

North Carolina Balance of State Continuum of Care

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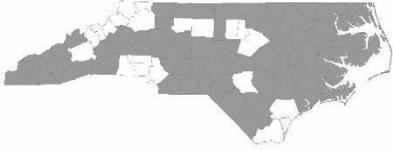
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

April 2, 2024

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Section I. NC BoS CoC Steering Committee Consent Agenda

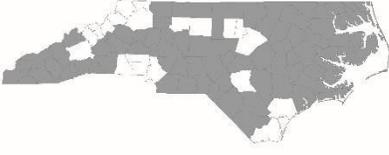
The following will be voted on at the April 2, 2024, NC BoS CoC Steering Committee meeting:

March 5, 2024, Steering Committee Minutes

Available here: <https://www.ncceh.org/files/13496/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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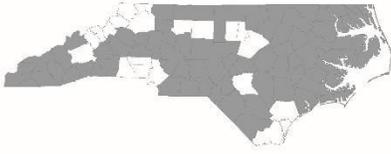
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Section II. Updates

- **Veteran Subcommittee**
Monday, April 1, 11 A.M. – 12 P.M.
[Join Zoom Meeting](#)
- **HMIS System Updates**
Wednesday, April 3, 10– 11 A.M.
Register at: <https://www.ncceh.org/events/1679/>
- **Unsheltered Access Coordination**
Thursday, April 4, 3 – 4 P.M.
[Join Zoom Meeting](#)
Meeting ID: 579 903 9481
- **Lived Expertise Advisory Council**
Friday, April 12, 12 – 1 P.M.
[Join Zoom Meeting](#)
Meeting ID: 579 903 9481 | Passcode: qYqVY5
- **Coordinated Entry Council**
Monday, April 15, 10 – 11:30 A.M.
[Join Zoom Meeting](#)
Meeting ID: 848 4039 7905
- **HMIS Monthly Training: APR & CAPER In-Depth**
Wednesday, April 17, 10 – 11 A.M.
Register at: <https://www.ncceh.org/events/1676/>
- **Racial Equity Subcommittee**
Wednesday, April 17, 11:30 A.M. – 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 832 6483 8597
- **Local Leadership Response Call**
Wednesday, April 17, 1 – 2 P.M.
[Join Zoom Meeting](#)
Meeting ID: 837 9246 1651
- **Funding & Performance Subcommittee**
Thursday, April 18, 2 – 3 P.M.
[Join Google Meeting](#)



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Section III. Meeting Minutes and Supporting Materials

Veteran Subcommittee

March 4, 2024, Minutes

Member Attendance: Nicole Wilson, Alyce Knaflich, Kecia Robinson, Glenda Collins, Chariden Lewis, Genean Hill, Dr. Deniece Cole, Charessa McIntosh, Joell Steininger, Howard Anderson, Jessica Rice, Jean Eastwood

NCCEH Staff Attendance: Allie Card

I.Intros

- Members introduced themselves: Name, Race, Pronouns, Agency/Role and goal for the Veteran Subcommittee in 2024
 - Jean – increase engagement with NC BoS CoC
 - Howard – Attend consistently and learn more about CE
 - Joell – Make sure Veterans living in rural areas are connected to services
 - Alyce – Get all Veteran serving agencies to CE meetings
 - Charessa – Help streamline the CE process for Veterans
 - Kecia – Engage more with the NC BoS CoC in the more rural areas
 - Nicole – Get every Veteran on the Regional BNLs
 - Dr. Cole – Establish local CE access points in Region 8
 - Glenda – better understand CE in NC BoS
 - Chariden – Collaborate with other SSVF grantees
 - Genean – Connect more Veterans to housing

II.Allie provided a brief review of the NC BoS Framework to End Veteran Homelessness and its implementation across the NC BoS CoC

III.Allie presented the slide showing Veteran PIT data for the NC BoS CoC from 2011 – 2023 and asked for feedback and thoughts on the trends. Discussion followed:

- Alyce – Aura Homes has seen an increase in assistance requests for funding

- Dr. Cole – Advocacy and legislative action are needed to encourage law makers to ensure “forever payments” to Veterans, as a way to prevent homelessness.
- Jean – There is an increased struggle to find affordable housing. Street Outreach efforts have increased in Forsyth, which reflects in higher PIT numbers.
- Joell – Lack of affordable housing in rural communities exacerbates the problem.
- Chariden – Western rural NC has little to no affordable housing. Large corporations need to invest and develop in rural communities
- Dr. Cole – Affordable “for who”. We need increased landlord accountability and regulations
- Genean – Seeing the trend that Veterans need to make \$60k just to afford rent. VOA is seeing more aging Veterans
- Alyce – There are aging in place grants available to non-profits. NCORR should increase landlord engagement efforts. They system needs to ensure tenants know their rights.
- Nicole – Aging Veterans with high clinical needs can receive Geriatric Extended Care (GEC)
- Genean – there is a gap between HUD-VASH FMR and actual rental rates
 - Charessa – facing similar challenges. More need to negotiate prices and offer incentives to landlords
- Kecia – focusing on smaller property owners

IV. Allie went through the additional KPIs from FY 2023 as a baseline for the Subcommittee. These will be monitored annually along with regular analysis of PH referrals made during case conferencing.

V. Allie presented the provider role and expectation section of the Framework and requested attendees provide feedback on how they are able to meet these and/or the struggles they are having.

- Dr. Cole – Region 10 needs a clear access point/intake site as well as a virtual option for Veterans to connect to CE
- Nicole – CE leadership changes are difficult. A clear workflow of who enters CE Assessments and HMIS information is needed.
- Alyce – Connection to HUD-VASH or Rachelle (Region 2 CE Lead) is working
- Dr. Cole – Charity tracker is a possible resource for providers to use

VI. The meeting was adjourned at 12:05 pm. The next meeting will be held on Monday, April 1, 2024.

Lived Expertise Advisory Council

March 8, 2024, Minutes

Attendance: Rachelle Dugan, Melissa Hewitt, Joel Rice, Karen Carroll, Laurel Benfield (staff), Ashley VonHatten (staff)

Coordinated Entry: Ashley continued her discussion of the CE Evaluation forms and presented questions from the CE survey for feedback from the LEAC. LEAC members offered concerns for the safety and privacy of clients answering CE Eval questions and saying anything negative. Members shared feedback urging additional questions about access, clarifying language, and emphasized the importance of questions that ask about assistance finding housing.

Bringing It Home Conference: Laurel informed the group that organizers for the 2024 Bringing It Home Conference had reached out to offer the LEAC an opportunity to present at the upcoming conference in Raleigh. The presentation would be included as part of the plenary session and will be held in person at the McKimmon Center in Raleigh. The group discussed whether traveling was possible, and 3 members, Rachelle Dugan, Melissa Hewitt, and Karen Carroll decided that they would like to present and could make the trip. Joel said that he would be interested in attending but does not feel comfortable presenting. Laurel will follow up with conference organizers. The group also discussed having an in-person LEAC meeting during the conference while members are in the same location. More planning is needed.

CBoR: Laurel reminded the group that the next CBoR presentation was for the Region 06 committee meeting on 3/28. Joel and Karen volunteered to present. Laurel will send information to the presenters and offered to schedule a follow up meeting to orient Karen to the policy and the presentation goals.

Racial Equity Subcommittee

March 20, 2024, Minutes

Attendees: Tradell Adkins, Dr Deniece Cole, Quiotti Ratliff, Lori Watts, Kisha Darden, Mary Erwin, Laurel Benfield (staff), Andrea Carey (staff).

Celebrations: Dr. Cole shared that she is moving into her home after 9 years! Tradell shared that he has finished his tortoise and turtle habitat for his pets/lawn crew!

Laurel presented a summary of the priority that the subcommittee identified for 2024 last meeting and some prompting questions to support future planning.

Priority: External Funders

- In response to the needs of the Balance of State CoC's survey on racial equity, the RE Subcommittee identified the goal of "Homeless service funders and partners to hold providers accountable and incentivize them to implement racially equitable practices"
 - Goal confirmed by members
- How to move forward?
 - Currently, we (BoS as a CoC and our Subcommittee) don't have formal relationships with funders. We'll need to lead a get-to-know you campaign to understand how we can support our goal even as we acknowledge their own goals.
 - Who are these funders outside of the CoC system? What do they ask for of our homeless service providers? What are their application materials? Do they highlight or support racial equity explicitly already?
- Tradell – are the funders aware of the impact of funding organizations that have historically participated in inequitable practices? Do they understand the implications of being associated with them?
- Dr Cole – how do we approach funders politely with achievable partnership?
- Tradell – how do we engage clients of the programs to identify problematic program practices? And then potentially share those with the funders?
- Kisha – Let's invite funders to the table and generate buy-in, and be direct. We might not be able to partner with all the funders/programs.
 - Dr Cole – so we can be prepared to walk away
 - Laurel – we can be in conversation with funders to assess whether they are open to partnership, or not. We are not applying to their funding. We are going to hold our power and tone.
 - Group highlighted potential tension around engaging funders specifically and explicitly around racial equity.
- Taking Action
 - Message to local funders will be more effective from the subcommittee members (and not staff based in the Triangle)
 - Dr Cole is all in!
 - Kisha – Yes! If not us, who?

- Tradell also in!
- Mapping the funders
 - United Way of Lee and Harnett County (Tradell sees Kendra Martin at case conferencing and thinks she'd be engaged)
 - Duplin County Health Department (Dr Cole knows they have Duke Endowment for equitable healthcare)
 - Duplin Vita or Vaya (Dr Cole)
 - Laurel asks folks to send contact info to her so we can identify some early targets

Priority: Education

- In response to the needs of the Balance of State CoC's survey on racial equity, the RE Subcommittee also identified the goal of increasing the knowledge base of equity across the NC BoS CoC.
 - Goal proposed by staff: 2 or 3 regionally specific Racial Equity 101 trainings targeted
 - Dr Cole and Tradell are skeptical that trainings will be effective
 - Kisha – there could be an advantage to training with the assumption that folks don't know. Maybe there's a way to ask agencies if they have trainings right now and to ask to review the content?
 - Laurel provided context: the BoS has never offered training widely, recently we have given points for scorecards that reward trainings.
 - Dr Cole – could training on equity be incorporated into HART training?
 - Tradell – having a standard training could be beneficial
 - Dr Cole – Supports a virtual training
 - Tradell – agrees that a virtual option would be necessary
 - Kisha – I'd suggest that live in-person and recording could be made available... virtual live options undermine the in-person
- Discussion to be continued

Next Meeting April 17th!

Next regular Steering Committee meeting:

Tuesday, May 7, 2024, at 10:30 A.M.