

North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

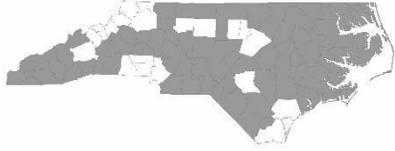
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

March 5, 2024

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Section I. NC BoS CoC Steering Committee Consent Agenda

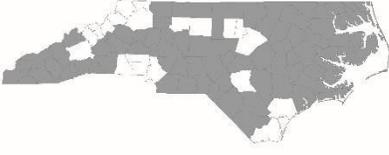
The following will be voted on at the March 5, 2024, NC BoS CoC Steering Committee meeting:

February 6, 2024, Steering Committee Minutes

Available here: <https://www.ncceh.org/files/13471/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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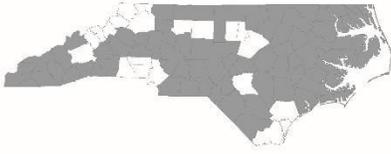
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Section II. Updates

- **HMIS System Updates**
Wednesday, March 6, 10- 11 A.M.
Register at: <https://www.ncceh.org/events/1671/>
- **Unsheltered Access Coordination**
Thursday, March 7, 3 - 4 P.M.
[Join Zoom Meeting](#)
Meeting ID: 579 903 9481
- **Lived Expertise Advisory Council**
Friday, March 8, 12 - 1 P.M.
[Join Zoom Meeting](#)
Meeting ID: 579 903 9481 | Passcode: qYqVY5
- **Emergency Shelter Innovation Series - Harm Reduction**
Wednesday, March 13, 9:30 - 11 A.M.
Register at: <https://www.ncceh.org/events/1672/>
- **New CoC Project Applicant Webinar**
Wednesday, March 13, 2 - 4 P.M.
Register at: <https://www.ncceh.org/events/1670/>
- **Renewal CoC Project Applicant Webinar**
Thursday, March 14, 10 A.M. - 12 P.M.
Register at: <https://www.ncceh.org/events/1669/>
- **Coordinated Entry Council**
Monday, March 18, 10 - 11:30 A.M.
[Join Zoom Meeting](#)
Meeting ID: 848 4039 7905
- **Racial Equity Subcommittee**
Wednesday, March 20, 11:30 A.M. - 12:30 P.M.
[Join Zoom Meeting](#)
Meeting ID: 832 6483 8597
- **Funding & Performance Subcommittee**
Thursday, March 21, 2 - 3 P.M.
[Join Google Meeting](#)
Or dial: (US) +1 929-249-4814 | PIN: 256 826 060#



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Section III. Meeting Minutes and Supporting Materials

Veteran Subcommittee February 5, 2024, Minutes

Member Attendance: Nicole Wilson, Alyce Knaflich, Kecia Robinson, Glenda Collins, Chariden Lewis, Genean Hill, Dr. Deniece Cole, Charessa McIntosh, Denadia Nappier, Kathy Faison, Seth Horton

NCCEH Staff Attendance: Allie Card

I. Intros

I. Members introduced themselves: Name, Race, Pronouns, Agency, and Role

II. Allie provided a brief review of the NC BoS Framework to End Veteran Homelessness and its implementation across the NC BoS CoC

I. Nicole Wilson brought up 3 factors: 1 – CE Written Standard section related to VA services, 2 – BNL Veteran reports for each region, and 3 – CE Integration

II. Alyce shared that R02 integrated Veteran case conferencing into its regular case conferencing meetings and provided an example of a Veteran getting swiftly connected to services

III. Allie gave an update on FY 2023 HMIS data for each KPI listed in the Framework. There was robust conversation regarding the PIT count and overall Veteran representation. The subcommittee will resume this conversation at its next meeting.

IV. Allie concluded this meeting by sharing she would create a poll to schedule ongoing 2024 meetings and they will pick up the data discussion then.

V. The meeting was adjourned at 1205 pm.

Next meeting

March 4 at 11 A.M.

Lived Expertise Advisory Council

February 9, 2024, Minutes

Attendance: Rachelle Dugan, Melissa Hewitt, Joel Rice, Karen Carroll, Markesha Daniels, Laurel Benfield (staff), Elliot Rhodes (staff), Ashley VonHatten (staff)

Coordinated Entry: Ashley Von Hatten attended the meeting and presented information on Coordinated Entry, and the CE Evaluation process. Ashley is seeking to change and innovate the process of conducting an evaluation of the CE system. LEAC members offered ideas as to how engage people better. Karen noted that in her experience people ask a bunch of questions, but are not given good follow up information about how that information is used. Karen also noted a desire for CE processes to link to PHA unit and voucher availability. Ashley noted that the previous process included a one month window that combined both paper and electronic surveys distributed to emergency shelters. Melissa noted difficulties with CE evaluation that an evaluation effort doesn't reach people who choose not to go into shelter. Melissa cited serious doubts as to whether a focus groups would be effective, because of a lack of trust. Ashley will take the feedback from the group into consideration and come back to a future LEAC meeting with more information and discussion.

Regional Lived Expertise Group: Laurel updated the group that Region 13, on the coast, has formed a lived expertise workgroup of their regional committee. Noted that a member of that committee had reached out and was invited to join the LEAC meeting, but was not able to do so.

CBoR: Laurel updated the group on a scheduled presentation of the client bill of rights that got rescheduled in Region 09 to later this month. Laurel will work with Karen to secure time at the Region 06 committee meeting for March.

System access: Karen offered to help build information on needed resources for deaf/hard-of-hearing and disability access to CE and the homelessness support system.

Next meeting

March 8 at 12 P.M.

Racial Equity Subcommittee

February 21, 2024, Minutes

Attendance: Dr. Deniece Cole, Tonya Gray, Lori Watts, Kisha Darden, Mary Erwin, Amber Story, Kenett Melgar, Tradell Adkins, Gretta Worley, Pamela Hinton, Andrea Carey (staff), Laurel Benfield (staff)

Celebrations: Subcommittee members shared recent personal and professional celebrations, including getting married, finishing a home renovation after storm damage, housing clients, and birthdays.

Racial Equity Survey: Laurel presented the results of the racial equity survey distributed to the NC BoS CoC, and discussed findings. Subcommittee members reflected on the results, and noted particular astonishment at comments noting “the past should stay in the past” and “color blind” policies as an ideal.

Subcommittee goals/impact for 2024: The subcommittee discussed various directions they would like to take action. Ezra Fry shared a desire to impact hiring practices at the agency level, and would like to see a workgroup formed to increase equitable hiring practices. Dr. Denise Cole noted improvement in the tangible effects of racism within the BoS CoC, but noted a desire for less talking and more legislative action and enforcement of the laws that already exist. Tradell Adkins noted that today is the 59th anniversary of the assassination of Malcolm X and that we are still discussing many of the same issues, noting that it’s only organized groups demanding change that create change. Other subcommittee members expressed a desire to increase the leverage that the CoC has on implementing equitable policies, particularly through the use of funding. Additional discussion was had on the need for education. Education and impacting funding sources were identified as goals for impact in 2024. Laurel and NCCEH staff will work to present some options for how to move forward and report back to the subcommittee.

Next Meeting:

March 20 at 11:30 A.M.

Next regular Steering Committee meeting:

Tuesday, April 2, 2024, at 10:30 A.M.