

HMIS@NCCEH System Updates

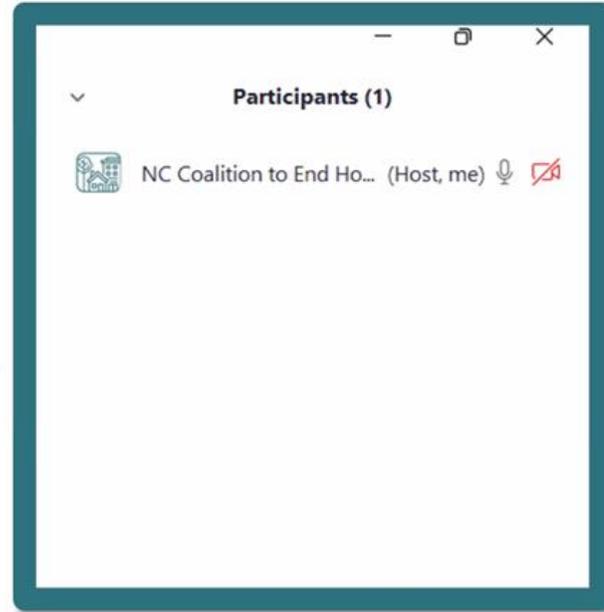
March 2024



NC COALITION to
HOMELESSNESS end

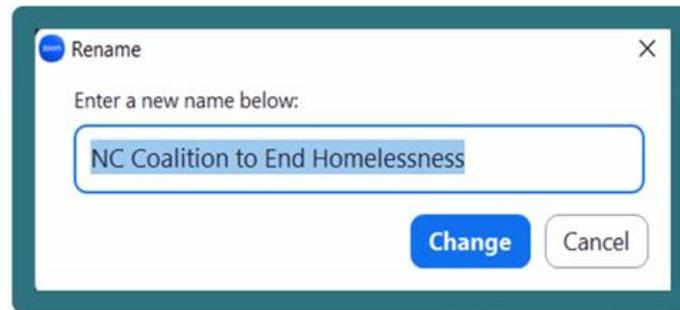
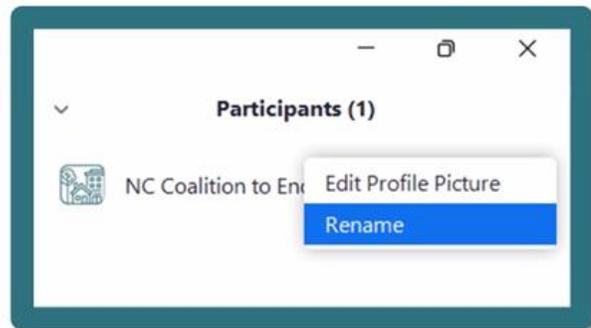
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Agenda

February 2024

System Updates

- WellSky Report Updates Round-Up
- CE APR Update
- New Required Data Field

Training and Resources

- Final PIT/HIC Report Submissions
- Past Due A020 Report Submissions
- ZenGuide Knowledge Base Highlight

What's Next?

Questions/Concerns?

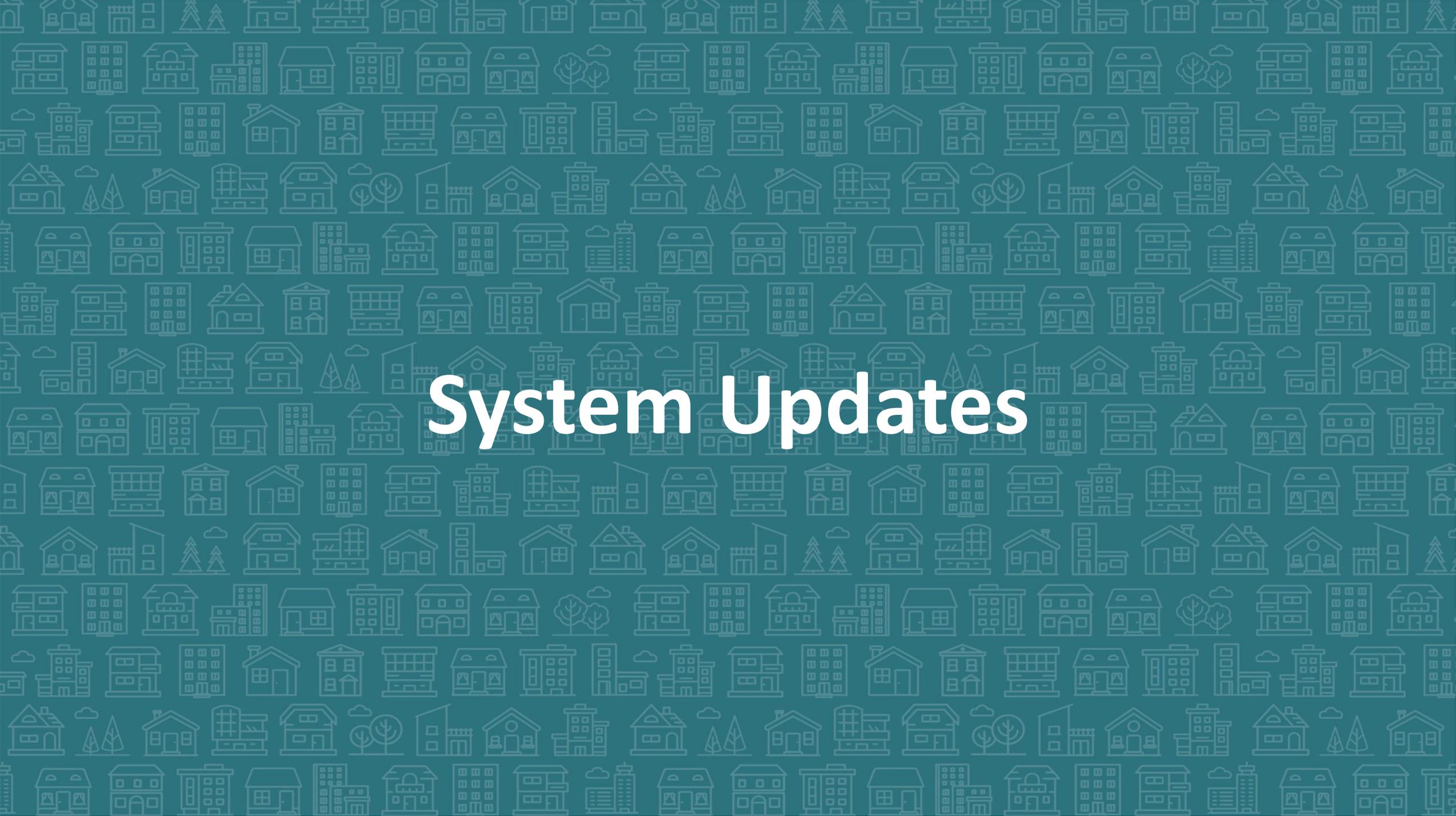


NCCEH

Why is everyone so tired on April 1?

Because they've just finished a long, 31-day March





System Updates

WellSky Report Updates Round-Up

Scheduled for Updates March 7th

- CE APR is available but awaiting last updates
- PATH Report
 - Users no longer need to use the PATH Report Generator

Updated and Available

- CoC-APR
- ESG-CAPER
- Hashed CSV Export for Eval
- System Performance Measures
- VA Repository Export for SSVF and GPD grantees' monthly reports



CE APR Error Update

- Wellsky updated the CE APR on February 15th
- However, household members being excluded from Coordinated Entry Assessments and Coordinated Entry Events Section
- Wellsky will update the report tomorrow so the Assessment/Event section will reflect the count of all household members properly



New Required Data Field

Disabilities

Disability Type	Chronic Health Condition (HUD)
Disability determination *	Yes (HUD) ▼ G
If Yes, Expected to be of long-continued and indefinite duration and substantially impairs ability to live independently *	-Select- ▼ G
Start Date	
End Date	
Note on	

Validation Problems ✕

⚠ You must answer the question If Yes, Expected to be of long-continued and indefinite duration and substantially impairs ability to live independently

OK

Print Recordset Save Cancel

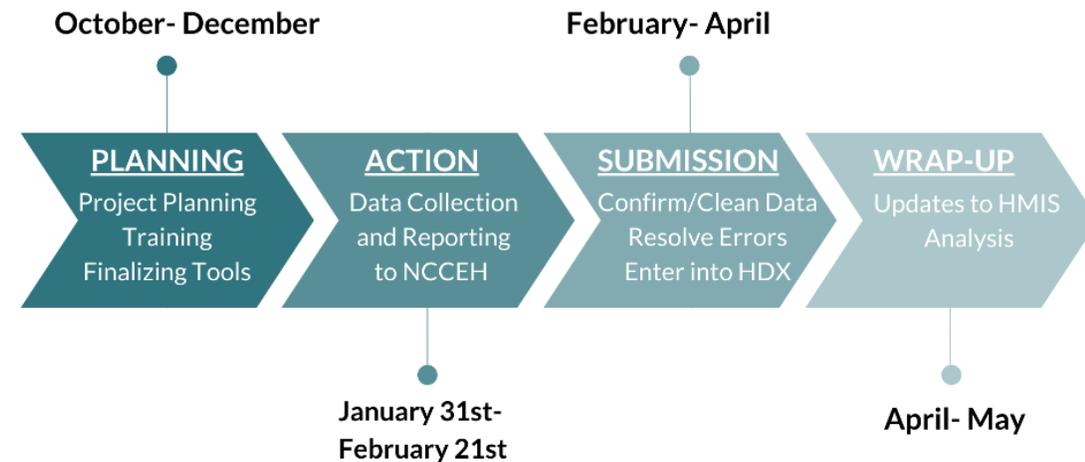
- After countless user request, the “If Yes, long duration” disability question is now a required field
- Change made in Live & Training Sites
- Thank you for your feedback. This helped us make that change in the system!



Training and Resources

PIT/HIC Submission Deadline was February 6th

- Thank you to the agencies who have submitted their reports & responded to emails!
- We are heading toward the last stages of PIT/HIC submissions
- The Data Center will soon enter reports into HDX for review



Pull Your BOb Reports

Submit one report per HMIS RRH, PSH, OPH, ES or TH project

Which report depends on the project's type:

Project Type	D006 – 0628 HIC Supplement	D007 – 0630a Sheltered PIT
Rapid Re-Housing (RRH) Permanent Supportive Housing (PSH) Other Permanent Housing (OPH)		
Emergency Shelter (ES) Transitional Housing (TH)		



Review Your Reports

How do you know if your data is accurate?



Check for the correct entries and exits

- Complete and accurate households



Check for missing details about each client

- Demographics
- Disabling Conditions
- Chronic Homelessness questions
- Domestic Violence Survivor
- Enrollment CoC
- Housing Move-In Date



Check for Children Only households (child alone)



Housing Inventory Count Confirmations

There are follow-up questions that you'll receive via Helpdesk emails:

- Confirming your federal funding source (including Grant ID)
- Confirming Address/location
 - Most common Zip Code for tenant-based or scattered site projects
- Confirming Bed and Unit Inventory
 - Dedicated beds to Chronically Homeless, Veterans, or Youth
 - Explaining utilization

You can submit the [Bed & Unit Inventory Update Form](#)



Submit your Report!



1. Pull your reports
 - ✓ D006 - 0628 HIC Supplement for RRH, PSH, OPH
 - ✓ D007 – 0630a Sheltered PIT report for ES, TH (and SSVF EHA)
2. Review your reports
3. Make corrections
 - ✓ Ask Data Center for help!
 - ✓ Tell the Data Center when corrections are done
4. Submit accurate report
 - [NC-502 Durham CoC](#)
 - [NC-503 Balance of State CoC](#)
 - [NC-513 Orange CoC](#)
5. Respond to any follow-up questions from Helpdesk



NC BoS Point in Time Count

Questions about Unsheltered and Non-HMIS data collection?

- **Unsheltered:** Go to your Regional Unsheltered Access Coordinator or CE Lead for local information (listed for each region/county on ncceh.org/bos/pithic)
- **Non-HMIS:** Contact the BoS Team for your PIT/HIC liaison at bos@ncceh.org



Past Due A020 Data Quality Submissions

Thank you to the 24 Agencies who have already submitted!

- Urban Ministries of Durham
- Mission Ministries Alliance
- Partners Health Management
- Brick Capital
- Pitt County Planning
- Vaya Health
- Onslow Community Outreach
- Families Moving Forward
- Family Promise of Lee
- Open Table Ministry
- Central Piedmont
- Family Care of Catawba
- Family Promise of Davie
- Housing for New Hope
- HERE in Jackson
- Thrive
- CASA
- VOA
- Burke United
- Community Link
- Western Piedmont
- Greene Lamp
- River City Community Development
- Hope Station
- ABCCM



Submit your A020 Data Quality Reports

Remember that this is a required report!

- Past training on the A020 report can be found on the Data Center [News Archive](#) page:
- [Training on the A020 Data Quality Monitoring Report Video](#)
- [Running the A020 Data Quality Monitoring Report](#)
- [A020 - Data Quality Monitoring Report](#)
- [Data Quality Plan: Monitoring and Reporting Process](#)

Use the [Data Quality March 2024 Submission link](#) to submit your reports once complete.

Scope of Data	Submission Deadline
October 2022 – May 2023	June 30, 2023
October 2022 – September 2023	October 30, 2023
October 2023 – January 2024	March 1, 2024
October 2023 – May 2024	June 30, 2024



ZenGuide Knowledge Base

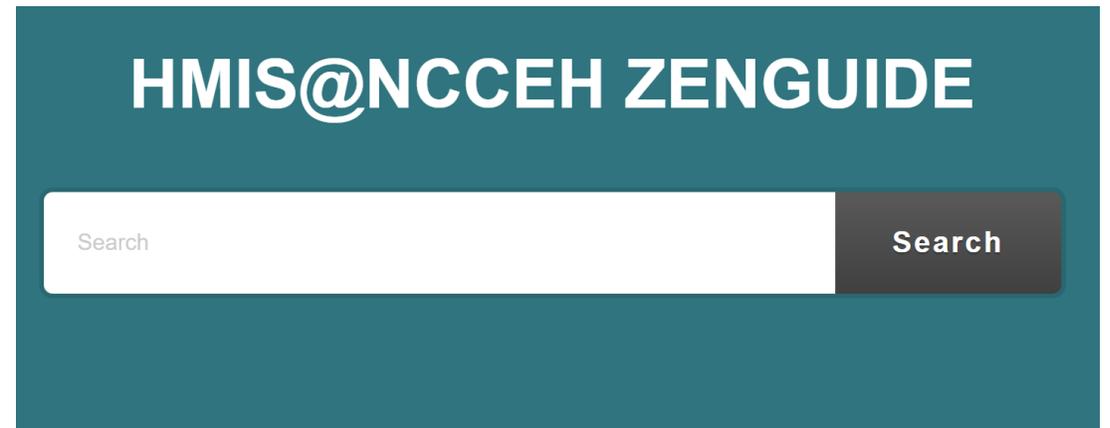
Your first stop for answers

94 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [HMIS Point-In-Time & Housing Inventory Count Process](#)
 - [D007 - 0630a Point in Time \(PIT\) Report Correction Guide](#)
 - [D006 - 0628 Housing Inventory Count \(HIC\) Report Correction Guide](#)
 - [A020 - Data Quality Monitoring Report](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>



HMIS@NCCEH ZENGUIDE

Search

Search



What's Next?

What's Next Calendar

Due	Event Name
March 20th	Monthly Training 10 – 11am
April 3rd	HMIS Systems Updates Meeting 10 – 11am
April 17th	Monthly Training 10 – 11am
May 1st	HMIS Systems Updates Meeting 10 – 11am
May 22nd [Rescheduled]	Monthly Training 10 - 11am

Go to ncceh.org/events for all event details!



NCCEH



Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



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