

North Carolina Balance of State Continuum of Care

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NC BoS Coordinated Assessment Workgroup Recommendations for BoS Steering Committee - November 5, 2013

Proposed process

The Coordinated Assessment Workgroup proposes a decentralized, localized model for Coordinated Assessment in Balance of State. This model will be designed and administered at the Regional Committee level, with standards and governance from the Steering Committee.

Each Regional Committee will design a local Coordinated Assessment system within a set of specified parameters set by the Steering Committee and using the Coordinated Assessment Toolkit approved by the Steering Committee. The Coordinated Assessment Toolkit will give Regional Committees guidance on the framework for their local Coordinated Assessment system and actual pieces of the system that Regional Committees will use.

The Coordinated Assessment Toolkit will include:

- A vision statement (see proposed version below)
- Guiding principles (see proposed version below)
- Menu of 2-3 Coordinated Assessment models
- A common assessment with component pieces that Regional Committees can assemble into a tool based on locally available services
- Sample MOUs or other written agreements

Vision statement

Coordinated Assessment assists the NC BoS CoC to end homelessness by increasing exits to housing, decreasing length of time homeless and reducing returns to homelessness. Consumers will quickly access appropriate services to address housing crises through a right-sized, well-coordinated agency network.

Guiding Principles

- Sustainable – resources required to continue to CA system operation are identified and available now and for the foreseeable future
- Flexible – allow for localization and customization based on community needs, resources, services available
- Transparent and Accountable – to consumers (what is being done and why), to agencies (program rules are on the table), in compliance with HEARTH, clear appeal and grievance process for both consumers and agencies
- Housing-focused – the goal is a return to permanent housing within 30 days, in compliance with HEARTH
- Client-focused – accessible, no one left behind, accommodate choice/need
- Collaboration-focused – operate from a broad-based consensus, system linkage responsibilities managed by partnerships with integrity, agencies hold each other accountable and exhibit a willingness to cooperate
- Easy to use – as a system and by agencies, be accessible and known to the community, well-advertised