

**HMIS@NCCEH**

# **Durham CoC HMIS Users Meeting**

August 2020



**NC COALITION** to  
**HOMELESSNESS** end

# Agenda

August 2020

## System Updates

Alt ID

ESG-CV CAPER

Helpdesk

Census

## How can we help?

Longitudinal System Analysis Prep

Annual Privacy Training

## What's Next?



NCCEH

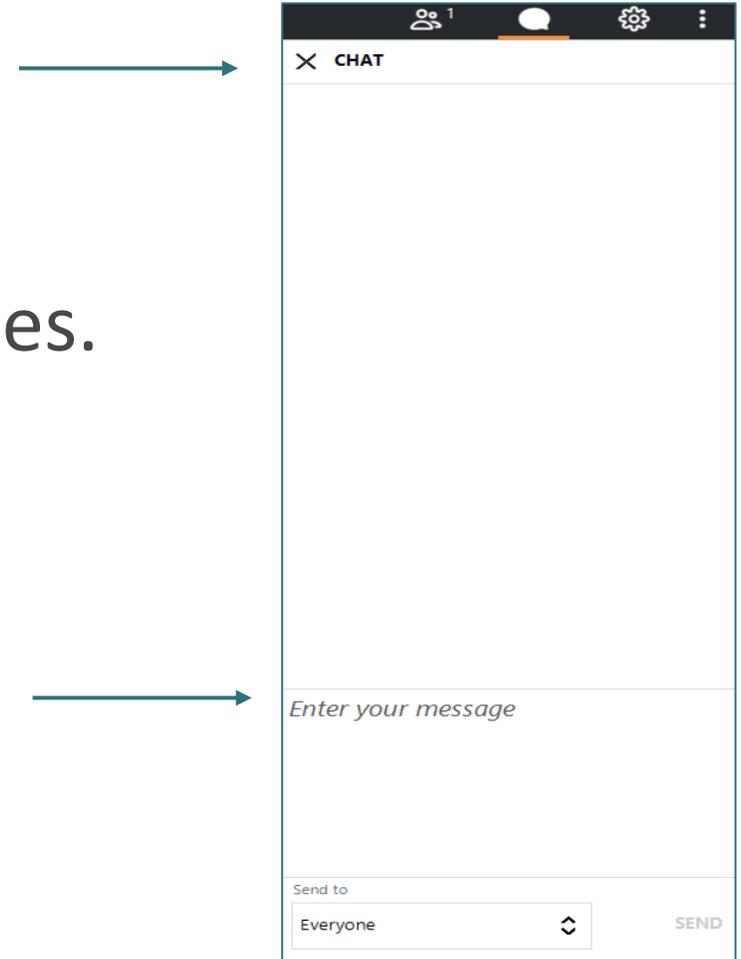
# Welcome

## Reminders

Your line is muted.

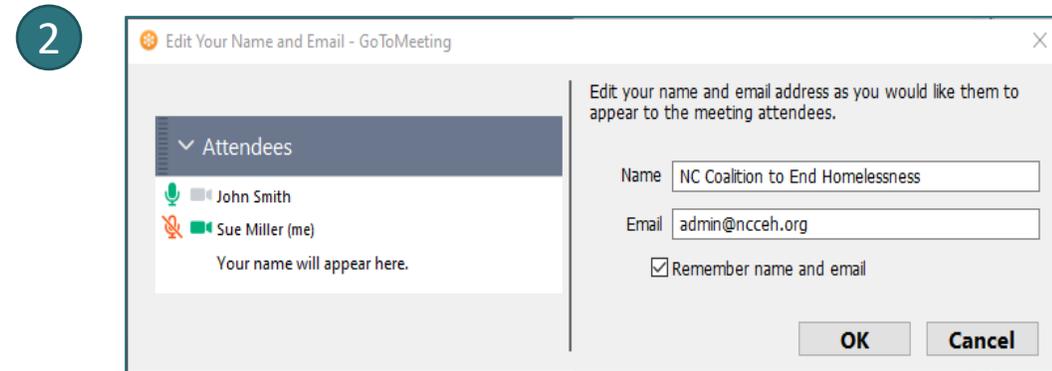
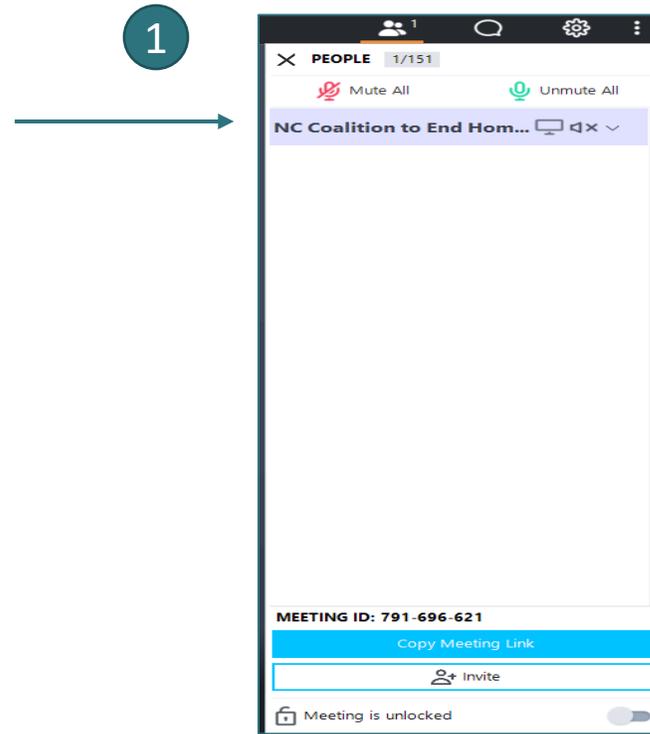
We will unmute the line during Q&A pauses.

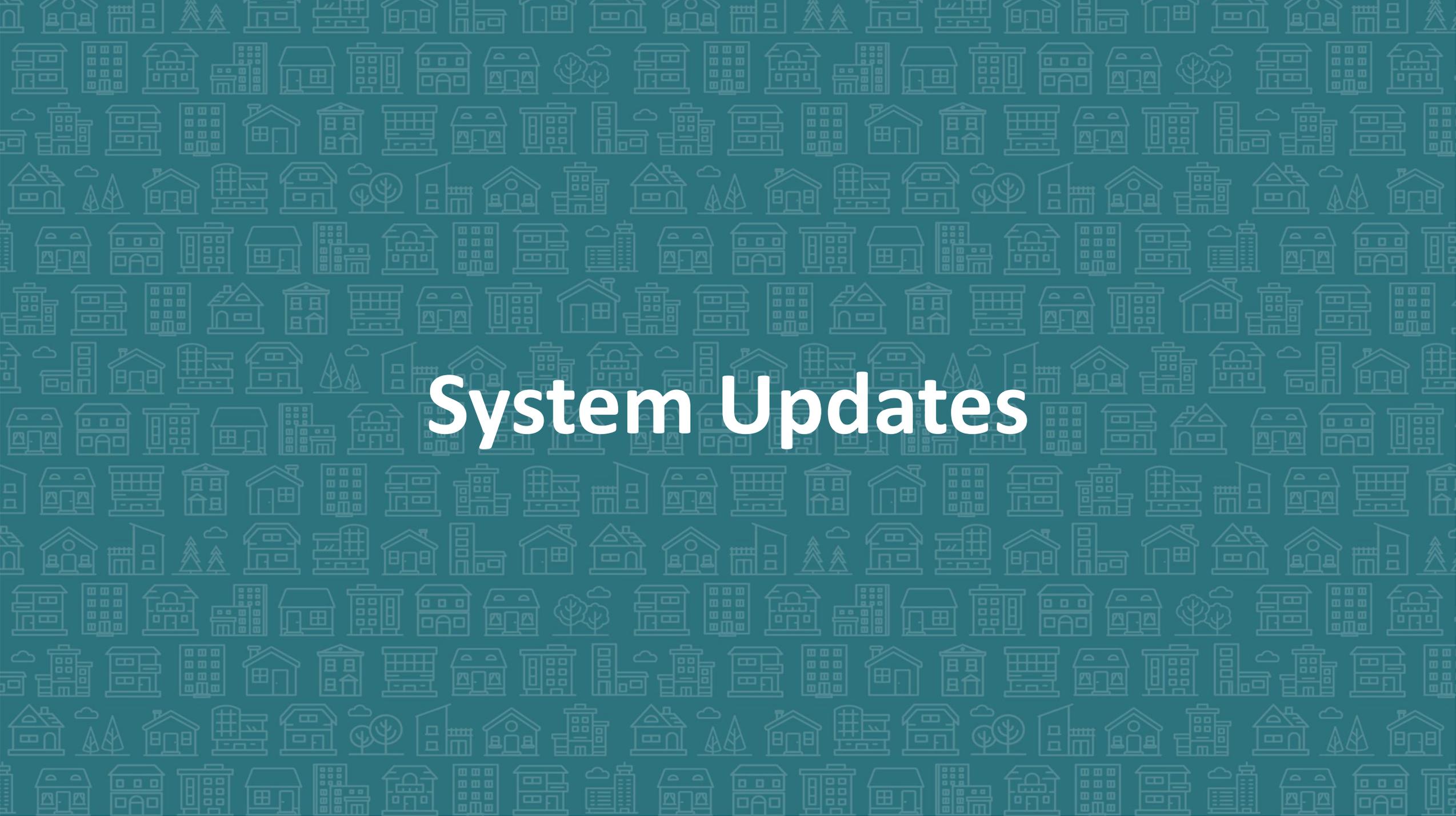
The chat box is available to use anytime.



# Who is here?

- Enter your full names, so we know who attended and who asks questions
- If multiple folks are watching at once, use a combo name like, “Andrea Carey and Andy Phillips – the Ands”





# System Updates

# Alternate ID Added

Only use for NCCARE360 IDs

 (4) Solo, Han  
Release of Information: **None**

**Client Information** Service Tra

Summary **Client Profile** Households ROI Entry / Exit Case Managers

 **Client Record**

Name	Solo, Han
Name Data Quality	Full Name Reported
Alias	Scruffy Nerf Herder
Social Security	123-45-6789
SSN Data Quality	Approximate or partial SSN reported (HUD)
U.S. Military Veteran?	No (HUD)
Client ID	4  ←
Age	42

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 Client - (4) Solo, Han

Client IDs	
ServicePoint Client ID	4
Alternate Client ID	<input type="text"/>

Save Cancel

Name	
Name D	
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U.S. Mil	
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# ESG-CV Reporting

## **What we know**

Special ESG-CV CAPER being created

De-duplicates clients across all sub-grantees

Submitted for entire HMIS Implementation

Quarterly and cumulative

First deadline: October 30<sup>th</sup>

## **What we don't know**

The specifications – what measures will be different?



# HMIS Unavailable 9/2 for 4:30 pm

WellSky is fixing a visibility issue that occurred when we were in NC HMIS (1.5 years ago) and need HMIS offline

- Wednesday September 2<sup>nd</sup>
- 4:30 – 6 pm (estimate)



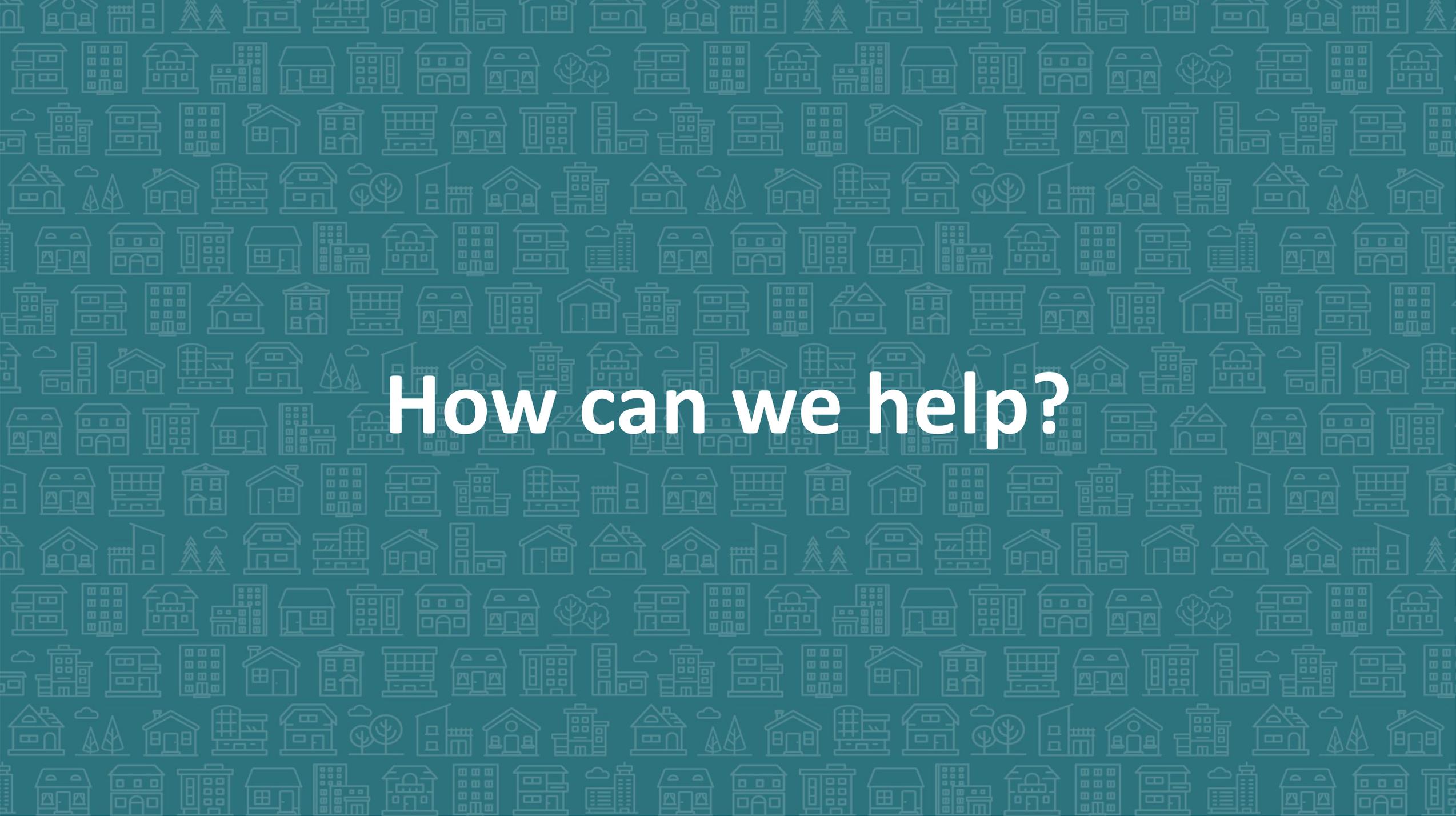
# Census “Service Based Enumeration”

[USICH announcement](#) about 10-minute interviews for clients working with SSO, SO, ES, and TH projects September 22-24.

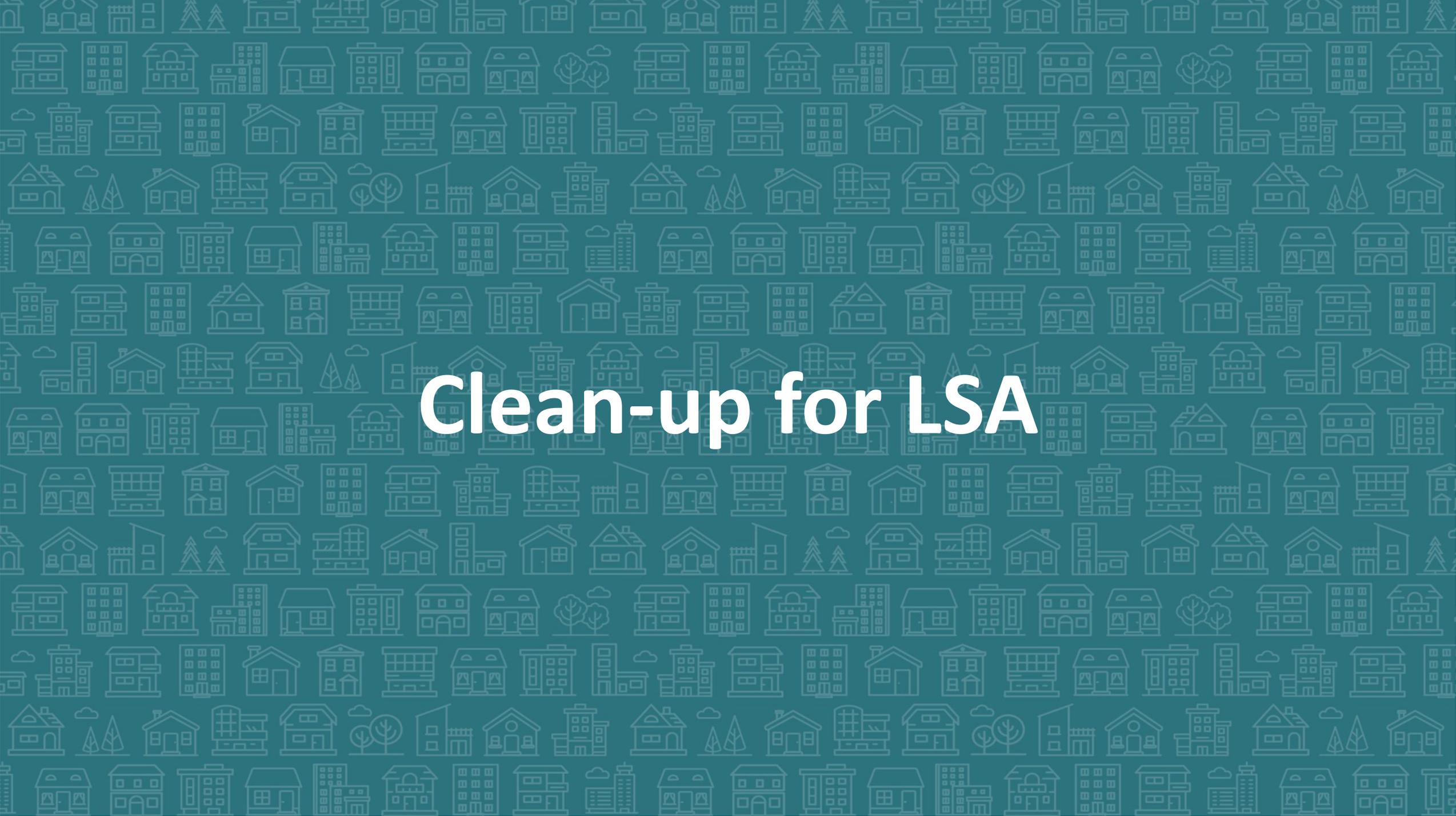
# ZenDesk Updates for Helpdesk

- The history of your conversation with NCCEH's Data Center *should* now appear!
  - Just like a regular email!
  - Please let us know if you have any issues, concerns, or questions.
- Emails to [hmis@ncceh.org](mailto:hmis@ncceh.org)





**How can we help?**



# Clean-up for LSA

# LSA Reporting

- FY 2019 & 2020 will be submitted together

<b>Reporting Activity</b>	<b>Timeline</b>
LSA preparatory work and Data clean up	Early September 2020- Early November 2020
FY 2019/20 LSA Submission in HDX	Early October 2020 -Early November 2020
FY 2019/20 LSA Submission follow up with HUD	Early November 2020- December 21, 2020
FY 2020 System Performance Measure Submission	October 2020- March 2021



# Reporting Corrections Feedback!!!

- Before the reporting season starts, we wanted to check in on your thoughts for sending corrections out.

Correction Option	Option Pros	Option Cons
All corrections come to you on one list	<ul style="list-style-type: none"><li>• Understand full scope of corrections needed with one due date</li></ul>	<ul style="list-style-type: none"><li>• Could have a lot of corrections</li><li>• Additional corrections might be needed after first round as the software vendor updates reports</li></ul>
Multiple waves of corrections with smaller lists	<ul style="list-style-type: none"><li>• Smaller lists are easier to manage</li><li>• Additional corrections and report changes are built into the process</li></ul>	<ul style="list-style-type: none"><li>• Longer correction timeline with more due dates to track and meet</li></ul>



# How to prepare for all these reports?

Look at your data (right now) to identify easy fixes and trouble areas.

Run APR/CAPER reports for multiple years:

- October 1, 2017 – September 30, 2018
- October 1, 2018 – September 30, 2019
- October 1, 2019 – September 30, 2020

Guides for how to run the APRs and CAPERs are at [ncceh.org/hmis](https://www.ncceh.org/hmis) > Training & Knowledge > Other Resources and Guides



# Annual Privacy Training Plan

## **The Why:**

Renewing HMIS knowledge

HUD requirement

## **The How and When:**

Quiz available from September 1st until September 29th

Watch the video, take the quiz

Need to complete to maintain HMIS license





# What's Next?

# What's Next Calendar

Due	Reporting Dates
October	First quarterly ESG-CV Reports Deadline
November	Both FY19 and FY20 LSA Deadline
December	HUD reviews LSA and sends corrections to CoCs
January	PIT Night!
March	FY20 SPMs Deadline

## Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc\_end\_homelessness 

## Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



NCCEH