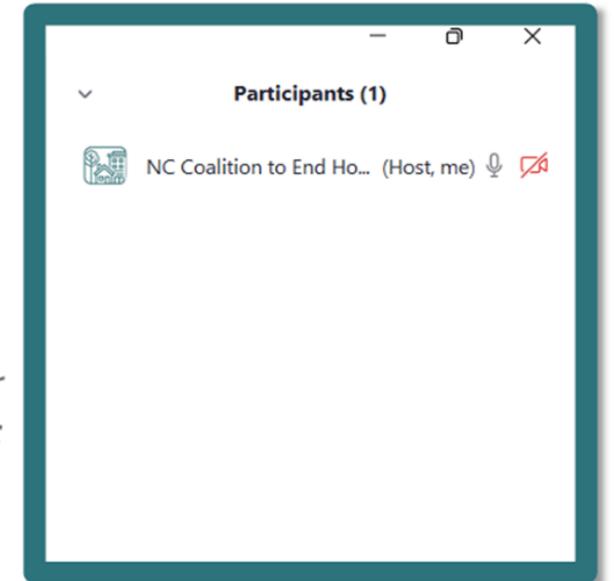


Unsheltered Access Coordinator Planning &  
Training  
October 12, 2023

# Roll Call

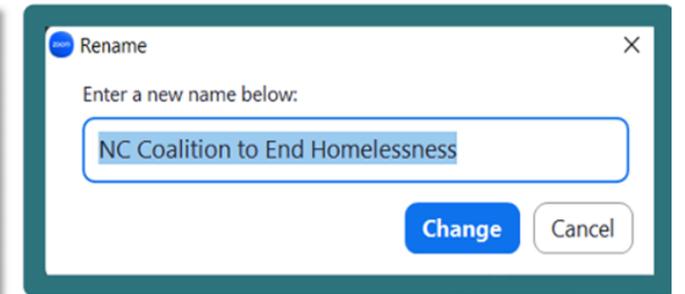
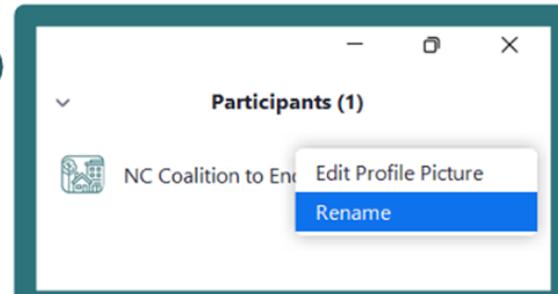
- We will conduct Roll Call for Regional UACs.
- All participants should enter their full names, so we can document their participation in the minutes.

1

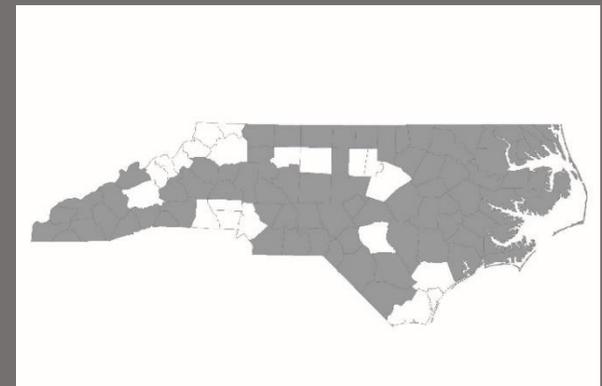


*How to change your screen name:*

2

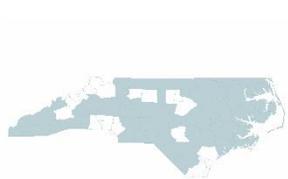


# Agenda

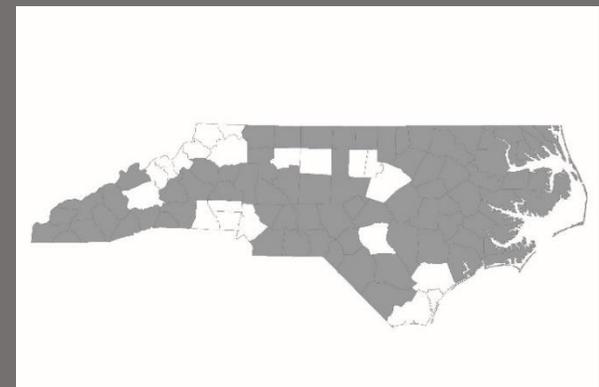


# Agenda

- Unsheltered Homelessness
- Partners/Volunteers to Include
- Gift cards for Street Outreach Items
- BNL Unsheltered Data Update
- Next Steps and Reminders



# Unsheltered Homelessness



# Food for Thought:



Why do people experience homelessness?



Why might someone stay in an unsheltered situation instead of seeking shelter on their own?



What are some myths or stereotypes about people living unsheltered?



# Urban vs. Rural Unsheltered Homelessness

- Rural spaces can make people much harder to find.
- Abandoned barns, mills, storage units, and vehicles may be additional places that people can take shelter.
- Services may be few and far between.
- Impact of misinformation: misconceptions about eligibility or services in addition to lengthy and difficult travel may dissuade someone from seeking shelter or housing support.
- Shelters may not feel safe.



# NC BoS CoC Written Standards for Street Outreach

“Outreach programs should meet people where they are, both geographically and emotionally. This means meeting people in locations that are most convenient for them as well as developing trusting relationships with unsheltered people through active listening, persistence, consistency, and without judgement.” pg. 2, NC BoS CoC Written Standards for Street Outreach



# Meeting People Where They Are (Physically)

- Initial focus on survival and safety: Basic need items, building trust
- Connection to resources: offering transportation (when possible); connecting to food banks, medical/mental health providers; connecting to shelter
- Connection to Housing: CE referrals; connection to RRH and PSH programs
- Visiting campsites/unsheltered locations

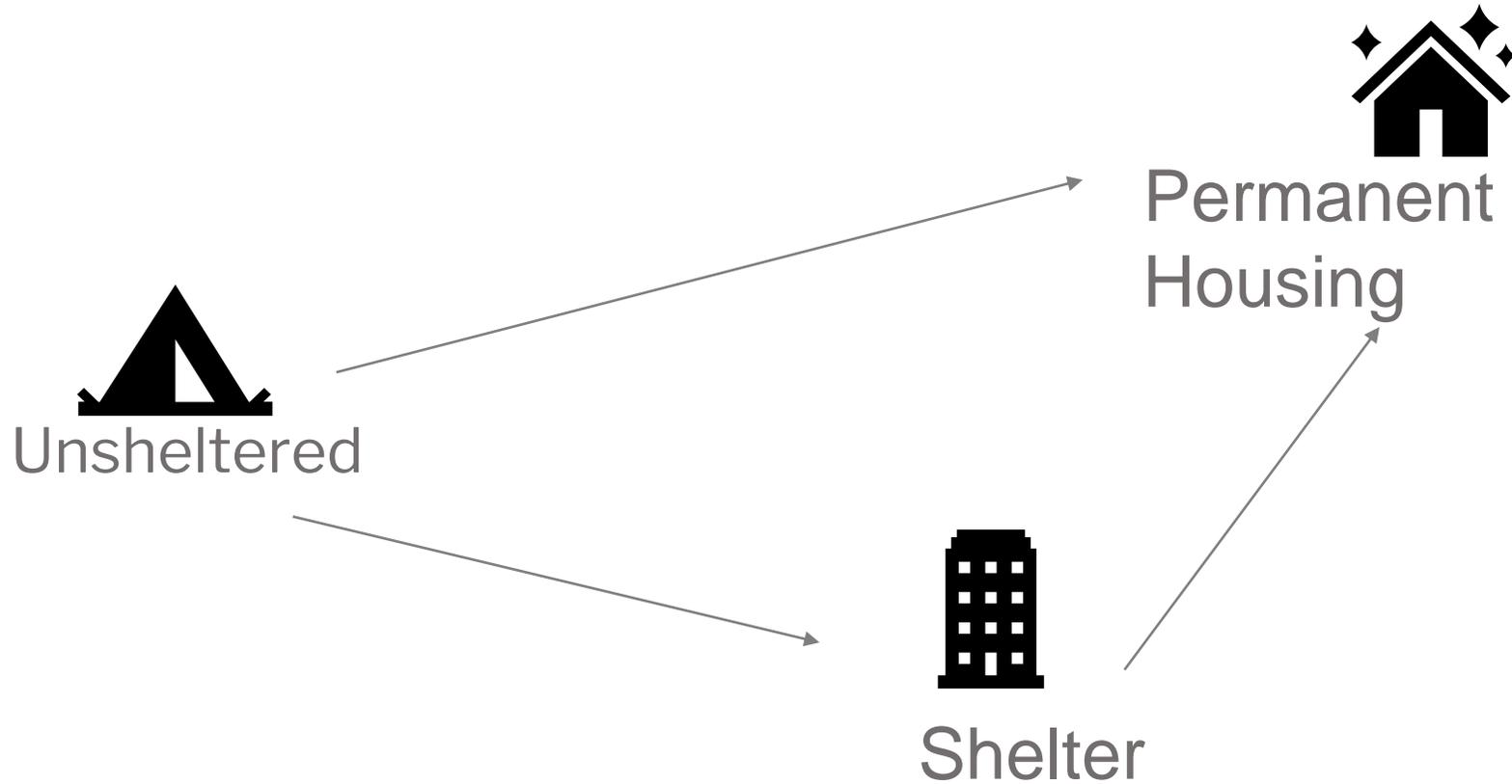


# Meeting People Where They Are (Emotionally)

- Building rapport and trust
- Responding consistently when called
- Non-prescriptive services; utilize creativity!
- Non-prescriptive timeline
- Outreach is NOT “getting people off the streets”
- Outreach IS being a supportive presence/advocate when your client is ready to navigate shelter/housing



# Housing First applies to people experiencing unsheltered homelessness too!

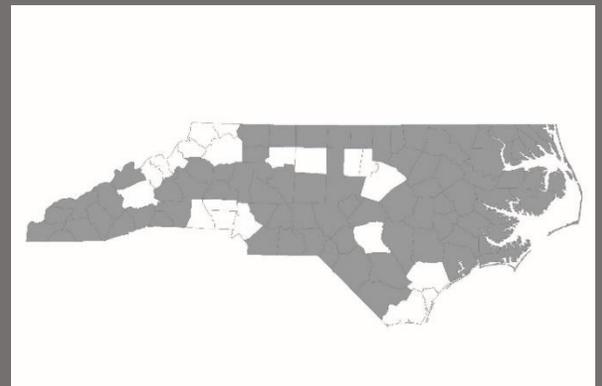


# You can't be everywhere at once

- Even if you are operating street outreach programs in your region, you need to rely on your network of providers.
- The most important part of the UAC role is maintaining this network.
- Look to nontraditional services:
  - Food banks
  - Harm reduction org, methadone clinics, etc
  - Public schools (McKinney-Vento liaisons)
  - Hospitals
  - Day labor companies



# Partners & Volunteers



# What organizations could be partners for PIT/HIC?

Are there non-HUD-funded organizations in your local area that have relationships with homeless population?

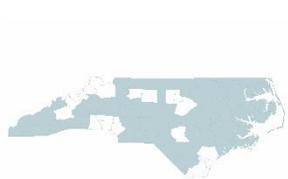
Examples:

- Harm reduction organizations (example: <https://www.nchrc.org/>)
- Food pantries
- Baby resource supply (example: <https://bearcloset.org/locations/>)
- HIV/AIDS organizations (example: <https://wncap.org/>)
- Non-shelter charities
  - <https://wamycommunityaction.org/programs>
  - <https://www.eblencharities.org/>

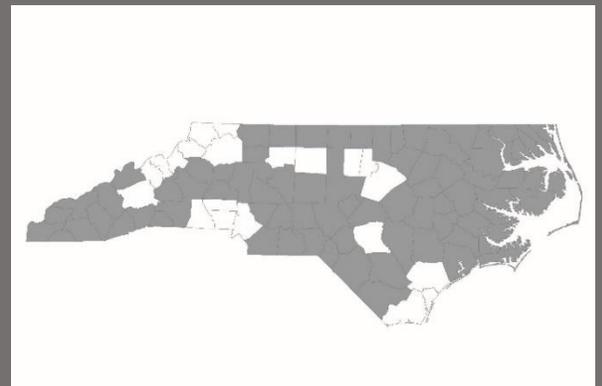


# How could these organizations help?

- Do you have relationships with non-shelter organizations in your area?
- Could they coordinate to volunteer or share information in preparation for PIT/HIC?



# Gift Cards



# Gift Cards

Each UAC will be mailed a \$100 gift card. The gift cards are intended to connect with people living unsheltered directly or indirectly with the help of volunteers.

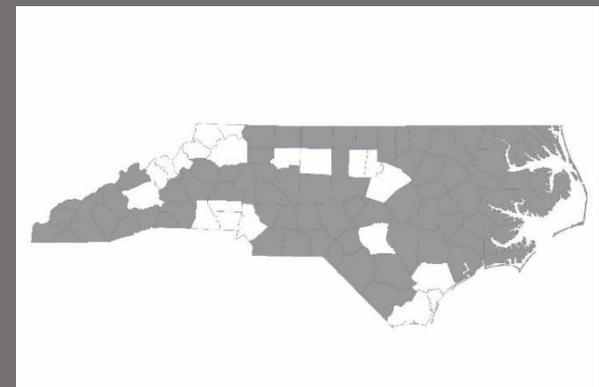
Items that might be purchased:

- Socks, gloves, warm clothing
- Hygiene kits
- Convenient food like granola bars
- Water bottles
- Printed materials about CE Access Points and seasonal shelter
- Weather-related supplies

\*Please respond to an email requesting your mailing address!



# Regional BNL Data

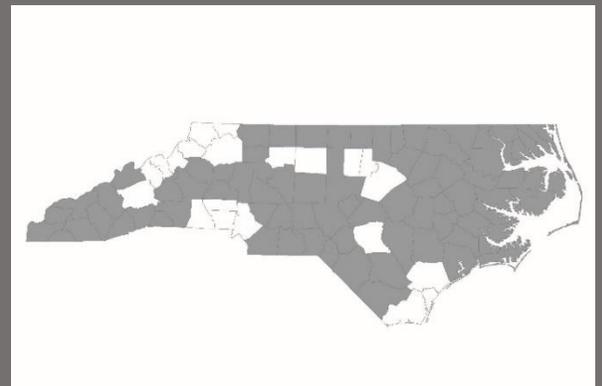


# Regional BNL Data

- BoS has **178 households** (previously 210) on the by-name list who have not been updated since 2023 PIT (1/25/2023)
- With 2024 PIT QUICKLY approaching, these households need to be exited NOW.
- These household can be easily identified through the Regional By-Name List

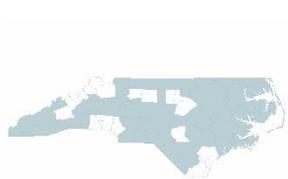


# Next Steps & Reminders



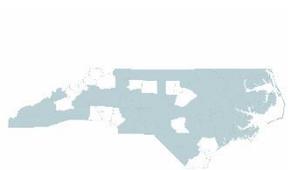
# Next Steps

- Connect with Coordinated Entry Lead to discuss current data for those living unsheltered on the regional by-name list
- Submit the Unsheltered Access Coordination Plan to [bos@ncceh.org](mailto:bos@ncceh.org) by **AS SOON AS POSSIBLE!**



# Reminders

- Regional UAC Workbooks are due back to BoS staff as soon as possible!
- Next UAC meeting scheduled for November 9, 2023 (due to NCCEH BoS staff training scheduled for November 2, 2023)



**Contact Ashley Von Hatten**

**Project Specialist**

**[ashley@ncceh.org](mailto:ashley@ncceh.org)**

**919-755-4393 ex 5009**

**Contact HMIS Data Center Help Desk**

**[hmis@ncceh.org](mailto:hmis@ncceh.org)**

**919-410-6997**

NCEndHomelessness



@NCHomelessness



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**NCCEH**