



# North Carolina Balance of State Continuum of Care

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## 2024 Scorecard for CoC Program Funds: Renewal Projects

This scorecard will be used by the North Carolina Balance of State Continuum of Care (NC BoS CoC) Project Review Committee to score applications for renewal projects. The NC BoS CoC prioritizes projects that serve households with severe needs and vulnerabilities, including households experiencing chronic homelessness.

This scorecard has four goals:

1. Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on a reimbursement basis, and have experience serving this population or a similar one).
2. Fund projects that reflect the NC BoS CoC & HUD’s priorities: projects that meet community needs, as outlined by the funding priorities document approved by the NC BoS CoC Steering Committee.
3. Incentivize agencies to be good partners, participating in community efforts to end homelessness and using HMIS or comparable database for Victim Service Providers (VSP) and helping create infrastructure for their community’s homeless service system to operate effectively throughout the year.
4. Ensure that funded projects are being good stewards of funding and performing to NC BoS CoC standards, including descriptions in NC BoS CoC written standards and the NC BoS CoC grantee agreement.

The NC BoS CoC Project Review Committee may ask applicant agencies to provide additional information to determine the agency’s capacity to: implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), maintain high data quality, and avoid jeopardizing overall agency stability or future funding in the NC BoS CoC.

*[References in brackets indicate the materials that will be used to score each question.]*

Reviewer:			
Applicant:			
Project Name:			
Project Type (select one)	<input type="checkbox"/> PH: PSH <input type="checkbox"/> PH: RRH		
Reviewer Signature:		Date:	



<b>PROJECT QUALITY REQUIREMENTS</b>		
<p>Renewal projects <b>must receive at least the standard and minimum score in each section.</b> Standards and funding priorities will be used in the ranking process. If a standard or minimum is not met, further review will be triggered. After further review, the Project Review Committee will determine potential consequences, including whether the project is ineligible for inclusion in the NC BoS CoC's final application or will be recommended to receive reduced funding. Thresholds must be met for the project to be eligible for funding.</p>	<b>Maximum Score Possible:</b>	<b>PSH: 198</b> <b>RRH: 177</b>
	<b>Project Score:</b>	

## Combined Scoring

This section is scored by two reviewers, a member of the NC BoS CoC Project Review Committee and an NCCCEH staff person. The two scores are averaged for each question. Find more information on the Project Review Committee in the NC BoS CoC Governance Charter: [www.ncceh.org/bos](http://www.ncceh.org/bos).

<b>Section I: General Application</b>		<b>Section I Score</b>	
<b>Possible Points: 9</b> <b>Minimum Points Required or Review is Triggered: 5</b>			
<b>Accuracy and Completeness of Responses</b>		<b>Possible Score</b>	<b>Project Score</b>
1.1	<p>The project description addresses all parts of the detailed instructions.</p> <p><i>[Proj. App: 3B, Project Application Detailed Instructions]</i></p> <p>Reviewer Notes:</p>	3	
1.2	<p>The applicant answered all questions regarding services.</p> <p><i>[Proj. App: 4A]</i></p> <p>Reviewer Notes:</p>	2	
1.3	<p>The applicant completed all sections of the overall application adequately (answered all relevant questions; provided detailed answers per the Project Applicant Detailed Instructions; filled out all charts).</p> <p><i>[Project Application, Project Application Detailed Instructions]</i></p> <p>Reviewer Notes:</p>	4	



## Section II: Equity

## Section II Score

Possible Points: 35 Minimum Points Required or Review is Triggered: 18			
2.1	The applicant provides guidelines/program rules in other languages besides English. <i>[Renewal Applicant Form; Guidelines/Program Rules in another language.]</i> Reviewer Notes:	5	
2.2	The applicant has client-facing bilingual staff. <i>[Renewal Applicant Form]</i> Reviewer Notes:	5	
2.3	The applicant has an arrangement for professional/trained interpretation services. In-person or remote interpretation from trained providers are both applicable. Staff can be considered interpreters if they have been trained or certified as interpreters. Bi-lingual staff or volunteers without documented training (internal or external) or certification do not qualify as trained interpreters. <i>[Renewal Applicant Form; Contract for Services]</i> Reviewer Notes:	<b>Standard</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
2.4	The applicant has an Anti- Discrimination Policy in full compliance with the NC BoS CoC, which includes: Equal Access Policy and Procedures Family Separation Policy, as appropriate Faith-Based Inclusion Policy Grievance and Anti-Retaliation Policy and Procedures <i>[Anti-Discrimination P&amp;P; Renewal Applicant Form]</i> Reviewer Notes:	<b>Standard</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
2.5	The applicant holds annual training on its Anti-Discrimination Policy, as required by the CoC Anti-Discrimination Policy. <i>[Renewal Applicant Form]</i> Reviewer Notes:	<b>Standard</b> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
2.6	Project staff engaged in professional racial equity training in the past 12 months for the purpose of impacting equity within the agency. <i>Examples include the Racial Equity Institute (REI) Phase 1 or Groundwater trainings, Organizing Against Racism (OAR) training, or Race Forward training.</i> <i>[Renewal Applicant Form]</i> Reviewer Notes:	5	



2.7	The applicant has an equal opportunity hiring clause in job postings.  <i>[Example Job Posting]</i> Reviewer Notes:	2	
2.8	<b>Non-profits Only:</b> Individuals who are Black, Indigenous, or People of Color (BIPOC) comprise at least 20% of the applicant’s Board of Directors.  <i>[Renewal Applicant Form]</i> Reviewer Notes:	<b>Standard</b>	
		<input type="checkbox"/> Met	
		<input type="checkbox"/> Unmet	
		<input type="checkbox"/> N/A, not a non-profit	
2.9	<b>Non-profits Only:</b> At least 20% of the applicant’s Board of Directors have experienced homelessness.  <i>[Renewal Applicant Form]</i> Reviewer Notes:		
	Less than 20%	0	
	20% or Above	2	
	Not a non-profit	N/A	
2.10	At least 20% of the applicant’s managers or director-level positions are Black, Indigenous, or People of Color. Position descriptions must include supervising other staff, payroll, or HR duties.  <i>[Renewal Applicant Form]</i> Reviewer Notes:		
	Less than 10%	0	
	Between 10 – 19%	2	
	20% or Above	5	
2.11	The applicant incorporated the NC BoS CoC Client Bill of Rights into its policies and procedures.  <i>[Renewal Applicant Form; NC BoS CoC Client Bill of Rights P&amp;P]</i> Reviewer Notes:	<b>Standard</b>	
		<input type="checkbox"/> Met	
		<input type="checkbox"/> Unmet	
2.12	The applicant agency has an internal policy/procedure to solicit informal/formal feedback from current/former clients.  <i>[Renewal Applicant Form; P&amp;P on Soliciting Client Feedback]</i> Reviewer Notes:		
	No	0	
	Yes	2	



2.13	At least 80% of program staff attended community events, conferences, or panel conversations in the past 12 months on the topic of racial equity, anti-racism, or indigenous rights. <i>Please include the percentage of staff that attended.</i> <i>Benchmark at 80% of total program staff.</i> <i>[Renewal Applicant Form]</i> Reviewer Notes:		
		Below 80%	0
		80% or Above	3
2.14A	<b>Homeless Service Agencies Only:</b> The applicant’s hiring announcements cite lived experience of homelessness as a preferred skill for open positions at all levels in the agency. <i>[Renewal Applicant Form; Hiring Announcement]</i> Reviewer Notes:		
		No	0
		Yes	2
2.14B	<b>Agencies Serving Multiple Populations Only:</b> The applicant’s hiring announcements cite lived experience of homelessness as a preferred skill for open positions in the project. <i>[Renewal Applicant Form; Hiring Announcements]</i> Reviewer Notes:		
		No	0
		Yes	2
2.15	At least 10% of project staff involved in operating or administering the CoC-eligible activities have experienced homelessness. <i>Benchmark at 10%.</i> <i>[Renewal Applicant Form]</i> Reviewer Notes:		
		Below 10%	0
		10% or Above	2
2.16	One or more of the project’s managers or director-level staff have personally experienced homelessness in their lifetime.  <i>[Renewal Applicant Form]</i> Reviewers Notes:		
		No	0
		Yes	2



Section III: Project Design		Section III Score	
Possible Points: PSH: 35 RRH: 20 Minimum Points Required to Review is Triggered: PSH: 10 RRH: 8			
PSH and RRH: Services Resource Leverage Plan			
3.1	<p>CoC-funded projects should maximize the number of people they can serve by leveraging other sources of funding for services and dedicating most of their HUD funding towards housing assistance.</p> <p>This project leverages services funding for its clients and it has a plan in place to increase the amount of its budget dedicated to housing assistance. To receive full points, the project should demonstrate:</p> <p style="padding-left: 40px;">It currently has formal relationships with another agency (documented through an MOU, MOA, or contract) or a dedicated funding stream to provide some services specifically for project participants that are funded by another source besides CoC Program funds.</p> <p><i>[Submit MOU/MOA/contract or information on dedicated funding stream such as a contract]</i></p> <p>Services provided by other funding sources exceed the required 25% match by at least 15%.</p> <p><i>[Submit MOU/contract]</i></p> <p>Reviewer Notes:</p>		
	Project does not meet either criterion below	0	
	Project documents leverage between 5-14% above match	5	
	Project documents leverage at 15% or above match	10	

## Staff Scoring

The following sections are scored by NCEH. Staff use standardized scoring methods to ensure fairness.

Section III: Project Design Continued		Section III Score	
<b>Housing First</b>			
3.2	<p>This project uses a Housing First approach. <i>Must meet all statements below to meet the standard. Project should not have any policies that would result in screening out or terminating anyone for any of the reasons below, but policies do not have to explicitly include the statements below to meet the standard.</i></p>	<b>Standard</b>	
		<input type="checkbox"/> Met (ALL met)	
		<input type="checkbox"/> Unmet (1 or more missed)	



<p>The project does not screen out for:</p> <ol style="list-style-type: none"> <li>1) Having too little or no income</li> <li>2) Active or history of substance use</li> <li>3) Having a criminal record (with exceptions for state-mandated restrictions)</li> <li>4) History of domestic violence (e.g., lack of protective order, or separation from abuser, or law enforcement involvement)</li> </ol> <p>The program does not terminate people from the program for:</p> <ol style="list-style-type: none"> <li>1) Failure to participate in supportive services</li> <li>2) Failure to make progress on a service plan</li> <li>3) Loss of income or failure to improve income</li> <li>4) Domestic violence</li> <li>5) Any other activity not covered in a lease agreement typically found in the project's geographic area</li> <li>6) Failure to maintain recovery</li> </ol> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form, Sample Lease]</i></p>	
<p>Reviewer Notes:</p>	

<b>PSH Projects Only: Key Elements of Permanent Supportive Housing</b>		
PSH projects should meet these 9 standards set forth by <a href="#">SAMHSA</a> , however, they do not need to be explicitly outlined in the Project Policies & Procedures in order to meet the standard.		
3.3a	Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability. <i>[Sample lease]</i>  Reviewer Notes:	<p style="text-align: center;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3b	Participation in services is voluntary and tenants cannot be terminated from the program for rejecting services. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i>  Reviewer Notes:	<p style="text-align: center;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3c	House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with life in the community. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i>  Reviewer Notes:	<p style="text-align: center;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A



3.3d	<p>Housing is not time-limited, and the lease is renewable at tenants' and owners' option.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form, Sample Lease]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3e	<p>Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3f	<p>As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3g	<p>Before moving into permanent housing, tenants are asked about their housing preferences and are offered the same range of choices as are available to others at their income level in the same housing market.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3h	<p>Support services promoting recovery are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.3i	<p>The provision of housing and the provision of support services are distinct. <i>(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).</i>  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A



**For RRH Projects Only: [Rapid Rehousing Performance Benchmarks and Program Standards](#)**

Rapid Rehousing projects should encompass the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the U.S. Department of Housing and Urban Development (HUD), U.S. Interagency Council on Homelessness (USICH), and Abt Associates

<p><b>3.4a Core Program Standard: Housing Identification</b></p>	
<p>3.4a1 The program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to understand landlords’ perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
<p>Reviewer Notes:</p>	
<p>3.4a2 The program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
<p>Reviewer Notes:</p>	
<p>3.4a3 The program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. The program can negotiate additional supports, as needed, on a case-by- case basis. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
<p>Reviewer Notes:</p>	
<p>3.4a4 The program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease. <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
<p>Reviewer Notes:</p>	



3.4b	<b>Core Program Standard: Rent and Move-In Assistance</b>	
3.4b1	<p>Program staff are trained on regulatory requirements of all Rapid Rehousing funding streams and on the ethical use and application of a program’s financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. The program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.</p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
3.4b2	<p>The program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. <i>(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied endpoint. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.)</i></p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
3.4b3	<p>A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard “package” and is flexible enough to adjust to households’ unique needs and resources, especially as participants’ financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid rehousing assistance is used as a bridge to permanent subsidy or permanent supportive housing placement.</p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>



3.4c	<b>Core Program Standard: Rapid Rehousing Case Management and Services</b>	
3.4c1	<p>Except where dictated by the funder, program participants direct when, where, and how often case management meetings occur. Meetings occur in a participant’s home and/or in a location of the participant’s choosing whenever possible. <i>(Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).</i></p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
3.4c2	<p>When case management and service compliance are not mandated by federal or state regulation, services offered by a program have voluntary participation. <i>(Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan).</i></p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
3.4c3	<p>The program has clearly defined relationships with employment and income programs that it can connect program participants to when appropriate.</p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>
3.4c4	<p>The program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs or program changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process.</p> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <p><input type="checkbox"/> Met</p> <p><input type="checkbox"/> Unmet</p> <p><input type="checkbox"/> Unmet, documentation not provided</p> <p><input type="checkbox"/> N/A</p>



3.4d	<b>Core Program Standard: Program Philosophy and Design</b>	
3.4d1	<p>Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid rehousing. The program has a routine way of onboarding new staff that includes training on Housing First and rapid rehousing principles.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.4d2	<p>The program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.4d3	<p>Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to “predict” long-term housing stability other than a willingness to engage in the program and work on a self-directed housing plan.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A
3.4d4	<p>Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.  <i>[Program policies and procedures, Pre-Competition Renewal Applicant Form, Sample Lease]</i></p> <p>Reviewer Notes:</p>	<p style="text-align: right;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A

**Permanent Supportive Housing: Moving-on Strategy**

Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these projects can stabilize to the point that they no longer need the intensive services associated with the project. Moving-on strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation for the project. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option.<sup>3</sup>

3.5	<p>The permanent supportive housing project incorporates moving-on strategies in its project policies and procedures (<i>Note: this should not be a separate section, but all sections of the document should indicate how the program uses a moving-on approach</i>). To receive full points project policies and procedures should include:</p> <ul style="list-style-type: none"> <li>• Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;</li> </ul>	
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	<ul style="list-style-type: none"> <li>• A formal partnership with one or more affordable housing providers (like a public housing authority/HCV organization);</li> <li>• A method to prepare tenants to move-on and exit planning procedures;</li> <li>• A method to link moving-on tenants to mainstream services and supports;</li> <li>• Procedures to provide step-down services after exit; and</li> <li>• A strategy to evaluate the effectiveness of moving-on strategies.</li> </ul> <p><i>[Project policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>		
	Reviewer Notes:		
	Project meets none of the above bulleted points	0	
	Project meets 1-3 of the above bulleted points	5	
	Project meets 4-5 of the above bulleted points	10	
	Project meets all 6 bulleted points above	15	
3.6	<p>The Department of Housing and Urban Development (HUD) and the NC Balance of State CoC (NC BoS CoC) prioritize funding for certain homeless subpopulations, such as people experiencing homelessness, survivors of interpersonal violence, and youth experiencing homelessness.</p> <p>This project targets one of the subpopulations below. And it describes additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation’s specific needs.</p> <p>This project targets:</p> <ol style="list-style-type: none"> <li>1) People experiencing chronic homelessness</li> <li>2) People who identify as LGBTQ</li> <li>3) People with histories of institutionalization, incarceration, or being in foster care</li> <li>4) Veterans</li> <li>5) Survivors of interpersonal violence</li> <li>6) Unaccompanied or parenting youth 18-24</li> </ol> <p><i>[Program policies and procedures, Pre-Competition Renewal Applicant Form]</i></p>		
	Reviewer Notes:		
		<b>Possible Score</b>	<b>Project Score</b>
	Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.	10	



## Section IV: Project Performance

## Section IV Score

Possible Points Added: PSH: 104 RRH: 98  
 Minimum Points Required or Review is Triggered: PSH: 52 RRH: 49

The following project performance scores are based on CoC Annual Performance Reports (CoC-APRs) for January 1, 2023 to December 31, 2023, unless otherwise noted.

Populations Served		Possible score	Project Score
4.1a	<b>RRH Only (Excluding DV):</b> At least 40% of the people served by the project had a disability. Benchmark 40% <i>[Q13a2 divided by total enrolled]</i> Reviewer Notes:		
	Less than 25%	0	
	25%-39%	5	
	40% or Above	15	
	A VSP RRH Project or not an RRH Program	N/A	
4.1b	<b>PSH Only:</b> 100% of new household admissions during the 2023 calendar year were experiencing chronic homelessness. <i>[Custom HMIS Report]</i> Reviewer Notes:		
	Less than 100%	0	
	100%	11	
	Not a PSH Project	N/A	
4.1c	<b>PSH Only:</b> At least 80% of households served by the project were experiencing chronic homelessness.  <i>[A003 – Chronic Homelessness – check if participants found non-Chronically Homeless, staff will follow up with grantee to determine CH status.]</i> Reviewer Notes:		
	Less than 50%	0	
	50-79%	5	
	80-100%	10	
	Not a PSH Program	N/A	
4.1d	<b>RRH Only:</b> At least 80% of exits were to a permanent housing destination. <i>HUD Benchmark 80%.</i>  <i>[CoC-APR 23a/b]</i> Reviewer Notes:		
	No Exits or Less than 70%	0	
	70-79%	7	
	80%-100%	15	
	Not a RRH Program	N/A	



4.1e	<b>PSH &amp; RRH:</b> At least 95% of exits were to a known destination.  <i>[CoC-APR Q23a/b]</i> Reviewer Notes:		
		0-94%	0
	95% or higher	5	
	Not a PSH or RRH Program	N/A	
4.1f	<b>PSH Only:</b> At least 80% of exits were to a permanent housing destination. <i>Benchmark 80%.</i> <i>[CoC-APR 23a/b]</i> Reviewer Notes:		
		Below 80%	0
	80% or higher	15	
	Not a PSH Project	N/A	
4.1g	<b>PSH &amp; RRH:</b> At least 20% of adults increased earned cash income. <i>Benchmark 20%.</i> <i>[CoC-APR 19a1, 19a2]</i> Reviewer Notes:		
		<10%	0
	10-15%	5	
	16-19%	10	
	20%-100%	15	
	Not a PSH or RRH Program	N/A	
4.1h	<b>PSH Only:</b> At least 35% of adults increased unearned cash income. <i>Benchmark 35%.</i> <i>[CoC-APR 19a1, 19a2].</i> Reviewer Notes:		
		<10%	0
	10 – 34%	10	
	35% and Above	15	
4.1i	<b>PSH Only:</b> Less than 20% of people who exited to PH returned to homelessness within 2 years. <i>Benchmark 20%.</i> <i>[0701 SPM report exits between 01/01/2021-12/31/2022]</i> Reviewer Notes:		
		0-19%	10
	20%-100%	0	



4.1j	<b>RRH Only:</b> Less than 20% of people who exited to PH returned to homelessness within 2 years. <i>Benchmark 20%.</i> <i>[0701 SPM report exits between 01/01/2021-12/31/2022]</i> Reviewer Notes:		
	20% or more	0	
	10-19%	5	
	0-9%	15	
4.1k	<b>RRH Only:</b> Median Length of project participation for leavers. <i>Benchmark 180-270 days.</i> <i>[CoC-APR Q22B]</i> Reviewer Notes:		
	>270 days or <180 days	0	
	180 – 270 days	10	
<b>HMIS Participation</b> (Per federal law, victim service providers are prohibited from using HMIS. However, CoC-funded projects must use an HMIS Comparable Database to collect and report data.)		<b>Possible Score</b>	<b>Project Score</b>
4.2a	HMIS Data Completeness <i>[CoC-APR Q6a-6d]</i> Reviewer Notes:		
	Above 10%	0	
	0-10%	5	
4.2b	All of the applicant’s projects that are listed in the 2023 HIC participate in HMIS or a comparable database if VSP. <i>[HIC]</i> Reviewer Notes:		
	No	0	
	Yes	5	
4.2c	The applicant submitted their APR on or before the designated deadline. <i>[Sage]</i> Reviewer Notes:		
	No	0	
	Yes	5	
4.2d	The applicant was responsive to the Data Center in annual corrections for LSA and/or SPM reports.  <i>[The CoC Regional Lead copied on communication to escalate responsiveness; Data Center records]</i> Reviewer Notes:		
	No	0	
	Yes	5	



4.2e	Any of the project's HMIS users were deactivated due to lack of login compliance (every 60 days) during CY2023.  [Data Center records] Reviewer Notes:		
		Yes	0
		No	3

**HUD Monitoring**

4.3a	The applicant is free of HUD monitoring findings for any agency programs. If not, findings must be resolved or explained to the satisfaction of the Project Review Committee for the application to meet standards.  [Renewal Applicant Form] Reviewer Notes:	<p align="center"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
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4.3b	<p><b>Previous Project Spending Rates:</b> These questions are for programs that have been operating for <b>at least one year</b> at the time of the NOFO release. (Percentage rounded to the nearest whole number) Percentage 90% or higher.</p> <p>(Programs that fall below the standard will trigger review by CoC staff and Project Review Committee. The review will determine potential consequences, including whether some funding should be reallocated to new projects.) [Scored from APR. If APR is not available, agencies will submit an eLOCCS screenshot of final draw for last completed year. If agencies are spending less than 90% of funding, they must submit a narrative explaining why the agency is underspending their grant.]</p> <p>Reviewer Notes:</p>	<p align="center"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> Unmet, documentation not provided <input type="checkbox"/> N/A	
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**Section V: Coordinated Entry and Prioritization**  
Possible Points: 15  
Minimum score or review triggered: 5

**Section V Score**

5.1	The agency participated in at least 85% of the region's case conferencing in calendar year 2023. [CE Lead Interview] Reviewer Notes:	<p align="center"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet <input type="checkbox"/> N/A	
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5.2	At least 97% of new admissions during CY2023 have a CE project entry Assessment in HMIS or a comparable database for VSP. Benchmark 97%	<b>Standard</b>	
	[Renewal Applicant Form]	<input type="checkbox"/> Met	
	Reviewer Notes:	<input type="checkbox"/> Unmet	
		<input type="checkbox"/> N/A	
5.3	<b>Non-VSP:</b> The program has a CE assessment score in HMIS for all new admissions during CY2023.		
	[Renewal Applicant Form]		
	Reviewer Notes:		
		<b>Possible Score</b>	<b>Project Score</b>
	97-100%	10	
	Below 97%	0	
5.4	The agency participated in the 2023 annual CE evaluation process, submitting both an <u>agency survey</u> and <u>client surveys</u> .		
	[CE evaluation documentation submitted for 2023]		
	Reviewer Notes:		
	Yes	5	
	No	0	
<b>Section VI: Application Deadlines and Documentation</b>		<b>Section VI Score</b>	
Possible Deductions: -25			
Minimum Points Required or Review is Triggered: Not more than loss of -15			
<b>Budget &amp; Match</b>		<b>Possible Score</b>	<b>Project Score</b>
6.1a	Questions regarding the budget are neither complete nor accurate, <i>subtract up to 5 points.</i>	-5	
	Reviewer Notes:		
6.1b	Match letters sufficiently document the required 25% match, and all match funds are eligible.	<b>Standard</b>	
	[Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections].	<input type="checkbox"/> Met	
	Reviewer Notes:	<input type="checkbox"/> Unmet	



Deadlines		Possible Score	Project Score
6.1c	Online application was NOT completed correctly, subtract up to 10 points. (Specific dates for deadlines will be clarified as the NOFO timeline is discerned or published.) Reviewer Notes:	-10	
6.1d	Required accompanying documents were NOT completed correctly, <i>subtract up to 10 points.</i> Reviewer Notes:	-10	
6.2a	The application and accompanying documents must be submitted by the deadline. If not, the Project Review Committee will determine potential consequences, including whether the project is ineligible for inclusion in the CoC's final application or will be recommended to receive reduced funding. Reviewer Notes:	<p style="text-align: center;"><b>Standard</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	
6.2b	The applicant signed and submitted the NC BoS CoC Grantee Agreement. [NC BoS CoC Grantee Agreement] Reviewer Notes:	<p style="text-align: center;"><b>Threshold</b></p> <input type="checkbox"/> Met <input type="checkbox"/> Unmet	

