

Steering Committee Meeting

March 1, 2022

10:30 AM



NCCEH

Welcome

Reminders

Your line is muted.

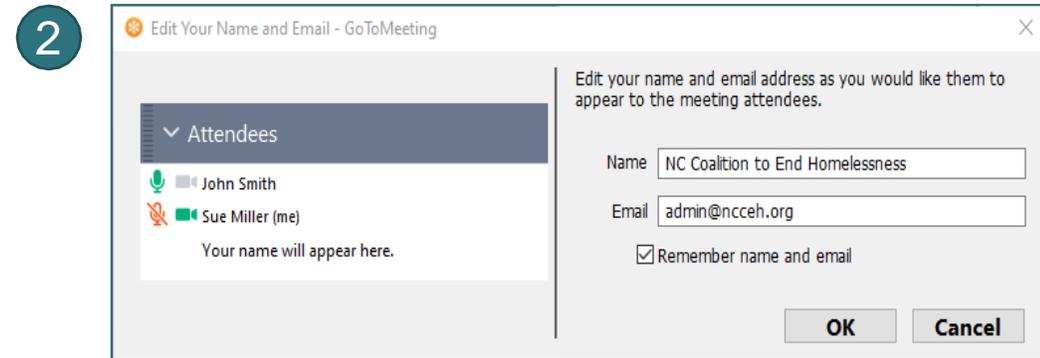
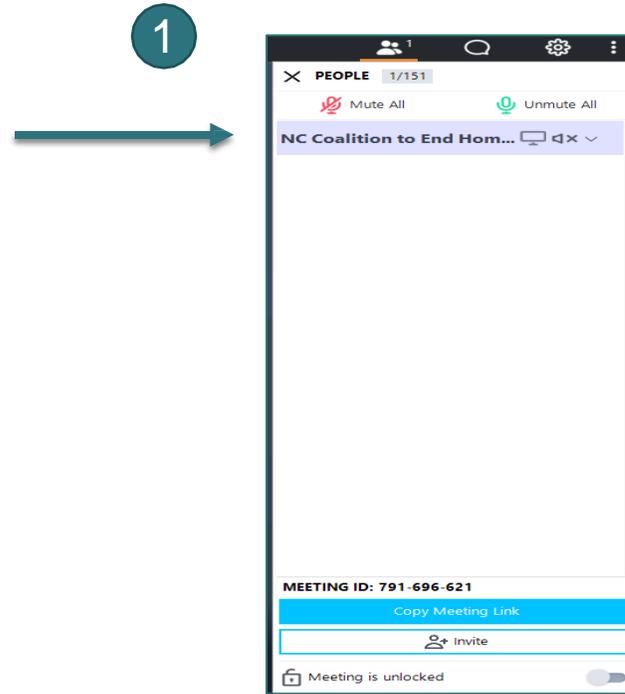
We will unmute the line during Q&A pauses.

The chat box is available to use anytime.



Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- All participants should enter their full names, so we can document their participation in the minutes.





Agenda

Agenda

- Consent agenda
- CoC Dashboard update
- FY2019 SSO-CE APR update
- FY2022 CoC Competition update
- Letter of Support request
- Member Feedback Discussion
- 2022 HMIS reporting update
- Upcoming meetings and reminders



Review & approve consent agenda

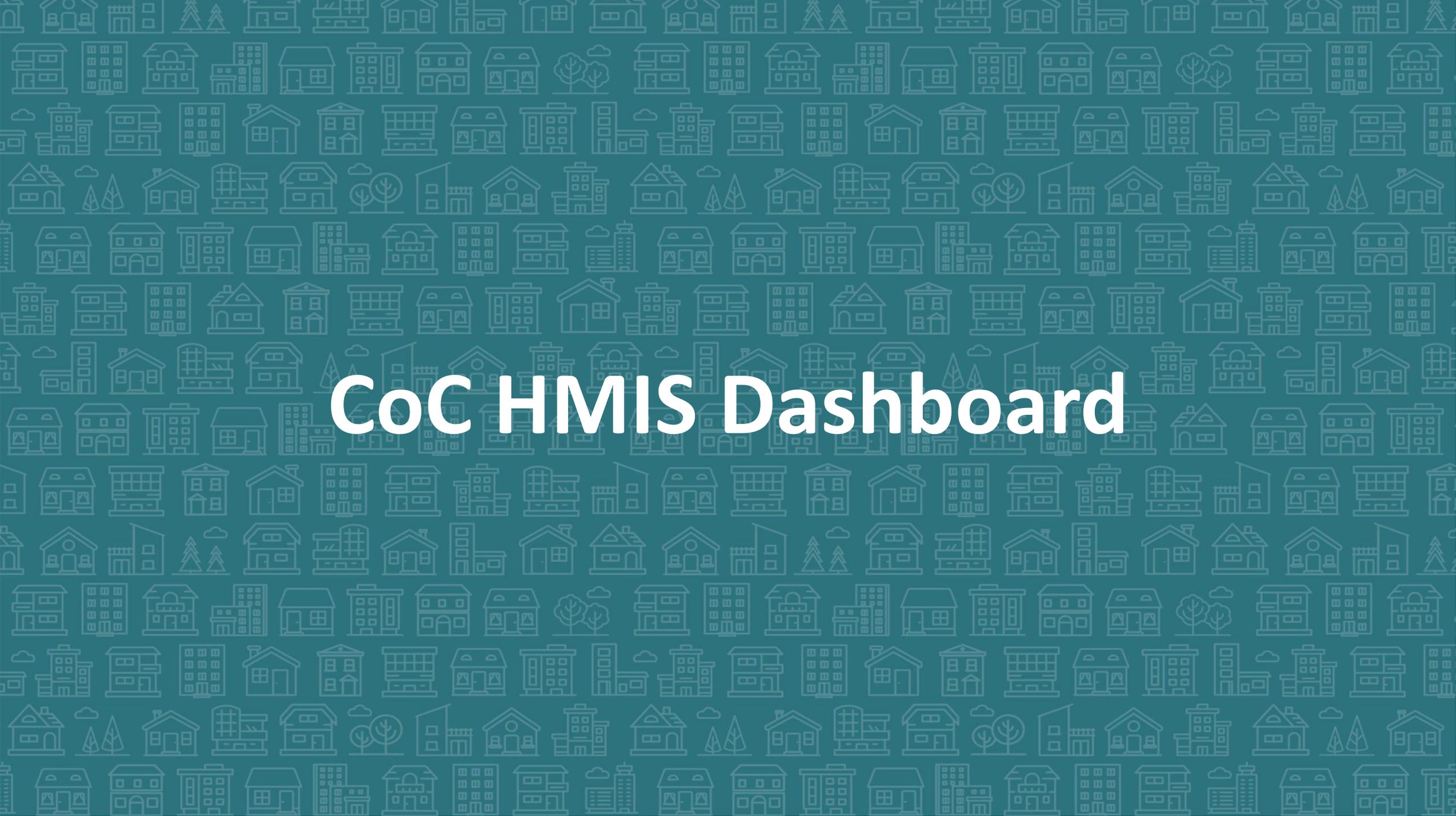
Consent agenda:

<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

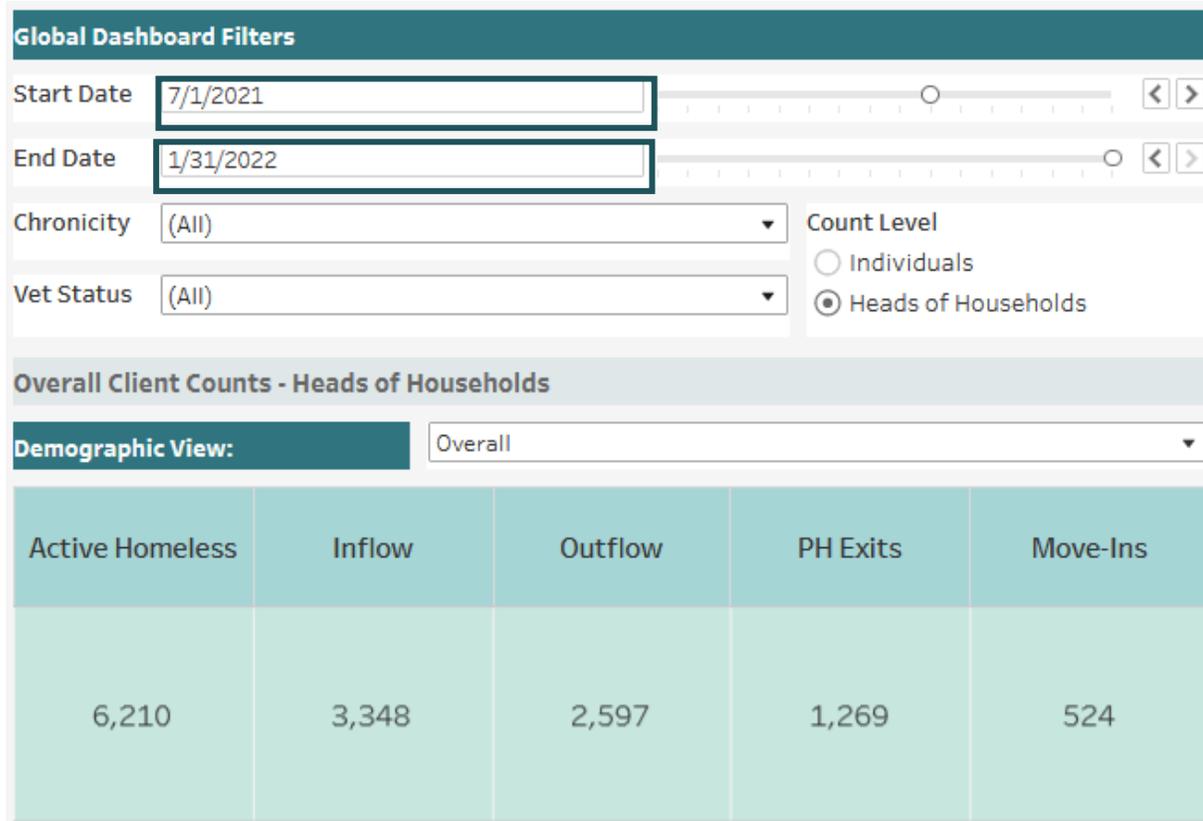
Changes or discussion?





CoC HMIS Dashboard

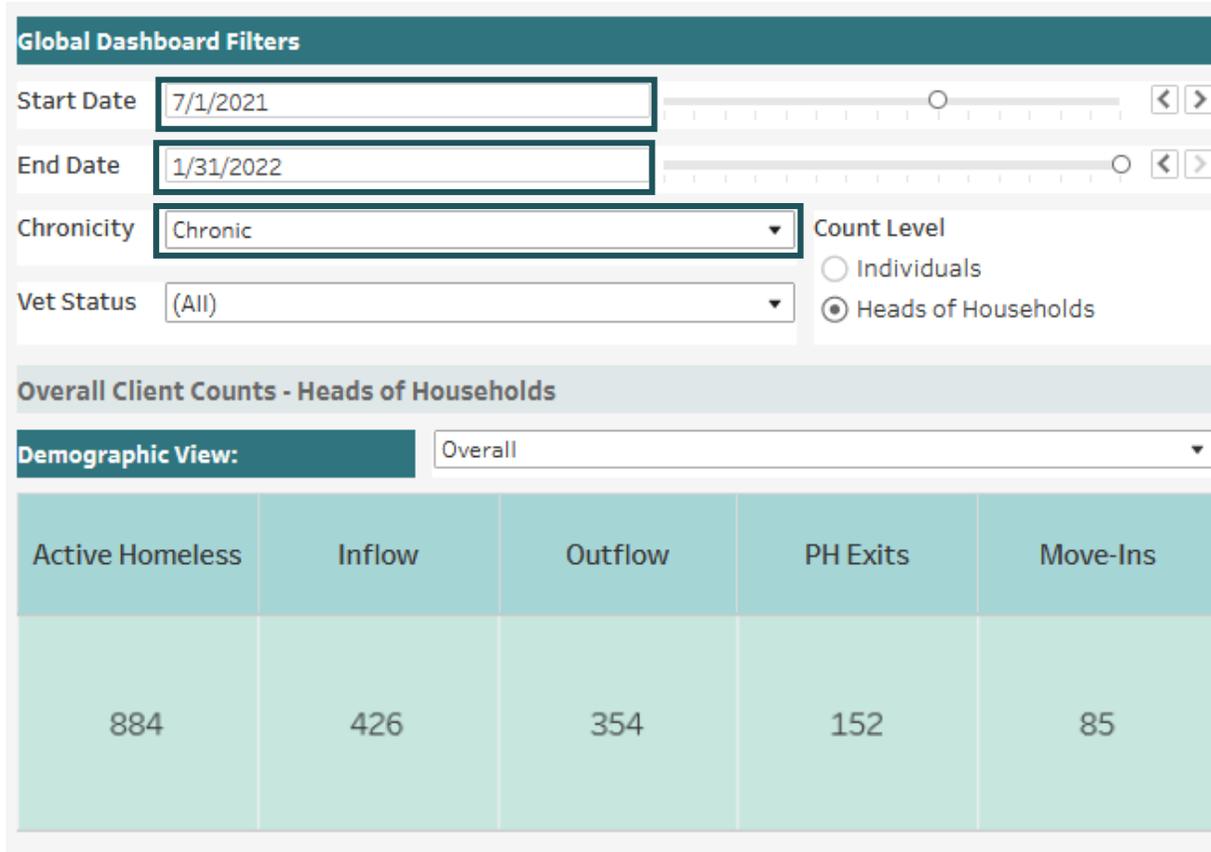
How is our client population changing?



All Active Households Between July 2021 and January 2022:

- Active Homeless: 6,210 HHs enrolled
- Inflow: 3,348 HHs new to system
- Outflow: 2,597 HHs left
- PH Exits: 1,269 left to Permanent Housing destinations
- Move-Ins: 524 HHs found new housing

How is our client population changing?



Chronically Homeless Households Between July 2021 and January 2022:

- Active Homeless: 884 HHs enrolled
- Inflow: 426 HHs new to system
- Outflow: 354 HHs left
- PH Exits: 152 left to Permanent Housing destinations
- Move-Ins: 85 HHs found new housing



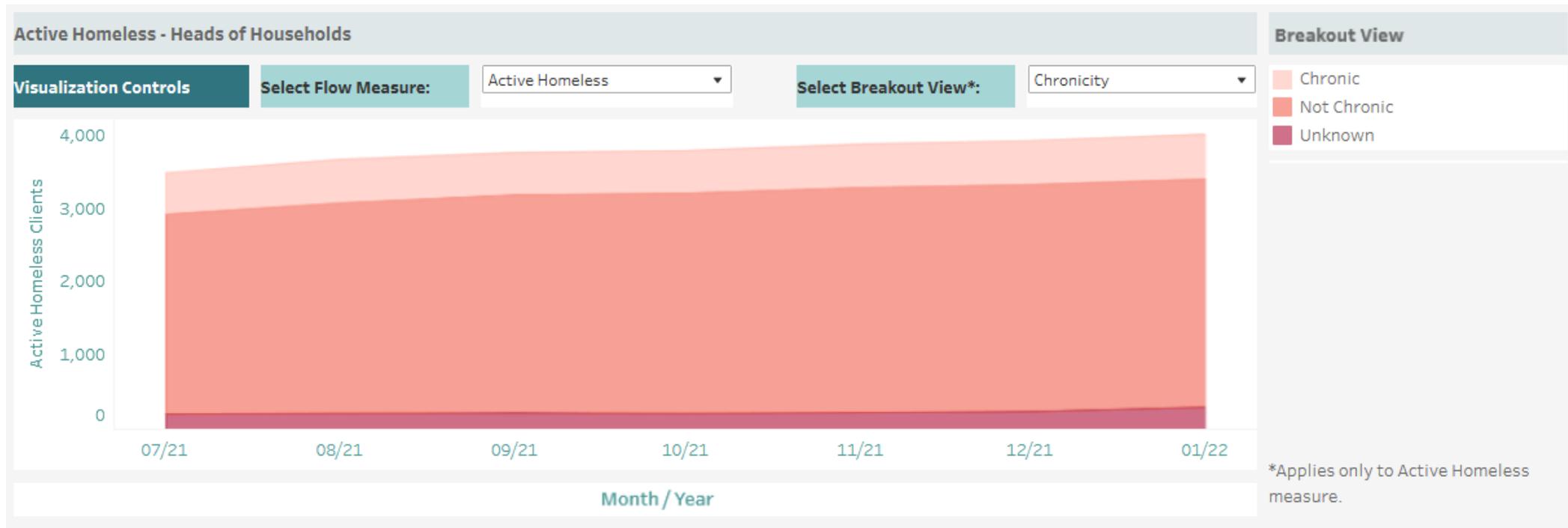
How is our client population changing?

Between July 2021 and January 2022:

- Active Clients > Chronically Homeless
 - From 566 to 605 households



39 Chronically Homeless Households



How is our client population changing?

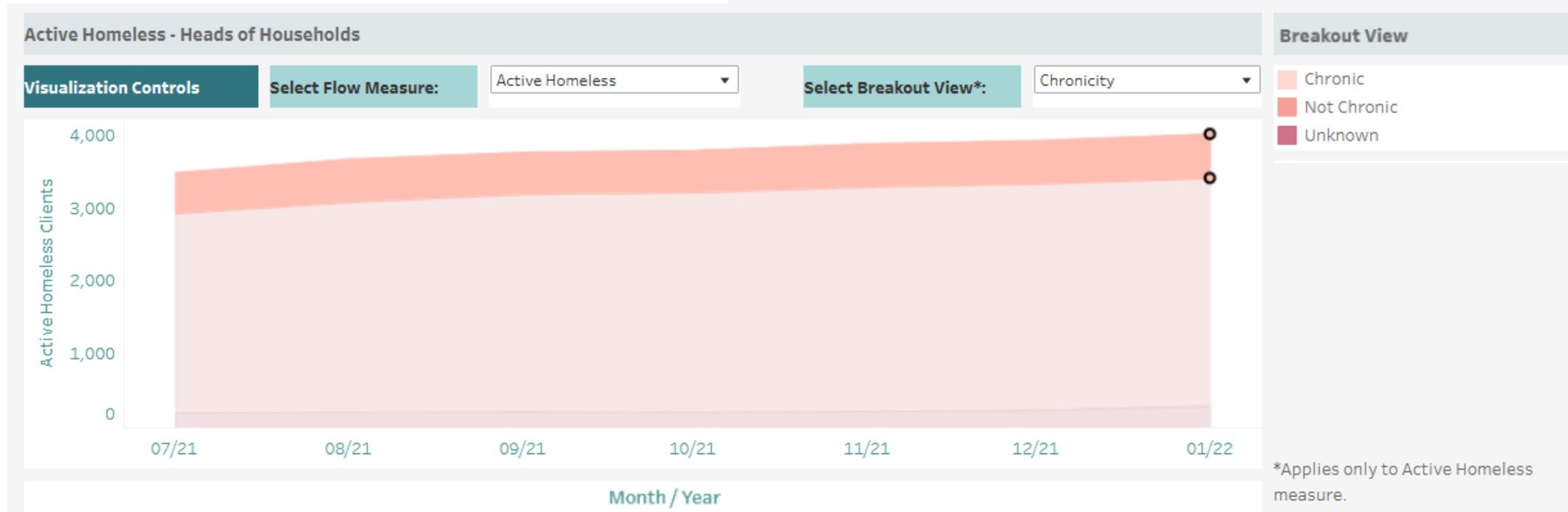
In January 2022:

- Chronic Homeless Households
 - Outflow: 48 HHs
 - PH exits: 19 HHs

Overall Client Counts - Heads of Households

Demographic View: Overall

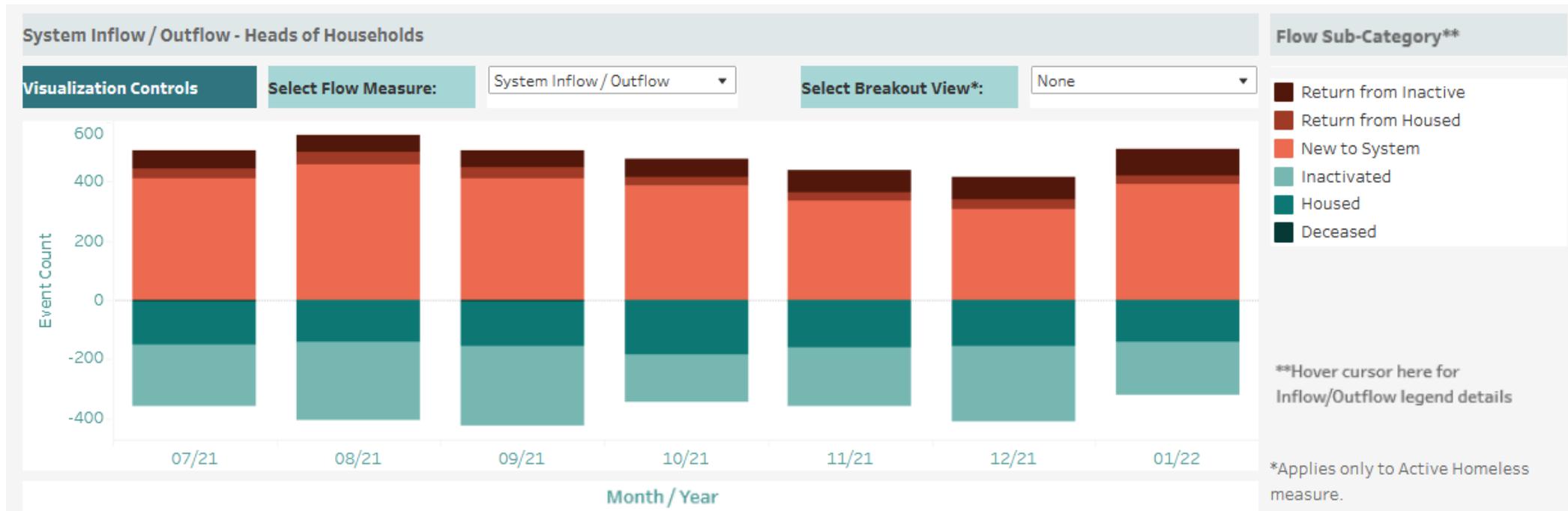
Active Homeless	Inflow	Outflow	PH Exits	Move-Ins
605	66	48	19	13



How is our client population changing?

Over 6 months (August 2021 and January 2022):

- Inflow (new to system)
- Outflow (leaving the system)



What does this mean?

Between July 2021 and January 2022:

- 152 Chronically households left the system for permanent housing
 - 19 just in January!
- Even with that impressive work, our system had 39 more chronically homeless households in January than in July.
- Right now, the gap between Inflow and Outflow means our system cannot serve households considered chronically homeless fast enough to end chronic homelessness. In fact, it is expanding.

How can the CoC address this?





FY19 SSO-Coordinated Entry Grant Report

NCCEH receives a CoC grant to support coordinated entry.

- Operating year is December 1, 2020 – November 30, 2021
- NCCEH sub-granted funds to the following agencies:
 - HERE in Jackson County
 - Thrive
 - Greater Hickory Cooperative Christian Ministry
 - Diakonos
 - Community Link
 - Family Abuse Services
 - Johnston-Lee-Harnett Community Action
 - The REACH Center (September 2021 – November 2021)
 - Hope Station
 - Pitt County Planning
 - Trillium



FY19 Report

- Accomplishments:
 - NCCEH and subrecipients spent 92.5% (!!) of FY19 SSO-CE grant and met the CoC spending threshold in the first full year of activity at this funding level.
 - Expanded street outreach coverage with an intentional focus on providing CE access to households living unsheltered
 - Created partnerships and MOUs with 12 Public Housing Authorities across the CoC to ensure access through CE to Emergency Housing Vouchers
 - Collected more thorough CE data by transitioning CE data to HMIS



The SSO-CE Annual Performance Report is a required report that gives a comprehensive look at our performance.

- Annual Performance Report (APR) is a comprehensive report that looks at all the participants served by a project during the reporting period.
 - Can use as a helpful tool for agencies to track data quality, ensure accurate reporting, and create project summaries.
 - Reflects the grant year 12/01/2020 through 11/30/2021 and includes all CE data (and excludes Back@Home and VSP data).
- The Data Center will create reporting groups so each region can view CE data at the regional level.

The SSO-CE Annual Performance Report is a required report that gives a comprehensive look at our performance.

This year's reports shows the following information:

- Total number of persons served 2,448 (comparative to FY18)
- Data quality has an overall low error rate (1% - 6%); however, SSN had an error rate of 18% (likely due to Back@Home and United Way 2-1-1 data privacy restrictions)
- Out of total number of persons served (2,448) only 1,492 were assessed and/or assessment was recorded in HMIS
 - The highest group missing an assessment identified as households with children, with only 265 of the 1,040 households receiving the Family VI-SPDAT
- 90% (!!) of households that were assessed were placed on the by-name list for prioritization
- Low utilization of CE Access Event and CE Referral Event

The CoC and regions have set goals for CE in the new grant year.

- NC BoS CoC CE goals and agencies goals (2 – 3 goals created by each funded agency) added to SSO-CE grant agreements
- NC BoS CoC CE goals
 - 90% of all clients on the Regional by-name list have a Current Living Situation.
 - 90% of all clients with a Coordinated Entry and/or Street Outreach project entry (on the Regional by-name list) have a Current Living Situation updated every 90 days.
- Examples of agency goals
 - Increase exits to permanent housing to 60% by expanding case management services to help households obtain required documentation.
 - Increase consistent data input of Street Outreach service providers in HMIS by 10%.
 - Increase case conferencing and/or HMIS participants by one agency per quarter.





FY22 CoC Competition

The initial phases of the FY22 CoC competition have started.

The CoC has begun planning for the FY22 CoC competition:

- Registration – has been delayed by HUD
- Grants Inventory Worksheet (GIW) – usually follows 6 weeks after the registration deadline
- Notice of Funding Opportunity (NOFO) - ?

NCCEH staff have begun to slowly prepare for this year's competition:

- New CoC Applicant webinar scheduled for March 3rd at 10:30 AM
 - Register at: <https://www.ncceh.org/events/1543/>
- Intent to Apply process opens today



Intent to Apply form is mandatory for all agencies applying for new CoC funds.

Intent to Apply form has been posted to the NCCEH website at:

<https://www.ncceh.org/bos/currentcocapplication/>

- Any agency wanting to apply for a new CoC project in the FY22 competition is required to submit a form.
- Asks for preliminary information about proposed project(s)
- NCCEH staff will review and follow-up with the agency to discuss
 - Staff will schedule follow-up calls later in the year once we have more details

Rolling-basis, non-binding

Deadline: 2 weeks after NOFO release



NCCEH

CoC needs agencies to apply for funds that can run effective programs.

Regional Committee leadership and at-large members can help recruit agencies to apply.

The CoC needs agencies with:

- Capacity to operate CoC programs
- Best practice knowledge
- Willingness to serve the most vulnerable people experiencing homelessness

Eligible activities: Rapid Rehousing and Permanent Supportive Housing

When talking or sharing information with perspective applicants, ensure they understand what is eligible for funding.



Status update on FY21 CoC program awards

HUD has not yet made its FY21 CoC competition award announcement.

- We expect an announcement at any time.
- Staff will send information of awards for last year's competition via our email distribution list as soon as its available and will summarize awards at the next Steering Committee meeting.





Letter of Support Request

Outreach Mission Inc. has requested a letter of support for an upcoming NCHFA grant opportunity.

Outreach Mission Inc. will be applying for funding through the NC Housing Finance Agency's Supportive Housing Program.

- Support new shelter construction to consolidate their current emergency shelter facilities into a single location.
- Increase the number of available shelter beds for men, women, and families
 - Current capacity: 36 beds
 - Proposed capacity: 76 beds (30 beds for women; 30 beds for men; 16 beds for families)
- Includes full kitchen with cafeteria and food storage area, multi-purpose room, laundry facilities, staff offices, and security station
- Current ESG grantee in Lee County

Outreach Mission Inc. has requested a letter of support for an upcoming NCHFA grant opportunity.

Questions?

Motion?



NCCEH



Member-Directed Action

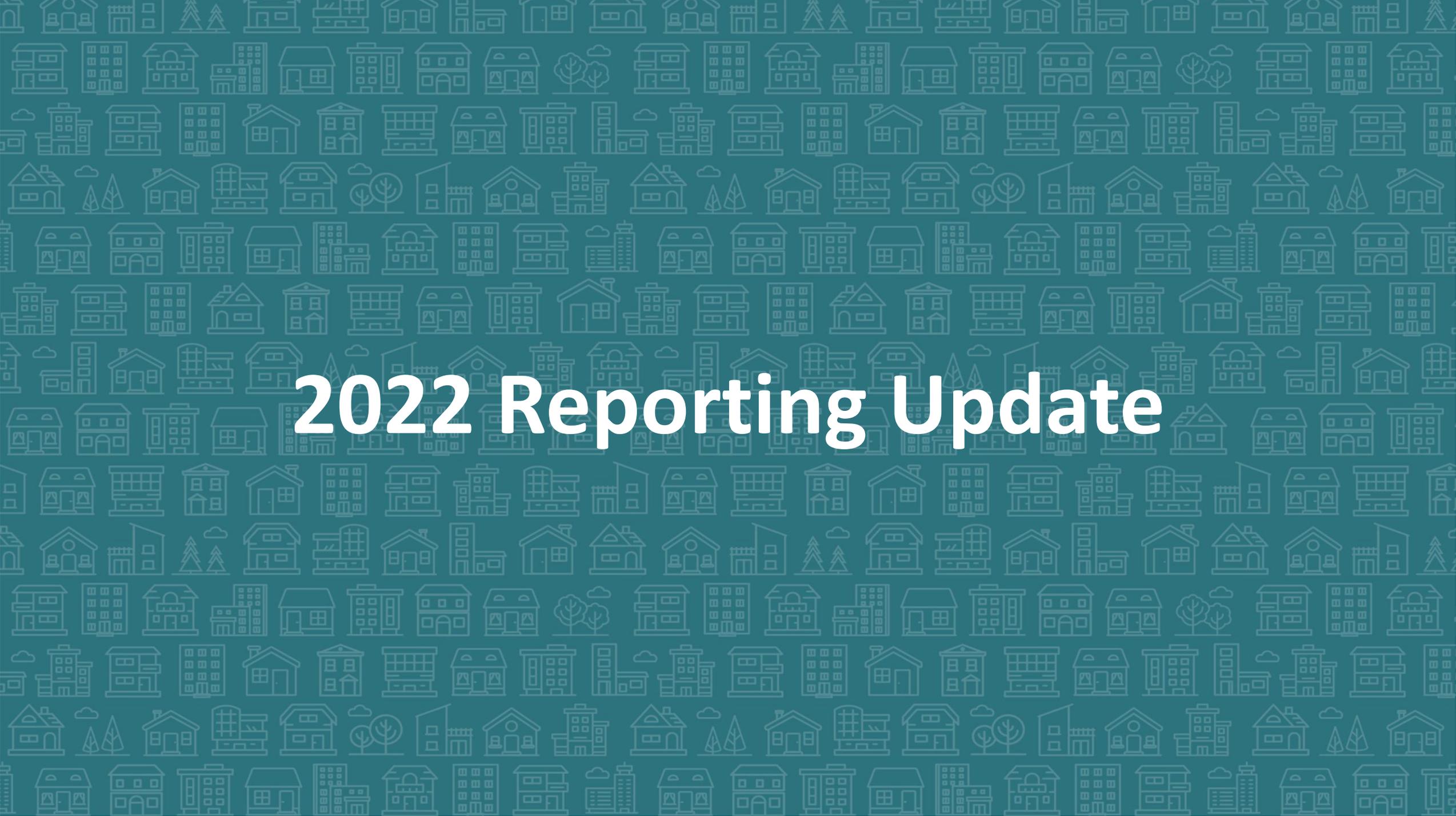
In January, you named issues you want the Steering Committee to work on.

- We hear you and want to take time in Steering Committee meetings to discuss and move forward the items you've prioritized.



Key Issue: Diversion/Prevention

- Clarification:
 - Homelessness prevention vs. eviction prevention
 - NCCEH staff has been incorporating a diversion framework into the TA trainings for emergency shelters.
 - Diversion is one aspect of a healthy homeless response system. Impacting the other components can also help with inflow.
- Discussion:
 - How do you envision the NC BoS CoC impacting prevention and diversion?
 - How far upstream can the CoC feasibly take action?
 - What is the appropriate role for a CoC?



2022 Reporting Update

Federal and HMIS Reporting

Longitudinal System Analysis

- Reporting Period: FY2021 10/1/2018 – 09/30/2021
 - Also resubmitted FY2020 10/1/2017 – 09/30/2022
- Status: **COMPLETE**

System Performance Measures

- Reporting Period: FY2021 10/1/2018 – 09/30/2021
- Status: **COMPLETE**

Point-in-Time and Housing Inventory Count

- Reporting Period: 01/26/2022
- Status: **In Progress**
- Deadline: April 30, 2022



Upcoming meetings & reminders

(Log-in information can be found on agenda)

- **New CoC Applicant Webinar: *Thursday, March 3, 2022, 10:30 – 11:30 A.M.***
- **Racial Equity Subcommittee Meeting: *Wednesday, March 16, 2022, 11:30 – 12:30 P.M.***
- **NC Local Leadership Response Sharing Call: *Wednesday, March 16, 2022, 1:00 – 2:00 P.M.***
- **NC BoS CoC HMIS User Meeting: *Thursday, March 17, 2022, 1:00 – 2:30 P.M.***
- **Coordinated Entry Council Meeting: *Monday, March 21, 2022, 10:00 – 11:30 A.M.***
- **Funding and Performance Subcommittee Meeting: *Thursday, March 24, 2022, 11:00 – 12:00 P.M.***



Adjournment

Next Steering Committee Meeting:

Tuesday, April 5, 10:30 AM – 12:00 PM

Keep in touch:

bos@ncceh.org

919.755.4393



NCCEH