

HMIS@NCCEH System Updates

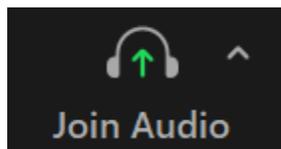
August 2023



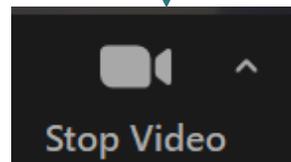
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Know your Zoom icons!

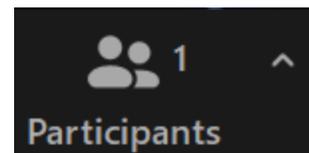
Select Computer or
Phone for your
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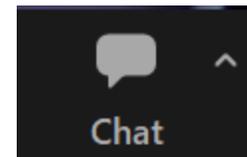
Turn on and off
your camera
(we love to see you!)



Find out who is
here or edit
your name



Join the
conversation!



Agenda

August 2023

System Updates

- New Look Coming to HMIS
- HMIS Data Standards Updates Preview
- Privacy and Security Training - September

Training and Resources

- Self-Reported Client Data
- Monthly Training: Business Objects
- ZenGuide Knowledge Base Highlight

What's Next

- New HMIS Data Standards

Questions/Concerns?

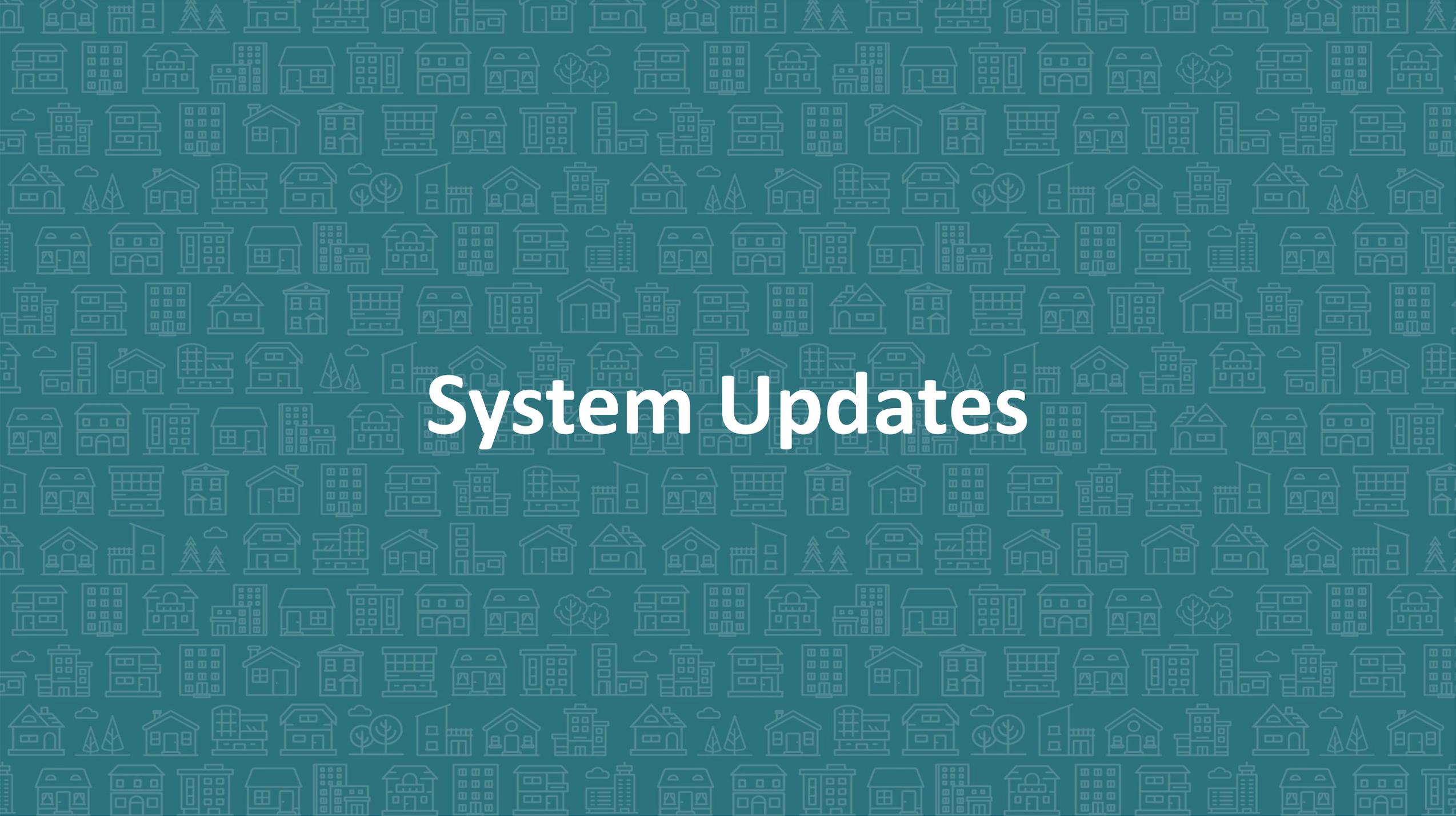


NCCEH

What do you call a Dog at the beach in August?



A hot dog.



System Updates

New Look for HMIS

Same Structure, Different Format

- Upgrade to the User Interface (look and feel) coming tomorrow
- Scheduled for Wednesday, August 9th
 - Live Site will upgrade tomorrow
 - Training Site upgrade available now (8th)
- New LINK you can save now:
 - Live site: wscs.wellsky.com/hmisncceh
 - Training Site: wscs.wellsky.com/hmisncceh_training

New Look for HMIS

Same Structure, Different Format

- [Login Page](#) (link)
- Layout of Homepage (EDA/Backdate modes, left-side menu)
 - Icons are mostly the same: arrows, edit pencil, plus signs, trash bin
 - Binder Clip is now a Paper Clip for attachments
 - Calendar icons similar: today's date last icon, no longer green
- Layout of Client record
 - Profile (History Color Bar on demographics)
 - Entry/Exit tab (HUD Verification)
 - Household/ROI/Service Transactions tab
- Layout of Shelters module
- Layout of Report

New HMIS Data Standards are Approaching

- Updates occur every two years
- HUD's FY24 Data Standards will take place on October 1, 2023 (a Sunday)
- Key changes include:
 - More specific options for gender, race & ethnicity, exit destination
 - New collection requirements like sexual orientation for PSH, language preference
 - Updated HUD reports
- Data Center will prepare updated Paper Forms, Assessments inside HMIS, and Training
- Timeline for changes:
 - **August** for preparation and overview
 - **September** for training (alongside Annual Privacy Training)
 - **October** for full implementation

New HMIS Data Standards are Approaching

Data Element (Question)	Change
3.02 Social Security Number	Requirement will change to at least Last 4 required
3.04 Race and Ethnicity	Combine 3.04 Race and 3.05 Ethnicity into single element 3.04 Race and Ethnicity Add response option for "Middle Eastern or North African" and add "Hispanic/Latina/e/o" Add text box to add detail
3.06 Gender	Change Female to "Woman (Girl if child)" Change Male to "Man (Boy if child)" Change "Gender other than..." to "Non-Binary" Add "Culturally Specific Identity (e.g., Two-Spirit)" Add "Different Identity" and text box to add detail3.0
3.12 Destination	Separate Temporary and Permanent Situations into separate headers Re-organize response options under headers Add dependency for permanent subsidized options

New HMIS Data Standards are Approaching

Data Element (Question)	Change
3.16 Client Location	Change element name to "Enrollment CoC"
C1 Wellbeing	Retired element; data no longer collected
C4 Translation Assistance Needed	New element added to assist CoCs with identifying if clients need translation assistance and if so, what language
R3 Sexual Orientation	Add HUD: CoC – PH: Permanent Supportive Housing to Funder: Program Component required to collect
V5 Last Permanent Address	Retired element; data no longer collected
All	Change "Client Refused" to "Client prefers not to answer"

HUD Data Standards Resources

Check out these resources from HUD:

- [HUD HMIS Data Standards](#)
- [FY 2024 HMIS Data Dictionary](#)
- [FY 2024 HMIS Data Standards Manual](#)



Coordinated Entry Sharing Survey

In order to better serve your clients, the NCCEH Data Center has developed a Coordinated Entry Sharing Survey to assess what your region should include in community HMIS data sharing.

6 submissions, we need more!

- <https://forms.gle/83bukQV6a8SxfQAi8>

Privacy and Security Training

Annual Training will be conducted in September virtually!

- Users who were active as of July 31st
- Review an updated FY23-24 training + pass a quiz
- Deadline will be September 29th



Training and Resources

Self-Reported Client Data

Data Collection and Data Entry is not a one-time Event

Documenting Self-Reported Data



- Client self-report is the preferred means of gathering information for HMIS data collection.
- What if the intake/case worker has information that does not match the client's self-reported information?
 - Use the case worker's information to prompt the client to clarify or correct their response in HMIS.
 - If the client is insistent that the information they're providing is accurate, even when presented with seemingly contradictory information, **record what the client is reporting in HMIS.**
 - When/if the client decides to provide more accurate information, their record should be updated with the more accurate information.

7/19/2023 HMIS Lead Webinar 29

- As relationships are developed, agencies should attempt to collect accurate/high quality data for clients served over time

ZenGuide Knowledge Base

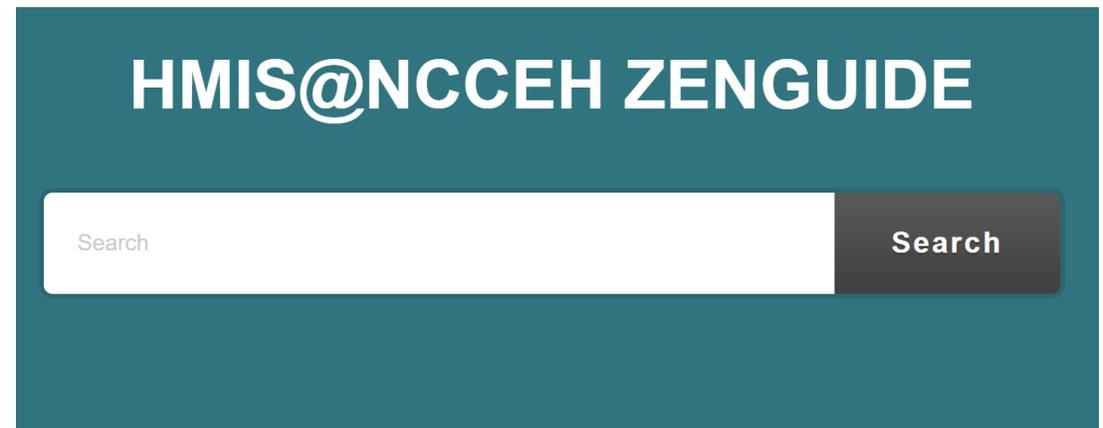
Your first stop for answers

93 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [BusinessObjects Report Guide](#)
 - [Using BusinessObjects 101](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>





What's Next?

What's Next Calendar

Due	Event Name
Aug 16 th	Monthly HMIS Training: A002 & B004 Business Objects Chronic Homeless Training
Sept 12 th	System Updates meeting
Sept 20 th	Monthly HMIS Training: Data Standards Changes support
Sept 29 th	Annual Privacy Training Deadline
Oct 1 st	New HUD FY24 Data Standards take effect
Oct 30 th	DQ Submission Deadline for 10/1/2022 – 09/30/2023 data

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



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