - Allows for local customization depending on resources
 - Support



- Timeline
 - June
 - Regional Committees review Coordinated Assessment Toolkit
 - Regional Committees elect a Coordinated Assessment Lead
 - Provide feedback to BoS CA Workgroup
 - July
 - BoS Coordinated Assessment Workgroup incorporates Regional Committee feedback into second draft of Coordinated Assessment Toolkit
 - August
 - Steering Committee votes on Coordinated Assessment Toolkit



- Timeline, Cont.
 - August/September
 - Coordinated Assessment Workshops with NC BoS staff
 - Community Stakeholders work together on plan
 - Coordinated Assessment Council established
 - Fall 2014
 - Plans due to Coordinated Assessment Council
 - Plans approved on a rolling basis
 - 2015
 - Coordinated Assessment implementation in NC BoS
 - Evaluation of how coordinated assessment system is working



- Coordinated Assessment Toolkit next steps
 - Regional Leads present to Regional Committee
 - Feedback by June 30 via Regional Lead or Coordinated Assessment Lead to bos@ncceh.org
 - Does your Regional Committee support the guidelines, vision, and governance structure in the Coordinated Assessment Toolkit?
 - Do the timeline, process and next steps seem feasible?
 - Suggestions for additional resources?



- 3-part assessment tool
 - One of the standardized elements
 - Goal: everyone entering a homeless program in BoS is assessed in the same way using the same tool
 - Training mandatory for each of the 3 elements
 - Different people using the same tool the same way
 - Referral elements will have to be customized by each Regional Committee
 - Based on programs available locally
 - Work on this at Coordinated Assessment workshops



- 3-part assessment tool
- 1. Emergency Response Screening
 - Given immediately as people present to enter the system
 - Includes prevention and diversion screen
 - Can reduce entries into system by 30%



- 3-part assessment tool
- 2. Service Assessment & Prioritization Tool (VI-SPDAT)
 - Given 14 days after someone enters system
 - Potential referral to RRH, TH, PSH program
 - Prioritization within referral group
 - Scores determine who gets services next, creates a system that is not first come, first served



- 3-part assessment tool
- 3. Case Management Assessment
 - Based on Arizona Self-Sufficiency Matrix
 - Given at program entry, housing entry, every 6 months thereafter, 12 months after assistance ends
 - Supports case management
 - Tracks client outcomes



- Partnership Packet, Sample MOUs
 - Practical, hands on pieces designed to help get folks to the table
 - Not policy, not in Coordinated Assessment Toolkit
 - Part of curriculum for Coordinated Assessment Workshops
 - General info/best practices
 - Organization-specific info
 - Contacts outside of BoS doing CA who can "vouch" for participating in the process



- Form for Regional Committee Plan
 - Walks Regional Committees through questions to answer at the local level
 - System model (choice of 2)
 - Agencies as coordinated assessment sites
 - Agencies participating in coordinated assessment
 - How coordinated assessment will link up with existing systems
 - prevention, CA, mental health, DSS, legal/judicial



- Form for Regional Committee Plan, Cont.
 - Referral process
 - Oversight
 - Appendices
 - Program rules & MOUs
 - Charts of resources to use during assessment process
 - Prevention & diversion
 - Mainstream resources
 - Foreclosure prevention
 - Diagrams of how individuals and families progress through system



HMIS RFP Update

- CHIN Governance Committee reviewing applications
- Applicants not participating to avoid conflict of interest
 - NCCEH staff and board members
 - 4 BoS reps, have non-conflicted alternates and/or reps



Upcoming Meetings

Rescheduled from May 22

Thursday, June 5, Data Quality Subcommittee

- New time: 2:00-3:00 pm
- CHIN users register
 - http://www.ncceh.org/events/691/
- Friday, June 20, Rapid Rehousing Subcommittee
 - Regular time: 10:30-11:30 am
 - RRH program members register
 - http://www.ncceh.org/events/693/



9: Regional Committee Updates

• Other news and updates from your community?



Reminders

- **Regional Leads:** Organize priority voting process if more than one shelter is applying for available ESG shelter funds
- Regional Leads: Distribute ESG Intent to Apply if you want to use it
 - http://www.ncceh.org/bos/esg/
- Regional Leads: Review the coordinated assessment toolkit with Regional Committee members
 - Send feedback to bos@ncceh.org by June 30
- **Regional Committees:** elect a person to serve as your Coordinated Assessment Lead & notify bos@ncceh.org
- CHIN Users: Register for & attend the Data Quality Subcommittee
 - http://www.ncceh.org/events/691/
- RRH Program Managers: Register for & attend RRH Subcommittee
 - http://www.ncceh.org/events/693/



Wrap Up

- Keep in touch
 - bos@ncceh.org
 - (919) 755-4393

