

Steering Committee Meeting

February 4, 2020

10:30 AM

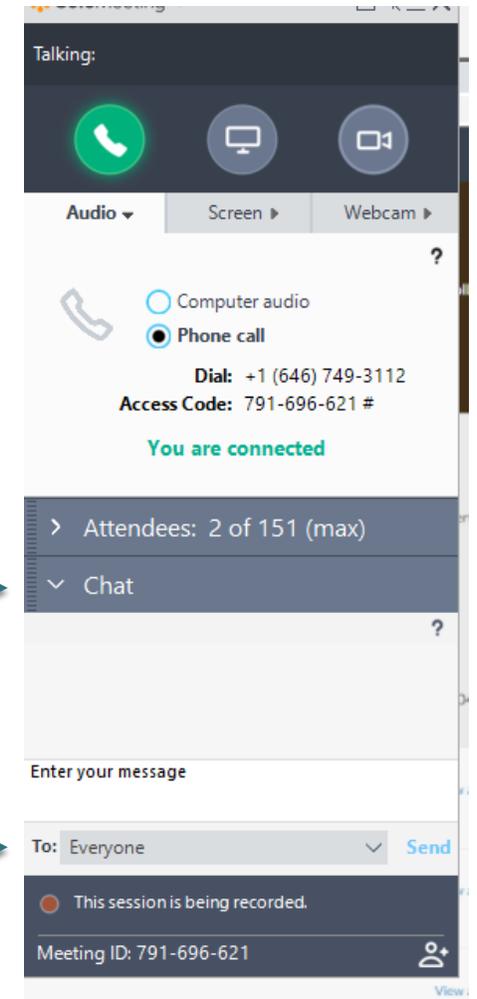
Welcome

Reminders

Your line is muted.

We will unmute the line during Q&A pauses.

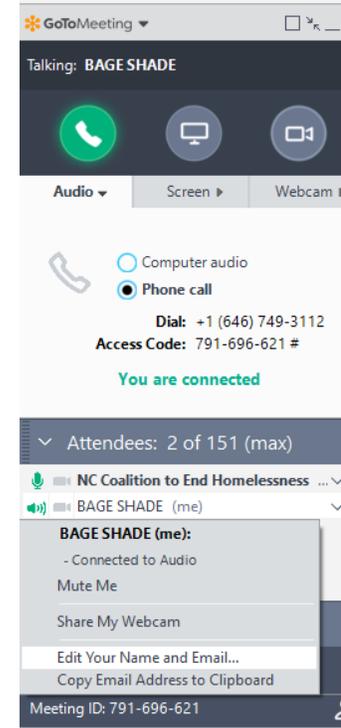
The chat box is available to use anytime.



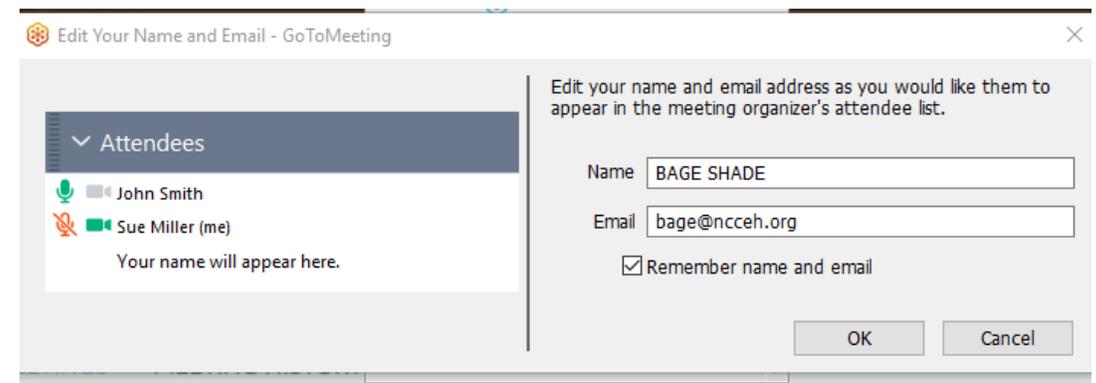
Roll Call

- We will conduct Roll Call for Regional Leads and at-large members to confirm quorum for voting.
- Other participants should enter their full names, so we know they are here and include in the minutes.

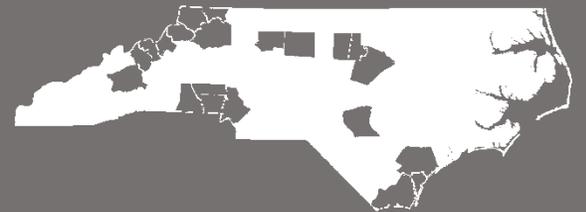
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Agenda



Agenda

- Consent Agenda
- CoC Application Updates
- Coordinated Entry Evaluation
- 2020 Point-in-Time/Housing Inventory Count Update
- Emergency Shelter Learning Collaborative (ESLC)
- GPD Letter of Support
- Burlington Development Corporation (BDC) CoC grant
- Meeting Reminders



Review & approve consent agenda

Consent agenda:

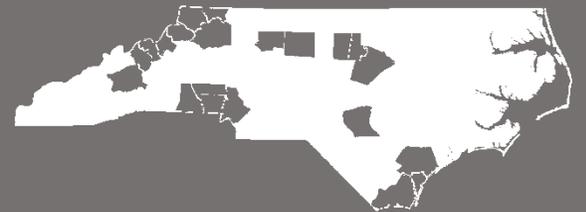
<https://www.ncceh.org/bos/steeringcommittee/>

- The consent agenda was sent to the Steering Committee prior to the meeting as part of a board packet.
- The consent agenda will be voted on as a whole at the beginning of each meeting.
- Steering Committee members may request to remove an item from the consent agenda for additional discussion.

Changes or discussion?

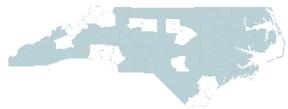


CoC Application Updates



HUD announced Tier 1 CoC program awards!

- HUD released initial FY19 CoC awards on January 14th
 - All Tier 1 projects were awarded
 - CoC planning grant was also awarded
 - Total initial award: \$8,558,755
- Final award announcements should be released at any time
 - Tier 2 awards
 - Potential DV bonus projects



The initial phases of the FY20 CoC competition have begun.

HUD announced the initial steps of the FY20 CoC competition:

- Registration – released January 14; due March 5
- GIW
- Other activities

NCCEH staff have begun preparations for this year's competition.



The Funding and Performance Subcommittee will recommend FY20 CoC Funding Priorities at the March meeting.

FPS began discussing and making updates to the CoC Funding Priorities at its January meeting

- Overall priorities
- Regional component priorities
- FY19 priorities can be found at: <http://bit.ly/2t65Po8>

FPS will finalize the FY20 Funding Priorities at its February 27 meeting.

- Steering Committee members will consider the recommended priorities at the March 3 meeting.



New CoC Applicant Webinar to be held on February 27 at 9 AM.

Staff will hold a webinar for agencies interested in applying for CoC funds

- CoC eligible activities
- Overview of NC BoS CoC Application Process
- Thresholds for applying
- Standards applicants should meet
- Next steps

Register at: <https://www.ncceh.org/events/1380/>



Intent to Apply form mandatory for all agencies applying for new CoC funds

Intent to Apply form will be posted immediately after the New CoC Applicant Webinar

- Any agency wanting to apply for a new CoC project in the FY20 competition is required to submit a form.
- Asks for preliminary information about proposed project(s)
- NCCEH staff will review and follow-up with the agency to discuss

Rolling-basis, non-binding

Deadline: 2 weeks after NOFA release



CoC needs agencies to apply for funds that can run effective programs.

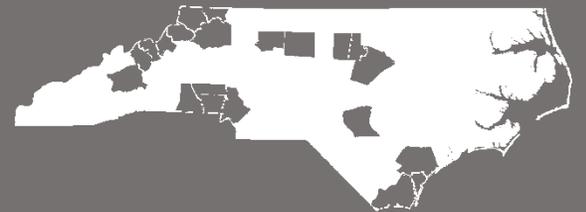
Regional Committee leadership and at-large members can help recruit agencies to apply.

The CoC needs agencies with:

- Capacity to operate CoC programs
- Best practice knowledge
- Willingness to serve the most vulnerable people experiencing homelessness



Coordinated Entry Evaluation



The First Phase of CE Evaluation Has Begun!

- HUD requires CoCs to evaluate their coordinated entry process at least annually.
- CoCs must collect feedback from participating programs and clients.



NC BoS CoC's CE Evaluation Framework

- Two groups surveyed:
 - Service providers
 - Clients who have interacted with the CE system
- Service providers surveyed via online form, annually.
- Client surveys distributed to two groups:
 - People currently experiencing homelessness, after receiving the VI-SPDAT
 - People housed in PSH or RRH programs.
- RRH client surveys distributed on a rolling basis. All other surveys distributed once a year in the spring.



CE Evaluation Timeline

Activity	Start	Finish
Surveys distributed to RRH clients	Ongoing	
Surveys distributed to PSH clients	February 4, 2020	April 4, 2020
Survey distributed to people receiving VI-SPDAT	March 22, 2020	April 4, 2020
All surveys collected and turned in to NCCEH	March 22, 2020	April 10, 2020
Survey data analysis by NCCEH	April 10, 2020	May 1, 2020
Analysis presented to Coordinated Entry Council	May 18, 2020	
Analysis presented to Steering Committee	June 2, 2020	



Survey process

- Surveys are confidential, anonymous, and completely optional.
- Surveys can be completed on paper or online.
- Once a paper survey is complete, client should be given an envelope to seal it in.
- If a client requests help completing the survey, someone who does not have direct contact with the client must provide the help. That person doesn't exist in your agency, ask another agency to help.
- Read the provided script before each survey.



Directions to Staff Distributing Survey

1. Survey is completely optional.
2. Completing the survey should be done anonymously.
3. Be sure to read the script provided before distributing survey.
4. Please put your agency name and date before handing the survey to client or before client begins the online survey.
5. Provide an envelope with all paper surveys.
*You should keep a large envelop or a box to collect completed surveys.
6. Turn in completed paper surveys to your Coordinated Entry Lead.



Where to find materials

- All materials posted at www.ncceh.org/bos/coordinatedentry under “Information”

Housed Consumer Survey: Provide to clients who entered rapid rehousing or permanent supportive housing in the last year.

- Paper form for download
- Electronic form
- Directions for distributing surveys to clients in rapid rehousing
- Watch the webinar on how to distribute surveys to clients in RRH

- Direct link to directions: <https://www.ncceh.org/files/10459/>

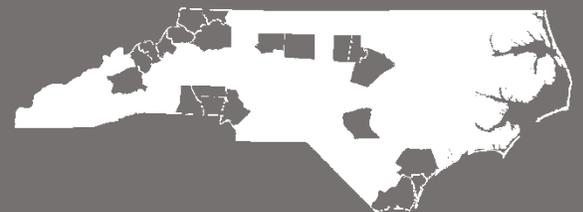


We need your help!

- To have a robust evaluation, we need enough data from each region.
- The CoC plans to provide a regional breakdown (per ESG office request) in the analysis this year.
- Having few respondents from a region could mis-represent the CE process in that region.



2020 Point-in-Time/Housing Inventory Count Update



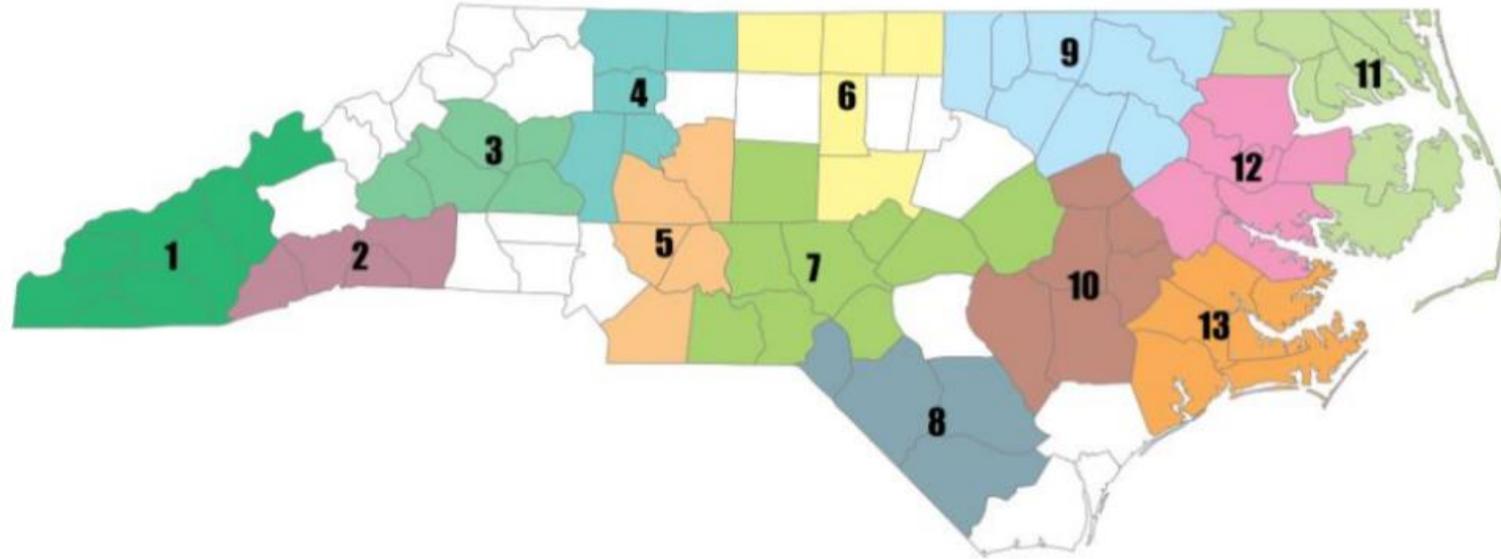
Preliminary Results from the Counting Us APP

For Discussion Purposes Only

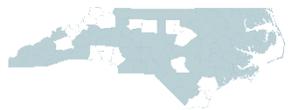
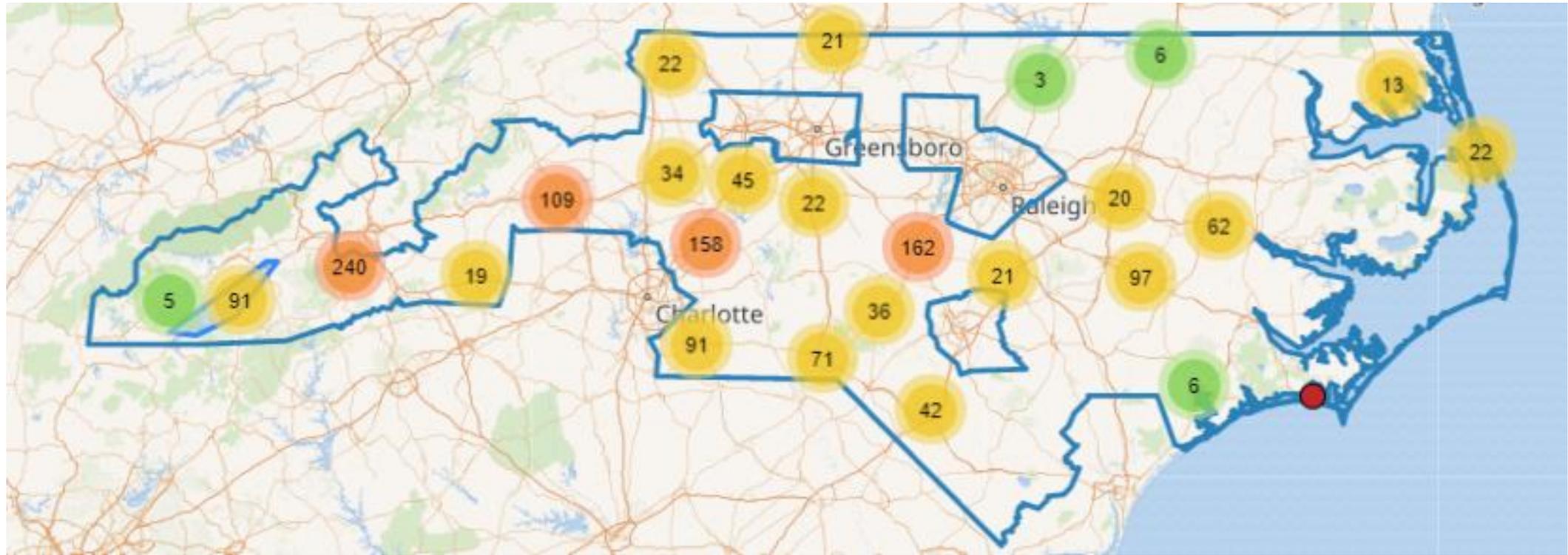


Our goal for 2020

The NC Balance of State CoC will complete an accurate and comprehensive Point-In-Time and Housing Inventory Count in 2020 throughout all of our regions.

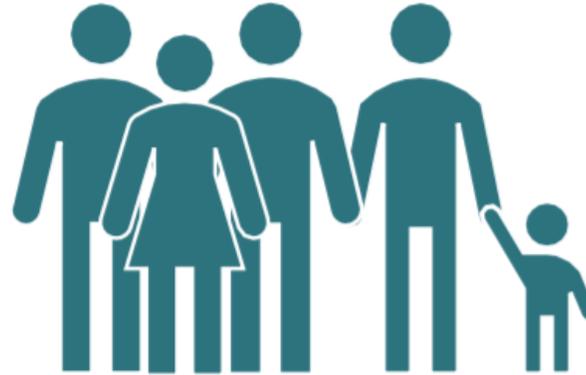


And the results are coming in!



What we're counting:

January 29, 2020

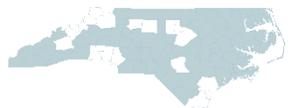


Beds and Units

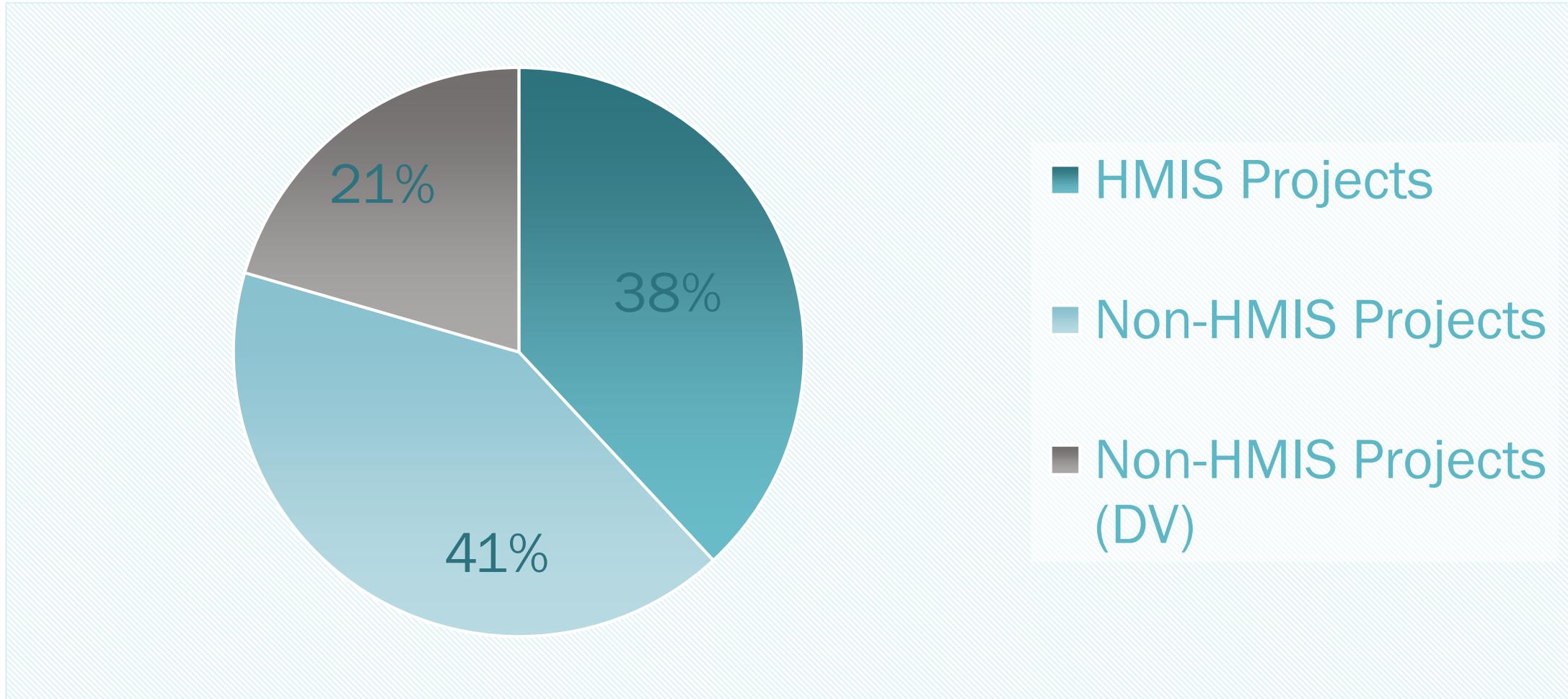
How much capacity does our system have?

People

How many people are experiencing homelessness?



Total Projects: 249 (estimated)



158 Non-HMIS Projects (estimated)



Timeline

Date	Activity
Jan 29	Unsheltered Count
Jan 29-Feb 5	Service-Based Count
Jan 19-Feb 5	App open for Non-HMIS Projects to submit PIT Data
Feb 5-Feb 29	NCCEH Staff follow up with Non-HMIS projects to complete HIC Surveys and PIT Surveys for those that didn't submit via the app.
Late Feb:	PIT/HIC Report provided to HMIS@NCCEH by vendor
Late Feb-March 31	Reports pulled, reviewed by agencies, and aggregated for HMIS Projects
April	NCCEH submits CoC PIT and HIC reports to HUD

Reminder!

The app will close at midnight on February 5, 2020



Total surveys so far:

Type of Count	Total People
Sheltered Homeless Survey	566
Unsheltered - Observation	325
Unsheltered - Survey	510
Total People Counted	1,401

- Unsheltered service-based count data still coming in
- Sheltered Projects still submitting data



Unsheltered Data



Street Count + Service Based Count

- ✚ Observations provide autonomy and respect to people who do not want to be surveyed or may be otherwise occupied (such as sleeping)
- Observations provide limited information – volunteers must guess if folks are homeless, their age, race, and gender.
- Observations are at risk of creating duplicated counts – people may be observed on the 29th and then get surveyed at a service based count.



Unsheltered Count as of [time] 1/30/2019

Type of Count	Total People
Unsheltered - Observation	325
Unsheltered - Survey	510
Total People Counted	835

Percent of observations to date: 39%

HUD Recommendation - LESS THAN: 20%



Sleeping Location

We can only include people who are *unsheltered*, but the information is helpful for local planning.

We are reviewing responses to ensure that people in programs were not accidentally surveyed using the unsheltered count survey.

Location of Unsheltered Count	Total People
Abandoned Building	132
Bus, train station, airport	4
Emergency shelter	35
Hospital	6
House or apartment that you rent or own	164
In a place you are being evicted from within two weeks	6
Jail	5
Motel / Hotel - Paid for with your own funds	17
Motel/Hotel - Paid for by an agency	26
Other	74
Outdoor encampment	131
Park	27
Street or Sidewalk	84
Transitional Housing	6
Treatment program	1
Under bridge/overpass	23
Vehicle / Boat	110
With a friend or family in their house/apartment	118
(blank)	382
Total	1351

Non-HMIS Sheltered Data ES, TH, and RRH, and PSH



Agencies Using the App

28 out of 158 projects have submitted to date.

18%

have submitted via the app



Next Steps

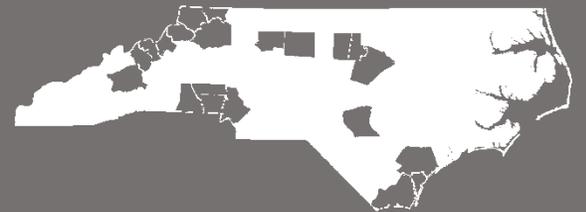


Working with the data

- We've reached out to all agencies to encourage them to use the app.
- Some projects have submitted one or two surveys and still need to enter data.
- The app has linked counties to the wrong regions. We're working to update that now.
- After the app closes, we will work to finalize data and follow up with agencies that did not use the app.



Emergency Shelter Learning Collaborative (ESLC)



The National Alliance to End Homelessness has begun an Emergency Shelter Learning Collaborative.

NCCEH contracted with NAEH to bring this long-term technical assistance opportunity to the NC BoS CoC.

The ESLC will assist participating shelters to:

- Understand the essential role shelters play to end homelessness including the 5 keys to an effective emergency shelter
- Implement low-barrier and housing-focused services and techniques
- Develop short and long-term goals and provide a 100-day challenge opportunity to meet emerging objectives



Region 5 shelters will participate in the initial Emergency Shelter Learning Collaborative.

NCCEH offered the first ESLC opportunity to Region 5

- Region with the largest homeless population and could have the greatest impact for the CoC to decrease homelessness
- Shelters exist in each of the 5 counties with commitment to using the technical assistance to improve flow through the system
- Shelters serve as main access points in the region's CE system

Shelters participating in the ESLC:

Union County Community Shelter

Esther House

Family Services of Davidson County

Rowan Helping Ministries

Crisis Ministry of Davison County

Family Crisis Council of Rowan County

Homes of Hope

Turning Point



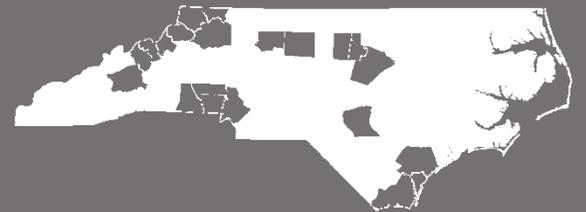
The ESLC will be a year-long intensive technical assistance process

Activities	Timeline
<i>ESLC Information Phone Call</i>	<i>December 2019</i>
<i>Region 5 Community Meeting</i>	<i>January 2020</i>
ESLC Kick-Off Workshop with Shelters	March 2020
Shelter Site Visits	April 2020
ESLC Challenge Meeting with Shelters	July 2020
Shelter Challenge Period	August – October 2020
Mid-Challenge Check-In Meeting with Shelters	September 2020
Challenge Wrap-Up and Celebration Meeting	November 2020

All meetings will take place in Region 5, and NAEH will be in the CoC multiple times to assist shelters to meet their goals and objectives.



GPD Letter of Support



Grant Per Diem (GPD)

- VA-funded Transitional Housing Programs
- 2 requests for Letters of Support
 - Rowan Helping Ministries (Region 5)
 - Volunteers of America (Regions 6,7,9,10,12,13)



Rowan Helping Ministries

- New applicant
- 8 Male beds, 1 Female bed, 1 Transitional Apartment for a Veteran Family
- Serving Rowan County and other counties in the Salisbury VA Medical Center service area

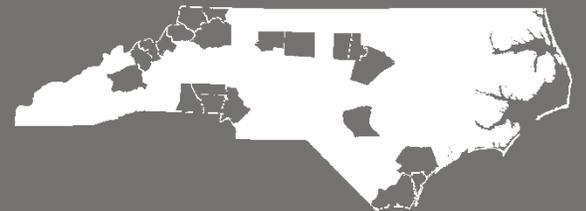


Volunteers of America

- Renewal applicant for their Maple Court project
- 24 beds
- Serving the Durham VA catchment area



Burlington Development Corporation (BDC) CoC grant



Burlington Development Corporation has notified the CoC it will not continue its CoC grants after 06/30/20

BDC has two active CoC grants:

- HOPE Permanent Supportive Housing
 - Operating End Date: 06/30/20
 - Not renewed in the FY19 competition – not continuing
- STEPS Rapid Rehousing
 - Operating End Date: 06/30/20
 - Renewed in the FY19 competition – continues 07/01/20
 - Will need to be transferred to another agency OR reallocated in the FY20 competition



Burlington Development Corporation has notified the CoC they will not continue its CoC grants after 06/30/20

Per the CoC Significant Change Policy, NCCEH staff will issue an RFP to gauge interest from other agencies willing to take on the renewal grant.

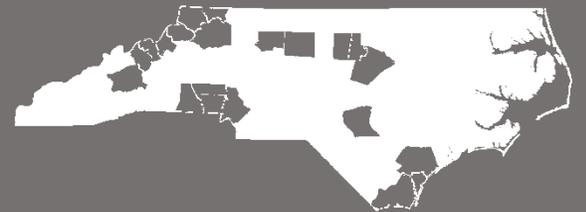
Find the RFP here: <https://www.ncceh.org/bos/currentcocapplication/>

STEPS RRH Program:

- County served: Alamance
- Budget: \$57,664
- Units: Minimum 3 units for families with children
- Grant operating year: 07/01/20 – 06/30/21



Meeting Reminders



Meetings & Reminders

- Coordinated Entry Council Meeting
 - Monday, February 17, 10:00 – 11:30 A.M.
 - Presentation: <https://global.gotomeeting.com/join/791696621>
 - Audio: (646) 749-3112 Access Code: 791-696-621
- BoS HMIS User Meeting
 - Thursday, February 20, 1:00-2:30 P.M.
 - Register here: <https://www.ncceh.org/events/1377/>
- Funding and Performance Subcommittee Meeting
 - February 27, 11:00 A.M. - 12:30 P.M.
 - Presentation: <https://global.gotomeeting.com/join/791696621>
 - Audio: (646) 749-3112 Access Code: 791-696-621



Meetings & Reminders

- New CoC Applicant Webinar
 - Thursday, February 27, 9:00-10:30 A.M.
 - Register here: <https://www.ncceh.org/events/1380/>
- Racial Equity Subcommittee Orientation
 - Wednesday, March 11, 10:00-11:30 A.M.
 - Presentation: <https://global.gotomeeting.com/join/791696621>
 - Audio: (646) 749-3112 Access Code: 791-696-621
- Save the Date: Steering Committee In-person Training
 - Friday March 27, 9:00 A.M. - 4:30 P.M.
 - A national expert from C4 Innovations will be training Steering Committee and Racial Equity Subcommittee members on racial equity issues in homelessness systems. Location TBD



Adjournment

Next Steering Committee Meeting:

Tuesday, March 3, 10:30 AM – 12:00 PM

Keep in touch

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919.755.4393

