

North Carolina Balance of State Continuum of Care

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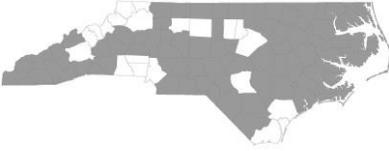
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NC Balance of State CoC Steering Committee Consent Agenda and Updates

July 12, 2022

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Section I. NC BoS CoC Steering Committee Consent Agenda

The following will be voted on at the July 12, 2022, NC BoS CoC Steering Committee meeting:

June 7, 2022, Steering Committee Minutes

Available here: www.ncceh.org/bos/steeringcommittee

NC BoS CoC HMIS User License Allocation Policy

Available here: <https://www.ncceh.org/files/12354/>

HMIS Advisory Board CoC

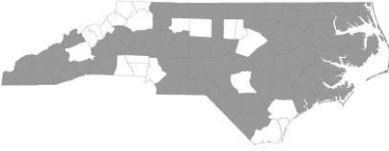
The HMIS Advisory Board was created in 2018 to provide oversight to the new HMIS Implementation for NC Balance of State, Orange, and Durham CoCs. The HMIS Advisory Board is governed by the HMIS Advisory Board Governance Charter.

- HMIS Advisory Board Membership
 - 11-17 Advisory Board Members
 - 2 representatives from each participating CoC (Durham, Orange, NC BoS)
 - 1 representative from HMIS Lead Agency (NCCEH)
 - 4-10 reps from other stakeholder groups

The Steering Committee needs to designate its two representatives for the HMIS Advisory Board. On the behalf of NC BoS CoC, Brian Alexander and Ashley Von Hatten have agreed to serve. The Steering Committee is asked to approve these individuals as the NC BoS CoC representatives on the HMIS Advisory Board starting July 1, 2022.

**Any Steering Committee member may request to move an item off the consent agenda to be more thoroughly considered. Any such items will be discussed as a regular agenda item at the next Steering Committee meeting.*

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Section II. Updates

Special NOFO Information Webinar

Wednesday, July 13, 1:00 P.M. – 2:30 P.M

Register here: <https://www.ncceh.org/events/1562/>

Emergency Solutions Grant Webinar: Project Applications & Scoring

Wednesday, July 20, 2:30 P.M. – 4:00 P.M

Presentation: <https://global.gotomeeting.com/join/791696621>

HMIS Training: Identifying & Fixing Data Quality Errors

Wednesday, July 20, 10:00 – 11:00 A.M.

Register here: <https://www.ncceh.org/events/1556/>

Racial Equity Subcommittee Meeting

Wednesday, July 20, 11:30 A.M. – 12:30 P.M.

Presentation: <https://global.gotomeeting.com/join/>

Audio: (646) 749-3112 Access Code: 791-696-621

NC Local Leadership Response Sharing Call

Every third Wednesday of the month, July 20, 1:00 – 2:00 P.M.

Presentation: <https://zoom.us/j/5799039481>

Audio: (646) 749-3112 Access Code: 975-793-733

NC BoS CoC HMIS System Updates Meeting

Tuesday, July 12, 10:30 - 11:30 A.M.

Register here: <https://www.ncceh.org/events/1561/>

Coordinated Entry Council Meeting

Monday, August 15, 10:00 – 11:30 A.M.

Presentation: <https://www.gotomeet.me/NCEndHomelessness>

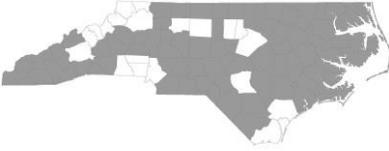
Audio: (646) 749-3112 Access Code: 975-793-733

Funding and Performance Subcommittee Meeting

Thursday, July 28, 11:00 A.M. – 12:00 P.M.

Presentation: uberconference.com/brianncceh

Audio: (401) 283-4752 Pin: 13939



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Section III. Meeting Minutes and Supporting Materials

Racial Equity Subcommittee Meeting

June 15, 2022, Minutes

Attendees: Makala Perez, Pamela Brown-Thomas, Tracey Gruver, Kenett Melgar, Tujuanda Sanders, Sade' Craine, Melissa Elliott, Mary Erwin, Jefferey Rawlings, Lori Watts
Staff: Andrea Carey, Sarah Murray, Laurel McNamee, Tim Bender

Celebrations/Announcements

- THRIVE just got word that they won a grant to buy a van for their housing program
- Open positions at NCCEH: <https://www.ncceh.org/joinourteam/>
- Andrea promoted to Director of NCCEH Data Center
- NAEH has webinar tomorrow on Racial Equity:
https://us02web.zoom.us/webinar/register/WN_IaaZppA4SKK8BMgVxLSCKg?utm_source=newsletter&utm_medium=email&utm_content=Centering%20Racial%20Equity%20in%20the%20Work%20to%20End%20Homelessness%3A%20Aligning%20Vision%20with%20Practice%20at%20the%20Systems%20Level&utm_campaign=UA-179397308-1

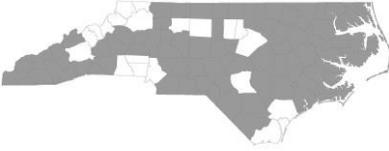
Racial Equity Assessment

- Andrea shared background on RE assessment
 - Completed annually every year since 2019
- Andrea shared visualizations of race and ethnicity data from this year
 - See slides
- Next steps
 - June- Data Center runs numbers
 - July- Data Center and BoS draft assessment
 - August- RE Subcommittee reviews, edits, and approves
 - September- Steering Committee adopts
- Volunteers to review draft assessment?
 - None today but Andrea will follow up with people who expressed interest earlier
- One member of subcommittee emphasized that she feels more training is needed for working with Latinx/Hispanic clients in particular, as well as LGBTQ clients
 - Another member emphasized that she sees this need in her community as well, shared ideas about referring to more culturally competent organizations in your area
 - Lori Garcia-McCammon at True Ridge is one such resource

Racial Equity Policy and Governance

- Three pieces of policies approved at June's Steering Committee meeting:
 - CoC Competition Scorecard includes an Equity portion of the scorecard back in April 2022. Those updates were approved! This scorecard will help determine which programs get funding





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and formally encourage progress with training, agency policies, and representation in agency grantees.

- ESG Funding Priorities includes a new Racial Equity section. This means that agencies that *are* working toward racial equity requirements are prioritized and more likely to get ESG funding.
- Anti-Discrimination Policy edits were also approved. New Racial Equity section was added this year, mirrors CoC Scorecard language, and goes beyond strictly not-discriminating, towards equity, fairness, and access for all folks experiencing homelessness.

Racial Equity Dialogue Series

- Taking place Tuesday 6/21 at 11:30AM
- Topic is Stress and Trauma for People of Color Experiencing Homelessness
- Register here: <https://www.ncceh.org/events/1559/>

Racial Equity Initiative Core Team

- Seeking more members, especially those with lived experience
- Commitment about 2-3 hours/week
- HUD coaches assisting with power mapping as next big project

To Discuss Next Month

- No topics identified

Next Meeting on July 20, 2022, at 11:30AM

Coordinated Entry Council Meeting

June 27, 2022, Minutes

Attendees

Coordinated Entry Regional Leadership: Robert Cochran and Gretta Worley (Region 1); Kristen

Martin & Trisha Eckland (Region 2); Troy Walkup (Region 4); Melissa McKeown (Region 5); Sherea

Burnett & Tyese Gabriels (Region 6); Jeffrey Rawlings (Region 7); Emily Locklear (Region 8);

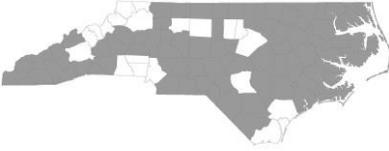
Shawanda Barnes (Region 9); Linda Walling and John Apol (Region 10); Michele Welsh (Regions 11 & 13); Lynne James & Stephanie Elliot (Region 12)

Statewide Representatives: Beth Chartrand

NCCEH staff and other participants: Bonnie Harper; John Apol; Nicole Purdy; Allie Card; Ashley Von Hatten; Adrianna Coffee; Amanda Creech



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NCCADV CoC DV Bonus

Ashley VonHatten presented information on the NCCADV CoC DV Bonus. NCCADV has been awarded \$2,139,002 in DV Bonus funds for the Safe at Home rapid rehousing program (RRH project is specifically for those fleeing/attempting to flee DV). NCCADV will work with 10 subrecipient DVSPs to provide DV rapid rehousing coverage to the NC Balance of State CoC's 79-county geographic area. Coordinated entry is a requirement with all CoC-funded projects. Each Region should currently have a procedure for inclusion of DV clients into their CE process; HOWEVER, if the Region does not then it must meet this requirement as soon as possible. Questions to ask include:

- How are DV clients included in case conferencing?
- Usage of comparable database?
- Usage of encrypted excel documents?

Back@Home Rehousing Agencies

Ashley VonHatten shared updates on the Back@Home program. She reminded the group that the Back@Home program will be wrapping up September 30th and shared information about closing projects. Rehousing agencies need to identify who still needs services, but you cannot serve in Back@Home and send list of client IDs to your CE Lead. Contact clients to get up-to-date Current Living Situation. Notify clients that they will not be served by Back@Home but are being added to the regional By Name List for potential services. Exit everyone from Triage. CE Leads need to enter appropriate clients into appropriate CE Project, Coordinate CE Assessments, Referrals, and Updates. Reach out to Rehousing agencies and other community members for support

EHV Dashboard

Allie Card provided an update on Emergency Housing Vouchers and shared the updated dashboard. The EHV leasing utilization is 18.06%. Allie Card also provided updates on the North Carolina Commission on Indian Affairs (NCCIA). As of 6/24 they had either issued or leased up a total of 470 vouchers, which is more than the 414 they were originally issued. Referrals that are made after July 1st are going to be placed on a waitlist. NCCIA are shifting focus to enhance landlord engagement and housing search, expending service fees, and analyzing data.

TA will be provided for low utilization PHA's. NCCEH is partnering with NCCIA to enhance housing search assistance and partnering with the HUD Field office to provide landlord engagement training to PHAs.

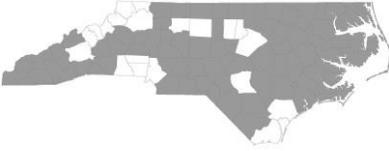
Unsheltered Access Coordinator

Nicole Purdy provided an overview of the Unsheltered Access Coordinator position. This position is the regional point person for providers on unsheltered access, they:

- Coordinate with regional CE Lead
- Regional plan to connect people experiencing unsheltered homelessness to the CE system and BNL



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- Evaluate monthly progress on connecting people living unsheltered to the BNL
- Ensure data collection happens on all people experiencing unsheltered homelessness
- Engage all providers/organizations/stakeholders to understand the process
- Provide additional training to providers/organizations/stakeholders

The goal of the Unsheltered Access Coordinator is to ensure all people living unsheltered connect to services by making sure there is a plan in every regional county to:

- Find and contact unsheltered folks
- Build trusting relationships
- Ensure basic needs are met
- Collect contact information for follow-up
- Assess and refer to By Name List (BNL)
- Refer to emergency shelter, when possible

This can be done by:

- Planning with partners
- Coordinating Outreach
- Facilitating Follow-up

When planning with partners you should ask: Who already talks to folks? Who is willing/able to talk to folks? Each one of our Regions already have community organizations and volunteers who connect with folks living outside, unsheltered. Find out who they are and what they are doing and then fill in gaps for county/location/service coverage. In addition, you should ask: Who will deliver services/referrals? After someone is identified, who are the partners that can continue to engage with folks, check and connect on basic needs, do VI-SPDATs, contact if there's a housing referral etc.

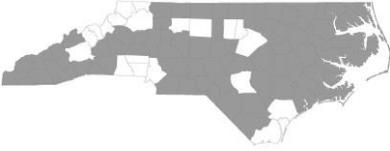
When coordinating outreach there are two types of outreach: Assertive/Active Outreach, and Passive Outreach. Assertive Outreach is a best practice for engaging persons living unsheltered. Every county/community needs a plan. This type of outreach can find folks that don't typically access other community services. Building trust is a process and this type of outreach requires more than just one night a year

- Teams/agencies that can engage people living on the streets.
- Collect minimal information and focus on relationship building and connection.
- Ask about needs.
- Get contact information and ask if you can schedule a time to talk further.

Passive Outreach consists of identifying partners that regularly serve people living unsheltered (food pantries, day centers, breakfast/lunch/dinner programs, crisis ministries, health clinics, etc.)

- Connect with staff and ask if staff can help identify folks or if someone can come to engage people living unsheltered.
- Provide them information to connect people living unsheltered to you or another designated person.
- Take advantage of any upcoming events to engage people living unsheltered.





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Nicole Purdy reviewed priority topics for outreach conversations, If you have limited time prioritize:

- Basic introductions: who you are and why are you there?
- Basic needs and safety: offer to connect or provide basic needs, ensure safety.
- Try to get contact information or frequented locations
- Building trust.
- Connection to resources: connecting to food banks, medical/mental health providers; connecting to shelter.

If you have more time prioritize:

- Continue resource conversation: offering transportation (when possible); connecting to food banks, or other providers; connecting to shelter.
- Building trust and rapport.
- Connection to Housing: CE referrals; connection to RRH and PSH programs.

When facilitating follow-up you can ask: How can workers reach folks after outreach?

- Try to set up next/ongoing meetings during conversation
- Call... more than once
- Email or any other contact info
- Social media
- Visit their last known location(s)
- Visit or contact their last known engaged agency

Nicole Purdy reviewed the next steps:

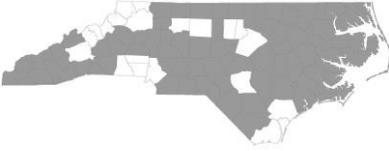
1. Review and update the regional Unsheltered CE Planning workbook
 - You should not be doing all the outreach yourself. You need partners. This workbook will help lay out those partners and who is doing what.
 - Please update and send an updated version to BoS by September 2
2. Identify gaps in the current plan (locations and services) that need to be filled and start trying to find partners to fill those gaps
3. Identify ways for data to get into HMIS
 - If appropriate agencies can join HMIS or get additional projects for this work
 - If agency can't/shouldn't be in HMIS how do they get data to someone else to enter?

Reminders

- Unsheltered Access Coordinator needed in every Region!
- Unsheltered CE Planning workbook due to BoS staff by September 2, 2022.
- July 15, 2022, due date for CE Assessment clean-up
- July 29, 2022, 6-month Match due for SSO-CE grantees

Next meeting on August 15th, 2022





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Lived Expertise Advisory Council

June 10, 2022, Minutes

Attendance: Alyce Knaflich, Jeffrey Rawlings, Eric Edwards, Tonya Parker, Rachele Dugan, Laurel McNamee (staff)

Steering Committee: add LEAC meeting to the meetings and reminders part of the steering committee. Add a LEAC update to SC agenda. Invite regionals leads to request a LEAC presentation at their regional committee meetings. Rotating who presents. Rachele will present. Laurel will add Tonya to the listerv

Introductions and welcome: the LEAC welcomed Tonya Parker to the LEAC and spent time introducing each other.

Inspiring Uplift: Tonya spoke to the power of sharing your story and how that can impact others.

BIH: LEAC members shared that they still haven't received honorarium checks. Laurel agreed to follow up.

NAEH Conference: Jeff Rawlings noted that he will be speaking at the NAEH conference in DC! Presentation will focus on Rapid Rehousing.

NCCEH: is hiring. Info on positions can be found at the agency website.

Client Bill of Rights: LEAC members discussed and brainstormed what components should be included in a client bill of rights. Laurel will work to create a draft document for review at the next meeting.

Next meeting on Friday, July 8, 2022, at 12 pm.

**Next Steering Committee meeting:
August 2, 2022, at 10:30 A.M.**

