



North Carolina Balance of State Continuum of Care

bos@ncceh.org

919.755.4393

www.ncceh.org/BoS

NC Balance of State CoC Steering Committee Minutes

April 5, 2022

Regional Leads Present: Derek Lancour, Kristen Martin, Pamela Hinton, Kristen McAlhaney, Jai Baker, Marie Watson, Emily Locklear, James Stroud, LaTasha McNair, Lakitra Claude, Tujuanda Sanders, Brian Fike

At-Large Members Present: Torie Keeton, Cassandra Rowe, Ellen Blackman, Angela Harper King, Brooks-Ann McKinney, Jefferey Rawlings, Rachelle Dugan, Tiffany Askew

SC Members Absent: Viyanna Langager, Arwen March, Natasha Elliot, Lisa Phillips, Isaac Sturgill

Interested Parties Present: Bonnie Harper, Lesly Delgado, Kendra Martin, Leonard Tillery, Kim Hemphill, Lori Watts, Joey Mosley, Leanne Greer, Jana Elliott, Savannah Dick, Teresa Robinson, Leila McMichael, Stacy Gibson, Spencer Dixon, Misti Fuller, Cathy Wood-Romero, Dianne Bruce, Amy Modlin, Michele Welsh, Tracy Staley, Susan Pridgen, Denise Riggins, Teresa Allen

NCCEH Staff Present: Brian Alexander, Laurel McNamee, Andrea Carey, Ashley VonHatten, Adrianna Coffee, Adriana Diaz

Approval of Consent Agenda

- The consent agenda was sent out for review prior to the meeting and is posted at: <https://www.ncceh.org/bos/steeringcommittee/>
- The consent agenda was voted on at the beginning of the meeting. Without changes or objection, the consent agenda was approved by common consent.

FY2022 CoC Competition Update

HUD announced FY21 CoC awards on March 14th. The NC BoS CoC received \$11,948,334 in awards and realized a 24% increase in CoC program funding through the competition.

- Awards list posted at: <https://www.ncceh.org/media/files/files/3976616a/fy2021-nc-press-report.pdf>

The initial phases of the FY2022 CoC competition have begun:

- Registration – submitted by staff on March 28th
- Grant Inventory Worksheet (GIW) – usually follows 6 weeks after the registration deadline
- Notice of Funding Opportunity (NOFO) – anticipating late summer?

NCCEH staff have begun to slowly prepare for this year's competition:

- New CoC Applicant webinar held on March 3:
 - Webinar Recording: <https://youtu.be/Rag6V5HuzC8>
- Intent to Apply process ready:
 - The Intent to Apply form is mandatory for all agencies applying for new CoC funds and can be submitted at: <https://app.smartsheet.com/b/form/>
 - Any agency wanting to apply for a new CoC project in the FY22 competition is required to submit a form.
 - Asks for preliminary information about proposed project(s)
 - NCCEH staff will review and follow-up with the agency to discuss
 - Staff will schedule follow-up calls later in the year once we have more details.
 - Rolling-basis, non-binding
 - Deadline: 2 weeks after NOFA release
 - Eligible activities: Rapid Rehousing and Permanent Supportive Housing
- Staff ask that when talking or sharing information with perspective applicants, ensure they understand what is eligible for funding. Many of our partners get confused between ESG and CoC funding.

The Funding and Performance Subcommittee has updated CoC Funding Priorities and presented them to the Steering Committee for approval:

- Minor changes were made to the FY2021 CoC Funding Priorities concerning:
 - Dates
 - Minor word updates without substantive changes
 - Consideration of pandemic when making decisions regarding reallocations
- Regional project priorities grid updates:
 - Used FY21 CoC awards to update units and funding amounts
 - Used 2020 PIT data
 - Only affected the priority for RRH in one region. All other regional programmatic priorities remained the same.
- Marie Watson motioned for approval of the updated FY22 CoC Funding Priorities. Emily Locklear seconded the motion. The motion was approved unanimously.
- Approved FY22 CoC Funding Priorities can be found at:
<https://www.ncceh.org/media/files/2022-coc-funding-priorities>

Regional Committees need to choose a Scorecard Committee representative:

- Scorecard Committee recommends both renewal and new applicant scorecards for the CoC competition
 - Regional Committees should choose and submit their representatives by April 22nd
 - The Scorecard Committee will meet over three consecutive weeks:
 - Tuesday, April 26th at 2 PM
 - Wednesday, May 5th at 1 PM
 - Friday, May 13th at 2 PM
 - Scorecard Committee can include:

- Any one person in the Regional Committee
- At-large members with interest to join activities
- Submit representatives at:
 - <https://app.smartsheet.com/b/form/066e1375297f4c57931045abec7cab6c>

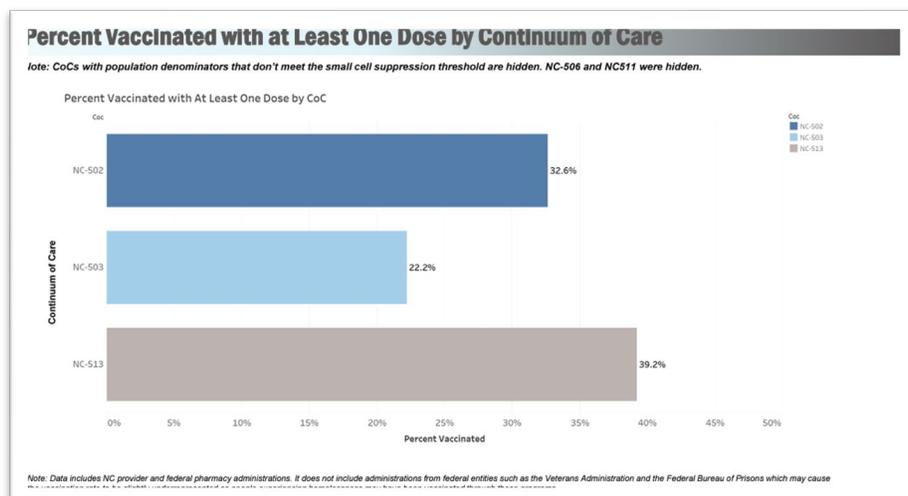
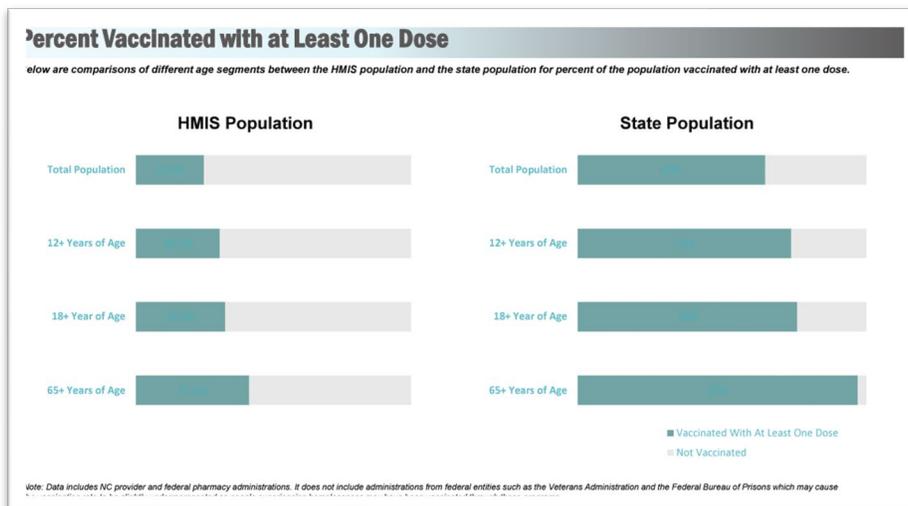
Vaccine Distribution Project

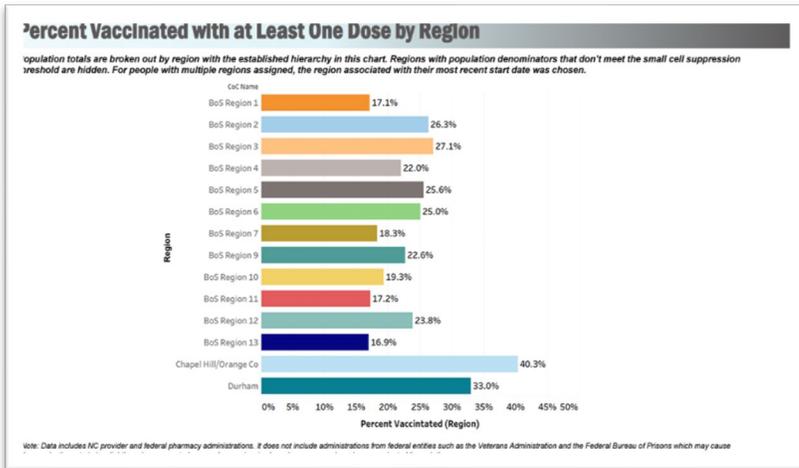
The HMIS@NCCEH Advisory Board approved usage of HMIS@NCCEH data for an NC DHHS project to determine the usage of vaccines amongst people in the homeless and housing service system:

- Sharing began in November 2021, with a presentation of the data by NC DHHS.
- NCCEH and NC DHHS are working together to bring us updated data monthly that can be used to assist regions in raising their vaccination rates.

Only 22.9% of those on HMIS have been vaccinated with at least one dose.

- This is compared to 63% of the total population that has been vaccinated with at least one dose in North Carolina.
- Of those vaccinated in HMIS, 24.3% are White and 22.8% are Black (21.4% suppressed)
- The overall number of vaccinated is being pulled up by Orange and Durham CoCs.
- The NC BoS CoC has 20.5% people vaccinated.





	November	December	January	February
Region 1	16.1%	17.1%	18.1%	18.3%
Region 2	23.1%	26.3%	28.3%	27.7%
Region 3	25.6%	27.1%	29.0%	28.3%
Region 4	19.7%	22.0%	24.2%	24.9%
Region 5	23.4%	25.6%	26.8%	27.2%
Region 6	22.7%	25.0%	27.0%	26.8%
Region 7	15.2%	18.3%	19.9%	20.5%
Region 8	Suppressed	Suppressed	Suppressed	Suppressed
Region 9	20.6%	22.6%	24.4%	25.4%
Region 10	16.5%	19.3%	20.7%	21.7%
Region 11	15.3%	17.2%	18.7%	19.4%
Region 12	21.2%	23.8%	25.3%	26.2%
Region 13	15.5%	16.9%	19.3%	20.0%
Total	19.5%	20.5%	21.6%	22.2%

Staff noted that vaccination data for Region 8 was suppressed due to too small a population. Data is suppressed if there are less than 500 data points to protect personally identifiable information.

NCCEH staff will reach out to Regional Leads and Alternates to discuss the region’s ongoing vaccination plan and assist with current challenges and brainstorm ways to increase the percentage of people vaccinated for COVID-19. Please come prepared to share your vaccination plan with NCCEH staff.

Racial Equity Subcommittee Update

The Racial Equity Subcommittee welcomed new members in January 2022. The subcommittee has undertaken a strategic planning process to prioritize areas of action for the year. The Racial Equity Subcommittee set goals in the following areas:

- Education
- Governance
- Improving the CoC
- Legislative Advocacy
- Understanding the CoC

The first event of the 2022 Racial Equity Dialogue series will be held on April 12th. The topic will be how racism and homelessness create barriers to homeownership.

- Link to register: <https://www.ncceh.org/events/1545/>

Staff highlighted the 2022 Dialogue Work Group members: Deniece Cole, Tandra Chamberlain, Teresa Robinson, Cherie Lindsay-Chapman, and Pamela Brown-Thomas.

The NC BoS CoC has begun participation in a national cohort of CoC’s attempting to improve equity in their Coordinated Entry systems, called the Equity Initiative Core Team. Staff invited guests to join the group, especially members of marginalized groups. This workgroup of the Racial Equity Subcommittee is also supported by NCCEH staff Allie Card, Andrea Carey, and Ashley VonHatten.

System Performance Measures

Staff presented data from the HUD-regulated System Performance Measure(s). SPMs include length of time homeless, returns to homelessness, number of homeless, increase in income, first time homeless and exits and retention of permanent housing. Length of time homeless, return to homelessness and exits and retention of permanent housing are the primary measures reviewed by HUD and included in other reporting such as the LSA.

 <p>1 Length of Time Homeless</p>	<table border="1"> <thead> <tr> <th></th> <th>Average</th> <th>Median</th> </tr> </thead> <tbody> <tr> <td>Length of Stay in ES</td> <td>59 days</td> <td>35 days</td> </tr> <tr> <td>Length of Stay in ES & TH</td> <td>76 days</td> <td>39 days</td> </tr> <tr> <td>Length of Time Homeless (approx., ES, TH, PH prior to Move-In)</td> <td>317 days</td> <td>137 days</td> </tr> <tr> <td>Length of Time Homeless (approx., ES, PH prior to Move-in)</td> <td>318 days</td> <td>152 days</td> </tr> </tbody> </table>		Average	Median	Length of Stay in ES	59 days	35 days	Length of Stay in ES & TH	76 days	39 days	Length of Time Homeless (approx., ES, TH, PH prior to Move-In)	317 days	137 days	Length of Time Homeless (approx., ES, PH prior to Move-in)	318 days	152 days	 <p>2 Return to Homelessness</p>	<table border="1"> <thead> <tr> <th></th> <th>Total Persons with Exits to Permanent Destinations</th> <th>Total Returns within 24 months</th> <th>Percent of Returns within 24 months</th> </tr> </thead> <tbody> <tr> <td>Exit from SO</td> <td>9</td> <td>1</td> <td>11%</td> </tr> <tr> <td>Exit from ES</td> <td>1830</td> <td>416</td> <td>23%</td> </tr> <tr> <td>Exit from TH</td> <td>142</td> <td>6</td> <td>4%</td> </tr> <tr> <td>Exit from PH</td> <td>1137</td> <td>77</td> <td>7%</td> </tr> <tr> <td>Total</td> <td>3118</td> <td>500</td> <td>16%</td> </tr> </tbody> </table>		Total Persons with Exits to Permanent Destinations	Total Returns within 24 months	Percent of Returns within 24 months	Exit from SO	9	1	11%	Exit from ES	1830	416	23%	Exit from TH	142	6	4%	Exit from PH	1137	77	7%	Total	3118	500	16%
	Average	Median																																								
Length of Stay in ES	59 days	35 days																																								
Length of Stay in ES & TH	76 days	39 days																																								
Length of Time Homeless (approx., ES, TH, PH prior to Move-In)	317 days	137 days																																								
Length of Time Homeless (approx., ES, PH prior to Move-in)	318 days	152 days																																								
	Total Persons with Exits to Permanent Destinations	Total Returns within 24 months	Percent of Returns within 24 months																																							
Exit from SO	9	1	11%																																							
Exit from ES	1830	416	23%																																							
Exit from TH	142	6	4%																																							
Exit from PH	1137	77	7%																																							
Total	3118	500	16%																																							
 <p>3 Number of Homeless</p>	<table border="1"> <thead> <tr> <th></th> <th>2021 PIT Count</th> <th>FY 2021</th> </tr> </thead> <tbody> <tr> <td>ES</td> <td>1233</td> <td>4771</td> </tr> <tr> <td>TH</td> <td>287</td> <td>276</td> </tr> <tr> <td>Total</td> <td>1520</td> <td>4991</td> </tr> </tbody> </table>		2021 PIT Count	FY 2021	ES	1233	4771	TH	287	276	Total	1520	4991	 <p>4 Increase in Income</p>	<table border="1"> <thead> <tr> <th></th> <th>Percent of adults with Increased Employment Income</th> <th>Percent of adults with Increased Non-Employment Income</th> </tr> </thead> <tbody> <tr> <td>Adult Stayers</td> <td>4%</td> <td>24%</td> </tr> <tr> <td>Adult Leavers</td> <td>10%</td> <td>25%</td> </tr> </tbody> </table> <p>(CoC-funded programs)</p>		Percent of adults with Increased Employment Income	Percent of adults with Increased Non-Employment Income	Adult Stayers	4%	24%	Adult Leavers	10%	25%																		
	2021 PIT Count	FY 2021																																								
ES	1233	4771																																								
TH	287	276																																								
Total	1520	4991																																								
	Percent of adults with Increased Employment Income	Percent of adults with Increased Non-Employment Income																																								
Adult Stayers	4%	24%																																								
Adult Leavers	10%	25%																																								
 <p>5 First Time Homeless</p>	<table border="1"> <thead> <tr> <th></th> <th>FY 21</th> <th>Change from last year</th> </tr> </thead> <tbody> <tr> <td>Persons without entries in ES, TH in last 24 months</td> <td>3530</td> <td>+ 205</td> </tr> <tr> <td>Persons without entries in ES, TH, and PH in last 24 months</td> <td>5498</td> <td>+ 1082</td> </tr> </tbody> </table>		FY 21	Change from last year	Persons without entries in ES, TH in last 24 months	3530	+ 205	Persons without entries in ES, TH, and PH in last 24 months	5498	+ 1082	 <p>7 Exits and Retention of PH</p>	<table border="1"> <thead> <tr> <th></th> <th>Total Exits</th> <th>Percent</th> </tr> </thead> <tbody> <tr> <td>Positive Destinations from SO</td> <td>53</td> <td>72%</td> </tr> <tr> <td>Permanent Destinations from ES, TH, RRH</td> <td>1879</td> <td>40%</td> </tr> <tr> <td>Permanent Destinations or Retention from PSH</td> <td>1257</td> <td>99%</td> </tr> </tbody> </table>		Total Exits	Percent	Positive Destinations from SO	53	72%	Permanent Destinations from ES, TH, RRH	1879	40%	Permanent Destinations or Retention from PSH	1257	99%																		
	FY 21	Change from last year																																								
Persons without entries in ES, TH in last 24 months	3530	+ 205																																								
Persons without entries in ES, TH, and PH in last 24 months	5498	+ 1082																																								
	Total Exits	Percent																																								
Positive Destinations from SO	53	72%																																								
Permanent Destinations from ES, TH, RRH	1879	40%																																								
Permanent Destinations or Retention from PSH	1257	99%																																								

Coordinated Entry Update

In accordance with HUD Coordinated Entry Notice: Section II.B.15, the NC BoS CoC began the process of evaluating its Coordinated Entry System (CES) on April 1, 2022.

- HUD requires CoCs to solicit feedback at least annually from participating projects and from households that participated in coordinated entry during that period.
- Surveys must address the quality and effectiveness of the entire coordinated entry experience for both participating projects and households.
- The participants selected by the CoC to participate in the evaluation must include individuals and families currently engaged in the coordinated entry process or who have been referred to housing through the coordinated entry process in the last year.

The 2021 evaluation showed the CoC implemented the basic aspects of coordinated entry throughout its geographic area:

- Access points attempt to help people find shelter and emergency services, including domestic violence shelter and services

- People experiencing homelessness are assessed for permanent housing using the same screening tool
- Permanent housing programs take most of their referrals from the CE system

For the 2022 CE Evaluation, the CoC identified three areas of the evaluation process that need improvement:

- Response rates
 - The CoC should try to improve response rates to all the surveys, focusing on getting enough responses in every region survey so it can draw more granular conclusions. Due to the pandemic and limited staff capacity, the CoC expected lower participation rates in 2021.
 - 2022 Improvements
 - All surveys available online
 - CE leadership will discuss the surveys during case conferencing
 - NCCEH will email NC BoS CoC HUD-funded agencies
 - NCCEH will email/discuss at HMIS Users meeting
- Survey content
 - The provider surveys should allow for a wider range of responses. The survey should include questions that pertain more directly to agencies that do not provide permanent housing.
 - 2022 Improvements:
 - Include CE access points
- Response Bias
 - Client surveys seemed more positive than expected and very few grievances were filed. Although it is probably true that most clients who receive services in the CoC are happy with those services, clients may have also felt pressure to answer positively for fear of losing services. Surveys should have been confidential and anonymous, but the CoC should ensure all clients understand that their surveys will not be seen by their service provider and will not affect their housing or services in any way.
 - 2022 Improvements:
 - Agencies and CE leadership can email surveys to NCCEH
 - Collection boxes
- Rapid Rehousing: All clients housed by a rapid rehousing program in the CoC must receive this survey within 30 days (before or after) they are housed. Ongoing evaluation.
- Permanent Supportive Housing (PSH): PSH clients who have entered a PSH program in the last year will be offered the opportunity to complete the coordinated entry evaluation survey that asks about their experience of the coordinated entry system.
 - PSH survey timeframe is April 1, 2022, through May 31, 2022.

- Shelters and/or Street Outreach: All people completing the VI-SPDAT will be offered the opportunity to complete the coordinated entry evaluation survey that asks about their experience of the coordinated entry system.
 - Shelter and/or Street Outreach timeframe is May 17, 2022 through May 31, 2022.
- CE Evaluation materials are located at: <https://www.ncceh.org/bos/coordinatedentry/>
- All agencies that participate in CE should complete the Service Provider Agency survey.
- Survey collection:
 - Agencies will give client option of completing the survey (paper form or electronic).
 - Client completes paper survey (anonymously), seals in envelope, places in collection box and/or client completes electronic survey.
 - CE Lead and/or identified person collects paper surveys and scans to bos@ncceh.org.
- Data processing
 - Analyze results
 - Report to NC ESG Office
 - Propose changes to CE system

Upcoming Meetings and Reminders

The Steering Committee was directed to review the following meetings and reminders for April 2022.

- Racial Equity Subcommittee Meeting, *Wednesday, April 20, 2022, 11:30 A.M. – 12:30 P.M.*
 Presentation: <https://global.gotomeeting.com/join/791696621>
 Audio: (646) 749-3112 Access Code: 791-696-621
- Racial Equity Dialogue Series, *Tuesday, April 12, 2022, 11:30 A.M. – 1:00 P.M.*
 Register here: <http://www.ncceh.org/events/1545/>
- NC Serves Center Homeless Liaison Webinar, *Thursday, April 21, 2022, 10:30 A.M. – 12:00 P.M.*
 Registration here: <https://www.ncceh.org/events/1547/>
- NC Local Leadership Response Sharing Call, *Wednesday, April 20, 2022, 1:00 - 2:00 P.M.*
 Presentation: <https://zoom.us/j/>
- NC BoS CoC HMIS User Meeting, *Thursday, April 21, 2022, 1:00 - 2:30 P.M.*
 Presentation: <https://zoom.us/j/>
- Coordinated Entry Council Meeting, *Monday, April 25, 2022, 10:00 – 11:30 A.M.*
 Presentation: <https://global.gotomeeting.com/join/791696621>
 Audio: (646) 749-3112 Access Code: 791-696-621
- Funding and Performance Subcommittee Meeting, *Thursday, April 28, 2022, 11 A.M. – 12:00 P.M.*
 Presentation: uberconference.com/brianncceh
 Dial: (401) 283-4752 Pin: 13939

Next Steering Committee Meeting is Tuesday, May 3, 2022, 10:30 AM – 12:00 P.M.