



# North Carolina Balance of State Continuum of Care

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## 2022 Scorecard for CoC Funds: Renewal Projects

This scorecard will be used by the North Carolina Balance of State Continuum of Care (NC BoS CoC) Project Review Committee to score applications for renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

1. Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).
2. Fund projects that reflect the NC BoS CoC & HUD's priorities: projects that meet community need, as outlined by the funding priorities document approved by the NC BoS CoC Steering Committee.
3. Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for their community's homeless service system to operate effectively throughout the year).
4. Ensure that funded projects are being good stewards of NC BoS CoC funding and performing to NC BoS CoC standards, including descriptions in written standards and the NC BoS CoC grantee agreement.

The NC BoS CoC Project Review Committee may ask applicant agencies to provide additional information to determine agency capacity to: implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the NC BoS CoC.

*[References in brackets indicate the materials that will be used to score each question.]*

|                           |                                 |                                 |  |
|---------------------------|---------------------------------|---------------------------------|--|
| Reviewer:                 |                                 |                                 |  |
| Applicant:                |                                 |                                 |  |
| Project Name:             |                                 |                                 |  |
| Project Type (select one) | <input type="checkbox"/> PH:PSH | <input type="checkbox"/> PH:RRH |  |
| Reviewer Signature:       |                                 | Date:                           |  |

## PROJECT QUALITY REQUIREMENTS

Renewal projects **must receive at least the standard and minimum score in each section**. Standards and funding priorities will be used in the ranking process. If a standard or minimum is not met, further review will be triggered. After further review, the Project Review Committee will determine potential consequences, including whether the project is ineligible for inclusion in the final NC BoS CoC application or will receive reduced funding. Thresholds must be met for the project to be eligible for funding.

**Maximum Score Possible:**  
  
**Project Score:**

PSH: 184  
RRH: 156

**Commented [AC1]:** Updated point totals: Per last year's CoC NOFO, CoCs received maximum points if at least 33% of all points were for objective measures and 20% were for System Performance Measures.

## Combined Scoring

This section is scored by two reviewers, a member of the NC BoS CoC Project Review Committee and an NCCEH staff person. The two scores are averaged for each question. Find more information on the Project Review Committee in the NC BoS CoC Governance Charter: [www.ncceh.org/bos](http://www.ncceh.org/bos).

| Section I: General Application                    |  | Section I Score |               |
|---|--|-----------------|---------------|
| Possible Points: 9                                |  |                 |               |
| Minimum Points Required or Review is Triggered: 5 |  |                 |               |
| Accuracy and Appropriateness of Responses         |  | Possible Score  | Project Score |
| 1.1   | Does the project description address all parts of the detailed instructions?<br><i>[Proj. App: 3B, Project Application Detailed Instructions]</i>      | 3               |               |
| 1.2   | Do the answers regarding services address all parts of the detailed instructions?<br><i>[Proj. App: 4A, Project Application Detailed Instructions]</i> | 3               |               |
| 1.3   | Do the answers regarding outreach address all parts of the detailed instructions?<br><i>[Proj. App: 5C, Project Application Detailed Instructions]</i> | 3               |               |



## Section II: Program Design

## Section II Score

Possible Points: PSH: 35 RRH: 20

Minimum Points Required or Review is Triggerred:

PSH: 10 RRH: 8

### Housing First

|  |  |  |
|--|--|--|
| 2.1a   | <p>Does this project use a Housing First approach? <i>Must meet all statements in 2.1b and 2.1c below to meet standard. Program should not have any policies that would result in screening out or terminating anyone for any of the reasons below, but policies do not have to explicitly include the statements below to meet the standard.</i></p> <p><i>[Program policies and procedures; sample lease]</i></p>  | <p>Standard<br/>(must meet all statements in 2.1b and 2.1c below)</p> <p><input type="checkbox"/> met (2 of 2 met)<br/><input type="checkbox"/> unmet (1 or more missed)</p> |
| Reviewer Notes (if unmet or documentation not provided, note why): |  |  |
| 2.1b   | <p>The project does not screen out for:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Having too little or no income</li> <li><input type="checkbox"/> Active or history of substance abuse</li> <li><input type="checkbox"/> Having a criminal record (with exceptions for state mandated restrictions)</li> <li><input type="checkbox"/> History of domestic violence (e.g. lack of protective order, or separation from abuser, or law enforcement involvement)</li> </ul>  | <p><input type="checkbox"/> met    <input type="checkbox"/> unmet</p> <p><input type="checkbox"/> unmet, documentation not provided</p>                                      |
| Reviewer Notes (if unmet or documentation not provided, note why): |  |  |
| 2.1c   | <p>The project does not terminate people from the program for:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Failure to participate in supportive services</li> <li><input type="checkbox"/> Failure to make progress on a service plan</li> <li><input type="checkbox"/> Loss of income or failure to improve income</li> <li><input type="checkbox"/> Domestic violence</li> <li><input type="checkbox"/> Any other activity not covered in a lease agreement typically found in the project's geographic area</li> <li><input type="checkbox"/> Failure to maintain recovery</li> </ul> | <p><input type="checkbox"/> met    <input type="checkbox"/> unmet</p> <p><input type="checkbox"/> unmet, documentation not provided</p>                                      |
| Reviewer Notes (if unmet or documentation not provided, note why): |  |  |

Commented [BA2]: Added for scorer clarity.



**Key Elements of Permanent Supportive Housing**

PSH projects should meet these 9 standards set forth by [SAMHSA](https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf). However, they do not need to be explicitly outlined in the Program Policies & Procedures in order to meet the standard.<sup>1</sup>

|  |   |  |
|--|---|--|
| 2.2a   | Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability.<br><i>[Sample lease]</i>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |
| 2.2b   | Participation in services is voluntary and tenants cannot be terminated from the program for rejecting services. <i>[Program policies and procedures]</i>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |
| 2.2c   | House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community. <i>[Program policies and procedures]</i>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |
| 2.2d   | Housing is not time-limited, and the lease is renewable at tenants' and owners' option.<br><i>[Program policies and procedures, sample lease]</i>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |
| 2.2e   | Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.<br><i>[Program policies and procedures]</i> | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |
| 2.2f   | As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.<br><i>[Program policies and procedures]</i>  | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |  |

<sup>1</sup> <https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf>



|  |   |   |
|--|---|---|
| 2.2g   | <p>Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing market.<br/> <i>[Program policies and procedures]</i></p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why):   |   |   |
| 2.2h   | <p>Support services promoting recovery are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors.<br/> <i>[Program policies and procedures]</i></p>                                     | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why):   |   |   |
| 2.2i   | <p>The provision of housing and the provision of support services are distinct.<br/> <i>(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).</i><br/> <i>[Program policies and procedures]</i></p> | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why):   |   |   |
| <p><b>Rapid Re-Housing Performance Benchmarks and Program Standards</b><br/> Rapid Re-Housing projects should encompass the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the U.S. Department of Housing and Urban Development (HUD), U.S. Interagency Council on Homelessness (USICH), and Abt Associates <sup>2</sup>.</p> |   |   |
| 2.3a   | <p><b>Core Program Standard: Housing Identification</b></p>   |   |
| 2.3a1  | <p>Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless-households served by the program. Staff have the knowledge, skills,</p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |

<sup>2</sup> [http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards\\_2016.pdf](http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf)



|   |  |   |
|---|--|---|
|   | <p>and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively.<br/> <i>[Program policies and procedures]</i></p> |   |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |  |   |
| 2.3a2   | <p>Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices. <i>[Program policies and procedures]</i>.</p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |  |   |
| 2.3a3   | <p>Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Programs can negotiate additional supports, as needed, on a case-by-case basis.<br/> <i>[Program policies and procedures]</i></p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |  |   |
| 2.3a4   | <p>Program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease.<br/> <i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |  |   |



|  |   |   |
|--|---|---|
| <b>2.3b</b>  | <b>Core Program Standard: Rent and Move-In Assistance</b>   |   |
| 2.3b1  | <p>Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program’s financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.<br/><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |   |
| 2.3b2  | <p>Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. <i>(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should not have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household).</i><br/><i>[Program policies and procedures]</i></p> | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why): |   |   |



|  |  |   |
|--|--|---|
| 2.3b3  | <p>A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard “package” and is flexible enough to adjust to households’ unique needs and resources, especially as participants’ financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement.<br/><i>[Program policies and procedures]</i></p> | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why): |  |   |
| <b>2.3c</b>  | <b>Core Program Standard: Rapid Re-Housing Case Management and Services</b>  |   |
| 2.3c1  | <p>Except where dictated by the funder, program participants direct when, where, and how often case management meetings occur. Meetings occur in a participant’s home and/or in a location of the participant’s choosing whenever possible. <i>(Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).</i><br/><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| Reviewer Notes (if unmet or documentation not provided, note why): |  |   |
| 2.3c2  | <p>When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. <i>(Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan).</i></p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |



|             |  |  |
|-------------|--|--|
|             | <i>[Program policies and procedures]</i>   |  |
|             | Reviewer Notes (if unmet or documentation not provided, note why):   |  |
| 2.3c3       | <p>Program has clearly defined relationships with employment and income programs that it can connect program participants to when appropriate.</p> <p><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
|             | Reviewer Notes (if unmet or documentation not provided, note why):   |  |
| 2.3c4       | <p>Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process. <i>[Program policies and procedures]</i></p> | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
|             | Reviewer Notes (if unmet or documentation not provided, note why):   |  |
| <b>2.3d</b> | <b>Core Program Standard: Program Philosophy and Design</b>  |  |
| 2.3d1       | <p>Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles.</p> <p><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
|             | Reviewer Notes (if unmet or documentation not provided, note why):   |  |
| 2.3d2       | <p>Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.</p> <p><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided |
|             | Reviewer Notes (if unmet or documentation not provided, note why):   |  |



|   |   |   |
|---|---|---|
| 2.3d3   | <p>Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to “predict” long-term housing stability other than willingness to engage the program and work on a self-directed housing plan.</p> <p><i>[Program policies and procedures]</i></p>   | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |   |   |
| 2.3d4   | <p>Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.</p> <p><i>[Program policies and procedures, sample lease]</i></p>  | <p style="text-align: center;">Standard</p> <p><input type="checkbox"/> met   <input type="checkbox"/> unmet   <input type="checkbox"/> N/A</p> <p><input type="checkbox"/> unmet, documentation not provided</p> |
| <p>Reviewer Notes (if unmet or documentation not provided, note why):</p> |   |   |
| <p><b>PSH and RRH: Services Resource Leverage Plan</b></p>                |   |   |
| 2.4   | <p>CoC programs should maximize the number of people they can serve by leveraging other sources of funding for services and dedicating most of their HUD funding towards housing assistance.</p> <p>Does this program leverage services funding for its clients and does it have a plan in place to increase the amount of its budget dedicated to housing assistance? To receive full points, the program should demonstrate:</p> <ul style="list-style-type: none"> <li>• It currently has formal relationships with another agency (at least MOUs or MOAs in place) or a dedicated funding stream to provide some services specifically for program participants that are funded by another source besides CoC program funds. (Submit MOU/MOA or information on dedicated funding stream such as a contract)</li> <li>• Services provided by other funding sources exceed the required 25% match. (Submit MOU/contract)</li> </ul> |   |



|  |                                  |           |
|--|----------------------------------|-----------|
|  | Program meets both bullets above | 10 points |
|  | Program meets one bullet         | 5 points  |
|  | Program meets neither bullet     | 0 points  |
|  | Project Score                    |           |

**Permanent Supportive Housing: Moving-on Strategy**

Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. Moving-on strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation from the program. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option.<sup>3</sup>

|     |  |    |
|-----|--|----|
| 2.5 | Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)-? To receive full points program policies and procedures should include:<br><input type="checkbox"/> Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;<br><input type="checkbox"/> A formal partnership with one or more affordable housing providers (like a public housing authority/HCV organization);<br><input type="checkbox"/> A method to prepare tenants to move-on and exit planning procedures;<br><input type="checkbox"/> A method to link moving-on tenants to mainstream services and supports;<br><input type="checkbox"/> Procedures to provide step-down services after exit; and<br><input type="checkbox"/> A strategy to evaluate the effectiveness of moving-on strategies.<br><i>[Program policies and procedures]</i> |    |
|     | Program meets all bulleted points above  | 15 |
|     | Program meets 4-5 of the above bulleted points   | 10 |

<sup>3</sup> [https://www.usich.gov/resources/uploads/asset\\_library/PHA\\_MovingUp.pdf](https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf)



|  |  |                       |                      |
|--|--|-----------------------|----------------------|
|  | Program meets 1-3 of the above bulleted points   | 5                     |                      |
| <b>Project score:</b>  |  |                       |                      |
| <b>2.6 Targeting to Prioritized Subpopulations</b>   |  |                       |                      |
| The Department of Housing and Urban Development (HUD) and the NC Balance of State CoC (NC BoS CoC) prioritize funding for certain homeless subpopulations, including people experiencing chronic homelessness, homeless Veterans, survivors of domestic violence, and youth. |  |                       |                      |
|  | <p>Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation’s specific needs?</p> <p>This project targets:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> People experiencing chronic homelessness</li> <li><input type="checkbox"/> People who identify as LGBTQ</li> <li><input type="checkbox"/> People with histories of institutionalization, incarceration, or foster care</li> <li><input type="checkbox"/> Veterans</li> <li><input type="checkbox"/> Survivors of domestic violence</li> <li><input type="checkbox"/> Unaccompanied or parenting youth 18-24</li> </ul> <p><i>[Program policies and procedures]</i></p> |                       |                      |
|  |  | <b>Possible score</b> | <b>Project Score</b> |
|  | Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.  | 10                    |                      |



**Section III: Equity**

**Section III Score**

**Commented [BA3]:** Equity section updated to assist project applicants better understand what will be expected and documented. Questions recommended through the Racial Equity Subcommittee.

|  |  |   |  |
|--|--|---|--|
| Possible Points: 29                                |  |   |  |
| Minimum Points Required or Review is Triggered: 16 |  |   |  |
| 3.1  | Does the applicant provide guidelines/program rules in other languages besides English?<br><i>[Guidelines/Program Rules in another language]</i>   | 5   |  |
| 3.2  | Does the applicant have client-facing bilingual staff?<br><i>[Renewal Application Form]</i>  | 5   |  |
| 3.3  | Does the applicant have an arrangement for interpreter services?<br><i>[Provide a MOA/MOU or other agreement with interpreter service]</i>   | 5   |  |
| 3.4  | Does the applicant have an Anti-discrimination Policy in full compliance with the NC BoS CoC?<br><i>[Program policies and procedures]</i>  | Standard<br><input type="checkbox"/> met <input type="checkbox"/> unmet |  |
| 3.5  | Does the applicant hold annual trainings on its Anti-Discrimination Policy, as required by the CoC Anti-Discrimination Policy?<br><i>[Renewal Application Form]</i>  | Standard<br><input type="checkbox"/> met <input type="checkbox"/> unmet |  |
| 3.6  | Has the agency sent staff to an external (outside of the agency and NCCEH) training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include the Racial Equity Institute trainings or United Way's 21 Day Challenge for Racial Equity. Attending the NC BoS CoC Racial Equity Dialogue Series is encouraged but does not count as an external staff training. Please list the date(s) of training(s) and percentage of staff that have attended an external racial equity/anti-discrimination training in the last 12 months.<br><i>[Renewal Application Form]</i> | 5   |  |
| 3.7  | Does the applicant have an equal access hiring clause in job postings?<br><i>[Example Job Posting]</i>   | 2   |  |

**Commented [AC4]:** Question 3.5 was changed from points to a standard.



|      |   |          |   |
|------|---|----------|---|
| 3.8  | (For nonprofit agencies only) individuals that are Black, Indigenous, or People of Color (BIPOC) comprise at least 20% of your Board of Directors.<br><i>[Renewal Application Form]</i> | Standard | <input type="checkbox"/> met <input type="checkbox"/> unmet |
| 3.9  | (For nonprofit agencies only) How many members of your Board of Directors have experienced homelessness?<br><i>[Renewal Application Form]</i>   |          |   |
|      | 20% or above  | 2        |   |
|      | Less than 20%   | 0        |   |
| 3.10 | What percent of managers or director-level positions are BIPOC?<br><i>[Renewal Application Form]</i>  |          |   |
|      | Above 20%   | 5        |   |
|      | Between 10 - 20%  | 2        |   |
|      | Less than 10%   | 0        |   |

**Commented [AC5]:** Question 3.8 was changed from points to a standard.

**Commented [AC6]:** 3.9 is a new question.

**Commented [AC7]:** 3.10 is a new question.



## Staff Scoring

The following section is scored by NCCEH. Staff use standardized scoring methods to ensure fairness.

### Section IV: Project Performance

#### Section IV Score

**Commented [BA8]:** Points increased for all questions relating to System Performance Measures to meet HUD's prioritization and to meet NOFO requirements.

Possible Points Added: PSH: 101 RRH: 88  
 Minimum Points Required or Review is Triggered: PSH: 52  
 RRH: 42

The following project performance scores are based on CoC Annual Performance Reports (CoC-APRs) for January 1, 2021 to December 31, 2021, unless otherwise noted.

| Populations Served  | Possible score            | Project Score |
|---|---------------------------|---------------|
| 4.1a<br><b>RRH projects:</b> What percentage of the people served by the project had a disability?<br>[Q13a2 divided by total enrolled]                   | Less than 25%             | 0             |
|   | 25%-49%                   | 5             |
|   | Above 50%                 | 15            |
|   |                           |               |
| 4.1b<br><b>PSH Projects:</b> What percentage of new household admissions during the 2021 calendar year were chronically homeless?<br>[Custom HMIS Report] | 100%                      | 11            |
|   | Less than 100%            | 0             |
|   |                           |               |
| 4.1c<br><b>PSH Projects:</b> What percentage of households served by the project were chronically homeless?<br>[Custom HMIS Report]                       | Less than 50%             | 0             |
|   | 50-74%                    | 5             |
|   | 75-100%                   | 10            |
|   |                           |               |
| 4.1d<br><b>RRH Projects:</b> What percentage of households served by the project were chronically homeless?<br>[CoC-APR Q26a]                             | Less than 25%             | 0             |
|   | 25%-49%                   | 2             |
|   | 50-74%                    | 4             |
|   | 75-100%                   | 8             |
|   |                           |               |
| 4.1e<br><b>RRH projects:</b> what percentage of exits were to a permanent housing destination?<br>[CoC-APR 23a/b]   | No Exits or Less than 70% | 0             |
|   |                           |               |

**Commented [AC9]:** Question regarding percent of Veterans served by the project was removed.

**Commented [AC10]:** Question regarding program unit utilization rate was removed.



|      |   |               |    |  |
|------|---|---------------|----|--|
|      |   | 70-80%        | 7  |  |
|      |   | Above 80%     | 15 |  |
| 4.1f | What percentage of exits were to a known destination?<br>[CoC-APR Q23a/b]   |               |    |  |
|      |   | 95% or higher | 5  |  |
|      |   | 0-94%         | 0  |  |
| 4.1g | <b>PSH projects:</b> what percentage of exits were to a permanent housing destination?<br>[CoC-APR 23a/b]   |               |    |  |
|      |   | No exits      | 5  |  |
|      |   | Below 80%     | 0  |  |
|      |   | 80% or higher | 15 |  |
| 4.1h | What percentage of adults gained or increased total earned cash income?<br>[CoC-APR 19a1, 19a2]   |               |    |  |
|      |   | <10%          | 0  |  |
|      |   | 10-15%        | 5  |  |
|      |   | 15-20%        | 10 |  |
|      |   | Above 20%     | 15 |  |
| 4.1i | <b>PSH Projects:</b> What percentage of adults gained or increased total unearned cash income?<br>[CoC-APR 19a1, 19a2].                                 |               |    |  |
|      |   | <10%          | 0  |  |
|      |   | 10-15%        | 5  |  |
|      |   | 15-20%        | 10 |  |
|      |   | Above 20%     | 15 |  |
| 4.1j | (PSH Only) What percentage of people who exited to PH returned to homelessness within 2 years.<br>[0701 SPM report exits between 01/01/2019-12/31/2020] |               |    |  |
|      |   | 0-20%         | 10 |  |
|      |   | Above 20%     | 0  |  |
| 4.1k | (RRH Only) What percentage of people who exited to PH returned to homelessness within 2 years.<br>[0701 SPM report exits between 01/01/2019-12/31/2020] |               |    |  |
|      |   | >20%          | 0  |  |
|      |   | 10-20%        | 10 |  |
|      |   | 0-10%         | 3  |  |

**Commented [AC11]:** Questions 4.1j and 4.1k were added as System Performance Measures to evaluate the program's returns to homelessness after exit.



| <b>HMIS Participation</b><br>(Per federal law, domestic violence programs are prohibited from using HMIS and exempted from this section.) |   | <b>Possible Score</b>  | <b>Project Score</b>   |
|---|---|--|--|
| 4.2a  | HMIS Data Completeness<br><i>[CoC-APR Q6a-6d]</i>   |  |  |
|   | 0-10%   | 5  |  |
|   | Above 10%   | 0  |  |
| 4.2b  | Are all of the agency's projects that are listed in the 2021 HIC participating in HMIS (or a comparable database if VSP)?<br><i>[HIC]</i>   |  |  |
|   | Yes   | 10   |  |
|   | No  | 0  |  |
| 4.2c  | Did the program submit their APR on or before the designated deadline?<br><i>[Sage]</i>   |  |  |
|   | Yes   | 5  |  |
|   | No  | 0  |  |
| <b>HUD Monitoring</b>   |   |  |  |
| 4.3a  | Is the recipient free of HUD monitoring findings for any agency projects? If not, findings must be resolved or explained to the satisfaction of the Project Review Committee for the application to meet standards.<br><i>[Renewal application form]</i>  | Standard<br><input type="checkbox"/> met <input type="checkbox"/> unmet  |  |
| 4.3b  | <b>Previous Project Spending Rates:</b> These questions are for projects that have been operating for at least one year at the time of the NOFO release. (percentage rounded to the nearest whole number) Percentage 90% or higher (Projects that fall below the standard will trigger review by CoC staff and Project Review Committee. The review will determine potential consequences, including whether some funding should be reallocated to new projects.) <i>[Scored from APR. If APR is not available, agencies will submit an eLOCCS screenshot of final draw for last completed year. If agencies are spending less than 90% of funding, they must submit a narrative explaining why the agency is underspending their grant.]</i> | Standard<br><input type="checkbox"/> met <input type="checkbox"/> unmet <input type="checkbox"/> N/A<br><input type="checkbox"/> unmet, documentation not provided | <b>Commented [AC12]:</b> 4.3c regarding HUD grant extensions removed. HUD no longer grants extensions for underspending. |



## Section V: Coordinated Entry and Prioritization

Possible Points: 10

Minimum score or review triggered: 5

### Section V Score

|     |  | Possible score | Project score |
|-----|--|----------------|---------------|
| 5.1 | Does the program have a VI-SPDAT score for at least 97% of new admissions during the 2021 calendar year?<br><i>[Renewal Application Form; tab 1, A19 report]</i>             |                |               |
| 5.2 | What percentage of new admissions during the 2021 calendar year have a VI-SPDAT in HMIS or comparable database?<br><i>[Renewal Application Form; tab 1, HMIS A19 Report]</i> |                |               |
|     |  | 100%           | 10            |
|     |  | 90%-99%        | 5             |
|     |  | 80-89%         | 2             |
|     |  | Below 80%      | 0             |

Standard  
 met    unmet    N/A

**Commented [AC13]:** 2 questions were removed regarding VI SPDAT score and adoption of HUD's prioritization policy to match current CE policies and procedures.



## Section VI: Application Deadlines and Documentation

### Section VI Score

|   |  |  |               |
|---|--|--|---------------|
| Possible Deductions: -25<br>Minimum Points Required or Review is Triggered: Not more than loss of -15 |  |  |               |
| <b>Budget &amp; Match</b>   |  | Possible score   | Project score |
| 6.1a  | If questions regarding the budget are not complete and accurate, subtract up to 5 points.  | -5   |               |
| 6.1b  | Does the project demonstrate they have 25% match and all match funds are eligible?<br><i>[Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections].</i> | <p>Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet  |               |
|   |  | Possible score   | Project score |
| 6.1c  | If the online application was NOT completed correctly, subtract up to 10 points. (Specific dates for deadlines will be clarified as the NOFO timeline is discerned or published).  | -10  |               |
| 6.1d  | If required accompanying documents were NOT completed correctly, subtract up to 10 points.   | -10  |               |
| <b>Deadlines</b>  |  |  |               |
| 6.2a  | The online application and accompanying documents must be submitted by the deadline. If not, the Project Review Committee will determine potential consequences, including whether the project is ineligible for inclusion in final NC BoS CoC application or will receive reduced funding.    | <p>Standard</p> <input type="checkbox"/> met <input type="checkbox"/> unmet  |               |
| 6.2b  | Was the signed NC BoS CoC Grantee Agreement submitted?   | <p>Threshold</p> <input type="checkbox"/> met <input type="checkbox"/> unmet |               |

