

HMIS@NCCEH System Updates

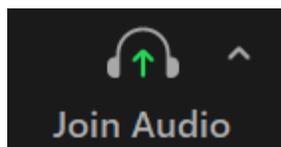
July 2023



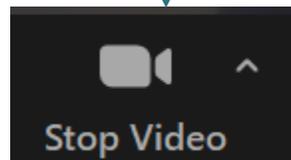
NC COALITION to
HOMELESSNESS end

Know your Zoom icons!

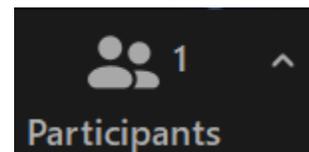
Select Computer or
Phone for your
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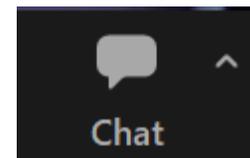
Turn on and off
your camera
(we love to see you!)



Find out who is
here or edit
your name



Join the
conversation!



Agenda

July 2023

System Updates

- Staff Update
- Learning Management System Migration
- Coordinated Entry Sharing Survey

Training and Resources

- A020 Report Completion
- A020 Report Common Errors Found
- Monthly Training: Final A020 report review
- ZenGuide Knowledge Base Highlight

What's Next

- New HMIS Data Standards

Questions/Concerns?

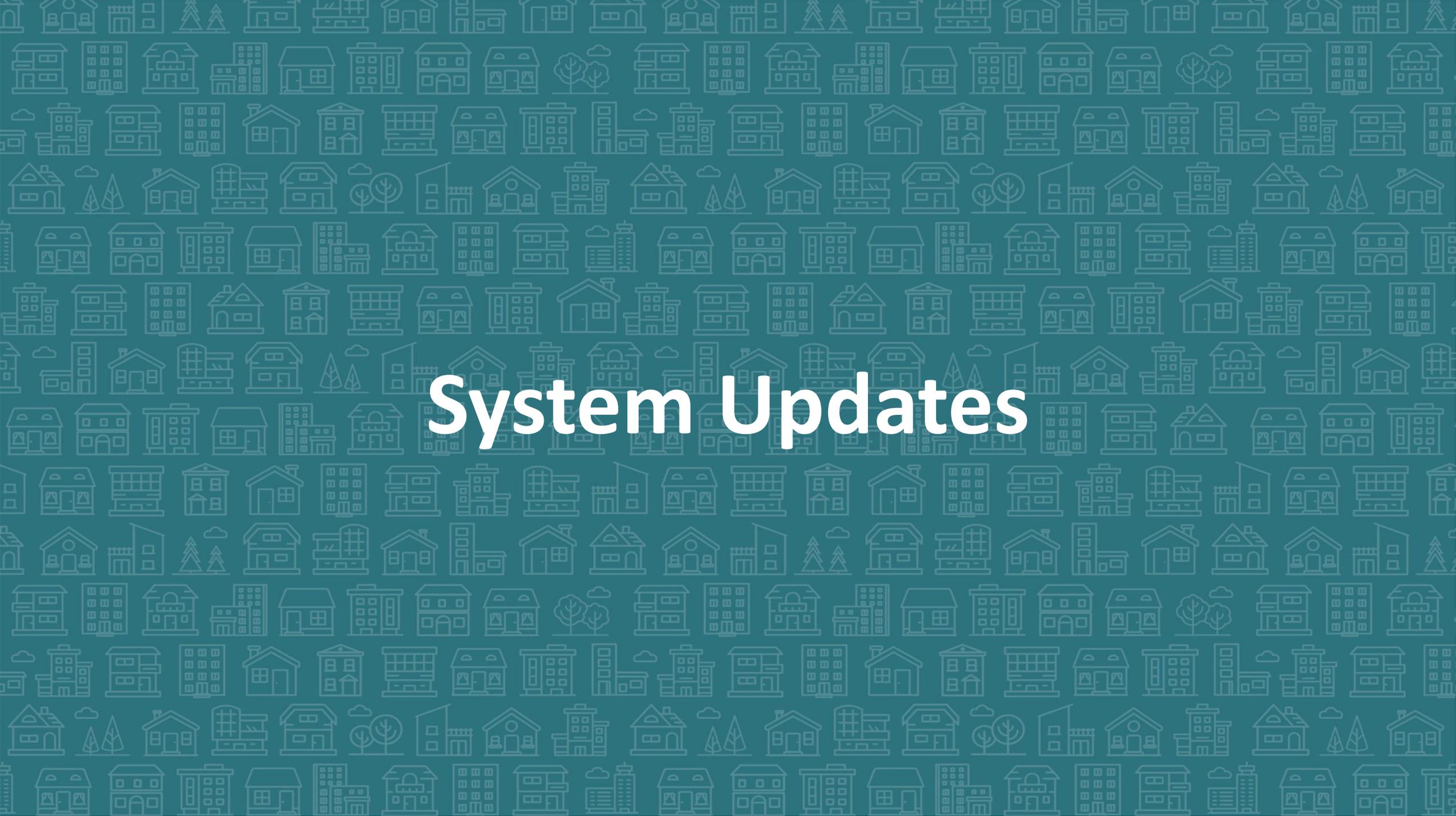


NCCEH

Why don't cats like July?

Because they start the dog days of summer





System Updates

Staff Updates

Join us in welcoming our new Project Specialist Teresa Robinson!

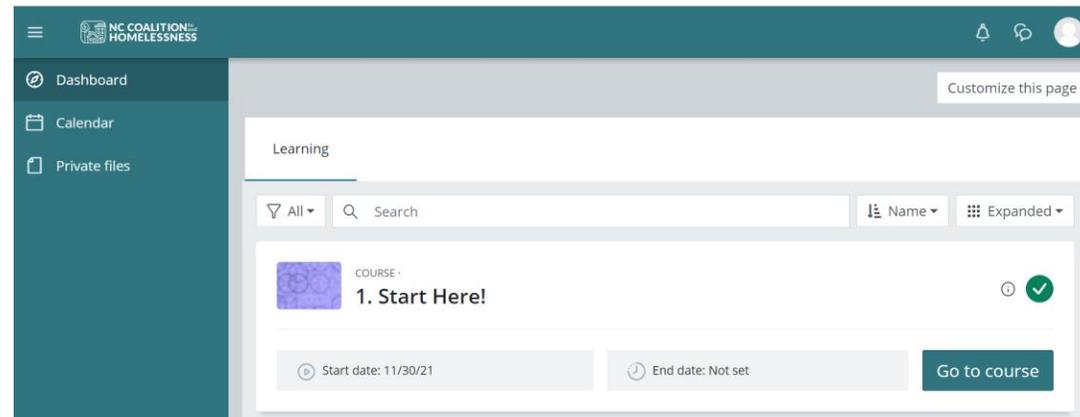


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Learning Management System Migration

We have officially transitioned out of our partnership with ICA

- The LMS will not be available on Friday, July 14th.
- The LMS new website will be: <https://hmisncceh.unhosting.site>



*Every training user will be notified of the new link individually

Coordinated Entry Sharing Survey

In order to better serve your clients, the NCCEH Data Center has developed a Coordinated Entry Sharing Survey to assess what your region should include in community HMIS data sharing.

Let us know what would be helpful for you to see!

[Coordinated Entry Sharing Survey \(2023\)](#)





Training and Resources

A020 Data Quality Report has Concluded



THANK YOU
SO MUCH

- The first submission of the A020 report has concluded
- If you haven't already, submit your report using the [Data Quality Report Submission \[June 2023\]](#)
- Thank you for your hard work during this reporting period



A020 Data Quality Monitoring Report

Updates!

- Agency reviews helped improve and correct the report
 - Date of Birth false flags gone
 - Annual Assessment false flags gone
 - Income and Sources at Entry, Interim, and Annual false flags gone

HUD UDE Detail

Client Detail

Timeliness Detail

NC UDE Income Detail

- These make the report a better tool for you to track data quality



A020 Data Quality Monitoring Report

A note about Prompts

- Data is shared in different ways depending on project type and the ‘need to know principle’
- Currently, running reports for your entire Agency can give you unpredictable data completeness results
- Use the A020 as a comprehensive Data Quality report for individual projects
 - Match Provider prompt to EDA Provider prompt for best results



A020 Common Errors

On the Fix These First! Tab

- Conflicting Relationship to Head of Household
 - Especially with multiple project enrollments (like in CE, and ES)
 - Confirm Rel to HoH is accurate for the Project Start Date of each enrollment
- Missing data for non-Head of Household members

On the HUD UDE Detail Tab

- Missing Annual Assessments
- Missing Disability “If Yes, long duration” sub-question



A020 Common Errors

On the NC UDE Income Detail Tab

- Missing DV Flee question for If Yes responses
- Missing NC County of Service
- Mismatch from Income updates



Final Training on A020 Data Quality Monitoring Report

- We will be having one final training on the A020 Data Quality Monitoring Report
- Will be reviewing how to run & read the report
- The final training on the A020 report will take place on July 19th
- Sign up using the [Calendar event link](#)



A020 - Data Quality Monitoring Report



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Keep Running and Making Corrections to your reports!

- This was a Beta submission, but Data Quality is important all year round!
- Agency Admins and Program Leads should run the A020 Data Quality Monitoring Report:
 - At least monthly
 - Per project
 - Share the review and potential corrections across your teams
- Our next Monthly Training will review this report in its final version



Emergency Solutions Grant Application Resources

- For any ESG Grant Application questions, contact your CoC Leads
- Ensure you are running your CoC-APR & ESG CAPER
 - [CoC - APR \(Annual Performance Report\)](#)
 - [ESG - CAPER \(Consolidated Annual Performance and Evaluation Report\)](#)



ZenGuide Knowledge Base

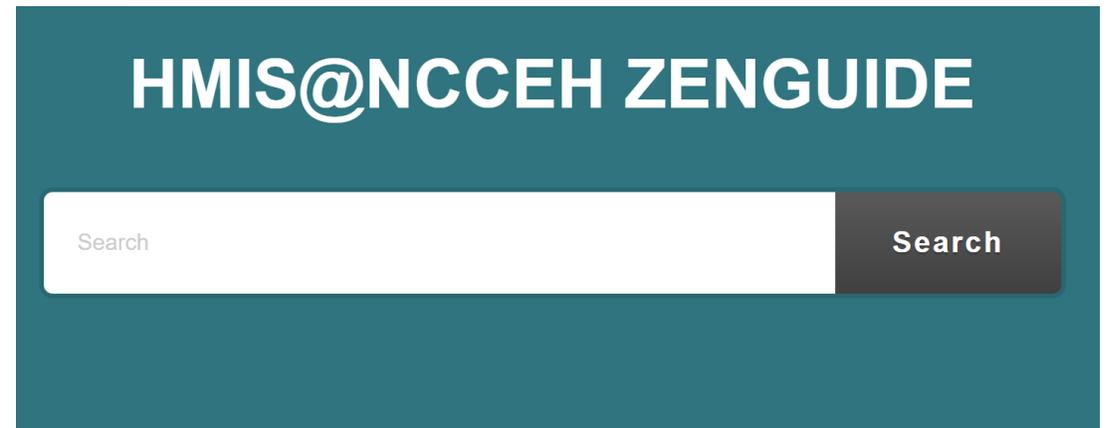
Your first stop for answers

87 Articles and counting!

- We use your search results to develop new articles
- Highlight:
 - [Client Profile Merge in HMIS](#)
 - [Data Quality: Universal Data Elements](#)
 - [A020 - Data Quality Monitoring Report](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-US>

A screenshot of a search interface. At the top, the text "HMIS@NCCEH ZENGUIDE" is displayed in white on a dark teal background. Below this, there is a search bar with a white input field containing the placeholder text "Search" and a dark teal button with the text "Search" in white.



What's Next?

New HMIS Data Standards are coming

- Updates occur every two years
- HUD's FY24 Data Standards will take place on October 1, 2023 (a Sunday)
- Key changes include:
 - More specific options for gender, race & ethnicity, exit destination
 - New collection requirements like sexual orientation for PSH, language preference
 - Updated HUD reports
- Data Center will prepare updated Paper Forms, Assessments inside HMIS, and Training
- Timeline for changes:
 - August for feedback and review of paper forms
 - September for training (alongside Annual Privacy Training)
 - October for full implementation



What's Next Calendar

Due	Event Name
Jul 19 th	Monthly HMIS Training: A020 Data Quality Monitoring Report Training
Aug 8 th	System Updates meeting
Aug 16 th	Monthly HMIS Training: A002 & B004 Business Objects Chronic Homeless Training
Sept 12 th	System Updates meeting
Sept 20 th	Monthly HMIS Training: Data Standards Changes support
Sept 30 th	Annual Privacy Training Deadline (estimated)
Oct 1 st	New HUD FY24 Data Standards take effect
Oct 30 th	DQ Submission Deadline for 10/1/2022 – 09/30/2023 data

Go to ncceh.org/events for all event details!



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Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



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