

North Carolina Balance of State Continuum of Care

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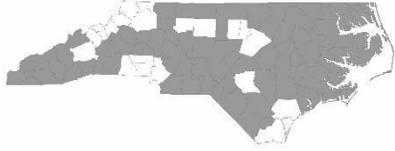
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

May 9, 2023

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Section I. NC BoS CoC Steering Committee Consent Agenda

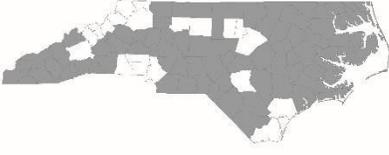
The following will be voted on at the May 9, 2023, NC BoS CoC Steering Committee meeting:

April 4, 2023, Steering Committee Minutes

Available here: <https://www.ncceh.org/files/12990/>

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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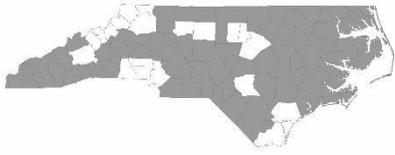
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Section II. Updates

- **HMIS System Updates**
Tuesday, May 9, 10:30 – 11:30 A.M.
Register at: <https://www.ncceh.org/events/1605/>
- **Lived Expertise Advisory Council Meeting**
Thursday, May 11, 11:00 – 12:00 P.M.
Presentation: <https://zoom.us/j/5799039481?pwd=UFkwNCtLdUszeG94Y2prS0ttRkVmdz09>
Meeting ID: 579 903 9481
Passcode: qYqVY5
- **Coordinated Entry Council Meeting**
Monday, May 15, 10:00 – 11:30 A.M.
Presentation: <https://us06web.zoom.us/j/84840397905>
Meeting ID: 848 4039 7905
- **Monthly HMIS Training: Data Quality Launch Plan**
Wednesday, May 17, 10:00 – 11:00 A.M.
Register at: <https://www.ncceh.org/events/1591/>
- **Racial Equity Subcommittee Meeting**
Wednesday, May 17, 11:30 A.M. – 12:30 P.M.
Presentation: <https://meet.goto.com/nccoalitiontoendhomelessness/resubcommittee>
Access Code: 618-270-637
United States: +1 (872) 240-3412
- **Local Leadership Response Sharing Call**
Wednesday, May 17, 1:00 – 2:00 P.M.
Presentation: <https://us06web.zoom.us/j/kbKWYznZ6>
Meeting ID: 837 9246 1651
Dial by your location: +1 646 931 3860 US
- **Funding and Performance Subcommittee**
Thursday, May 25, 11:00 A.M. – 12:00 P.M.
Presentation: <https://meet.google.com/dep-rjxz-kze>
Or dial: 1109-272-(US) +1 442
PIN: 883 218 555#



Section III. Meeting Minutes and Supporting Materials

Lived Expertise Advisory Council

April 14, 2023, Minutes

Attendance: Jeff Rawlings, Melissa Hewitt, Rachelle Dugan, Laurel McNamee, Alyce Knaflich,

LEAC member resignation: The group discussed the resignation of Eric Edwards from the LEAC, sent by email. The LEAC wishes him well and will reach out to thank him for his service and contributions.

Update on compensation policy: Laurel updated the group on the compensation policy. Jeff asked if NCCEH could withhold the appropriate taxes for LEAC members, to put them on payroll as a contractor. Laurel will follow up and find out.

BIH:

The group spent much of the meeting discussing the details of the Bringing It Home conference presentation, and making key decisions about framing, order of speakers, and content. Agreed to keep the discussed framing of Past, Present, and Future, and to highlight the newly passed Client Bill of Rights, and a call to action for providers to incorporate persons with lived experience of homelessness at all levels of their agency.

Client Bill of Rights:

Laurel presented a possible timeline for hosting a training on the newly approved Client Bill of Rights. Training on the new policy feels urgent and the group set a timeline to host a training on May 25, 2023. Some members of the group will not be able to attend so it was decided that Rachelle Dugan and Jeff Rawlings would work with Laurel McNamee to design and host the training.

Next meeting

May 11 at 11 AM

Coordinated Entry Council

April 17, 2023, Minutes

Attendees

Coordinated Entry Regional Leadership: Gretta Worley (Region 1); Rachelle Dugan (Region 2); Michele Knapp (Region 4); Teresa Robinson (Region 5); Maxcine Barnes & Andrea Wiley (Region 6); Jeff Rawlings (Region 7); Shawanda Barnes (Region 9); John Apol (Region 10); Michele Welsh (Regions 11 & 13); Lynne James (Region 12)

Statewide Representatives: Fredrika Murrill; Cassie Rowe; Angela Harper King

NCCEH staff and other participants: Bonnie Harper; Adriana Diaz; Nicole Purdy; Laurel McNamee; Ashley Von Hatten

Core Team Draft Assessment Tool

Ashley Von Hatten gave an overview of the Core Team and their work to date. NC BoS was selected in 2021 to take part in HUD's Coordinated Entry Equity Initiative. The initiative's goal is to support communities in improving housing outcomes and the human experience for Black, Brown, Indigenous and all people of color. From October 2021 – October 2022 NC BoS met bi-weekly with HUD coaches and completed the following:

- Developed an inclusive Core Team with a diverse range of local stakeholders to ensure the process is rooted in equity-based decision making.
- Developed an overall results statement: All Black/African Americans experiencing homelessness in North Carolina Balance of State are swiftly assessed and connected to safe, stable, and suitable permanent housing and housing resources.
- Developed a targeted goal statement: By December 2023, North Carolina Balance of State aims to proportionally increase the high scores of Black/African Americans assessed through a revised assessment to 43%.

HUD CE Equity Initiative ended October 2022, but the Core Team is still working towards the end goals of creating an equitable assessment tool. The Core Team did not want to re-create or update the current assessment tool, did not want to re-traumatize people who are being assessed, and wanted to only ask questions that held value for HUD-funded permanent housing.

Core Team next steps include (with the CEC and Racial Equity Subcommittee simultaneously voting on the final assessment):

- Revision with Stakeholders (January – March 2023)
- Pilot Phase (April – June 2023)
- Analysis and Revision with Community Phase (July – August 2023)
- Training Phase (September – October 2023)
- Launch Phase (November 2023 – January 2024)

Ashley presented a review of the draft assessment, which includes four sections: Housing and Homeless History, Risks, Health and Wellness, and Family Unit.

Housing and Homeless History questions:

- How long has it been since you lived in your own place?
- How many months have you been without a home, such as living outside or in shelter?
- Where did you sleep last night?
- Where will you sleep tonight?

Bonnie Harper asked a question regarding the definition of “own place” specifically in reference to stable housing, as many people have been living with other persons (couch surfing/room sharing) for many years. Teresa Robinson stated this question will likely lead to a conversation to dig deeper into the client’s housing history. Specific guidance will also be given during the training period and in the training materials.

Risks questions:

- Did you leave your previous or current living situation because you felt unsafe?
- Have you experienced violence since becoming homeless?
- Have you ever experienced violence with someone close to you?
- Are you currently experiencing or feel you are at risk of experiencing violence?

Health and Wellness

- Does anyone in your household have any physical or mental health conditions that are treated or have been treated by a professional?
- Do you have lung cancer, kidney or liver failure, heart disease, or a substance use disorder?
- Is the lack of housing making it hard to get to a doctor’s office or take prescribed medications?
- Do you have health insurance?

Discussion with Lynne James to ensure there is a general question around physical and/or mental health conditions. Health and Wellness section does include a general question prior to asking about specific diagnoses (lung cancer, kidney or liver failure, heart disease, substance use disorder) linked to mortality.

Family Unit

- What is the date of birth of all family members?
- Is anyone in the household pregnant?
- How many children under the age of 18 are not currently staying with your family, but would live with you? (if you have a home)
- How many adults 18 or older are not currently staying with your family, but would live with you? (if you have a home)

Shawanda Barnes asked if the client needs to provide verification of homelessness prior to completing the new assessment. Ashley responded by stating the client will likely already have verbally verified their homelessness status prior to the assessment tool being administered and written verification would not be required (but would be required if the person was referred to HUD-funded housing).

Rachelle Dugan stated during the stakeholder engagement meeting there was conversation around the weight and/or point value of each question. If the weight of the question is determined after the pilot phase, how will this data be updated for households who completed the new assessment prior to the weight/point determination. Ashley and Jeff Rawlings discussed how the weight/points of each question will be determined after the pilot phase, in order to use the data to determine where additional points are most equitable. Jeff also stated the new assessment tool will not be in HMIS during the pilot phase and will only be used as additional information for case conferencing. Rachelle asked if the new assessment would eventually replace the VI-SPDAT. Ashley confirmed.

Lynne James made a motion to approve the new assessment tool for the pilot phase in NC BoS CoC. Gretta Worley seconded the motion. Motion passed.

Unsheltered PIT Updates & Next Steps

Adriana Diaz provided an update on Unsheltered PIT data, as of April 6, 2023. 1393 persons have been identified as living unsheltered on the night of 1/25/2023, with all BoS regions confirming their final numbers. As a reminder, the goal of the Unsheltered Access Coordinator (UAC) is not to count unsheltered households on the night of PIT but to ensure unsheltered households are connected to coordinated entry, services, and permanent housing. CE leads should encourage agencies to follow up with clients living unsheltered and working to get the households assessed and connected to resources. If contact cannot be made after 90 days, persons should be exited from the appropriate HMIS project(s).

UAC terms are May through April and regions should be having active conversations around identifying the most appropriate person for this role. The goal of UACs is to ensure all people living unsheltered are connected to services, build trusting relationships, collect contact information for follow-up, assess and refer to the by-name list, and refer to emergency shelter when possible.

2023 CE Evaluation Reminders

Ashley provided a reminder about the 2023 CE Evaluation process, as HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in CE during that time period. The CoC began its evaluation process on April 3, 2023. The timeframe for PSH surveys is April 3, 2023, through May 26, 2023. Timeframe for Shelter and/or Street Outreach is May 15, 2023, through May 26, 2023. As a reminder, all clients housed by a rapid rehousing program in the CoC must receive the CE evaluation survey within 30 days (before or after) they are housed.

Updates & Reminders

Nicole Purdy provided a BoS staffing update and informed the CEC her last day with NCCEH is April 28, 2023. Nicole has provided unmatched CE HMIS support and will be greatly missed.

Next meeting

May 15 at 10 AM

Racial Equity Subcommittee

April 19, 2023, Minutes

Attendees: Tracey Gruver, Quiotti Ratliff, Teresa Robinson, Christina Rary, Erin Gaskin, Lori Watts, Kisha Darden, Mary Erwin, Lesly Delgado, Erin Gaskin, Kenett Melgar, Melissa

Staff: Andrea Carey, Sarah Murray, Laurel McNamee, Latonya Agard

Celebrations/Announcements

- Dr. Latonya Agard is NCCEH's new interim Executive Director!
- Racial Equity Dialogue call yesterday was amazing!
- Family Crisis Council of Rowan had a client give birth this week!
- Lesly's first meeting with our subcommittee!
- Child Care Services Association has a new homelessness and resources page and a new Bringing Families Home Campaign:
<https://www.childcareservices.org/programs/early-childhood-homelessness/come-home/>

Equity Initiative

- Background on the initiative
 - Initiative's goal to support communities in improving housing outcomes and experience for BIPOC clients
 - Created Core Team to meet bi-weekly with HUD coaches for a year
 - Team decided not to update VI-SPDAT, believing it was intrinsically too biased
 - Team created a new draft assessment after 15 months of hard work
 - Pilot phase will start this month with Region 5 and 7
 - Will do VI-SPDAT concurrently and compare data
- Sharing the New Tool
 - Housing and homeless history
 - Challenge of capturing people who are couch surfing as they are not HUD housing eligible
 - Agencies administering this too may have other resources for these folks that are not HUD funded
 - Risks
 - Health and Wellness
 - Training for case managers administering to refer clients to resources depending on their answers
 - Should "in your household" be added to all questions in this section?
 - Family Unit
- Motion to approve this new assessment tool for the pilot phase?
 - Motion passed unanimously

RE Dialogue Series Workgroup

- Yesterday was first of the year on language access and working with Latinx clients
 - Positive feedback from all!
- Have 2 more dates set for this year
 - June 20- Environmental Racism
 - October 17- Affordable Housing
- Registration will be released closer to the dates
- Please let us know if you have speaker ideas!
 - Can send to Sarah at sarah@ncceh.org

Upcoming Training

- BIH Conference

- May 2-3
 - Registration: <https://nchousing.org/bringing-it-home-2023/>
- NAEH Summer Conference
 - July 17-19
 - Save the Date: <https://endhomelessness.org/event/2023-national-conference-on-ending-homelessness/>
- Client Bill of Rights training
 - May 25
 - Look out for registration coming soon!
- LGBTQ training
 - September 15 and 21
 - Registration open closer to the time

Agenda Items for Next Meeting

- Always happy to receive from you!
- Next meeting 5/17

Next meeting

May 17 at 11:30 AM

Veteran Subcommittee

April 19, 2023

Member Attendance: Howard Anderson (Asheville VAMC); Crystal Prince (Advocate; UNCG; Davidson County); Chariden Lewis (ABCCM); Glenda Collins (Dept of Veteran Affairs); Jean Eastwood (UW Forsyth); Alyce Knaflich (Aura Home); Jessica Rice (ABCCM); Rory Springs (DVOP); Kecia Robinson (Salisbury VAMC); Fran Bryson (Asheville VAMC);

Staff Attendance: Allie; Ashley; Jenny

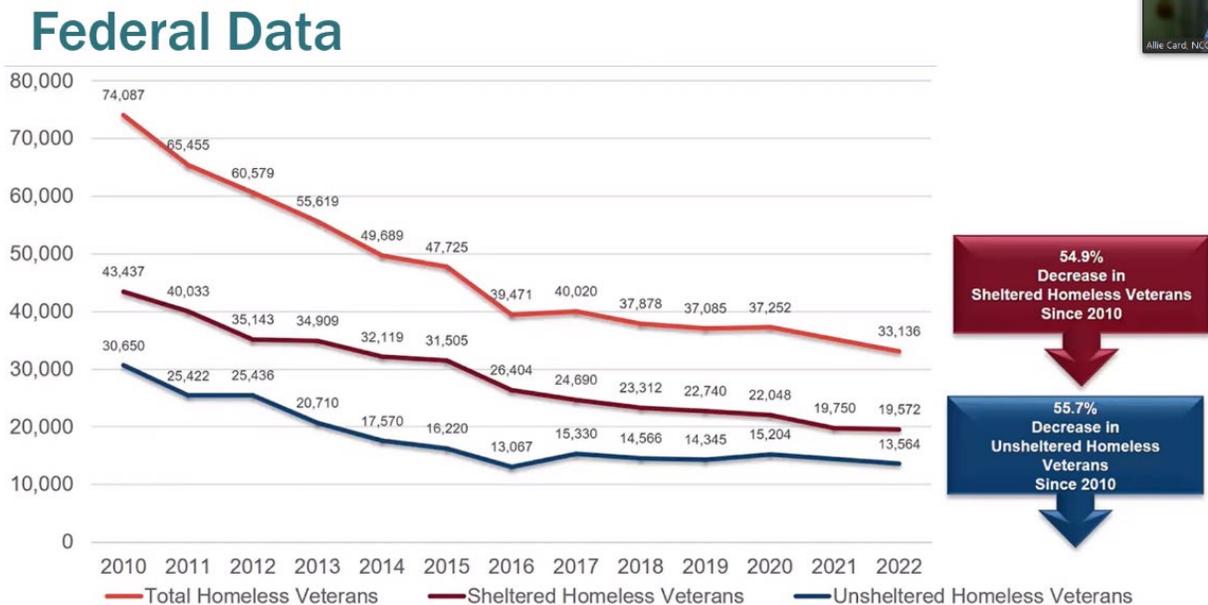
- **Agenda** overview
- **Introductions** of subcommittee members – name/pronouns – Race – agency – role

Allie shared some **Group Agreements** with members:

- Listen actively: respect others when they are talking
- Don't be afraid to respectfully challenge one another by asking questions
- Participate to the fullest of your ability – our collective growth depends on the inclusion of every individual voice
- Instead of invalidating someone else's story with your own spin on their experience, share your own story and experience
- Stay the whole time
- Maintain confidentiality
- Leave power, positionality and privilege at the door
- Allie asked if there are others that members would like to add? None provided

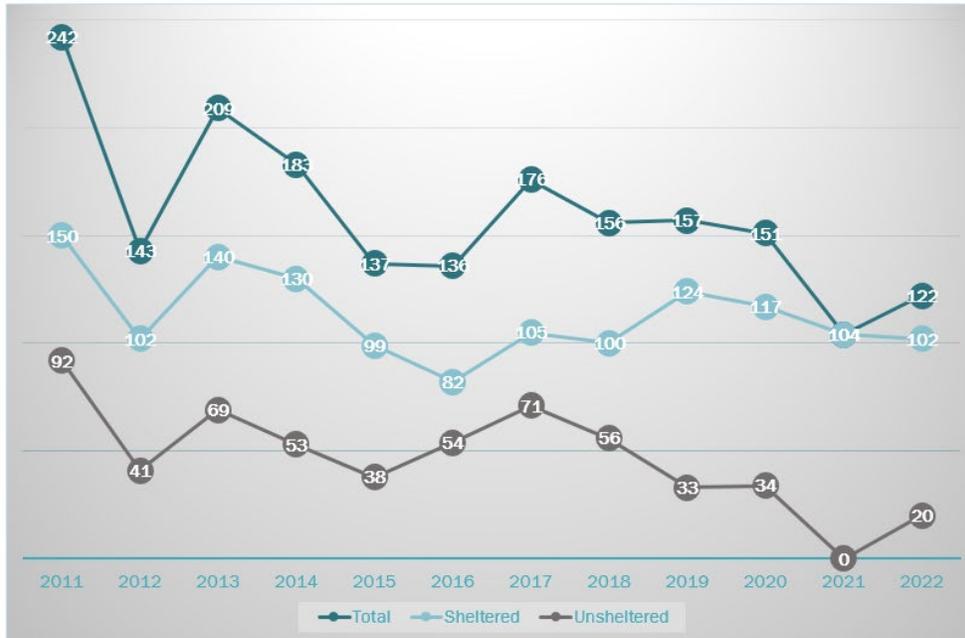
Allie provided an overview of the **Data** that is currently available for Veteran homelessness in the NC BoS CoC

- Allie shared Federal data on the number of Veterans experiencing homelessness across the U.S.



- Allie shared an overview of NC BoS Veteran data, as shown in the following charts.

BoS Veteran Point In Time Count (2011 – 2022)



50% overall decrease in Veteran homelessness across the NC BoS CoC between 2012 and 2022.

- 78% decrease in unsheltered Veteran homelessness
- 42% decrease in sheltered Veteran homelessness

*2021 PIT count did not include an unsheltered count.



- Responses from subcommittee members
 - Rory – comment regarding shelters shut down during COVID and how that may have impacted the count
 - Jessica – congregate shelters transitioned to non-congregate; EHA through SSVF was expanded and counted.
 - Crystal – question regarding which counties are covered in this data; Davidson county number is lower than the actual count
 - Allie – 79 counties covered by NC BoS CoC
 - PIT methodology has changed overtime and continues to be flawed
 - Alyce – Aura Homes; 12 bedroom facility was deeply impacted by the pandemic

2021 NC BoS HMIS Veteran Data

Active Homeless	Inflow	Outflow	PH Exits
870	586	536	333

January 1, 2021 - December 31, 2021, Cumulative numbers

2021 NC BoS HMIS Veteran Data



- Average monthly Inflow = 49 households
- Average monthly Outflow = 45 households



- Responses from subcommittee members
 - Alyce – correlation with housing availability?
 - Allie - trends are unknown, but could be a lot of things
 - Fran – shared that HUDVASH sees a trend of increased housing in Spring through Summer; normal to taper in December; Eviction Moratorium in October of 2021, influx in eviction notices and less landlords willing to work with voucher programs

2021 NC BoS HMIS Veteran Data

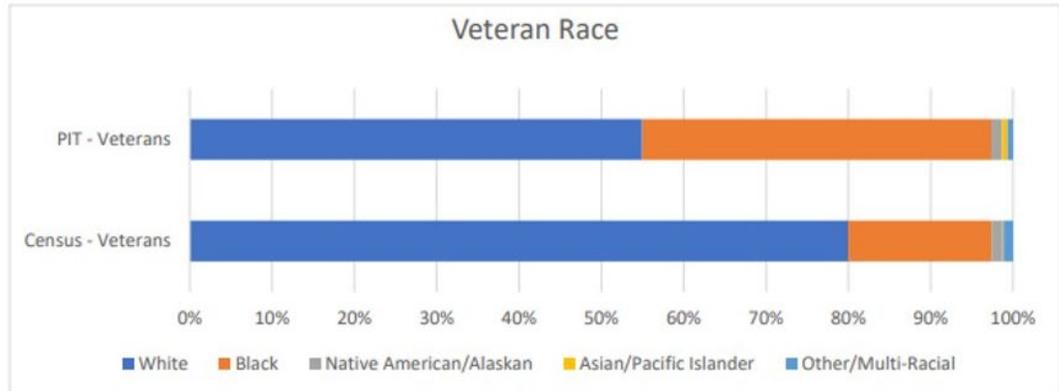


Table 9: NC Balance of State CoC Populations: Veterans-Race (HUD Tool)

- 17% of Veterans in North Carolina identify as Black/African American
- 42% of Veterans counted in the 2021 Point in Time Count identified as Black/African American
- Responses from subcommittee members
 - Alyce – about 45% Black Veterans in programs, where Buncomb County has an 11% Black population; seeing an increase in American Indian community as well
 - Howard – revamping of VISPDAT tool may help with equity
 - Allie – rollout in late 2023
 - Crystal – NC needs to recognize the rights of people experiencing homelessness
 - Allie – yes! Advocacy and policy making is vital to create change
 - Rory – trust with folks who are homeless is key; lots of people have been burned by the system

2021 NC BoS HMIS Veteran Data

Category	Active Homeless	Inflow	Outflow	PH Exits
AmlndAKNative	7	6	4	4
Asian	3	3	1	1
BlackAfAmerican	422	265	264	176
White	408	290	251	141
Multiracial	18	14	11	7
Unknown	7	4	2	0
NativeHIPacific	5	4	3	4

- Of the 870 Active Veterans - 49% were Black/African American; 47% were White
- Of the 333 PH Exits - 53% were Black/African American Veterans; 42% were White

- Responses from subcommittee members
 - Jessica – system is serving folks equitably
 - Glenda – important to see these data points to measure SSVF data

- Allie provided an overview of the CoC-wide framework to end Vet homelessness
 - Goal – Every Veteran experiencing homelessness in the NC BoS CoC is quickly connected to permanent housing and appropriate services to maintain housing.
 - The NC BoS Veteran Subcommittee will create the Framework

- The Subcommittee divided into 3 breakout groups
 - See the Jam Board at - <https://jamboard.google.com/d/1-NLHbF2idFxnibsAch-Po4L8NHco-wslnsa68iKzn4/viewer?f=3>
 - Ashley provided an overview of Jam Board
 - Allie facilitated the following questions with the whole group
 - what positive impact does your agency provide to the Veteran system in NC BoS?
 - what are the biggest challenges your agency faces in end Veteran homelessness?
 - what does the NC BoS Veteran system do well?
 - what are gaps in the NC BoS Veteran system?
 - Questions discussed in groups
 - List the components of the ideal Veteran system flow.
 - Name current system gaps.
 - The group came back together and shared their discussion
 - The group discussed the last question
 - What are the standard Key Performance Indicators across programs?

- Alyce brought up a question about eviction assistance and upstream resources
 - Rory shared a story of a specific Veteran experiencing this
 - Fran shared how HUDVASH might be able to support the household
 - Allie shared this is an important aspect of our work – thinking more upstream

- Allie gave an overview of the Framework Components the group will create in the coming months
 - Veteran System Flow
 - Equity Lens
 - Addressing System Gaps
 - Coordination/Provider Roles & Expectations
 - Coordinated Entry Integration
 - Key Performance Indicators & Data Analysis
 - Missing elements?
- Framework times was presented
 - The subcommittee will meet monthly in May and June to draft the Framework
 - The subcommittee will present the Framework to the NC BoS Steering Committee in July
 - Members were asked to participate in [this poll](#) to determine the next meeting time
- The meeting was adjourned at 12:00 pm

Next meeting

May 8 at 1 PM

Next Steering Committee meeting:

June 6, 2023, at 10:30 A.