

HMIS@NCCEH System Updates

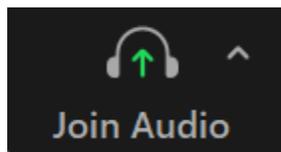
November 2023



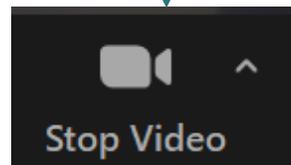
NC COALITION^{to}
HOMELESSNESS_{end}

Know your Zoom icons!

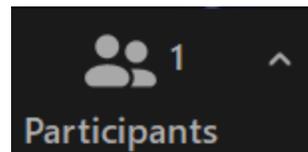
Select Computer or
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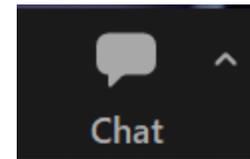
Turn on and off
your camera
(we love to see you!)



Find out who is
here or edit
your name



Join the
conversation!



Agenda

November 2023

System Updates

- System Update Meeting Change
- APR, CAPER, CE APR & PATH Delayed Update
- Enrollment Coc Requirements

Training and Resources

- Phase 1 Data Quality Corrections
- Phase 2 LSA/SPM Data Corrections
- A020 Resources
- Sexual Orientation Guidance
- White Flag Shelters
- ZenGuide Knowledge Base Highlight

What's Next

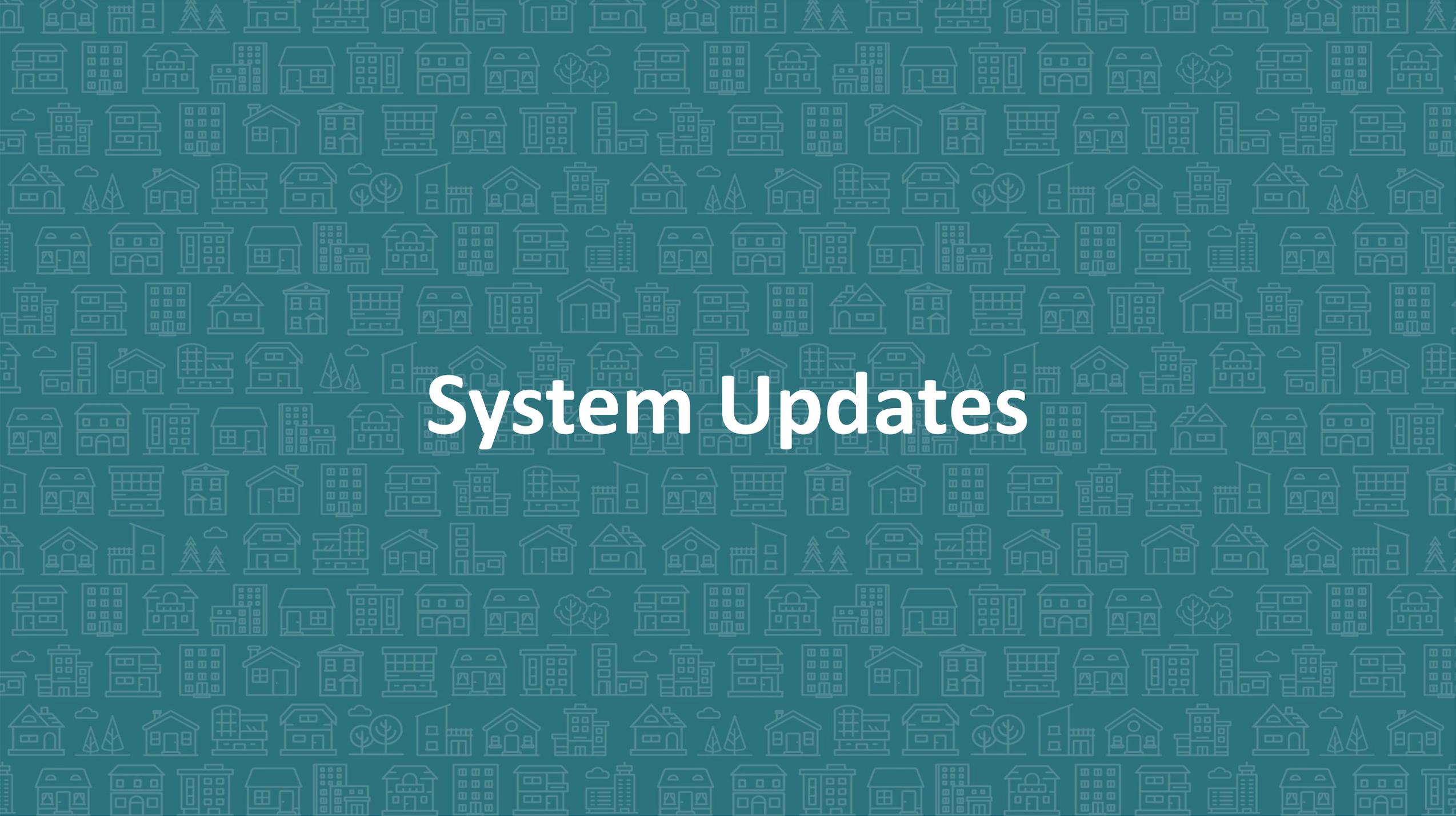
- Data Quality Plan & End of Fiscal Year reports

Questions/Concerns?

How do you fix a gourd?



With a pumpkin patch!



System Updates

Systems Updates Meeting Time Change Survey

Systems Updates Meeting Date & Time are changing January 2024!

4 new potential times:

- 1st Wednesday of the month 10 – 11am (Starting Jan 3rd)
- 1st Thursday of the month 11 – 12pm (Starting Jan 4th)
- 3rd Thursday of the month 10-11am (Starting Jan 18th)
- 3rd Thursday of the month 11– 12pm (Starting Jan 18th)

Use the [2024 Systems Updates Meeting Dates & Times Survey](#) to enter your preferred date & time



APR & CAPER Delayed Update

- Currently the APR & CAPER have not been updated with the FY24 Data Standards Update
- Wellsky plans to update reports on December 8th
- Grantees CARES Act Desk Officer for ESG-CV, or their CPD representative in the field office for APR/YHDP, to request submission extensions for grants due between now and mid-December
- Utilize the A020 Data Quality Monitoring Report in place for Data Quality Checks

CE APR & PATH Delayed Update

- The CE APR & PATH report are set to be updated mid to late December
- Grantees with CE APR deadlines are advised to contact their CPD representative for a submission extension

Enrollment Coc

- HMIS error is currently requiring users to enter Enrollemnt Coc for children in the household
- Users do not have to enter in Enrollment Coc for clients other than the HoH

Enrollment Coc & SSVF Exporting

- SSVF users have been affected by this due to the Repository rejecting the uploads of their reports
- The Repository has been updated to accept null values in Enrollment Coc for non-Head of Household clients.
- GPD projects needs to upload the FY23 HUD CSV XML Export for now
- No current timeline for an error update from Wellsky



Training and Resources

Phase 1: Data Quality Corrections

- Phase 1 has been completed with your first A020 Submissions
- Thank you to users for submitting their reports!
- Users who have submitted should've or will receive an email on if their report was accepted or rejected based on Report Prompts



Phase 1: Solved A020 Report Issues

Summary of Changes:

- The HUD UDE Detail, & NC UDE Income Detail tabs displayed a "Missing" flag under Client Refused due to the field name change to Client Prefers not to Answer in HMIS
- The Client Detail tab displayed an "Error" flag under the Race column as the Race & Ethnicity fields changed in HMIS to multi-select options
- The HUD UDE Detail tab displayed an "Error" flag under Client Location due to the field name change to Enrollment Coc in HMIS

Phase 1: Remaining A020 Report Issues

Errors still identified on the A020 Data Quality Report report:

- The NC UDE Income Detail Tab still shows an error for Income at Entry & Income at Exit
- The HUD UDE Detail Tab still shows an error for Res Prior

Phase 2: LSA/SPM Data Corrections

Phase 2 of the LSA/SPM corrections have commenced

- The Data Center will be reaching out to users for additional error corrections needed for LSA/SPM submissions
- The corrections are required to be confirmed or corrected and are of high priority
- Continue to use the A020 Data Quality Monitoring Report to check if corrections have been made

Phase 2: LSA/SPM Data Corrections

System-Wide issues include unlikely scenarios like:

- Returns to homelessness in under 7 days from a permanent destination
- Overlaps between ES, TH, and permanently housed clients

And HUD's unacceptable errors like:

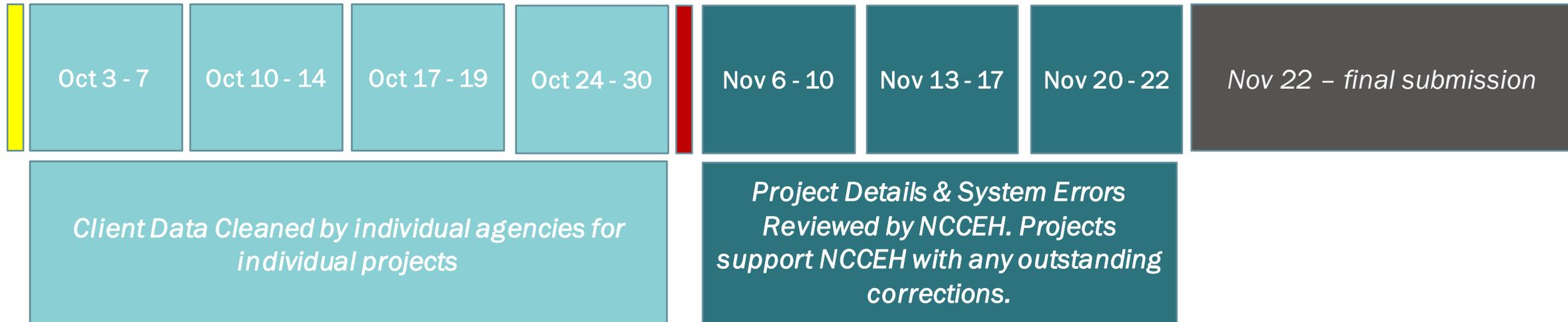
- Missing or duplicate Heads of Households
- Missing or inaccurate Client Locations (CoC-Code)

Phase 2: LSA/SPM Data Corrections

Process for Agencies

1. The Data Center will send you the list this week
2. Review and/or distribute the attached list of data issues
3. Respond to each issue in the “Agency Response” column
 - Corrected* if the issue was manually updated in HMIS
 - Confirmed* if the issue was reviewed and more accurate information is not available
 - Unsure/don't see* if the issue
4. Respond to all issues by **November 22nd** (have a happy thanksgiving!)

FY23 Data Corrections Timeline



NCCEH: host trainings and assist users requesting help

Agency Admins (AA): run BusinessObjects reports

HMIS users: fix report errors sent by AA

NCCEH: identify system-wide errors, reach out individual agencies for support on client corrections &/or clarifications for NCCEH to resolve issues.

Agency Admins (AA) & HMIS users: provide confirmations, clarifications, or additional data clean up as requested by NCCEH.



Client Data Cleaned by individual agencies for individual projects

Project Details & System Errors Reviewed by NCCEH. Projects report NCCEH with any outstanding corrections

October 1st Data Corrections Start

October 30: project reports due!

NOVEMBER 22 - HUD submission AA, HMIS users, CoCs, and NCCEH: work collaboratively to resolve HUD identified issues.



LSA/SPM

HDX 2.0 officially opens for LSA uploads and outreach from Review Teams begins.

13 Nov. 2023

29 Nov. 2023

Successful Upload Interim Benchmark.
By this date, CoCs should have at least one successful upload of an "Official HUD Review File" for the FY2023 reporting period (10/1/2022 – 9/30/2023).

Initial Review of Warning Flags Interim Benchmark.
By this date, CoCs should have at least one successful upload and have submitted notes related to warnings.

15 Dec. 2023

Final Submission Deadline.
By this time, data errors should have been eliminated from uploads and all warnings should be addressed with comprehensive notes.

17 Jan. 2024



NCCEH

Resources

- [Updated training on the A020 Data Quality Monitoring Report Video](#)
 - [Running the A020 Data Quality Monitoring Report](#)
 - [A020 - Data Quality Monitoring Report](#)
 - [Data Quality Plan: Monitoring and Reporting Process](#)
-
- Use the new [Data Quality October 2023 Submission link](#) to submit your reports once complete.

Sexual Orientation Guidance

- HUD wants a better understanding of homelessness among LGBTQ+ individuals
- Surveys show that members of the Queer community have a 2X higher rate of homelessness than the general population
- Results may also help better serve clients by talking about a critical part of their identity!
- Research on homelessness among Adults in the US can be found at the UCLA Williams Institute "[Homelessness Among LGBT Adults in the US](#)"

White Flag Shelters

Ensure your white flag shelters are set up in HMIS!



How to notify the Data Center

- Use the [New Project Request form](#) for any new Shelter projects that need to be setup in HMIS.
- Use the [Bed & Unit Inventory Update Form](#) to ensure we have the correct number of beds and units on file for your project.

ZenGuide Knowledge Base

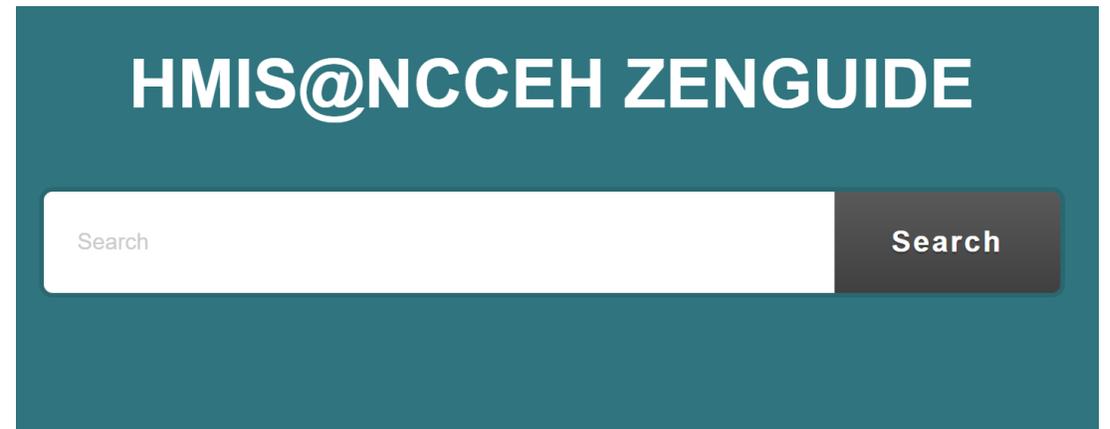
Your first stop for answers

93 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [A020 - Data Quality Monitoring Report](#)
 - [Data Quality Plan: Monitoring and Reporting Process](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

A screenshot of a search bar interface. The background is a dark teal color. At the top, the text "HMIS@NCCEH ZENGUIDE" is written in white, bold, uppercase letters. Below this, there is a white search input field with the placeholder text "Search" in a light gray font. To the right of the input field is a dark gray button with the word "Search" in white, bold, uppercase letters.



What's Next?

What's Next Calendar

Due	Event Name
Nov 15th	Monthly HMIS Training: A020 Data Quality Monitoring Report Q&A Hour
Nov 22nd	FY23 Final Deadline for November Corrections
Dec 12th	Monthly Systems Updates Meeting
Dec 20th	Monthly HMIS Training (Canceled)
Jan 24th	Durham's Point in Time and Housing Inventory Count Night
Jan 31st	NC BoS and Orange CoCs' Point in Time and Housing Inventory Count Night

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



NCCEH