



North Carolina Balance of State Continuum of Care

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Coordinated Entry Council Meeting February 20, 2023

Attendees

Coordinated Entry Regional Leadership: Gretta Worley (Region 1); Michele Knapp (Region 4); Maxcine Barnes & Andrea Wiley (Region 6); Shawanda Barnes (Region 9); John Apol (Region 10); Michele Welsh (Regions 11 & 13); Lynne James (Region 12)

Statewide Representatives: Cassandra Rowe; Fredrika Murrill; Angela Harper King

NCCEH staff and other participants: Bonnie Harper; Allie Card; Ashley Von Hatten

Unsheltered CE Access

Ashley Von Hatten provided an overview of Unsheltered PIT data, as of 2/16/2023. NC BoS total is at 1127, which is an increase of 350 persons from 2022. NCCEH will continue to send Unsheltered PIT reports (BNL) and Data Quality reports to Unsheltered Access Coordinators (UACs) and Coordinated Entry (CE) Leads each Thursday, until data is finalized.

The Data Quality checks will include two priorities for resolution. Priority 1 includes NC County, Current Living Situation (CLS), Relationship to Head of Household, and Missing Date of Birth. Priority 1 corrections are due March 1, 2023. Priority 2 includes Missing race, gender, ethnicity, and veteran status. Priority 2 corrections are due March 15, 2023.

Discussion regarding the “wins” of 2023 Unsheltered PIT included:

- Regular outreach teams
- Coordination with local partners
- Street Outreach agency as UAC (region 13)
- Emergency Shelter follow-up with clients who are unsheltered (region 11)
- Monthly data checks and data entry (region 6)
- Increased referrals from partners and providers (region 6)

Discussion regarding “challenges” of 2023 Unsheltered PIT included:

- Transitioning data from community partners into HMIS
- Data entry overload for CE Leadership
- No contact information provided and cannot follow-up (region 6)
- Space and time to complete VI-SPDAT (region 3)
- Lacking data collection on other household members (region 6)

Unsheltered Access Coordinator (elected term May through April) should engage person who are living unsheltered year-round, build trusting relations, collect contact information for follow-up, refer to BNL, and refer to emergency shelter when possible. NCCEH will continue to facilitate monthly UAC meetings.

Unsheltered PIT data must be confirmed by each region.

NC BoS CoC CE 2023 Goals

All SSO-CE grantees are responsible for the following two goals, as the Regional CE Lead:

- 95% of households have a corresponding Coordinated Entry Assessment data element completed in HMIS for each assessment (e.g. crisis needs assessment, prevention and diversion assessment, VI-SPDAT) completed with the household.
- Increase the number of Coordinated Entry Event data elements recorded in HMIS.

This data will be pulled quarterly and discussed during monthly SSO-CE check-ins with each CE lead.

Core Team

Ashley Von Hatten gave an overview of the Core Team and their work to date. NC BoS was selected in 2021 to take part in HUD's Coordinated Entry Equity Initiative. The initiative's goal is to support communities in improving housing outcomes and the human experience for Black, Brown, Indigenous and all people of color. From October 2021 – October 2022 NC BoS met bi-weekly with HUD coaches and completed the following:

- Developed an inclusive Core Team with a diverse range of local stakeholders to ensure the process is rooted in equity-based decision making.
- Developed an overall results statement: All Black/African Americans experiencing homelessness in North Carolina Balance of State are swiftly assessed and connected to safe, stable, and suitable permanent housing and housing resources.
- Developed a targeted goal statement: By December 2023, North Carolina Balance of State aims to proportionally increase the high scores of Black/African Americans assessed through a revised assessment to 43%.

HUD CE Equity Initiative ended October 2022, but the Core Team is still working towards the end goals of creating an equitable assessment tool. The Core Team did not want to re-create or update the current assessment tool, did not want to re-traumatize people who are being assessed, and wanted to only ask questions that held value for HUD-funded permanent housing.

Core Team next steps include (with the CEC and Racial Equity Subcommittee simultaneously voting on the final assessment):

- Revision with Stakeholders (January – March 2023)
- Pilot Phase (April – June 2023)
- Analysis and Revision with Community Phase (July – August 2023)
- Training Phase (September – October 2023)
- Launch Phase (November 2023 – January 2024)

The next CEC meeting will be on March 20, 2023, at 10 am.

