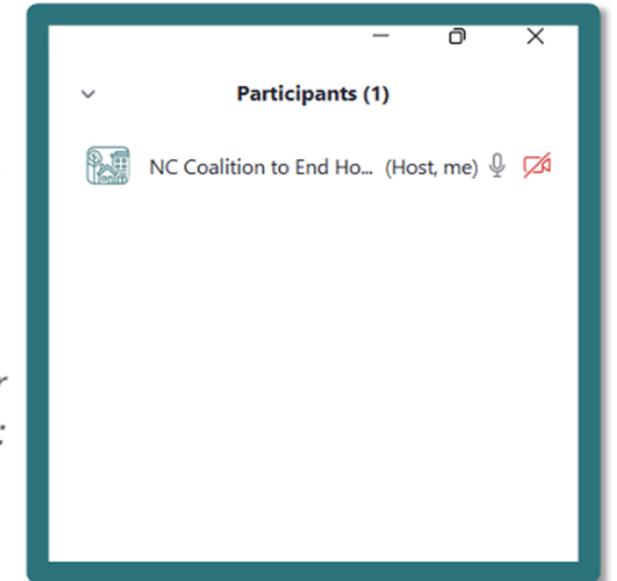


Coordinated Entry Council Meeting September 18, 2023

Roll Call

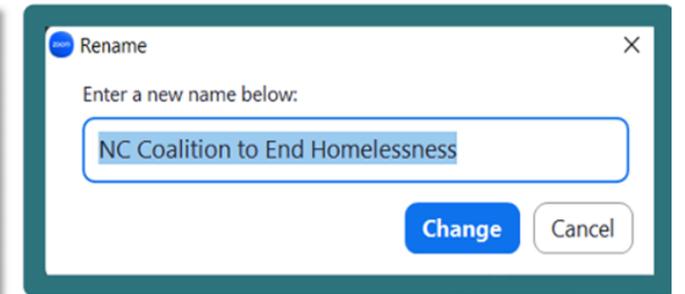
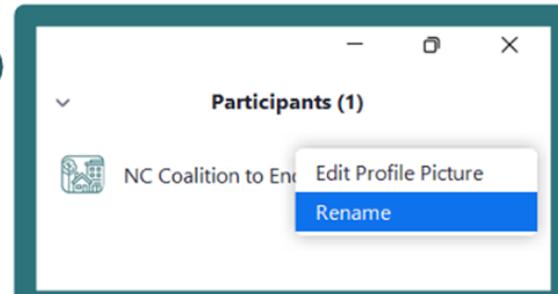
- We will conduct Roll Call for Regional Coordinated Entry Leads.
- All participants should enter their full names, so we can document their participation in the minutes.

1

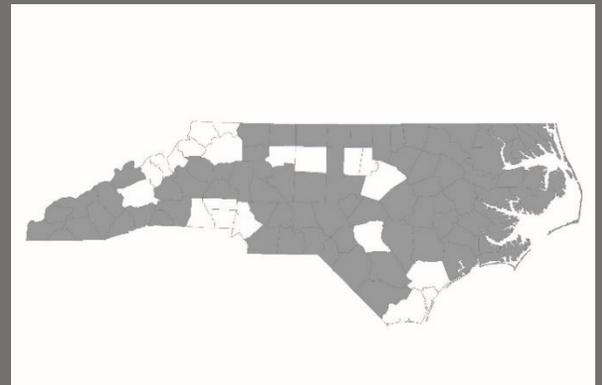


How to change your screen name:

2

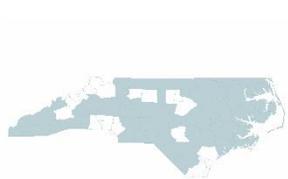


Agenda

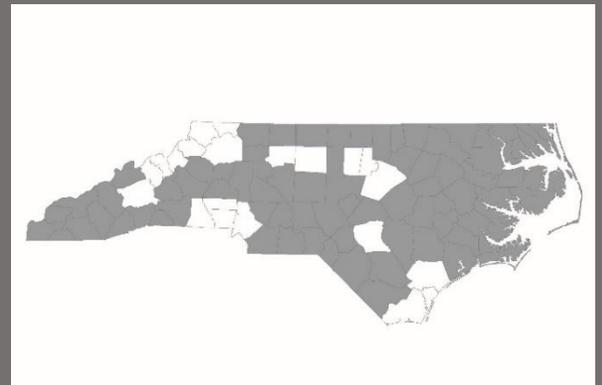


Agenda

- Unsheltered Access Coordinators
- Case Conferencing and BNL
- Public Housing Authority Initiative
- Next Steps and Reminders



Unsheltered Access Coordinators



Unsheltered Access Coordination Framework

- Work to identify, connect, and house people experiencing unsheltered homelessness is a year-round effort!
- Regional Committees need to work collaboratively to meet their goals – no single person or agency can do this work alone.
- UAC should include a mix of assertive & passive outreach at regular intervals
- Identified people should be assessed & referred to the CE system by-name list.
- Someone should be assigned to regularly check-in with each person identified & help them navigate to the services they need.



Roles in the Region

- Unsheltered Access Coordinators (UACs) facilitate the regional plan to identify & connect people experiencing unsheltered homelessness to services & housing.
- **Regional CE Leads** work closely with UACs to implement the local plan to collect data & connect people experiencing unsheltered homelessness to permanent housing.
- Community partners, including service providers, regional leadership, & volunteers, are crucial to implementing the regional UAC plan.



Regional BNL Data

- BoS has **210 households** on the by-name list who have not been updated since 2023 PIT (1/25/2023)
- With 2024 PIT QUICKLY approaching, these households need to be exited NOW.
- These household can be easily identified through the Regional By-Name List



Unsheltered CE Access Workbook

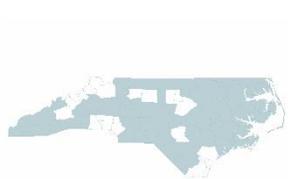
- Regional system mapping
 - Where are the gaps in your region? What barriers exist for people living unsheltered to access services?
- Outreach Planning
 - Is your region engaging in both assertive and passive outreach?
 - How will your region address outreach in counties where the region traditionally has had trouble providing coverage?
- System Navigation Planning
 - How will your region ensure those living unsheltered do not get lost in the homelessness response system?
 - Are households being added to the by-name list without consistent attempts at follow-up?



Unsheltered CE Access Workbook

Four main parts of the workbook:

- Regional system mapping
- Outreach Planning
- System Navigation Planning
- Training & Evaluation Planning

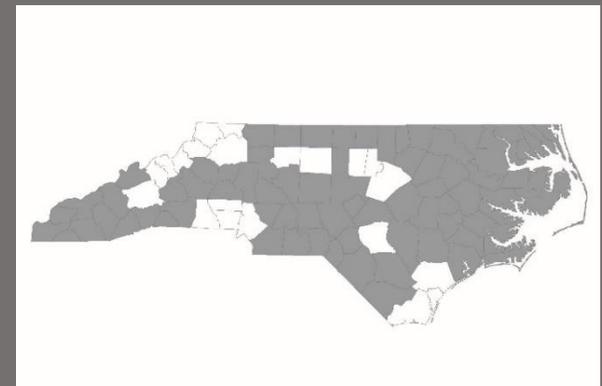


Unsheltered CE Access Workbook

- Training
 - Do members of the Regional Committee attend the monthly UAC meetings?
 - Who is an expert in Street Outreach? Can they facilitate a training to the Region?
 - Is there a system administrator who can train on data collection and entry?
- Evaluation Planning
 - How do we know if it's working?
 - Examples: Monthly data review of households experiencing unsheltered homelessness connecting to coordinated entry; Quarterly data review of households experiencing unsheltered homelessness exiting to permanent housing



Case Conferencing and BNL



Case conferencing

- What is the goal of case conferencing?
 - The primary objective of case conferencing meetings is to house people faster by using the region's by-name list of everyone experiencing homelessness.
 - All participants contribute their experience, ideas, knowledge of clients, and institutional resources to figure out new ways of housing people.
- A successful case conferencing meeting is one in which everyone at the table shares a sense of purpose and community.



What's Working in Your Case Conferencing?

- BNL sorting?
- Communication with providers?
- Follow up with housing agencies after referral?
- Meeting attendance?
- Overall organization of Case Conferencing?



Preparing BNL Before Case conferencing

When/How to Request updates from agencies

- Does the BNL show households your agency is no longer serving?
- Does the BNL show a complete list for each of the households your agency is currently serving?
- Does the BNL have correct and updated information for each one of the households your agency is currently serving?
- Does the BNL show households your agency has housed or confirmed are no longer experiencing homelessness?



By-name list – review and filter

- Permanent housing
 - Highest VI-SPDAT score (individual and family)
 - Sort column R (individual) or S (family) from largest to smallest
 - Longest length of homelessness
 - Filter column O (length of stay: days) or P (length of stay: cumulative)
- PSH criteria
 - Disability
 - Filter column I to yes
 - Chronic homelessness
 - Filter column H to yes
 - If column H is blank, filter for the cumulative length of stay (column P) for over 365 days and disability (column I) to yes



Special Populations

- Veterans
 - How are Veterans identified during case conferencing?
 - How are Veterans connected to permanent housing agencies?
- Domestic Violence
 - How are Victim Service Providers including their clients in case conferencing and/or BNL?
 - How are DV households identified and connected to permanent housing agencies?

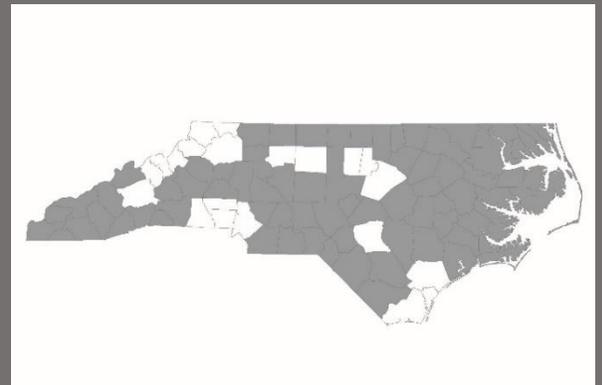


Tasks After Case Conferencing

- Connection with Front Door Provider and Permanent Housing Agency
- Tracking referral in HMIS
- Exiting households from the coordinated entry project



Public Housing Authority Initiative



Pop Quiz!

How many PHAs operate within the NC BoS CoC?

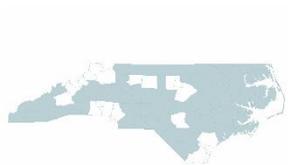
96

How many vouchers and units do they operate?

More than 40,000

True or False: PHAs can prioritize households experiencing homelessness on their waiting list.

True!



PHA Initiative

- Less than 10 of the 96 PHAs are well-connected to the homeless response system.
- Partnering with PHAs has historically been a challenge, as their regulations and operation standards often differ greatly from those for the CoC. However, there is also great potential to partner with PHAs to end homelessness throughout our communities.
- BoS staff have begun outreach to Regional leadership to gauge current and potential relationships.

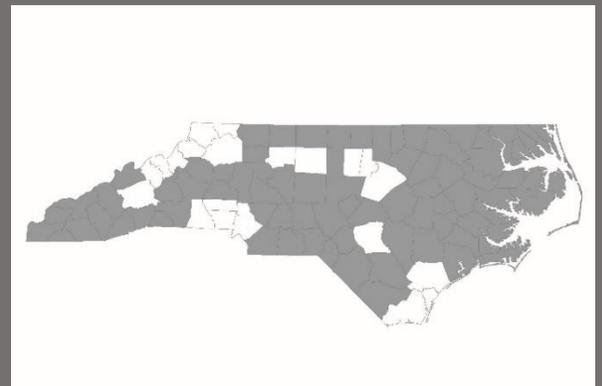


PHA Initiative Goal

- **With intentional and targeted outreach, NC BoS CoC aims to partner with at least 1 PHA in each of the 13 regions to provide resources to households facing homelessness.**
- Resources can include:
 - Vouchers and/or units specifically set aside for households experiencing homelessness
 - Waiting list preferences for households experiencing homelessness
 - PHA applying for HUD-VASH, FUP, Mainstream or other special purpose vouchers
 - Etc. - Let's get creative!

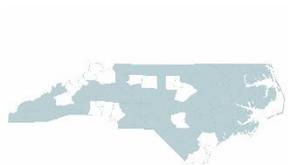


Reminders



Reminders

- Allie Card will join September SSO-CE check-in calls to discuss Veteran integration!
- Next CEC meeting scheduled for October 16, 2023
- The November and December CEC meetings will be combined into one meeting (likely in early December)



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